

# **PROVINCIAL COLLECTIVE AGREEMENT**

**between**

**HEALTH EMPLOYERS ASSOCIATION  
OF BRITISH COLUMBIA**

**and**

**NURSES' BARGAINING ASSOCIATION**

**April 1, 2004 – March 31, 2006**

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# PROVINCIAL COLLECTIVE AGREEMENT

## *SECTION 1*

### ARTICLE 1 - PREAMBLE AND DEFINITIONS

#### **1.01 Preamble**

- (A) The Unions, Nurses' Bargaining Association, the Employers and the Health Employers Association of British Columbia agree to abide by the terms and conditions set out in this Provincial Collective Agreement.
- (B) For clarity and brevity throughout this Provincial Collective Agreement the term "HEABC" shall be used to describe the Health Employers Association of British Columbia.
- (C) Wherever the feminine is used in this Agreement, the same shall be construed as meaning the masculine, unless otherwise specifically stated.
- (D) Where the asterisk (\*) is used throughout this Agreement, it is agreed that the reference to twenty (20) work days leave of absence without pay is to be applied over the applicable calendar year. Should an employee terminate prior to completion of such year, the twenty (20) work days will be proportionately reduced. (Example: Six (6) months equals ten (10) work days. Reference Article 37 - Leave - General.)
- (E) For the purpose of calculating benefits commencing the first pay period prior to September 30, 1993, the base day will be 7.2 hours.

#### **1.02 Definitions**

ASSOCIATION means Nurses' Bargaining Association.

CALENDAR DAY means a twenty-four (24) hour period ending at midnight.

CALENDAR YEAR means a period of twelve (12) consecutive months commencing on the first day of January.

CERTIFICATION means the certification awarded by the Labour Relations Board of British Columbia to any Union included in the Nurses' Bargaining Association.

COMMON-LAW SPOUSE means two people who have cohabitated as spousal partners for a period of not less than one (1) year.

CONSOLIDATED CERTIFICATION means the certification awarded by the Labour Relations Board of British Columbia to the Nurses' Bargaining Association.

DAY SHIFT means a shift in which the major portion occurs between 0730 and 1530 hours.

DEMOTION means a change from an employee's position to one with a lower maximum salary level.

EMPLOYEE means any person who is covered by the certification awarded by the Labour Relations Board of British Columbia (or any succeeding Acts).

EMPLOYER means the corporation, society, person(s), organization, facility, agency, or centre (represented by the Health Employers Association of B.C.) as listed in the appendix attached to the certification issued by the Labour Relations Board of British Columbia.

EVENING SHIFT means a shift in which the major portion occurs between 1530 and 2330 hours.

HEAD OFFICE OF THE ASSOCIATION means the head office of the British Columbia Nurses' Union.

HEAD OFFICE OF THE UNION means the head office for each of the Unions included in the Nurses' Bargaining Association. The respective head offices shall be designated by each Union.

NIGHT SHIFT means a shift in which the major portion occurs between 2330 and 0730 hours.

PROMOTION means a change from an employee's position to one with a higher maximum salary level.

SCHEDULED DAY OFF means any day a regular full-time employee is not scheduled to work, other than a paid holiday.

SHIFT means the normal consecutive work hours scheduled for each employee (regular full-time, regular part-time or casual) which occur in any twenty-four (24) hour period. In each twenty-four (24) hour period there shall normally be three (3) shifts, namely: day, evening and night shift.

STEWARD means an employee within the Employer's service elected or appointed by the Union or its members to represent the Union and its members.

TRANSFER means the movement of an employee from one position to another which does not constitute a promotion or demotion.

UNION means any Union included in the Nurses' Bargaining Association as the context requires, unless otherwise specifically stated.

UNION REPRESENTATIVE means a member of the staff of the Union or designated substitute.

WORKSITE means a facility, agency, centre, program, organization or location where an employee is assigned to work either at or from.

YEAR means a period from any given date in one month to the immediately preceding date twelve (12) months later.

TOUR OF DUTY means one or more completed shifts.

**ARTICLE 2 - PURPOSE OF AGREEMENT**  
(Also see Article 2 Section 2: Community-Based Services)

The purpose of the Agreement is to maintain a harmonious and mutually beneficial relationship between the Employer and employees and between the Union and the Employer, and to set forth certain terms and conditions of employment relating to remuneration, hours of work, benefits and general working conditions affecting employees covered by the Agreement.

All parties to the Agreement share a desire to provide quality health care in British Columbia, to maintain professional standards, to promote the well-being and increased efficiency of employees so that the people of British Columbia are well and effectively served.

**ARTICLE 3 - MANAGEMENT RIGHTS**

**3.01 General Rights**

The management of the Employer's operations and the direction of the working forces, including the hiring, firing, promotion and demotion of employees, is vested exclusively in the Employer except as may be otherwise specifically provided in this Agreement.

**3.02 Employer Policies**

Employees shall be governed by written policies adopted by the Employer as publicized on bulletin boards, or by general distribution, provided such policies are not in conflict with the provisions of this Agreement.

**ARTICLE 4 - UNION RECOGNITION**

**4.01 Union Recognition**

The Employer recognizes the Union as the exclusive bargaining agent for all employees for whom the Union has been certified.

**4.02 Scope of Agreement**

This Agreement applies to all employees of the Employer who are included within the bargaining unit for which the Union is the certified bargaining agent.

**ARTICLE 5 - UNION SECURITY**

**5.01 Security**

- (A) Employees covered by the certification who are members of the Union, shall maintain their membership in good standing as a condition of continuing employment.
- (B) New employees covered by the certification shall become members of the Union, and shall maintain membership in good standing in the Union as a condition of continuing employment.

## **5.02 Union Deductions**

All employees who are covered by the certification with the Union shall, as a condition of continuing employment, authorize a deduction from their pay cheques of the amount of the dues, levies and assessments payable to the Union by a member of the Union. The Employer shall provide a copy of the authorization form, which has been forwarded by the Union, to each new employee.

Upon receipt of written notice from the Union, the Employer shall terminate the services of any employee who does not authorize the deduction as above.

The Employer agrees to deduct the amount of the Union dues, levies and assessments payable to the Union by an employee in the Union's bargaining unit.

The Union shall inform the Employer in writing of the amount to be deducted from each employee. The Union shall advise the Employer in writing sixty (60) calendar days in advance of any change in the amount to be deducted.

The Employer shall remit such dues, levies and assessments to the Union within twenty-eight (28) calendar days from the date of deduction, together with a written statement containing the names of the employees for whom the deductions were made and the amount of each deduction.

The Employer shall supply each employee, without charge, a receipt for income tax purposes shown on the T4 slip in the amount of the deductions paid to the Union by the employee in the previous year. Such receipts shall be provided to the employee prior to March 1 of the succeeding year.

Deductions for levies and assessments shall be a percentage of wages.

## **ARTICLE 6 - UNION RIGHTS AND ACTIVITIES**

### **6.01 Individual Agreement**

The Employer agrees not to enter into any agreement or contract with the employees covered by this Agreement individually or collectively which in any way conflicts with the terms and provisions of this Agreement.

The Association and the Union agree not to enter into any agreement or contract with the Employers covered by this Agreement which in any way conflicts with the terms and provisions of this Agreement, recognizing that the HEABC is the accredited bargaining agent.

### **6.02 Contracting Out**

This article is impacted by the *Health and Social Services Delivery Improvement Act*.

The Employer agrees not to contract out bargaining unit work to any outside agency or individual that will result in the lay-off of employees within the bargaining unit.

