

COLLECTIVE AGREEMENT

BETWEEN

**AIR LIQUIDE CANADA INC.
(PLANT)**

RICHMOND

AND

TEAMSTERS LOCAL UNION No. 213

July 1st, 2003 - June 30th, 2006

**DON MCGILL
Secretary-Treasurer**

TABLE OF CONTENTS

AIR LIQUIDE CANADA INC. (PLANT AGREEMENT)

ARTICLE		PAGE
1.	BARGAINING AGENCY AND DEFINITION	1
2.	EXPIRATION OF AGREEMENT	2
3.	UNION SECURITY	2
4.	DEDUCTION OF DUES AND INITIATION FEES	2
5.	UNION ACTIVITIES AND LEAVE OF ABSENCE	3
6.	SHOP STEWARDS	4
7.	WORK CLOTHES	5
8.	UNION NOTICES	6
9.	CONFLICTING AGREEMENT	6
10.	PROTECTION OF RIGHTS	6
11.	TRANSFER OF TITLE OR INTEREST	7
12.	SUB-CONTRACTING	7
13.	GRIEVANCE PROCEDURE	7
14.	TECHNOLOGICAL OR PROCEDURE CHANGES	10
15.	JOB POSTING	11
16.	PAY DAY AND PAY STATEMENTS	11
17.	ANNUAL VACATIONS	11
18.	GENERAL HOLIDAYS	13
19.	SENIORITY	15
20.	DAYS AND HOURS OF WORK AND OVERTIME	17

21.	BANKING OF OVERTIME	18
22.	COMPENSATION COVERAGE	19
23.	LOSS OF BENEFITS.....	19
24.	SEPARATION OF EMPLOYMENT.....	19
25.	INSPECTION PRIVILEGES.....	20
26.	SANITARY FACILITIES.....	20
27.	SAVINGS CLAUSE.....	20
28.	BONDING	20
29.	SAFETY AND HEALTH	21
30.	TRUCK MAINTENANCE AND SAFETY	21
31.	MANAGEMENT FUNCTION.....	22
32.	WELFARE PLAN	23
33.	MEDICAL EXAMINATIONS.....	25
34.	TRANSPORTATION.....	25
35.	ARTICLE HEADINGS	25
36.	CLASSIFICATIONS AND WAGE RATES, ETC.....	25
37.	PENSION PLAN	28
38.	UNION LABEL AND VENDING	28
39.	EXPENSES	28
40.	RETROACTIVE PAY	28
41.	TEAMSTERS LOCAL 213 INDUSTRY ADVANCEMENT FUND.....	29
	APPENDIX "A"	30

APPENDIX "B"	<u>32</u>
LETTER OF UNDERSTANDING No. 1	<u>34</u>
LETTER OF UNDERSTANDING No. 2.....	<u>35</u>
LETTER OF UNDERSTANDING No. 3.....	<u>38</u>
LETTER OF UNDERSTANDING No. 4.....	<u>41</u>

2. EXPIRATION OF AGREEMENT

- 2.01 This Agreement shall be in full force and effect from and including July 1st, 2003, to and including June 30th, 2006, and shall continue in full force and effect from year to year thereafter, subject to the right of either party to this Agreement within four (4) months immediately preceding the date of June 30th, 2006, or immediately preceding the anniversary date in any year thereafter, by written notice to the other party, require the other party to commence collective bargaining with a view to the conclusion of a renewal or revision of the collective agreement, or a new collective agreement.
- 2.02 The Company and the Union mutually agree to exclude the operation of subsections (2) and (3) of Section 50 of the British Columbia Labour Relations Code.
- 2.03 Should either party give written notice to the other party pursuant hereto, this Agreement shall thereafter continue in full force and effect until the Union shall give notice of strike and such strike is implemented, or the Company shall give notice of lockout and such lockout is implemented, or the parties shall conclude a renewal or revision of the Agreement or a new collective agreement.

3. UNION SECURITY

- 3.01 The Union recognizes the right of the Company to hire whoever it chooses, subject to the Seniority provisions contained herein. The Company will contact the Union at the same time as it contacts other sources and will give applicants referred by the Union equal consideration with other applicants.
- 3.02 All employees shall be required to be a member of the Union as a condition of employment with the Company.
- 3.03 The Company further agrees that it shall not employ, in any job coming under this Agreement, any person who is otherwise fully employed elsewhere.

4. DEDUCTION OF DUES AND INITIATION FEES

- 4.01 All employees shall be required by the Company to sign a form authorizing the Company to deduct from each pay the equivalent of the amount authorized as Union dues, initiation fees, fines or assessments by the Constitution of the Union. Such authorization shall be irrevocable during the term of this Agreement.
- 4.02 The Union shall on the first (1st) day of each month for that month, send in duplicate to the Company, a checkoff statement setting out the names of

employees and the amount of dues, initiation fees and fines or assessments they owe to the Union.

- 4.03 The Company shall during the month referred to in clause 4.02, deduct such amounts from the employees listed on the statement, and also from any new employee who started employment that month, whether on a casual, part time or full time basis, an amount equivalent to the Union's dues. The Company will delete the names of employees who have left the Company and add the names of any new employees, their social insurance number and the dues deducted from them to the statement sent to the Company by the Union.
- 4.04 The Company agrees to remit such deductions by cheque by the tenth (10th) of the month following the month in which the deductions are made to the Secretary-Treasurer of the Union, together with a written statement of the names of the employees for whom the deductions were made and the amount of each deduction.

5. UNION ACTIVITIES AND LEAVE OF ABSENCE

- 5.01 The Company shall allow time off work, without pay, to any employee who is serving on a Union committee for purpose of discussions with the Company or serving as a Union delegate to any conference or function. The Company shall allow time off work with pay up to the conciliation or mediation stage to any person who is serving on the Union negotiating committee for the purpose of discussion with the Company. The foregoing applies, provided all requests for time off are reasonable and do not interfere with the proper operation of the business, and there shall be no more than one (1) employee in the bargaining unit absent at any one (1) time. No employee who acts within the scope of the above paragraph shall lose their job or be discriminated against for so acting.
- 5.02 When an employee suffers an injury, whether on the job or not, or suffers any verified illness preventing him/her from reporting to work, he/she will automatically be granted leave of absence without pay up to eighteen (18) months, which period may be extended by mutual agreement.
- 5.03 If an employee desires a leave of absence for reasons other than those referred to above, he/she must obtain permission, in writing, for the same from the Company. Such leave of absence shall not be unreasonably denied.
- 5.04 Any person employed in a classification requiring a driver's licence, who suffers revocation of his/her driver's licence, will be reclassified to other work if it is available, and provided the employee is capable of performing such

work, and further provided it will not result in the bumping of a regular employee in any classification.

If no reclassification is made, the employee will be granted leave of absence without pay for a period of time not to exceed nine (9) months. Reclassification or leave of absence will only be granted provided the employee is not discharged for just cause. The employee may take advantage of this section only once while in the employ of the Company, and during such leave the employee will retain and accrue seniority only.

5.05 In any instance where an employee accepts other than casual employment without the consent of Management, when on leave of absence or vacations, for any reason, his/her employment may be terminated, subject to proper proof of same.

5.06 When an employee suffers an injury or illness which requires his/her absence, they shall report the fact to the Company as soon as possible, prior to their actual starting time, so adequate replacement may be made if necessary.

6. SHOP STEWARDS

6.01 There shall be up to three (3) Shop Stewards appointed, if the Union so wishes, to see whether the members of the Union and the Company live up to the provisions of this Agreement, and to report any infractions of such provisions to the Superintendent, Foreman, or immediate Supervisor. Such Shop Stewards shall be appointed by the Union: one (1) to represent the Plant, one (1) to represent Inside Sales and one (1) to represent Distribution and shall be an employee of the place in which he/she is a Steward. There shall be no discrimination against the Shop Steward for lawful Union activities.