### **6.03 Employer's Business**

Employees required by the Employer to attend meetings or to attend hearings or to sit on a board established by the Employer, shall continue to receive their salary for the time periods as required. All provisions of this Collective Agreement such as overtime, call-back, etc., shall apply for the time periods as required above. The Employer shall reimburse employees for all expenses including reasonable travel time incurred by the employees during these time periods.

### **6.04 Stewards**

#### **(A) Recognition of Stewards**

The Employer recognizes employees who are designated by the Union as stewards to act on behalf of the employees.

#### **(B) Notification of Change of Stewards**

The Union shall supply the Employer with a list of the names of the stewards and shall advise the Employer of changes to that list, such changes to be made in writing.

#### **(C) Duties and Responsibilities**

The duties of stewards include but are not limited to the following:

- (1) investigating complaints of an urgent matter, and
- (2) investigating grievances, and
- (3) assisting employees in preparing and presenting a grievance in accordance with the grievance procedure, and
- (4) supervising ballot boxes and other related functions during ratification votes, and
- (5) attending meetings called by management, and
- (6) accompanying an employee, at her request, at a meeting called by the Employer, where disciplinary action is anticipated, and
- (7) meeting with new employees as a group during the orientation program, and
- (8) acting as appointees to the Union/Management Committee.

#### **(D) Conditions Governing Stewards**

Stewards shall be entitled to reasonable time while on duty without loss of regular pay and benefits to perform the above duties when they:

- (1) have received prior consent from their supervisor before leaving their work area such consent shall not be unreasonably withheld, and
- (2) make every endeavour to complete their business in as short a time as possible, and
- (3) advise their supervisor of their return to the work area.

Stewards shall not interrupt the normal operations of the worksite.

### **6.05 Union Representative Visits**

The Union shall inform the Employer in advance whenever the designated representatives of the Union intend to visit the Employer's premises for the purpose of conducting Union business. Such visits shall not interfere with the normal operations of the worksite.

### **6.06 Superior Benefits**

Employees receiving benefits and/or wages specified in this Agreement, superior to those provided in this Agreement, shall remain at the superior benefit level which was in effect on the effective date of this Agreement, until such time as such superior benefits are surpassed by the benefits and/or wages provided in succeeding agreements. This provision applies only to employees on staff as of the effective date of this Agreement.

### **6.07 Personnel File**

#### **(A) Employee Access**

Employees are entitled to read and review their personnel file and, without limiting the generality of the foregoing, shall be entitled to inspect their performance evaluations, written censures, letters of reprimand, and other adverse reports. Upon request, employees shall be given copies of all such pertinent documents. The Employer further agrees that no personal files or documents on employees shall be kept outside of the personnel file, apart from payroll or health services files.

#### **(B) Union Representative or Steward Access**

A Union representative or steward shall, upon written authority of the employee, be entitled to read and review an employee's personnel file in order to facilitate the investigation of a grievance. Upon request, the Union representative or steward shall be given copies of all such pertinent documents.

#### **(C) Confidential Nature of Personnel File**

All documents within an employee's personnel file are considered to be confidential and shall remain within the sole jurisdiction and purview of the Employer and employee unless otherwise stipulated in this Agreement.

### **6.08 Copies of the Provincial Collective Agreement**

The Union and the Employer agree that every employee should be familiar with the provisions of this Agreement and her rights and obligations under it. For this reason, the Employer shall make available copies of the Provincial Collective Agreement in booklet form to all of its employees. The cost of printing shall be shared equally between the Union and the HEABC.

The Agreement shall be printed in a Union shop and bear a recognized Union label. The Union and the Employer shall agree on the size, print and color of the Agreement and all other particulars prior to it being printed. Printing shall be completed as soon as possible after the signing of the Provincial Collective Agreement.

### **6.09 New Employees**

At the time of hire, the Employer agrees to acquaint new employees with the fact that a Provincial Collective Agreement is in effect and with the conditions of employment as set out in the Articles dealing with Union Recognition, Security, Rights and Activities. The Employer further agrees to provide new employees with copies of the Provincial Collective Agreement and the names of the stewards.

A steward shall be advised of the date, time and place of orientation sessions for new employees in order that a steward shall be given an opportunity to talk to new employees. Stewards will be advised of the names of the new employees hired. There shall be no deduction of wages and benefits because of time spent by the steward during these sessions.

### **6.10 List of New and Terminating Employees**

The Employer shall provide the Union with a monthly list of new and terminated employees specifying the status, position and wage classification level of each employee.

### **6.11 Bulletin Boards**

The Employer shall provide adequate space on bulletin boards for the exclusive use of the Union for the purpose of posting Union business. The size and sites of the bulletin boards shall be determined by mutual agreement between the Employer and the Union.

## **ARTICLE 7 - STRIKES OR LOCK-OUTS**

During the term of this Collective Agreement the Union agrees that there shall be no strike and the Employer agrees that there shall be no lock-out.

Subject to any Labour Relations Board (or any succeeding body) directives, if an employee employed under the terms of this Collective Agreement refuses in good conscience to cross a legal picket line, the employee shall be considered to be absent without pay, and it shall not be considered a violation of this Agreement nor shall it be grounds for disciplinary action.

## **ARTICLE 8 - UNION/MANAGEMENT COMMITTEE**

### **8.01 Composition of Committee**

A Union/Management Committee shall be established for each Employer covered by this Agreement. The Employer and the Union shall each appoint a minimum of two (2) and a maximum of four (4) representatives to the Union/Management Committee.

Where there are fewer than 4 nurses employed at a worksite, then the number of Union and management representatives may be limited to one each with an alternate.

### **8.02 Chair**

The Chair of the Union/Management Committee shall alternate between an Employer representative and a representative of the Union.

### **8.03 Meetings**

Meetings of the Committee shall be held at the call of the Chair as promptly as possible upon request in writing of either party.

### **8.04 Purpose of the Committee**

In order to foster better relations between the parties, the purpose of the Committee shall be to discuss matters of mutual concern including matters pertaining to the improvement of quality health care and safe nursing practice. The Committee shall have the power to make recommendations to the Union and to the Employer.

### **8.05 Scope of the Committee**

The Committee shall not have the power to bind the Union or its members, or the Employer to any decision or conclusion reached in discussion.

The Committee shall not have jurisdiction over any matter contained in this Collective Agreement, including its administration or renegotiation.

The Committee shall not supersede the activities of any other committee of the Union or of the Employer.

### **8.06 Stewards**

Stewards who attend Union/Management and Professional Responsibility Committee meetings outside of scheduled work hours shall be paid at straight time rates for time spent at the meetings.

## **ARTICLE 9 - GRIEVANCES**

### **9.01 Discussion of Differences**

If a difference arises between the Employer and an employee(s) or between the Employer and the Union concerning the interpretation, application, operation or any alleged violation of the Agreement, the employee(s) shall continue to work in accordance with the Agreement until the difference is settled.

### **9.02 Grievance Procedure**

The following procedure shall be used for the resolution of differences referred to in Article 9.01, other than for the suspension or dismissal of employees and Application disputes under Article 9.03 or 9.07.

#### **Step 1**

Within fourteen (14) calendar days of the occurrence of the difference, or within fourteen (14) calendar days of when the employee first becomes aware of the matter giving rise to the difference, the employee with or without the steward (at the employee's choice) shall discuss the

difference in a meeting with the immediate supervisor. Where the immediate supervisor is also the Step 2 designate, this stage may be eliminated.

### **Step 2**

If the difference is not satisfactorily settled under Step 1 then, within fourteen (14) calendar days after the completion of Step 1, the employee with a steward shall meet with the representative designated by the Employer with the authority to handle grievances at Step 2 to discuss and submit the grievance in writing.

Within a further seven (7) calendar days of receipt of the written grievance, the representative designated by the Employer shall give a written response to the employee and the steward. Should the grievance be denied, written explanations shall be given.

If the grievance is not satisfactorily settled under Step 2, then the steward shall notify the Union within fourteen (14) calendar days of receipt of the written response to the grievance.

Where the Union submits the written grievance, Step 1 shall be eliminated and the Union shall be substituted for the employee in Step 2.

### **Step 3**

The Union shall, within a further fourteen (14) calendar days of this notification, discuss the grievance with the representative designated by the Employer with the authority to handle grievances at Step 3 (who shall be outside the bargaining unit). Within a further seven (7) calendar days of the Step 3 meeting, the representative designated by the Employer shall respond in writing to the Union. Should the grievance be denied, written reasons for denial shall be given. Failing settlement at this step, the grievance may be referred to Industry Troubleshooter and/or arbitration within 90 days after the Employer designate's decision has been received.

### **Industry Troubleshooter**

Where a difference arises between the parties relating to the dismissal, discipline, or suspension of an employee, or to the interpretation, application, operation, or alleged violation of this Agreement, including any question as to whether a matter is arbitrable, during the term of the Provincial Collective Agreement, David McPhillips, Judi Korbin, Chris Sullivan, or a substitute agreed to by the parties, shall at the request of either party:

- (A) investigate the difference,
- (B) define the issue in the difference, and
- (C) make written recommendations to resolve the difference, within five (5) days of the date of receipt of the request, and for those five (5) days from that date, time does not run in respect of the grievance procedure.

The above named troubleshooters will be used on a rotating basis at each Employer.

In the event the parties are unable to agree on an Industry Troubleshooter within a period of thirty (30) days either party may apply to the Minister of Labour for the Province of British Columbia to appoint such person.

Failing settlement at this step, the grievance may be referred to arbitration.

## **9.03 Single Employer Policy Dispute**

If a difference of a general nature arises between the Union or its members and a single Employer concerning the interpretation, application, operation or alleged violation of this Agreement or Memoranda, the aggrieved party may submit a written grievance to the other party within twenty-one (21) calendar days of becoming aware of the matter giving rise to the difference, and Step 3 of Article 9.02 shall apply. A copy of the grievance shall in every case be forwarded to the Union and the HEABC.

**9.04 Application of Single Employer Arbitration Decisions**

- (A) The arbitration award arising from a grievance filed under Article 9.02 or 9.03 is binding on the single Employer, the employees of the Employer, and the Union or Association (as the context requires) in respect to that single Employer.
- (B) The decision is not binding on other members of HEABC or on the Union or Association (as the context requires) in respect to other members unless the Association and HEABC mutually agree.
- (C) HEABC and the Association may rely upon the arbitration award in arguing other arbitrations respecting other members of the Association.

**9.05 Amending Time Limits**

If the time limits in Articles 9.02, 9.03 and 9.07 are not complied with by the employee(s) or the Union, then the grievance shall be considered as being abandoned, unless the parties have mutually agreed, in writing, to extend the time limits.

**9.06 Resolution of Employee Dismissal or Suspension Disputes**

The following procedure shall be used for the resolution of disputes relating to the dismissal or suspension of an employee(s):

**Step 1**

Within ten (10) calendar days of notice of the dismissal or suspension, the Employer shall notify the head office of the Union of such termination.

**Step 2**

Within a further fourteen (14) calendar days of receipt of notice in Step 1 of this Article, the Union may institute the grievance procedure at Step 3 of Article 9.02.

If this time limit is not complied with, then the grievance shall be considered as being abandoned, unless the parties have mutually agreed, in writing, to extend the time limits.

**9.07 Industry Wide Application Dispute**

**Step 1**

If a difference of a general nature arises between the Union (on behalf of its members) and HEABC (on behalf of its members) concerning the industry wide interpretation, application, operation or alleged violation of this Agreement or Memoranda, the aggrieved party (the NBA or the HEABC), shall submit a written grievance to the other party within twenty-one (21) calendar days of becoming aware of the matter giving rise to the difference. A copy of the grievance shall in every case be forwarded to the constituent Unions of the NBA and the HEABC.

For the purposes of this Article, a difference of a general nature is defined as one arising

as a matter of general interpretation/application or general operation/alleged violation based on the language of the Agreement.

## **Step 2**

The NBA and the HEABC shall meet within sixty (60) days or such later time as may be mutually agreed to attempt to resolve the difference. Failing resolution, either party may submit the difference to arbitration pursuant to Article 10 within 60 days of the meeting.

Notwithstanding any decision(s) issued pursuant to Article 9.02 or 9.03, the decision of the Arbitration Board under this Article shall be binding on all members of the NBA and all members of the HEABC who are covered by this agreement.

Where an arbitrator has been appointed to hear a dispute under Article 9.02 or 9.03 and the dispute is on the same issue as the matter in dispute under Article 9.07, the 9.02/9.03 arbitration proceedings will be held in abeyance. The interpretation established by the Article 9.07 Award shall then be applied on a remedial basis by the parties to resolve the 9.02 or 9.03 disputes on the same issue.

## **9.08 Clarification of the Nature of the Dispute**

If the NBA or the HEABC disputes the article under which a grievance has been filed, the respondent may refer the issue of whether the grievance was filed under the appropriate procedure (i.e. Article 9.02/9.03 or Article 9.07), as a preliminary matter to the Arbitrator or Arbitration Board (as the context requires) prior to the scheduled hearing date(s).

## **9.09 Deviation from Grievance Procedure**

The Employer agrees that, after a grievance has been discussed at Step 2 of the grievance procedure the Employer or his representatives shall not initiate any discussion or negotiations with respect to the grievance, either directly or indirectly with the aggrieved employee without the consent of the steward or the Union.

# **ARTICLE 10 - ARBITRATION**

## **10.01 Authority of the Arbitration Board or Arbitrator**

- (A) Either party may refer any grievance, dispute or difference unresolved through the procedures in Article 9 to a Board of Arbitration or a single arbitrator as determined by (D) below. Such Board of Arbitration or arbitrator shall have the power to determine whether any matter is arbitrable within the terms of the Agreement and to settle the question to be arbitrated.
- (B) Where an Arbitration Board is used, the Arbitration Board shall issue a decision and the decision of the majority of such Board shall be final and binding upon the parties.
- (C) Where a single arbitrator is used, the arbitrator shall issue a decision which shall be final and binding upon the parties.
- (D) A single arbitrator shall be used for grievances filed under Article 9.02 or 9.03. An Arbitration Board shall be used for industry-wide application disputes filed under Article 9.07.

### **10.02 Notification**

- (A) The party requesting arbitration under Article 9.07 shall notify the other party of its intent to arbitrate and of its appointee to the Arbitration Board.

The recipient of this notice shall, within ten (10) calendar days, notify the other party of its appointee to the Arbitration Board. The two appointees shall, within a further ten (10) calendar days, select a third person to act as Chair. If the appointees fail to agree upon a Chair within this ten (10) calendar day period, either party may request the Director of the Collective Agreement Arbitration Bureau to make the appointment.

- (B) The party requesting arbitration under Article 9.02 or 9.03 shall notify the other party of its intent to arbitrate and its proposed arbitrator.

The recipient of this notice shall respond within ten (10) calendar days regarding the proposed arbitrator. If agreement is not reached within a further ten (10) days, either party may request the Director of the Collective Agreement Arbitration Bureau to make the appointment.

### **10.03 Expenses of the Arbitration Board or Arbitrator**

The expenses of the Chair of the Arbitration Board or single arbitrator shall be shared equally by the parties. Where nominees are used, each party shall be responsible for the expenses of its nominee.