6.02 The Shop Stewards shall have no authority to alter, amend, violate or otherwise change any part of this Agreement. The Shop Stewards shall report to the Union Officers any violation of this Agreement.

6.03 The Company shall be informed, in writing, of the names of the Shop Stewards and the effective date of their appointment.

6.04 The Shop Stewards shall continue to perform their regular work in order to maintain efficiency of the operations. If a Shop Steward is called upon to assist an employee in the presentation of a grievance, he/she shall be able to leave his/her job after informing his/her Supervisor as to why he/she is leaving. If he/she is on a job which requires continuous attendance, arrangements for a relief while he/she is discussing the grievance will be made by the Supervisor.

6.05 The Shop Stewards and/or an employee taking up grievances will be paid at their regular hourly rate for time spent discussing a grievance with the appropriate Company Representative, as provided by this Agreement, during his/her regular working hours, on Company premises.

7. WORK CLOTHES

7.01 Where required, the Company shall provide, free of charge, the following:

- (a) Hard hats of a suitable type;
- (b) Gloves of a suitable type;
- (c) Leather or rubber aprons;
- (d) Rubber boots.

7.02 For employees who desire coverall service, up to three (3) clean pair a week, the Company agrees to pay the full cost of this service. The Company agrees that if any employee is required to wear any kind of uniform as a condition of his/her continued employment, such uniform shall be furnished and maintained by the Company, free of charge, at the standard required by the Company.

7.03 Effective the date of ratification, an employee regularly classified as Filling Plant Operator or Truck Driver will be reimbursed one hundred percent (100%) of the cost of metatarsal type safety boots approved by the Company not more than twice per year, if such purchases are required, on submission of a receipt. Other employees will be reimbursed one hundred percent (100%) of the cost of metatarsal (or non-metatarsal) type safety boots approved by the Company not more than once per year, which shall be for each year of this Agreement, if such purchases are required, on submission of a receipt. New employees will qualify for reimbursement once they have completed their probationary period.

7.04 The care of equipment furnished by the Company to an individual employee shall be the responsibility of that employee. Damage or loss through the employee's carelessness may be subject to disciplinary action.

7.05 The Company will supply reasonable rainwear protection for any employees whose job requires them to work outside.

8. UNION NOTICES

8.01 The Company agrees to provide space that is readily accessible on its Notice Boards for the official Union notices of direct interest to the employees. Such notices shall be posted only by the Shop Steward.

The following items must be posted on said Notice Boards:

- (1) A copy of this Agreement;
- (2) A valid seniority list to be revised every six (6) months;
- (3) Copies of the Welfare Plan eligibility and effective dates;
- (4) A copy of the Company's Pension Plan and eligibility requirements.

9. CONFLICTING AGREEMENT

9.01 The Company agrees not to enter into any agreement or contract with the employees covered by this Agreement, individually or collectively, which in any way conflicts with the terms and provisions of this Agreement, or any Statute of the Province of British Columbia or Canada. Any such agreement will be null and void.

10. PROTECTION OF RIGHTS

10.01 It shall not be a violation of this Agreement and it shall not be cause for discharge if any employee or employees refuse to go through the legal picket line of a Union, nor shall it be a violation of this Agreement to refuse to handle or accept products or services from any Company where a legal picket line or lockout exists.

10.02 The Company may make safety regulations in keeping with requirements of the business, failure on the part of an employee to comply with such regulations may warrant suspension or dismissal depending upon the severity of the neglect. Any regulations or rules made by the Company which are, in the opinion of the Union, of a discriminatory nature to employees, same may become a grievance under the terms of this Agreement.

11. TRANSFER OF TITLE OR INTEREST

11.01 This Agreement shall be binding upon the parties hereto, their successors, administrators, executors and assigns. In the event the entire operation or any part thereof is sold, leased, transferred or taken over by sale, transfer, lease assignment, receivership or bankruptcy proceeding, such operation shall continue to be subject to the terms and conditions of this Agreement for the life thereof.

11.02 The Company shall not require, as a condition of continued employment, that an employee purchase any truck or other vehicular equipment or that any employee purchase or assume any proprietary interest or other obligation in the business.

12. SUB-CONTRACTING

12.01 The Company agrees that it will not sub-contract out any work which will result in the lay-off of any employees in the bargaining unit or which will reduce the numerical number of employees from those employed prior to the sub-contracting out of such work.

13. GRIEVANCE PROCEDURE

13.01 Any complaint, disagreement, or difference of opinion between the Company and the Union or the employees covered by this Agreement, which concerns the interpretation or application of the terms and provisions of this Agreement shall be considered a grievance.

13.02 All grievances shall be resolved in accordance with the terms of this Agreement without stoppage of work, cessation of work, refusal to work or refusal to continue to work, or slow-down.

13.03 If any employee, who may request the assistance of a Shop Steward, has a grievance, it may be taken up in the following manner and sequence:

Step No. 1

The Employee, who may request the assistance of a Shop Steward, shall discuss it personally with his/her immediate Supervisor within ten (10) working days after the circumstances giving rise to the grievance have occurred. The immediate Supervisor's decision shall be given within five (5) working days. Failing settlement, then,

Step No. 2

Within five (5) working days, or on a date mutually agreed on between the Company and the Union, after the decision is given under Step No. 1, the grievance may be submitted by the Union in writing to the Unit Manager or his/her representative, and the nature of the grievance and the remedies sought will be set out in the grievance. An authorized representative of the Union may be present, if required by either party. It is understood the Unit Manager, or his/her representative may have such counsel or assistance as he/she may desire. The Company's decision will be delivered in writing within seven (7) working days, or a date mutually agreed on between the Company and the Union, from the date of presentation of the grievance.

- 13.04 If no solution is concluded by Step No. 2, the grievance may be submitted to Arbitration and if no written request for Arbitration is received within seven (7) working days after the decision under Step No. 2 is given, it shall be deemed to have been settled.
- 13.05 The Party requesting arbitration must, at the time the written request is made, submit the name of three (3) Arbitrators to the other Party. If the other Party disagrees with the suggestions, it may submit the name of three (3) other Arbitrators. Should the Parties fail to select an Arbitrator, application may be made by either Party to the Labour Relations Board to appoint a person to act as an Arbitrator. The decision of the Arbitrator selected will be final and binding upon the Parties.
- 13.06 The Arbitration proceedings will be expedited by the parties hereto.
- 13.07 No person may be appointed as an Arbitrator who has been involved directly in the controversy under consideration.
- 13.08 The Arbitrator shall not be vested with the power to change, modify or alter any of the terms of this Agreement. All grievances submitted shall present an arbitrable issue under this Agreement, and shall not depend on or involve an issue or contention by either party which is contrary to any provision of this Agreement, or which involves the determination of a subject matter not covered by or arising during the term of this Agreement.
- 13.09 The expenses of the Arbitrator shall be borne equally by the parties to the Arbitration.