### **10.04 Single Arbitrator**

By mutual agreement between the NBA and the HEABC, a single arbitrator may be substituted for the Arbitration Board established pursuant to Article 9.07.

### **10.05 Waiver of Time Limits**

The time limits prescribed above may be extended by mutual agreement in writing between the Union and the Employer.

### **10.06 Expedited Arbitration**

- (A) A representative of HEABC and the Union shall meet each month, or as often as is required, to review outstanding grievances to determine, by mutual agreement, those grievances suitable for expedited arbitration.

In addition, the parties will meet quarterly to review the expedited arbitration process and scheduling of hearing dates.

- (B) Those grievances agreed to be suitable for expedited arbitration shall be scheduled to be heard on the next available expedited arbitration date. Expedited arbitration dates shall be agreed to by the parties and shall be scheduled monthly, or as otherwise mutually agreed to by the parties.
- (C) The location of the hearing is to be agreed to by the parties but will be at a location central to the geographic area in which the dispute arose.

- (D) As the process is intended to be informal, lawyers will not be used to represent either party.
- (E) All presentations are to be short and concise and are to include a comprehensive opening statement. The parties agree to make limited use of authorities during their presentations.
- (F) Prior to rendering a decision, the arbitrator may assist the parties in mediating a resolution to the grievance. If this occurs, the cost will be borne in accordance with Section 103 of the Labour Relations Code.
- (G) Where mediation fails, or is not appropriate, a decision shall be rendered as contemplated herein.
- (H) The decision of the arbitrator is to be completed on the agreed to form and mailed to the parties within three (3) working days of the hearing.
- (I) All decisions of the arbitrators are to be limited in application to that particular dispute and are without prejudice. These decisions shall have no precedential value and shall not be referred to by either party in any subsequent proceeding.
- (J) All settlement of proposed expedited arbitration cases made prior to hearing shall be without prejudice.
- (K) The parties shall equally share the costs of the fees and expenses of the arbitrator.
- (L) The expedited arbitrators, who shall act as sole arbitrators, shall be Judi Korbin, John Hall, Joan Gordon, Don Munroe.
- (M) The expedited arbitrator shall have the same powers and authority as an arbitration board established under the provisions of Article 10.
- (N) It is understood that it is not the intention of either party to appeal a decision of an expedited arbitration.

## **ARTICLE 11 - DEFINITION OF EMPLOYEE STATUS AND BENEFIT ENTITLEMENT**

For the purpose of this Article "regularly scheduled" means any combination of shifts scheduled in advance and issued by the Employer. (Reference Article 25.04 - Posting of Work Schedules)

Employees at the commencement of their employment and at all times shall be kept advised by their Employer into which employee status they belong.

### **11.01 Restriction of Employee Status**

The status of all employees covered by this Provincial Collective Agreement shall be defined under one of the three definitions found in Articles 11.02, 11.03, and 11.04. If a dispute arises over the proper allocation of employee status, such dispute shall be resolved through Article 9 Grievances.

### **11.02 Regular Full-Time Employees**

(A) **Definition**

Regular full-time employees are those who are regularly scheduled to work the full hours of work as provided in Article 26.01 Hours of Work.

(B) **Benefit Entitlement**

Regular full-time employees are entitled to all benefits of this Agreement.

(C) **Seniority**

Regular full-time employees accumulate seniority in accordance with Article 13.01 (A) Seniority - Definition.

### **11.03 Regular Part-Time Employees**

(A) **Definition**

Regular part-time employees are those who are regularly scheduled to work a minimum of fourteen point four (14.4) hours or equivalent per week but less than the full hours as provided in Article 26.01 Hours of Work.

(B) **Benefit Entitlement**

Regular part-time employees are entitled to all benefits of the Agreement on a proportionate basis with the exception of medical, extended health and dental plan coverage, LTD and group life insurance premiums, which shall be paid on the same basis as for regular full-time employees . (Reference Article 12 Anniversary Date and Increments; Reference Article 46 Medical, Extended Health and Dental coverage, LTD and Group Life Insurance Coverage.)

(C) **Seniority**

Regular part-time employees accumulate seniority in accordance with Article 13.01 (A) Seniority - Definition.

### **11.04 Casual Employees**

(A) **Definition**

Casual employees may be employed to work full shifts or part shifts on a continuous or intermittent basis in capacities such as:

- (1) Sickness relief.
- (2) Vacation relief.
- (3) Leave of absence relief.
- (4) Relief pending a regular employee appointment (Reference Article 17.02 Temporary Appointments).
- (5) Temporary work load, including but not limited to, supplemental shift care services provided to specific clients for palliative care purposes.
- (6) Paid holiday relief.
- (7) Overtime owing relief.
- (8) Maternity leave relief.

- (9) Client Specific Assignments from Home Support Agencies. These assignments are client specific, subject to cancellation without notice, and may be filled within the total discretion of the client. These assignments are deemed to be in compliance with Articles 11.04 (B) through (F) which shall not apply. (See also Appendix “Y”)

(B) **Off Duty Rights**

When calls are made by the Employer for casual employees to report to work, the acceptance of such work shall be at the employee's discretion. Where a Casual employee has not accepted such work for a period longer than three (3) months, the Employer and the Union shall meet to discuss the bona fides of the refusal and the continued employment of the employee.

(C) **Letter of Appointment**

- (1) All casual employees shall receive a letter of appointment immediately following recruitment, clearly stating their employment status, their classification and wage level, their worksite, and if the employee is seeking regular employment it shall be noted. This letter shall also include a mutually acceptable statement of the casual employee's days and shifts of availability for work of a casual nature, notation of any specialist qualifications held by the employee, and the mutually agreed wards, units and programs in which the casual employee will work.

(2) **General Availability**

The commitment to availability specified in the letter of appointment shall be subject to mutually acceptable revision. Such revision will occur once per year, or, if mutually agreed between the Employer and the employee, on a more frequent basis. The Employer will issue a revised letter of appointment to reflect approved changes to employee's general availability.

(3) **Short-Term Availability**

Notwithstanding the above, casual employees shall provide monthly availability schedules in writing to the Employer no less than fourteen (14) days prior to the start of the month indicating shifts and days when they are not available. If the employee's monthly availability over a three-month period (excluding June, July, and August) is inconsistent with the availability specified in the employee's letter of appointment, the Employer and the Union shall meet to discuss the bona fides of the inconsistencies. During June, July, and August, the casual employee's monthly availability shall not be inconsistent with their letter of appointment, apart from approved vacation periods.

(4) **New Qualifications**

Casual employees will provide the Employer with documentation identifying any new specialist qualifications they have obtained. Such information shall be noted on the employee's personnel file and will be added to their letter of appointment at the next revision.

(5) **Orientation**

The Employer will provide casual employees with orientation to all the wards, units and programs mutually agreed in the employee's letter of appointment.

(D) **Casual Register**

(1) A casual employee shall be registered for work in those wards, units and programs specified in the letter of appointment.

Casual employees may request placement on the register for additional wards, units or programs. All such requests must be in writing.

When the Employer identifies a shortage of casual employees on a particular ward, unit or program, they will consider requests for placement on the register for those wards, units or programs, from existing casual employees before hiring additional casual employees. Such requests will not be unreasonably denied.

By mutual agreement with the Employer, casual employees will be added to the register for additional wards, units or programs. Where such agreement has been reached, a revised letter of appointment shall be issued.

(2) The Employer shall maintain a master casual register which shall include a list of all casual employees employed by the Employer at that worksite in descending order of their seniority, the seniority hours, and the mutually agreed wards, units and programs in which the casual employee will work.

(3) Seniority on the master casual register shall be updated every three months as of the last date of the payroll period immediately prior to January 1, April 1, July 1 and October 1 each year. The updated list shall be posted at the worksite.

(E) **Procedure for Casual Call-In**

(I) The manner in which casual employees shall be called to work shall be as follows:

(1) The Employer shall offer casual work as defined in Article 11.04 (A) to casual employees in order of seniority providing the casual employee:

(a) is registered for work in the ward, unit or program where the work exists; and

(b) has the qualifications and capabilities to perform the work being relieved; and

(c) has been orientated to the ward, unit or program.

Where the casual employee does not meet the above criteria, the Employer will pass on to the next casual employee.

(2) Exceptions to the above may occur to address the need to consolidate the skills of new graduates as per the Letter of Understanding on New Graduates. (see Appendix "DD")

(3) Notwithstanding (1) above, where the Employer has received 24 hours or less notice of a vacancy creating relief work as per Article 11.04 (A), the first shift of the vacancy and any remaining shifts in that block may be filled as the Employer deems most efficient.

Where the shift pattern has not allowed for probationary casual employees to be properly assessed, the Employer may arrange for a maximum of three shifts out of seniority order, with a supervisor or clinician, to conduct the assessment.

- (4) Where a casual employee is called for a casual assignment which would attract overtime, they must so advise the Employer when asked. The Employer shall then have the option of calling another employee.
- (5) Where Employers are seeking casual employees for blocks of work which are known more than a month in advance, the Employer may post these blocks at the worksite and invite casuals to indicate their preferences for the work available. Work assignments shall be made in accordance with seniority as per (E) (I) above.
- (6) **Telephone Call-In**
  - (a) The Employer shall be obligated to call a casual employee only for those days and shifts for which the employee has indicated she/he is available pursuant to (C) (3) above.
  - (b) The Employer shall call by telephone only those casual employees on the register at a number provided by the employee. The Employer shall commence by calling the most senior employee in the register who meets the criteria specified in (E) (I). The Employer shall permit the telephone to ring a minimum of eight (8) times.
  - (c) All such calls shall be recorded in a log book showing the signature of the person making the call, the employee called, the position they are being called to fill, the time the call was made, whether the employee accepts or declines the invitation to work or fails to answer the telephone. In the event of a dispute the Union shall have reasonable access to the log book and shall be entitled to make copies.
  - (d) In the event that relief is requested with less than twenty-four (24) hours notice, the date and time of the notification shall be recorded in the log book.
- (7) A block of work is defined as the shifts between regular days off, or, if mutually agreed at a local level (i.e: ward/unit/program or worksite), any combination of shifts.

(II) An arbitrator shall have the authority to award monetary damages in response to a violation of Article 11.04(E)(I) by the Employer.

(F) **Wage Entitlement**

- (1) Casual employees shall be paid in accordance with the wage schedule.
- (2) Casual employees shall move to the next increment step upon completion of the annual full-time equivalent hours (1879.2) worked with the Employer. In the

calculation of increment steps, the wage increments will be based on 1957.5 hours for hours worked prior to the pay period closest to September 30, 1993.

- (a) A casual employee hired having less than one (1) year's experience (1879.2 hours) shall be placed at the first step of the increment scale.
  - (b) A casual employee who terminates with an Employer listed in the attachments to the Consolidated Certification, and is employed within thirty (30) calendar days as a casual employee with an Employer listed in the attachments to the Consolidated Certification, shall retain the increment step attained with the previous Employer. Subsequent increments shall be granted pursuant to Article 11.04(G)(2).
  - (c) A new casual employee hired and not eligible to retain her increment step pursuant to Article 11.04(G)(2)(b) shall receive credit for previous hours of experience on the wage increment scale as follows: One (1) increment step for each 1879.2 hours shall be granted for relevant nursing experience as determined by the Employer, provided not more than two (2) years have elapsed since such experience was obtained.
- (3) A regular employee who terminates her employment and is re-employed by the same Employer as a casual employee within thirty (30) calendar days shall retain the same increment step attained as a regular employee and be credited with the appropriate hours worked at that step.
  - (4) When a casual employee applies for and receives a regular position in the same worksite in which she has been employed, she shall either retain the same increment step attained as a casual or be placed at the increment step which recognizes her previous experience in accordance with the provisions of Article 52 (Previous Experience) which ever is higher, and shall advance to the next increment on her anniversary date of employment.

**(G) Benefit Entitlement**

**(1) Grievance and Arbitration**

Casual employees have access to the grievance and arbitration procedures. (Reference Article 9 Grievances and Article 10 Arbitration.)

**(2) Vacation Pay and Paid Holidays**

Casual employees shall receive 12.2% of their straight time pay, exclusive of all premiums, in lieu of scheduled vacations and paid holidays.

**(3) Other Benefits**

Casual employees shall be paid any earned shift premium, special allowance, overtime, on-call, call-back and call-back travel allowance pay, isolation allowance, and premium pay for work on a paid holiday.

The provisions of Article 56 Payment of Wages, Article 61 Wage Schedule Classifications, Article 62 Wage Schedules, and Article 6.06 Superior Benefits, apply to casual employees.

(4) **Health and Welfare Coverage**

(a) **Benefit Entitlement**

All casual employees who have completed 172.8 hours with the Employer may elect to enroll in the following benefit plans - medical services plan, dental plan, and extended health plan if the employee pays the full monthly premiums in advance to the Employer.

An employee making such an election under this provision must enroll in each and every one of the benefit plans and shall not be entitled to except any of them.

Where a casual employee subsequently elects to withdraw from the benefit plans, she must withdraw from all three plans. Casual employees failing to maintain the required payments, shall have the benefit plans terminated. Those employees who voluntarily terminate, or are terminated from the plans by the Employer, will not be entitled to re-enroll.

(b) **Benefit Premium Refund**

Subject to the following conditions, casuals shall, on enrolment in the aforementioned benefit plans, be entitled to an annual lump sum refund paid by the Employer at the appropriate rate for the coverage obtained. Such payment is a reimbursement for each monthly benefit premium paid by the employee to a maximum of twelve (12) months.

- i) In order to be eligible, casuals, once enrolled in the plan, must have worked 939.6 hours with the Employer during the yearly period October 1 to September 30.
- ii) The Employer shall pay eligible employees the lump sum refund by November 1 of each year.
- iii) Employees failing to attain 939.6 hours as an enrolled casual employee in any one year period as specified above, regardless of their date of enrolment in the plans, shall not be entitled to a refund.
- iv) Should a casual employee enroll in the plans subsequent to September 15 of any year, eligibility for a refund at the appropriate rate shall be limited to the number of months paid by the employee.

(5) **Benefits for Casual Employees in Temporary Appointments**

Where a job posting under Article 17.02(B) is filled by a casual employee and the casual employee occupies the position in excess of 4 months, she will be entitled to the following benefits:

- (a) ability to take vacation time off, provided that the casual employee notifies the Employer immediately upon acceptance of the appointment, indicating that the 8% vacation benefit is not to be paid out on every payday but accrued instead;

- (b) upon commencement in the appointment, the employee shall accrue sick leave in accordance with Article 42.01 and be entitled to take such accrued sick leave in accordance with Article 42.02; and
- (c) reimbursement for monthly benefit premiums paid by the employee for the benefits purchased in Article 11.04(H)(4)(a) above for the period subsequent to the first 31 days of the position. After the casual employee has filled the position for a period of 4 months, the casual employee shall be enrolled in the benefit plans outlined in Article 11.04(H)(4)(a) above at the sole cost of the Employer.

Access to these benefits shall cease when either:

- (a) The regular incumbent returns to the position; or
- (b) The casual employee is no longer working in the posted position.

**(H) Seniority**

Seniority for casual employees is defined as the total number of hours worked by the employee at the worksite up to a maximum of the annual full-time equivalent (1879.2) hours per year.