- 13.10 It is agreed that a grievance arising directly between the Company and the Union may be submitted in writing within five (5) working days, or at a date mutually agreed on between the Company and the Union, after the circumstances giving rise to the grievance have occurred, which shall be originated under Step No. 2, and the time limits set out with respect to that Step shall appropriately apply.
- 13.11 In any grievance involving the dismissal or suspension of any employee, such grievance may be settled under the Grievance and Arbitration procedures set out herein by:
- (a) Confirming the Company's actions in dismissing or suspending the employee, or
 - (b) Reinstating the employee with full compensation for the time lost, reduced by any outside earnings, or
 - (c) By any other arrangement which is reasonable in the opinion of the parties or the Arbitrator, if appointed.
- 13.12 Any discharged or suspended employee may, within seventy-two (72) hours of his/her discharge or suspension, in writing, require the Company to give to him/her the reasons for his/her discharge or suspension, and the Company will give such reasons to him/her, in writing, within seventy-two (72) hours of such request, and in the event of any dispute or difference as to whether or not there was proper cause for the discharge or suspension of an employee, only the reasons so set forth in writing shall constitute cause. A copy of such written reasons will be given to the Shop Steward.
- 13.13 A minor offense entered on an employee's record will not be used as evidence in an arbitration hearing unless it has been committed within fifteen (15) months prior to the disciplinary action giving rise to the grievance, or unless the Company declares that it wants to prove a continuity of similar offenses.
- The Company shall forward a copy to the employee and to the Union within seven (7) days of the event giving rise to the statement.

14. TECHNOLOGICAL OR PROCEDURE CHANGES

- 14.01 (a) The Company and the Union mutually agree that, in the case of technological changes, adequate protection, inasmuch as possible, should be given to any of the present bargaining unit employees who could be affected. The mandatory provisions of the British Columbia Labour Code concerning technological changes will be adhered to, and the Company agrees to ask for the assistance of Canada Manpower in order to arrange for training of employees whose jobs no longer exist as a result of such changes. Such employees shall have the choice of taking the training or accepting a layoff.
- (b) In the event the Company proposes the introduction of equipment in its operations, requiring specialized training, the Company agrees to give first opportunity to employees then on the payroll, to operate this equipment, provided the applicant qualifies with the requirements of an independent aptitude test, if required by the Company. Cost of such test to be borne by the Company. Any employee taking such a test is entitled to know the results of such test.
- 14.02 When the employment of a regular full-time employee is permanently terminated by the company due to a loss of business by the Company, or due to technological changes, such employee, provided he/she has been in the employ of the Company for a minimum of one (1) year, upon request, shall receive one (1) week's pay for each year of service with the Company, commencing with the second (2nd) year of service, subject to the following stipulations: The payment will not affect the employee's right to be recalled as outlined in Article 19; however, an employee who receives such payment and is subsequently recalled to work in line with Article 19, will only accumulate further rights to such payment commencing with the date he/she was recalled.
- 14.03 On the request of either Party, Company representatives and employee representatives shall meet at least once every two (2) months until this Agreement is terminated, for the purpose of discussing issues relating to the workplace that affect the Parties or any employee bound by this Agreement.

15. JOB POSTING

15.01 When it is necessary to fill a job vacancy or if a new job is created, the Company shall post a notice on the Notice Board advising that a vacancy exists in a particular classification, giving the details of the job, rates of pay, shift hours, proposed starting date, etc. Employees desiring such job may apply, in writing, within seventy-two (72) hours of such posting, not including Saturday or Sunday. The vacancy shall be filled in accordance with Article 19.03. Employees on vacation may apply on their return to work. The Shop Steward will be given a copy of the notice referred to above. The Company shall post the name of the successful applicant within twenty (20) working days.

16. PAY DAY AND PAY STATEMENTS

16.01 All employees covered by this Agreement shall be paid not less frequently than every second Friday, all wages earned by such employees to a day not more than eight (8) days prior to the day of payment.

16.02 The Company shall provide every employee covered by this Agreement with a separate or detachable written or printed itemized statement in respect of all wage payments to such employee. Such statement shall set forth the total hours worked, the total overtime hours worked, and all deductions made from the gross amount of wages.

16.03 The Company shall record on each employee's T-4 slip the total Union dues deducted and submitted on behalf of that employee.

17. ANNUAL VACATIONS

17.01 An employee on the active payroll of the Company with less than one (1) year's continuous service as of May 31st will be entitled to one (1) day's vacation with pay for each calendar month worked up to May 31st, up to a maximum of ten (10) working days.

17.02 An employee on the active payroll of the Company with one (1) year's continuous service as of May 31st will be entitled to two (2) weeks' vacation with pay.

17.03 An employee on the active payroll of the Company with three (3) years' continuous service as of May 31st will be entitled to three (3) weeks' vacation with pay.

- 17.04 An employee on the active payroll of the Company with nine (9) years' continuous service as of May 31st will be entitled to four (4) weeks' vacation with pay.
- 17.05 An employee on the active payroll of the Company with seventeen (17) years' continuous service as of May 31st will be entitled to five (5) weeks' vacation with pay.
- 17.06 An employee on the active payroll of the Company with twenty-four (24) years' continuous service as of May 31st will be entitled to six (6) weeks' vacation with pay.
- 17.07 Pay for each week of vacation will be computed by multiplying the employee's regular straight-time hourly rate by the number of hours in the employee's normal work week, or computed on the basis of two percent (2%) of the gross wages earned by the employee during the period June 1st to May 31st immediately preceding the year in which the vacation is taken, whichever is the greater.
- 17.08 On termination of employment, an employee will receive vacation pay, determined as mentioned above, for vacations earned but not taken.
- 17.09 When an employee goes on vacation, he/she will continue to be paid in accordance with the normal payroll schedule at the appropriate rate of vacation pay as established in Article 17.07.
- Upon completion of full vacation entitlements, the Company shall calculate the percentage of gross earnings as established in Article 17.07 and if the percentage method exceeds regular earnings amount paid, the employee will be reimbursed the difference on his/her return to work.
- 17.10 No later than February 1st of each year the Employer shall post a schedule on the Bulletin Board and each employee shall apply for his or her vacations on such list at a time same is desired and such request must be completed by March 1st of each year. Before March 15th of each year the Employer will prepare and post the vacation schedule in accordance with the employee's preference and seniority and the plant requirements.
- Employees shall be able to book vacations during the Christmas Holidays in accordance with seniority and plant requirements.

17.11 For the purposes of determining a year's employment to qualify an employee for vacations and vacation pay, the parties agree that when an employee has worked a minimum of fifteen hundred (1500) hours in the year in which the employee earns vacation entitlement, he/she shall be eligible for vacations as above set forth. Such hours worked will include overtime hours, General Holidays and vacations.

If less than fifteen hundred (1500) hours have been worked, the employee shall be entitled to vacations as above set forth, however, only the applicable pay percentages shall apply.

17.12 Any employee filling in for vacation relief in a retail store shall be given reasonable notice of location, commencement and end date.

18. GENERAL HOLIDAYS

18.01 It is agreed that all employees shall be entitled to the following General Holidays with pay, regardless of the day on which they fall (i.e. an extra day's pay if it falls on a non-working day).

New Year's Day	B.C. Day	Christmas Day
Good Friday	Labour Day	Boxing Day
Victoria Day	Thanksgiving Day	½ day (4 hours)
Canada Day	Remembrance Day	Christmas Eve
Floating Holiday		½ day (4 hours)
		New Year's Eve

18.02 All employees with at least one (1) year's continuous service will be entitled to a Floating Holiday with pay, to be observed on a day of the employee's choosing within the calendar year earned, provided:

- (1) Its date is made known to the immediate Supervisor at least two (2) weeks in advance;
- (2) There are no more than three (3) other employees observing the holiday on the same date;
- (3) That it not hamper the Company's operations in any unreasonable fashion.

Otherwise, the holiday will be observed at another day of the employee's choosing, filling the above provisions.