Casual employees shall be entitled to accumulate seniority in accordance with Article 13.01(B) Seniority - Definition.

Casual employees, while receiving Workers' Compensation Benefits (wage loss replacement and rehabilitation benefits) will, upon return to work, be credited with seniority. This credit will be based on the number of hours worked as a casual employee during the twelve (12) month period preceding the date of illness or accident, calculated as follows:

1. Determine the number of hours worked in the 12 month period.
2. Divide by 52.2 weeks.
3. Multiply by the number of weeks on approved Workers' Compensation Benefits (wage loss replacement and rehabilitation benefits).

If the employee has held casual status for less than twelve (12) months preceding the date of illness or accident, then this shorter period will form the basis of the calculation.

**(I) Overtime Pay**

- (1) A casual employee shall be entitled to overtime pay in accordance with Article 27.05 in the following circumstances:
  - (a) The hours of work in one day exceed either:
    - i) the normal daily full shift hours as defined in Article 26.01 Hours of Work; or
    - ii) the length of the extended shift offered and accepted.
  - (b) For any shifts worked in excess of 4 consecutive extended shifts where the shift length is greater than 8 hours.
  - (c) For any shifts worked in excess of 6 consecutive shifts where the shift length is between 7.2 and 8 hours.

- (d) For any shifts worked in excess of 5 consecutive shifts where 3 or more of the 5 are greater than 8 hours in length.
  - (e) For any shifts worked in excess of 6 consecutive shifts where 4 or more of the 6 are between 7.2 and 8 hours in length.
- (2) Overtime for shift care and client specific nursing assignments will be payable in accordance with current practice. (Reference Article 11.04(A)(5) and 11.04(A)(9)).
- (J) **Probationary Period**
- (1) Newly hired casual employees will be probationary during their first three months of employment or 468 hours worked, whichever is greater.
  - (2) For nurses working client specific assignments from home support agencies, the probation period for newly hired casual employees shall be 468 hours worked.
- (K) **Employer Approved Education Programs**
- Casual employees attending Employer approved education programs paid for by the Employer, where the total cost (including wages, if any) exceeds the dollar value represented by the equivalent of 156 hours at the employee's regular hourly rate, must return to work at the same Employer or other Employer covered by the Provincial Collective Agreement for one year subsequent to the completion of the training or repay the total cost (including wages, if any) of the education program to the Employer. This clause will apply to employees who commence an education program on or after the effective date of this agreement.

## **ARTICLE 12 - ANNIVERSARY DATE AND INCREMENTS**

### **12.01 Definition**

Increment step means the annual gradation of wages within a classification as set out in Article 61 Wage Schedule Classifications.

### **12.02 Anniversary Date**

A regular employee's initial date of current employment with the Employer as a regular employee shall be her anniversary date for the purpose of determining benefits and for the purpose of determining increment anniversary date. (Reference Article 6.07 Superior Benefits and Article 12.03 Increments).

### **12.03 Increments**

A regular employee shall be entitled to increments based on a year's length of service subject to Article 37 Leave - General.

## **ARTICLE 13 - SENIORITY**

### **13.01 Definition**

(A) **Regular Employee**

Seniority for a regular employee is defined as the length of the employee's continuous employment (whether full-time or part-time) from the date of commencement of regular employment, plus any seniority accrued, while working as a casual employee of the Employer.

(B) **Casual Employee**

Seniority for a casual employee is defined as the total number of hours worked by the employee at the worksite up to a maximum of the annual full-time equivalent (1879.2) hours per year. A regular employee who terminates her employment and is rehired by the same Employer as a casual employee within 30 calendar days shall retain her seniority accrued as a regular employee.

**13.02 Worksite Seniority**

Seniority relates to worksite seniority and is not portable with the exception of 13.03 and 13.04 below.

**13.03 Dovetailed Seniority**

Within the five Regional Health Authorities, when employees are exercising displacement or recall rights, seniority relates to dovetailed seniority within the Dovetailed Seniority List Area (DSLAs) as described by decision B274/2002 of the Labour Relations Board of British Columbia and as listed below:

1. Vancouver Coastal Health Authority
2. South Vancouver Island Health Service Delivery Area
3. Central and North Vancouver Island Health Service Delivery Areas
4. Simon Fraser and South Fraser Health Service Delivery Areas
5. Fraser Valley Health Service Delivery Area
6. East Kootenay Health Service Delivery Area
7. Kootenay/Boundary Health Service Delivery Area
8. Okanagan Health Service Delivery Area
9. Thompson/Cariboo Health Service Delivery Area
10. North East Health Service Delivery Area
11. Northern Interior Health Service Delivery Area
12. North West Health Service Delivery Area

The above list is included for clarification only and is subject to change by legislation, LRB decision, or mutual agreement.

**13.04 Accommodation of Seniority**

An employee can transfer seniority from one worksite of a Health Authority to another worksite of the same Health Authority in the following circumstances:

1. when an employee is transferred according to Section 4 of the *Health Authorities and Social Service Delivery Improvement Act*;

2. when a displaced employee moves to a vacancy at another worksite [refer to 19.01(B)(2)];
3. when a displaced employee bumps to another worksite; and
4. when a displaced employee joins a casual list at another worksite.

**13.05 Seniority - Maintained and Accumulated**

Seniority shall be maintained and accumulated under the following conditions:

- (A) while in receipt of Workers' Compensation benefits (wage loss replacement and rehabilitation benefits);
- (B) absence due to maternity leave as provided for in this Agreement;
- (C) absence due to any paid leave for the period of the leave;
- (D) absence due to the conduct of Union business;
- (E) absence due to lay-offs, for the first twenty (20) work days;
- (F) absence due to a general unpaid leave of absence, for the first twenty (20) work days.
- (G) absence while on a long-term disability claim.

For time periods in excess of those expressed above, seniority shall be maintained but not accumulated.

**13.06 Employment in Excluded Positions and Within Other Bargaining Units**

- (A) An employee accepting a position of a continuous nature which is with the same Employer but outside of her bargaining unit, shall retain her seniority accumulated up to the date of leaving the bargaining unit, for a period of ninety (90) calendar days.
- (B) An employee temporarily substituting in an excluded position or within another bargaining unit, shall continue to accumulate her seniority.

**13.07 Merged Seniority Lists**

Seniority lists for employees covered by this collective agreement will be merged at the worksite regardless of Union membership.

**13.08 Seniority Lists**

- (A) On the last date of the payroll period immediately prior to January 1 and July 1 of each calendar year, the Employer shall post master lists showing the seniority of all employees at the worksite and separate lists showing the seniority of all employees within each Union. The lists shall be posted on each Union bulletin board and a copy shall be forwarded to the Head Office of each of the Unions.

The seniority list shall contain the following information:

- i) name;
- ii) status (regular full-time, regular part-time, casual);
- iii) wage schedule classification;
- iv) start date;
- v) total hours for casuals;
- vi) job titles;

- vii) worksite;
  - viii) Social Insurance Number (subject to (B) below).
- (B) In order to comply with the Income Tax Act, before the Employer releases the Social Insurance number of any employee, the Union shall provide the Employer with a signed waiver from each of their members, authorizing the release of the Social Insurance Number.

It is agreed that the Employer will not provide the Social Insurance Number without a signed waiver.

Social Insurance Numbers will not be included on those lists posted at the worksite.

- (C) Where such lists are produced in electronic format, the Employer will provide them to the Union in this format, provided that it can be done so at no additional cost to the Employer.