18.03 General Holiday pay will be computed on the basis of eight (8) hours at the employee's regular hourly rate.

18.04 Employees who are required to work a shift which commences at any time during the General Holiday, or a shift which carries over into a General

Holiday for at least two (2) hours, shall in addition to their regular Holiday pay, receive double their hourly rate for all hours worked during that shift (i.e. triple time), but shall not be entitled to this for hours in both shifts which fall during the General Holiday period of twenty-four (24) hours. If shifts are worked in both of these days, then the shift which contains the majority of hours in the General Holiday shall be the shift paid for as the General Holiday.

- 18.05 It is agreed that the General Holiday will take place on the date specified as the legal holiday by the Federal or Provincial Government.
- 18.06 In order to qualify for the General Holiday pay, the employee must work his/her full scheduled shift on each of his/her working days immediately preceding the General Holiday and immediately following the General Holiday concerned. However, if absence is due to illness or an accident which commences or terminates within thirteen (13) weeks preceding or following the General Holiday, substantiated by a medical certificate, the employee will be paid for the General Holiday if he/she is not entitled to payment under the Workers' Compensation, Weekly Indemnity program or Sick Leave Plan. General Holiday pay will also be paid if failure to return to work is beyond the control of the employee or if the employee is laid off within seven (7) days of the General Holiday.
- 18.07 In the event that a General Holiday falls within an employee's vacation period, he/she will be granted an extra day's holiday with pay.
- 18.08 The Employer agrees that if during the life of this Agreement, either the Federal or the Provincial Government declares or proclaims as General Holidays any other day than those listed herein, the employees shall receive such day off with pay.

19. SENIORITY

- 19.01 An employee will be considered on probation until after he/she has completed four hundred (400) hours worked including overtime with the Company within a twelve (12) month period. The employee's name will be placed on the seniority list with the seniority dating from the date he/she commenced employment. It is understood that probationary employees may be dismissed by the Company for reasons less serious than might justify the dismissal of an employee who has acquired seniority. However, during such employment, all sections of this Agreement shall apply to them, including the grievance procedure, with the exception that a probationary employee who is laid off will have preference to be rehired during the ninety (90) calendar days immediately following the date of his/her lay off.
- 19.02 In the event of a work shortage, for the purpose of lay-offs and recalling those to work who have been laid off, Bargaining Unit seniority will apply where any employee has the ability and efficiency to perform within a reasonable period of time any job in the premises to which his/her seniority would entitle him/her. In the event of a job opening arising while a laid-off employee maintains recall rights the Company will inform the employee of the opening by registered mail to the last address recorded with the Company, and the employee may then apply for the position. If the employee does not apply for the position as outlined in Clause 15.01 within forty-eight (48) hours of receipt of the notice, the employee will not be eligible for consideration for the position in question.
- 19.03 When making promotions for job vacancies (excluding promotions to positions outside of the bargaining unit, which shall not be subject to the provisions of this Agreement), Bargaining Unit seniority will apply, where an employee has the ability and efficiency to perform any job in the premises to which his/her seniority would entitle him/her.
- When any employee is promoted to another job as herein set out, he/she shall be given a reasonable period of trial and if after such period is unable to perform the job properly shall revert back to his/her former job and rate of pay without any loss of seniority.
- 19.04 When an employee is transferred to a position outside the bargaining unit and within one (1) year of the transfer returns to a position in the bargaining unit, the time worked by such employee outside the unit shall not be counted and accrued for the purposes of determining his/her seniority regarding lay-offs, recalls and promotions. However, his/her previous bargaining unit seniority will apply.
- If the employee does not return to the bargaining unit within the twelve (12) month trial period, the employee shall lose all bargaining unit seniority.

- 19.05 A seniority list will be posted by the Company within one (1) month after the signing of this Agreement. After such posting, the list shall become final as to the employee's name and dates designated on it, except as to any employee who has disputed the accuracy of his/her seniority while the list is posted, as set out in Article 13. The seniority list will be brought up to date every six (6) months and a copy will be given to the Union and a copy posted on the Notice Board.
- 19.06 A person shall lose all seniority if he/she:
- (a) Voluntarily quits the Company; or
 - (b) Is discharged and the discharge is not reversed through the Grievance Procedure; or
 - (c) Fails to report for work within five (5) working days, after being notified by the Company by registered mail to the last address recorded with the Company following lay off; or
 - (d) Is absent for three (3) consecutive working days without notification to the Company, except where the ability to notify the Company is beyond the control of the employee; or
 - (e) Is absent due to lay-off for a period of time exceeding the equivalent of his/her accumulated seniority at the time of lay-off, to a maximum of twenty-four (24) months; or
 - (f) Is absent due to lay off for more than twenty-four (24) calendar months for an employee with more than two (2) years seniority at the time of lay off; or
 - (g) Fails to return to work upon the termination of an authorized leave of absence or vacations, except where such failure is beyond the control of the employee.
- 19.07 It shall be the duty of employees to notify the Company promptly of any change of address. If an employee fails to do this, the Company will not be responsible for failure to reach such employee.

19.08 In the event of a lay-off of more than five (5) working days, the Company will give individual or general notice, as the case may require, of not less than two (2) working days, or pay at the regular hourly rate in lieu thereof, in advance of the effective date of such lay-off, to such employee or employees. Provided, however, that no such notice or such pay shall be required in the event of a lay-off arising from circumstances, such as power failure, plant damage due to storm, etc., or any Act of God, beyond the control of the Company.

20. DAYS AND HOURS OF WORK AND OVERTIME

20.01 The normal work week for non-continuous operations will be composed of forty (40) hours, Monday to Friday inclusive, and the normal shift will be eight (8) hours. The normal work week for continuous operations will be composed of forty (40) hours between twelve (12:00) midnight Saturday and twelve (12:00) midnight the following Saturday, entailed in five (5) consecutive days, unless some other suitable arrangement is arrived at by mutual consent of the parties, and the normal shift is eight (8) hours. (See Appendix "A".) It is understood that the provisions of this Article are not intended as a guarantee as to hours of work per day, nor as to days of work per week, nor as a limitation on hours of work.

20.02 Overtime work is defined as authorized work performed in excess of an employee's normal shift as set out in Article 20.01. Any hours worked in excess of eight (8) hours, and up to ten (10) hours in any one (1) day, shall be paid at the rate of time and one-half (1 ½). Any hours worked in excess of ten (10) hours in any one (1) day shall be paid at double time (2x).

On an employee's first (1st) day off, he/she shall be paid at the rate of time and one-half (1 ½) for hours worked up to four (4) and double time (2x) for hours worked thereafter.

On an employee's second (2nd) day off, he/she shall be paid at the rate of double time (2x) for all hours worked.

20.03 When employees are advised to report for work at a specified time, they shall be paid from that time, even though there may be no work for them to do.

20.04 In any changing of shifts, employees must have a minimum of eight (8) consecutive hours free from duty.

20.05 The Company agrees that if it becomes necessary to work overtime, such overtime will be distributed as equally as possible amongst those employees who normally perform such work.

- 20.06 When it becomes necessary to work overtime of two (2) hours or more, the Company shall see that each employee receives a meal or rest break of thirty (30) minutes without pay and a supper allowance of twelve dollars (\$12.00). Claims for meal allowance will be paid within one (1) week after the pay period in which they are submitted.
- 20.07 Any meeting held after working hours shall be at the employee's discretion, unless the Company classifies it as time worked and pays for same.
- 20.08 If an employee reports for work at the commencement of his/her regular shift without previous notification not to do so, he/she shall be paid for the equivalent of four (4) hours' work at his/her regular rate, provided, if requested by the Company, the employee shall perform such work to which he/she may be assigned, and further provided that this obligation on the part of the Company shall not apply if failure to supply work is due to conditions beyond the control of the Company, or if the employee is returning to work following an absence without notifying the Company in advance.

21. BANKING OF OVERTIME

- 21.01 By mutual agreement in writing between the Company and its employee, arrangements may be made for the duration of the Contract, to bank accumulated overtime. The employee may then request his/her overtime in time off. However, he/she must inform the Company as to his/her request which will remain in effect for the term of this Contract. Upon request by the employee, such time off will be taken at the Company's discretion consistent with the efficient operation of the business. The maximum amount of banked overtime which can be accumulated is equivalent to 48 regular hours.
- 21.02 Where an employee desires to bank his/her overtime he/she shall request in writing indicating this, which will be binding for the duration of each calendar year. An employee shall give at least 10 days notice when desiring to take banked overtime off. Once approved by the Company, changes may be made by mutual agreement.
- 21.03 Overtime which is banked shall be credited in terms of hours, and when taken as time off, shall be paid out at the same hourly rate as banked. When an employee leaves the Company, all banked hours shall be paid out in total. Other unused banked overtime shall be paid on the last pay of each calendar year.
- 21.04 The Company will keep a record of all banked overtime which will be available for perusal by the employee.
- 21.05 Example for banked hours:

1 hour at 1 ½ times - 1 ½ hours banked

1 hour at double time - 2 hours banked

22. COMPENSATION COVERAGE

22.01 When an employee is injured at work and goes on Compensation, he/she shall, when the Compensation Board signifies that the employee may go to work, be returned to the payroll at his/her previous job and rate of pay. If the employee is unable to do the job he/she held at the time of injury, the Company will try to place the employee in a job which said employee can do. If this is impractical, then the employee shall be entitled to one (1) week's notice. This section is subject to the Grievance Procedure.

23. LOSS OF BENEFITS

23.01 No employee who, prior to the date of this Agreement, was receiving more than the rate of wages in Appendix "B", or working less hours than stipulated in this Agreement, shall suffer a reduction in wages or increase in hours worked per week because of the adoption of this Agreement.

24. SEPARATION OF EMPLOYMENT

24.01 When any employee is discharged for cause he/she will receive his/her pay and any other monies he/she is entitled to on the same day he/she is discharged. When an employee terminates his/her services he/she will receive his/her pay and any other monies he/she is entitled to within six (6) days of his/her termination.

25. INSPECTION PRIVILEGES

25.01 Authorized Agents of the Union shall have access to the Company's establishments during working hours for the purpose of adjusting disputes, investigating working conditions and ascertaining that the Agreement is being adhered to. However, it is understood that on arrival at the Company's premises, such Agents will immediately contact the Superintendent or immediate Supervisor, if possible.

26. SANITARY FACILITIES

26.01 The Company agrees to maintain clean, sanitary washrooms, having running water and with toilet facilities, and employees shall observe the simple rules of cleanliness and good housekeeping in those facilities.

27. SAVINGS CLAUSE

27.01 If any Article or Section of this Agreement should be held invalid by operation of law or by a tribunal of competent jurisdiction, or if compliance with or enforcement of any Article or Section should be restrained by such tribunal, pending a final determination as to its validity, the remainder of this Agreement or the application of such Article or Section to persons or circumstances, other than those as to which it has been held invalid, or as to which compliance with or enforcement of has been restrained, shall not be affected thereby.

27.02 In the event that any Article or Section is held invalid or enforcement of or compliance with which has been restrained, as above set forth, the parties affected thereby shall enter into immediate collective bargaining negotiations, upon the request of the Union, for the purpose of arriving at a mutually satisfactory replacement for such Article or Section during the period of invalidity or restraint. If the parties do not agree on a mutually satisfactory replacement, they shall submit the dispute to the procedure as outlined in Article 13 herein.

28. BONDING

28.01 Should the Company require an employee to be bonded, the bonding procedure will be negotiated with the Union.

29. SAFETY AND HEALTH

- 29.01 The Company shall make reasonable provisions for the safety and health of its employees during the hours of their employment.
- 29.02 The Union will co-operate with the Company in encouraging employees to observe any safety and health regulations which may be prescribed by the Company and to work in a safe manner.
- 29.03 It is agreed that there will be First-Aid facilities and a qualified First-Aid attendant, holding an Industrial First-Aid certificate, in accordance with the regulations issued by the Workers' Compensation Board. The First-Aid attendant shall receive eighty-five cents (85¢) per hour effective date of ratification, in addition to his/her regular hourly rate. Effective July 1, 2004 this will increase to ninety cents (90¢) per hour and effective July 1, 2005 this will increase to ninety cents (90¢) per hour.
- 29.04 Any employee who considers that any practice being carried out within the premises is unsafe or detrimental to the health of any person working therein, shall have the right to speak to his/her superior about the matter. If the situation is not corrected in a reasonable period of time, the matter may be considered the cause for a grievance to be handled through the Grievance Procedure.

A safety meeting will be held monthly.

30. TRUCK MAINTENANCE AND SAFETY

- 30.01 It is to the mutual advantage of both the Company and the employees that employees should not operate vehicles which are not in safe operating condition.
- 30.02 The Company therefore agrees to maintain vehicles in safe operating condition and equipped with the safety appliances required by law. No employee shall be required to take out on the streets or highways any vehicle that is in unsafe operating condition or not equipped with the safety appliances prescribed by law.

- 30.03 It is the responsibility of the employee to report any safety or mechanical defects in equipment, and it shall be the responsibility of the Company to have the necessary repairs made to conform with the safe operation of the equipment. When a driver reports a defect in equipment on the repair report, he/she must tag or mark the vehicle involved in such a manner so that other employees will notice the defective equipment. It shall be the Employer's responsibility to supply such tags or other marking devices. A copy of the repair report will be left in the truck for the outgoing driver, who will remove the defective equipment tag.
- 30.04 Wherever reasonably possible, vehicles shall have installed steps or devices to allow reasonable access to the body.
- 30.05 If a driver is fined for operating a vehicle in excess of the legal load limits, the Company shall pay such fines.

31. MANAGEMENT FUNCTION

- 31.01 The Union recognizes that the management of the plant and direction of the working forces are fixed exclusively in the Company, and without restricting the generality of the foregoing, the Union acknowledges that it is the exclusive function of the Company to:
- (a) Maintain order and efficiency;
 - (b) Hire, retire, discharge, direct, classify, transfer, lay-off, recall and suspend or otherwise discipline employees, provided that if an employee has been discharged or disciplined without reasonable cause, a grievance may be filed and dealt with in accordance with the Grievance Procedure;
 - (c) Make and enforce and alter from time to time rules and regulations to be observed by the employees;
 - (d) Determine the nature and kind of business conducted by the Company, the kinds and locations of equipment and materials to be used, the control of materials and parts, the methods and techniques of work, the schedules of work, number of personnel to be employed, the extension, limitation, curtailment or cessation of operations, and to determine all other functions and prerogatives hereinbefore vested in and exercised by the Company which shall remain solely with the Company except as specifically limited by the express provisions of this Agreement.
- 31.02 The Company agrees that any exercising of these rights and powers in conflict with any provisions of this Agreement shall be subject to the provisions of the Grievance Procedure.

32. WELFARE PLAN

32.01 The Company agrees to pay one hundred percent (100%) of the premiums for MSP and Basic Extended Health Plan with respect to participating employees who have completed their qualifying period and while such employees remain in the active employ of the Company.