#### **ARTICLE 14 - PROBATIONARY PERIOD**

- (A) All regular employees shall be probationary during their first three (3) months of employment. Upon the completion of this probationary period the employee shall be granted seniority dating from the first day of employment with the Employer.  
The term "three (3) months" is defined as the period from any given date in one month to the immediately preceding date three (3) months later.
- (B) For employees working in Community-Based Services, all regular full-time employees shall be probationary during their first 3 months of employment. For regular part-time employees, the probationary period shall be 468 hours worked.
- (C) By mutual written agreement between the Employer and the Union, the probationary period may be extended.
- (D) During the probationary period the employee may be transferred or dismissed by the Employer if the Employer finds the employee to be unsuitable, providing the factors involved in suitability could reasonably be expected to affect work performance.

## **ARTICLE 15 - TERMINATION OF EMPLOYMENT**

### **15.01 Employee Termination**

- (A) Regular employees other than those serving a probationary period, shall give twenty-eight (28) calendar days written notice of termination to a representative designated by the Employer with the authority to accept such written notice.
- (B) In addition to the twenty-eight (28) calendar day notice, regular employees in positions above the level of general staff nurse shall inform the Employer of their intention to terminate as soon in advance as possible.
- (C) The period of notice as set forth in (A) above must be for time scheduled to be worked and must not include accrued vacation, unless such vacation has been previously scheduled and approved in accordance with Article 45.04 (scheduling of vacation).
- (D) Provided that 28 days notice in advance of commencement of vacation has been given to the Employer, a retiring employee is exempt from the provisions of (C) above and may schedule any portion of her accrued vacation entitlement immediately prior to retirement.

### **15.02 Waiver of Notice**

The Employer may waive the written notice as set forth in Article 15.01.

### **15.03 Notice - Penalty**

A regular employee who fails to give twenty-eight (28) calendar days notice of termination shall be paid her earned vacation entitlement less two percent (2%); for example; an employee entitled to 8% shall be paid 6%; an employee entitled to 10% shall be paid 8%; etc.

### **15.04 Employer Terminations**

- (A) The Employer shall notify the Union of all employee terminations within ten (10) calendar days of the notice of termination. (Reference Article 9.04 Resolution of Employee Dismissal or Suspension Disputes.)
- (B) Employer terminations are subject to the grievance and arbitration procedure. (Reference Article 9 Grievances and Article 10 Arbitration.)

## **ARTICLE 16 - EMPLOYEE EVALUATION**

### **16.01 Evaluations**

Formal written performance evaluations of each employee shall be carried out during the probationary period and not less than annually thereafter.

### **16.02 Employee Rights**

- (A) When such a formal written evaluation is carried out the employee shall be made aware of the evaluation and shall signify in writing awareness of the evaluation. If an employee disagrees with the evaluation, then the employee may object in writing to the evaluation, and such objection shall be retained by the Employer with the evaluation.

- (B) An employee shall be entitled, upon reasonable notice, access to her personnel file and, without limiting the generality of the foregoing, shall be entitled to inspect the formal written evaluation and all written censures, letters of reprimand and adverse reports of performance evaluations. An employee shall be made aware of all such evaluations, censures, letters and reports and upon written request shall be provided with copies of the same.
- (C) Any employee who disputes any censure, reprimand or adverse report may have recourse through the grievance procedure and the eventual resolution thereof shall become part of the employee's personnel record with such amendments or deletions that may be requisite.

### **16.03 Records Removed**

Upon request of the employee, all record of any disciplinary action taken by the Employer shall, with the exception of suspensions, be removed from the employee's file and destroyed eighteen (18) months after the date of the incident. Record of suspensions will remain on file for a period of eighteen (18) months following the expiry of suspension.

The foregoing provisions apply provided that no further disciplinary action has occurred within the intervening period.

## **ARTICLE 17 - VACANCY POSTINGS**

### **17.01 Postings**

- (A) The Employer shall post notice of all nursing vacancies, describing the position, department, the date of commencement, a summary of the job description and the required qualifications.
- (B) Notwithstanding Article 17.01(A) above, nursing vacancies in mental health services and in extended and intermediate care services will be dual posted for RN's and RPN's.
- (C) The Employer agrees to post notices at least fourteen (14) calendar days in advance of selection.
- (D) The Employer may implement electronic job postings and electronic employee applications for job postings in place of or in conjunction with paper postings.

When the Employer utilizes electronic job postings only;

- a) A copy of each new electronic posting will be emailed to the steward coordinator or designate at the worksite.
- b) Employers will ensure that employees will have reasonable access to electronic posting information.

### **17.02 Temporary Appointments**

- (A) The Employer may make a temporary appointment, without posting, to a vacant position provided such position is one in which the former incumbent has terminated employment

with the Employer. The temporary appointment shall not exceed thirty (30) work days, unless the Union and the Employer mutually agree to extend this time limit.

- (B) The Employer may make a temporary appointment to a position in which the present incumbent has been granted leave of absence. Where such leave of absence is for a period in excess of four (4) calendar months, the Employer shall post a notice relative to the nursing vacancy. Such temporary employment shall not exceed twelve (12) months, unless the Union and the Employer mutually agree to extend this time limit. The Employer shall advise the Union of such long-term appointments.
- (C) A regular employee who is assigned to, or on her own volition, fills a temporary appointment shall return to her former position and pay rate without loss of seniority and accrued perquisites when the temporary appointment ends.

### **17.03 Temporary Positions**

- (A) The Employer may create regular temporary positions for vacation relief for more than one (1) incumbent for up to six (6) months duration.
- (B) The Employer may create regular temporary project positions (i.e. grant funded, capital projects, pilot projects, or term specific assignments) for up to twelve (12) months' duration. These positions are not renewable after the end date of the project, unless the Union and Employer agree to renew/extend the time limits.
- (C) These positions will be posted and filled in accordance with Article 17.01 Postings. The posting will include the projected end date of the position. A casual employee who bids into any vacancy pursuant to 17.03(A) and (B) above will have her status changed to regular for the duration of the time worked in the temporary position and will then revert to casual status. Internal regular employees will return to their previous status and external candidates will return to their pre-employment status. Employees in these positions will be given a minimum of ten (10) calendar days' notice of any change to the projected end date of the position.

### **17.04 Regular Float Positions**

Where the Employer believes that it is operationally more efficient and cost effective to utilize regular float positions for work as defined in Article 11.04(A) the Employer will establish float positions. To ensure the full utilization of these float positions, the Employer may reassign to a float, work previously assigned to a casual employee. The Employer shall post and fill these positions in accordance with Article 17.01 Postings.

A float nurse is a regular employee who is utilized for work as defined in Article 11.04(A) on a ward, unit, or program, or a series of wards, units or programs at or from a designated worksite.

### **17.05 Increasing or Decreasing Regular Part-Time Employee FTE Status**

- (A) Where an increase or decrease in hours is required in a unit, ward, or program, the Employer will determine where these hours would be best utilized/reduced. Further, where the Employer's scheduling objectives are met, the Employer will offer a part-time employee, by seniority, the opportunity to have the hours in her existing schedule

increased or decreased. Where the employee accepts the offer, there shall be no requirement for displacement notice or vacancy posting of that position. This provision shall not apply if it results in a change of employee status.

- (B) Where a change in scheduled hours results in an on-going change in an employee's FTE status of +/- 0.03 or less, the Employer will not be required to issue displacement notice to the incumbent. A change under this clause shall be limited to once a year except by mutual agreement.

#### **17.06 Posting of Successful Candidate**

The name of the successful candidate shall be posted within seven (7) calendar days of making the appointment(s). Applicants wishing to be notified individually shall provide the Employer with a self-addressed envelope.