32.02 The Company will provide employees in the active employment of the Company, the present Group Life Insurance in accordance with the terms of the insurance policy. All eligible employees will be insured for one hundred percent (100%) of their regular annual earnings, and may choose to be insured for two hundred percent (200%) or three hundred percent (300%) of their annual earnings. It is agreed that the employee's payment for this coverage will be on the basis of fifteen cents (15¢) per month per one thousand dollars (\$1,000.00) for the first one hundred percent (100%) of insurance. The employee contribution for the second one hundred percent (100%) will be twenty cents (20¢) per month per one thousand dollars (\$1,000.00) of coverage, and for the third one hundred percent (100%) the employee cost will be thirty cents (30¢) per month per one thousand dollars (\$1,000.00) of coverage. The employee contribution will be made through payroll deductions.

When an employee attains age 65, the amount of employee life insurance will be reduced to \$7,500.00 and the employee Accidental Death and Dismemberment Insurance will cease.

32.03 The Company agrees to pay the full cost of a Weekly Indemnity program providing for payment of an amount equivalent to the E.I. maximum per week, or seventy-five percent (75%) of an employee's earnings whichever is the greater, up to a maximum of thirty-nine (39) weeks from the first (1st) day of non-occupational accident or the fourth (4th) day of sickness, for employees who have completed their qualifying period and while such employees remain in the active employ of the Company.

The amount of weekly indemnity will be reduced by any amount of income provided to the employee for the same disability under I.C.B.C. (Insurance Corporation of B.C.).

The Company agrees to maintain for employees an L.T.D. Plan after an employee has been disabled for 39 weeks. The Plan takes effect and provides sixty percent (60%) of employees regular earnings up to a maximum of three thousand dollars (\$3,000.00) per month. This benefit continues until recovery, death, or age 65. Employees pay the premiums through payroll deductions.

- 32.04 The Company shall see that all employees at the date of hiring shall fill in the required cards for the Medical Plan and any other Plans of the Company and shall be responsible to see that the coverage is provided on the entitlement date of each employee, except that any employee may elect to not be covered by the Medical Plan.
- 32.05 The Company agrees to pay one hundred percent (100%) of the premiums of the current Dental Plan with respect to participating employees who have completed their qualifying period and while such employees remain in the active employ of the Company. The Dental Plan is to become effective on the first (1st) day of the month following the month in which contributions have been made.
- 32.06 Each employee shall be entitled to four (4) days sick leave per calendar year of service thereafter at his/her regular hourly rate on a cumulative basis up to a maximum of ten (10) days.
- Any employee requesting sick leave pay will produce a doctor's letter certifying his/her illness if requested to do so by the Company. If any employee abuses his/her coverage he/she shall be subject to disciplinary action.
- 32.07 The Company agrees to pay the full premium towards a Vision Care Plan for employees and their eligible dependents, which provides a benefit of \$200.00 every twenty-four (24) months. Effective the 1st of the month following ratification, the Company agrees to pay the premiums towards a maximum of one (1) eye examination per person every twenty-four (24) months when performed by an optometrist.

32.08 When an employee provides the Company with a completed Workers' Compensation Board (WCB) claim form, the Company will agree to make an advance to the employee while his/her claim is being processed. This advance will be the equivalent to seventy-five percent (75%) of the employee's net weekly earnings to a maximum of three (3) weeks. In exchange for the advance, the employee will provide the Company with a cheque for the same amount to be cashed upon approval of his/her claim by WCB. Should the claim not be approved by WCB, it will be submitted as a weekly indemnity claim.

33. MEDICAL EXAMINATIONS

33.01 Should the Company require an employee to undergo a medical examination, other than the pre-employment examination, the Company will pay the cost of that medical examination.

The Company will pay up to one hundred and eight dollars (\$108.00), including processing fee, upon submission of a receipt and of a copy of the driver's license, for the cost of the medical examination required for the renewal of a driver's class "1 or 3" license for those employees who require a class "1 or 3" license in the performance of their job.

34. TRANSPORTATION

34.01 No employee shall use his/her personal car on Company business.

35. ARTICLE HEADINGS

35.01 The Article Headings shall be used for purposes of reference only, and may not be used as an aid in the interpretation of this Agreement.

36. CLASSIFICATIONS AND WAGE RATES, ETC.

36.01 The classifications and wage rates for the effective period of this Agreement shall be as those attached hereto in Appendix "B".

36.02 Any change in hourly wages shall be effective from the beginning of the nearest pay period.

36.03 Shift employees working regularly scheduled afternoon shifts will receive a shift premium of \$2.50 per hour. Shift employees working regularly scheduled night shifts will receive a shift premium of \$2.50 per hour.

Regularly scheduled day shift employees requested to work a full shift on the afternoon or night shift at straight time rate will receive the appropriate shift premium.

Shift employees working regularly scheduled afternoon or night shifts will receive a shift premium for all overtime hours worked during afternoon or night shift.

Shift premiums will not be used in the computing of overtime if worked on such shifts.

- 36.04 In the event that a new job classification is introduced, the Company will establish the wage rate for such new classification and shall advise the Union. In the event that the work done in any job classification changes and warrants a change in the wage rate, the Company shall make such change and advise the Union. The new or changed rate shall remain in force unless changed through the Grievance Procedure or Arbitration Procedure. A grievance may be filed at Step No. 2 of the Grievance Procedure within twenty (20) working days, or such period as mutually agreed to between the Company and the Union, after implementation of the new or changed rate. In establishing any new rate, the Arbitration Board shall be guided by the relationship of the job under review to similar or comparable job classifications and their rate structure under this Agreement or in other comparable jobs.
- 36.05 Time shall be computed from the time the employee commences his/her day's work until he/she is released from duty by the Company.
- 36.06 When an employee meets with an accident at work, he/she shall be paid a full day's wages for the day of the accident.
- 36.07 In case of death of an employee's spouse or children, the Company will grant the employee a leave of absence with pay at his/her regular rate for the regular hours lost, for five (5) working days from the date of death up to and including the date of the funeral. In case of death of an employee's father, mother, step-parents, grandparents, brother, sister, mother-in-law or father-in-law, the Company will grant the employee a leave of absence with pay at his/her regular rate for the regular hours lost, for three (3) working days from the date of death up to and including the date of the funeral.
- Upon giving at least twenty-four (24) hours notice, the Company may grant the employee a leave of absence without pay for the purpose of attending a funeral, provided the granting of such time off shall not hinder the efficient operation of the plant or office, as the case might be.
- 36.08 All time lost by an employee due to necessary attendance on Jury Duty shall be paid for at the rate of pay applicable to said employee. Any employee on Jury Duty shall, subject to this provision, make him/herself available for work before or after being required for such duty wherever practicable. All Jury

Duty pay received by the employee from the Courts shall be reimbursed to the Company.

All time lost by an employee when subpoenaed as a witness shall be paid for at the rate of pay applicable to said employee. All witness pay received by the employee from the Courts shall be reimbursed to the Company.

The Company shall pay an employee at his/her regular hourly rate for necessary time lost for the purpose of completing a driver's test for renewal of his/her license or for undergoing a medical examination in connection therewith. This applies only to employees who drive a vehicle at any time for the Company.

36.09 An employee who is recalled to work after leaving the Company's premises shall be paid at the appropriate overtime rate for all hours worked on such call-in up to the commencement of his/her regularly scheduled working hours, but in no case shall he/she receive less than four (4) hours' pay at his/her regular hourly rate.

36.10 Any employee who is required by the Company to temporarily perform work of a lower classification shall not receive a reduction in wages, but employees performing a higher rated job, for a minimum of one (1) hour, shall receive the higher rate of pay for all such time worked up to four (4) hours.

If an employee works more than four (4) hours at the higher rate, he/she shall be paid the higher rate for his/her entire shift.

Temporary assignments will be offered to qualified employees in order of seniority.

When training is given to an employee and such training includes temporarily assigning that employee to perform in a classification which is normally occupied by another employee, that other employee will not be assigned to another classification unless by mutual agreement.

36.11 When training is required, it will be given on the basis of seniority, provided the employee has the skills and ability to do the job concerned.

37. PENSION PLAN

37.01 It is agreed that the terms and conditions of the Company Pension Plan as constituted as of December 31st, 1965, with amendments as of July 1st, 2001, shall continue to apply during the term of this Agreement.

38. UNION LABEL AND VENDING

38.01 It shall not be a violation of this Agreement for an employee to post the Teamsters Union Label in a conspicuous place on the vehicle or equipment he/she is operating, providing that he/she receives Management's permission as to size and location of the said Union Label. If, in the term of the collective agreement, the Company installs vending machines in the area covered by the bargaining unit, the Company will discuss the machine supplier with the Union.

39. EXPENSES

39.01 Employees required to stay away from home overnight shall receive all of his/her actual meals and reasonable hotel expenses.

40. RETROACTIVE PAY

40.01 The wage rates effective July 1st, 2003 shall be retroactive for each hour worked subsequent to June 30, 2003, and shall be paid by separate cheque.

APPENDIX "A"**RICHMOND PLANT****HOURS OF WORK****Filling Plant Operator**

Day Shift:	6:00 A.M. to 2:30 P.M.
Lunch:	One-half (½) hour without pay
Coffee Breaks:	Two (2) of twelve (12) minutes each
Wash-up Periods:	Two (2) of five (5) minutes each
Afternoon Shift:	2:00 P.M. to 10:00 P.M.
Night Shift:	10:00 P.M. to 6:00 A.M.
Lunch:	On the premises
Coffee Breaks:	On the premises
Wash-up Periods:	On the premises

The two (2) most senior Filling Plant Operators will remain on Day shift. All other Filling Plant Operators will rotate on shifts. It is agreed that 2:00 P.M. is considered as the usual starting time for the afternoon shift, but that this starting time, when mutually agreed upon, can vary between 12:30 P.M. and 2:30 P.M.

Truck Driver (P & D)

Ten and one-half (10 ½) consecutive hours between 6:00 A.M. and 6:30 P.M.

Lunch:	One-half (½) hour without pay
Coffee Breaks:	Two (2) of ten (10) minutes each
Wash-up Periods:	Two (2) of five (5) minutes each

Utility Person & Bulk Maintenance

Day Shift:	7:00 A.M. to 3:30 P.M.
Lunch:	One-half (½) hour without pay
Coffee Breaks:	Two (2) of twelve (12) minutes each
Wash-up Periods:	Two (2) of five (5) minutes each

Lead Hand Production Department/Dispatcher

6:00 A.M. to 2:30 P.M.

Lunch:	One-half ($\frac{1}{2}$) hour without pay
Coffee Breaks:	Two (2) of twelve (12) minutes each
Wash-up Periods	Two (2) of five (5) minutes each

Lead Hand Warehouse & Warehouseperson

Day Shift:	Eight and one-half ($8 \frac{1}{2}$) consecutive hours between 6:30 A.M. and 6:30 P.M.
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Lunch:	One-half ($\frac{1}{2}$) hour without pay
Coffee Breaks:	Two (2) of twelve (12) minutes each
Wash-up Periods:	Two (2) of five (5) minutes each

APPENDIX "B"
VANCOUVER PLANT
CLASSIFICATIONS AND WAGE RATES

CLASSIFICATIONS	EFFECTIVE JULY 1/03	EFFECTIVE JULY 1/04	EFFECTIVE JULY 1/05
Lead Hand-Production Department/ Dispatcher	\$25.50	\$26.01	\$26.53
Trailer Driver	\$24.89\$25.39	\$25.90	
Utility Person			
- Start of Employment	\$24.04	\$24.52	\$25.01
- 3 months to 6 months	\$24.20	\$24.68	\$25.17
- 6 months to 12 months	\$24.34	\$24.83	\$25.33
- Thereafter	\$24.49	\$24.98	\$25.48
Bulk Maintenance			
- Start of Employment	\$24.26	\$24.75	\$25.25
- 3 months to 6 months	\$24.41	\$24.90	\$25.40
- 6 months to 12 months	\$24.57	\$25.06	\$25.56
- Thereafter	\$24.76	\$25.26	\$25.77
Truck Driver	\$24.49	\$24.98	\$25.48
Filling Plant Operator			
- Start of Employment	\$23.72	\$24.19	\$24.67
- 3 months to 6 months	\$23.88	\$24.36	\$24.85
- 6 months to 12 months	\$24.02	\$24.50	\$24.99
- Thereafter	\$24.19	\$24.67	\$25.16
Lead Hand Warehouse	\$24.86	\$25.36	\$25.87
Warehouseperson			
- Start of Employment	\$23.72	\$24.19	\$24.67
- 3 months to 6 months	\$23.88	\$24.36	\$24.85
- 6 months to 12 months	\$24.02	\$24.50	\$24.99
- Thereafter	\$24.19	\$24.67	\$25.16
Inside Sales I			
- Start of Employment	\$23.28	\$23.75	\$24.23
- 6 months to 12 months	\$23.72	\$24.19	\$24.67
- 12 months to 18 months	\$23.88	\$24.36	\$24.85
- 18 months to 24 months	\$24.02	\$24.50	\$24.99
- Thereafter	\$24.19	\$24.67	\$25.16

CLASSIFICATIONS	EFFECTIVE JULY 1/03	EFFECTIVE JULY 1/04	EFFECTIVE JULY 1/05
Inside Sales II	\$25.28	\$25.79	\$26.31

Progressive wage rates for employees hired after July 6th, 1994 will be as follows:

Start rate - 75% of maximum
 After 12 months - 85% of maximum
 After 24 months - 100% of maximum

Employees hired with previous experience in the industry will be given credit for their experience in determining their applicable rate.

Employees promoted to a higher classification will receive an increase to the next higher rate in the classification to which they are promoted.

LETTER OF UNDERSTANDING No. 2

BETWEEN: AIR LIQUIDE CANADA INC.

AND: TEAMSTERS LOCAL UNION No. 213

TRAILER DRIVERS

1. This Letter of Understanding applies to the Trailer Drivers within the bargaining unit.
2. This Letter of Understanding shall remain in force for the duration of the main Collective Agreement between the parties. The Company may terminate, with thirty (30) days' notice, ten (10) hour shifts if they are found to adversely affect delivery logistics or economics. Working conditions will then be as per provisions of the main Collective Agreement and the work week will remain Monday to Saturday.
3. For the life of this Letter of Understanding, the following amendments will be made to the Collective Agreement in existence, insofar as it applies to employees covered by this Letter of Understanding:

Article 18.05: If a General Holiday falls on a non-working day, the day off will take place the day before or after at the Company's discretion.

Trailer Drivers will be working according to the schedule attached.

Article 18.03: General Holiday pay will be computed on the basis of ten (10) hours at the employee's regular hourly rate for those employees on ten (10) hour shifts and on the basis of eight (8) hours for those employees on eight (8) hour shifts.

Article 32.06: Each employee shall be entitled to forty (40) hours sick leave per calendar year of service at his/her regular hourly rate on an accumulative basis up to a maximum of eighty (80) hours.

4. Drivers will be paid on an hourly basis for all deliveries including Kent, Washington. These Drivers will operate under the following conditions:

- (i) The normal work week for Drivers will be composed of forty (40) hours, Monday to Saturday inclusive, and the normal shift will be ten (10) hours starting within a twenty-four (24) hour period commencing at midnight or eight (8) hours starting at 5:00 P.M.
- (ii) Overtime work is defined as authorized work performed in excess of an employee's normal shift as set out in the paragraph above. Any hours worked in excess of an employee's normal shift shall be paid at the rate of time and one-half (1.5X). Any hours worked in excess of two (2) hours of an employee's normal shift shall be paid at double time (2X).

On an employee's first (1st) day off, he/she shall be paid at the rate of time and one-half (1.5X) for hours worked up to five (5) for an employee on ten (10) hours shifts and up to four (4) for an employee on eight (8) hour shifts and double time (2X) for hours worked thereafter. On an employee's second and subsequent day off, he/she shall be paid at the rate of double time (2X) for all hours worked.

- (iii) These provisions are not intended as a guarantee as to hours of work per day, nor as to days of work per week, nor as a limitation on hours of work.
- (iv) Lunch: One-half ($\frac{1}{2}$) hour without pay
Coffee Breaks: Two (2) of ten (10) minutes each
Wash-Up Periods: Two (2) of five (5) minutes each
- (v) Any additional Trailer Driver schedule other than the existing schedule attached will be awarded on the basis of seniority. Thereafter, this schedule will be bid on a six (6) months interval.

TRAILER DRIVERS' SCHEDULE

WEEK	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1				X	X	X	X
2				X	X	X	X
3		X	X			X	X
4		X	X			X	X
5		X	X	X	X		
6		X	X	X	X		
7		PM	PM	PM	PM	PM	
8		PM	PM	PM	PM	PM	

X = Day Shift
 PM = Afternoon Shift

Signed in Vancouver, B.C. on this _____ day of _____, 2004.

FOR THE COMPANY

FOR THE UNION

LETTER OF UNDERSTANDING No. 3

BETWEEN: AIR LIQUIDE CANADA INC.

AND: TEAMSTERS LOCAL UNION No. 213

RE: RETAIL STORE

The Company and the Union agree on the following:

1. This Letter of Understanding applies to bargaining unit employees in retail operations except as otherwise provided.
2. Store starting and finishing times are to be between 07h00 and 18h00, Monday to Saturday inclusive. Actual store opening and closing times may vary from store to store depending on market conditions, but will not be earlier than 07h00 nor later than 18h00.
3. Work schedules for retail operations will be set by the Company to suit operating requirements:
 - a. The normal work week for Inside Sales Staff will be a 5 day, 40 hour week. The 5 days will be consecutive (Monday to Friday or Tuesday to Saturday inclusive);
 - b. A normal shift will be 8 hours;
 - c. Lunch is to be one-half ($\frac{1}{2}$) hour without pay;
 - d. Coffee breaks are to be two (2) of ten (10) minutes each;
 - e. Week-ends off will be rotated among all store staff at a home base should the store remain open on Saturday.

It is understood that the provisions of this paragraph are not intended as a guarantee as to hours of work per day, nor as to days of work per week, nor as a limitation on hours of work.

4. For purposes of temporary relief in a retail store, the Company may request that an Inside Sales employee work in a branch other than his/her home base during periods of staff shortage caused by vacation, sickness, accident or special project requiring extra staff at a location. The request will be made to qualified employees in order of seniority at the source stores. If the senior employees do not wish to go, the junior employee is required to go.
5. Postings will be made by location for retail operations positions.

6. A premium of \$2.50 per hour will be paid for all hours worked on Saturday. This premium will not be used in the computing of overtime if worked during such times. Article 36.03 does not apply to retail operations.
7. Qualifications required for the Inside Sales I and II classifications:

Inside Sales I

- High School graduate or equivalent;
- Minimum of two (2) years industry experience or successful completion of the following approved external courses:

Canadian Welding Bureau - "Welding Operator" course - Modules 1, 4 & 6:

- Module 1 Welding Health and Safety
 - Module 4 Welding Processes and Equipment
 - Module 6 Electrodes and Consumables
- Good knowledge of welding applications is required;
 - Good knowledge of industrial gas applications is required;
 - Good computer skills are required;
 - Proven ability to interface with co-workers, management and customers in a positive manner and maintain a high degree of professional service;
 - Effective communication skills in person, written and via telephone;
 - Designations required: TDG, WHMIS, WCB First-Aid, Forklift training, Customer Service Excellence training (to be certified within three (3) months of start date).

Inside Sales II

- High School graduate or equivalent;
- Minimum of five (5) years industrial customer service or sales experience;
- Demonstrated mastery of technical skills, practices and theories of welding and gases applications and services gained through experience and education;
- Good computer skills required;
- Proven ability to transfer knowledge and train co-workers;
- Ability to communicate effectively to answer questions, take orders, redirect inquiries and gather information;
- Ability to work with a fast-paced, changing environment and balance multiple tasks simultaneously;
- Ability to work within a team environment by actively contributing to the team, recognizing team conflict and taking initiative to resolve it;
- Ability to work independently and with minimal supervision.
- Designations required: TDG, WHMIS, WCB First-Aid, Forklift training, Customer Service Excellence training (to be certified within three (3) months of start date).

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Signed in Vancouver, B.C. on this

day of

,2004.

AIR LIQUIDE CANADA INC.

TEAMSTERS LOCAL UNION No. 213

LETTER OF UNDERSTANDING No. 4

**BETWEEN: AIR LIQUIDE CANADA INC.
RICHMOND, B.C. (PLANT)**

(hereinafter called the "COMPANY")

AND: TEAMSTERS LOCAL UNION No. 213

(hereinafter called the "UNION")

Re: TEN HOUR SHIFTS (EXCLUDING TRAILER DRIVERS)

1. This Letter of Understanding applies to employees working ten (10) hour shifts excluding Trailer Drivers.
2. This Letter of Understanding shall remain in force for the duration of the main Collective Agreement between the parties. The Company or the Unio, by majority, may terminate, with thirty (30) days' notice, ten (10) hour shifts if they are found to adversely affect production. Working conditions will then be as per provisions of the main Collective Agreement.
3. For the life of this Letter of Understanding, the following amendments will be made to the Collective Agreement in existence, insofar as it applies to employees covered by this Letter of Understanding.
4. Article 18.03:
Amend to read: General Holiday pay will be computed on the basis of ten (10) hours at the employee's regular hourly rate.
5. Article 18.05:
Amend to read: If a General Holiday falls on a non-working day, the day-off will take place the day before or after at the Company's discretion.
6. Article 20.01:
Amend to read: The normal work week will be composed of forty (40) hours, Monday to Friday inclusive, and the normal shift will be ten (10) hours. These provisions are not intended as a guarantee as to hours of work per day, nor as to days of work per week, nor as a limitation on hours of work.

7. Article 20.02:

Amend to read: Overtime work is defined as authorized work performed in excess of an employee's normal shift as set out in the paragraph above. Any hours worked in excess of ten (10) hours, and up to twelve (12) hours in any one (1) day, shall be paid at the rate of time and one-half (1.5). Any hours worked in excess of twelve (12) hours in any one (1) day shall be paid at double time (2X).

On an employee's first (1st) day off, he shall be paid at the rate of time and one-half (1 ½) for ours worked up to five (5) and double time (2X) for hours worked thereafter. On an employee's second and subsequent day off, he/she shall be paid at the rate of double time (2X) for all hours worked.

8. Article 32.06:

Amend 1st paragraph to read: Each employee shall be entitled to forty (40) hours sick leave per calendar year of service at his/her regular hourly rate on an accumulative basis up to a maximum of eighty (80) hours which shall include sick leave credit days earned and unused prior to January 15, 1973.

Signed in Vancouver, B.C. on this _____ day of _____, 2004.

FOR THE COMPANY

FOR THE UNION