### **ARTICLE 18 - PROMOTIONS, TRANSFERS AND DEMOTIONS IN THE FILLING OF VACANCIES OR NEW POSITIONS**

#### **18.01 First Consideration**

The Employer agrees that when a vacancy occurs or a new position is created at the worksite which is within the Union bargaining unit, the Employer shall give its employees, provided there are no employees currently on lay-off, first notice and first consideration in filling the vacancy or new position. Each employee who applies for the vacancy or new position shall be given equal opportunity to demonstrate fitness for the position by formal interview and/or assessment. Where an employee within the bargaining unit is not appointed to fill the vacancy or new position, she shall be given, upon request, an explanation as to why her application was not accepted. The request for reasons must be made within fourteen (14) calendar days of becoming aware that the employee is not the successful candidate, pursuant to Article 17.06. The Employer shall provide such reasons within a further fourteen (14) calendar days.

#### **18.02 Filling Vacancies (Applicable to Acute Care Component)**

In the filling of vacancies, new positions, transfers or promotions, appointments shall be made to the employee with the required qualifications, and level of competency and efficiency as required by the position specifications, and where such requirements are equal, seniority shall be the determining factor.

#### **18.03 Filling Vacancies (Applicable to Continuing Care Component)**

In the promotion, transfer or demotion of all classifications of employees covered by this Agreement, efficiency, qualifications and competency will be the primary consideration as they relate to the new position and where such requirements are equal, seniority will be the determining factor.

#### **18.04 Qualifying Period**

If a regular employee is promoted or transferred to a position, then that employee shall be considered a qualifying employee in her new position for a period of ninety (90) calendar days.

If a regular employee is promoted or transferred to a position either within or outside the certification and is found to be unsatisfactory, she shall be returned to her previously held position.

If a regular employee is promoted to a position, either within or outside the certification, and finds the position to be unsatisfactory, she shall be returned to her previously held position.

### **18.05 Orientation and Training**

The parties to the collective agreement recognize the value of orientation programs for employees and that the responsibility for providing such programs lies with the Employer. The Employer agrees to provide such orientation in a manner it deems appropriate to employees new to the worksite or new to the unit/ward to enable the employee to adjust.

Orientation shall include:

- (A) fire and disaster plan
- (B) organizational structure
- (C) relevant policies and procedures
- (D) physical layout of the worksite and unit
- (E) duties of the position

Employees required to attend such programs will be paid at the applicable rate of pay.

### **18.06 Returning to Formerly Held Position**

- (A) From Outside of Bargaining Unit

The returning employee who was promoted outside of the certification shall return without loss of seniority and accrued benefits and shall be slotted at the increment step to which she would have been entitled had the promotion not occurred. These terms and conditions apply for a period of ninety (90) calendar days from the date she commences work in the new position. (Reference Article 13.04 Employment in Excluded Positions and Within Other Bargaining Units.)

- (B) From Within Bargaining Unit

A regular employee promoted or transferred within the certification and returning to her formerly held position shall do so without loss of seniority or accrued benefits.

- (C) Other Employees Affected

Any other employee who was promoted or transferred as a result of the promotions or transfers as stated above, shall be returned to her formerly held position under the same terms and conditions as stated in (B) above.

### **18.07 Salary on Promotion**

A promoted employee shall receive the lowest step in the new increment structure which shall give her a minimum monthly increase of fifty dollars (\$50.00). The maximum rate of the new increment structure shall not be exceeded because of the application of this provision.

The employee shall receive the new pay rate from the first day worked (including orientation) in the position.

### **18.08 Increment Anniversary Date**

A promotion shall not change an employee's increment anniversary date. (Reference Article 12 - Anniversary Date and Increments.)

### **18.09 Temporary Assignment to a Lower Rated Position**

If an employee is temporarily assigned to a lower rated position, the employee shall incur no reduction to wages or benefits.

### **18.10 Voluntary Demotion**

An employee requesting a voluntary demotion from a higher-rated position and who is subsequently demoted to the lower-rated position, shall be paid on the increment step appropriate to the employee's continuous service with the Employer. A voluntary demotion shall not change an employee's anniversary date.

## **ARTICLE 19 – LAY-OFF & RECALL**

The provisions of Article 19 in the Provincial Collective Agreement for 2001-2004, except as amended by the *Health and Social Services Delivery Improvement Act* and LRB decisions B232/2002, B274/2002 and B8/2003, remain in effect until December 31, 2005.

Effective January 1, 2006 the following language will apply.

Provisions of this Article (and Article 13) based on decisions B232/2002, B274/2002 and B8/2003 of the Labour Relations Board of British Columbia are included for clarity only and are not intended to either expand or restrict the rights provided by those decisions.

These provisions shall be utilized to protect regular employees, wherever possible, from loss of employment, with the exception of employees who are dismissed for cause.

### **19.01 Displaced Employees**

In the event of a reduction in the work force, regular employees shall be laid-off in reverse order of seniority, provided that there are available employees with greater seniority who are qualified and willing to do the work of the employees laid-off.

An employee who is qualified and yet unwilling to do the work shall be laid-off.

#### **(A) Notice to the Union**

At the time notice of displacement is issued, a copy of the notice shall be sent to the Union steward.

#### **(B) Displaced Employees' Options**

A meeting will be arranged between the displaced employee and his/her shop steward and Employer representative(s). The Employer will make available a list of current union vacancies within their worksite, a list of unfilled vacancies within the Dovetailed Seniority List Area (DSLTA), a current union seniority list for the worksite (see Article 13.07) as well as a dovetailed seniority list for the Dovetailed Seniority List Area (where appropriate) of those employees with less than seven (7) years seniority, and information regarding any other options that may be available at the time.

Displaced employees will notify the Employer in writing, no later than seven (7) calendar days from the date of the meeting in 19.01(B) above, of the position they have chosen under Article 19.01(B)(1) or Article 19.01(B)(2) or Article 19.01(B)(3)(c).

At the end of the seven (7) day period noted above, or earlier if it is agreed that no comparable worksite bump is available per Article 19.01(B)(3)(c) prior to that time, the displaced employee will have a further seven (7) calendar days to notify the Employer in writing of the position they have chosen under Article 19.01 (B)(3)(d).

Employees on a leave of absence for any reason may be served displacement notice and can elect to make their choice while on leave, or when they return to work. If they choose to make their choice when they return to work, their choice will be based on the vacancies and seniority lists current at that time.

Regular employees identified by the Employer as displaced due to a reduction in the work force shall have access to the following provisions at their worksite (the worksite restriction is not applicable to existing local agreements, multi site Employers with merged seniority lists, or to community nurses bumping within or between programs) or DSLA as appropriate under Article 13.03.

(1) **Vacancies**

- (a) In anticipation of the utilization of vacancies for displaced staff, the Employer may make temporary assignments to fill regular vacancies for 2 months prior to the issuance of displacement notices.
- (b) Displaced employees shall have first consideration in the selection of vacant or new positions whether or not such vacancies have been posted. The selection of the vacant positions shall be in accordance with seniority, provided the employee has the capabilities and qualifications to perform the duties of the vacant position.

(2) **Unfilled Vacancies**

Where appropriate under Article 13.03, displaced employees shall have access to unfilled vacancies that have been previously posted and gone unfilled within their DSLA. The selection of the vacant positions shall be in accordance with seniority, provided the employee has the capabilities and qualifications to perform the duties of the vacant position.

The four Health Authorities whose dovetailed seniority lists are less than authority wide may nonetheless choose to offer unfilled vacancies to displaced employees on an authority wide basis.

(3) **Bumping**

- (a) Displaced employees can elect to bump to a position in line with seniority (subject to 3(b) below), provided the displaced employee has the capabilities and qualifications to perform the duties of the selected position.
- (b) Displaced employees will choose a position to bump into by designating:
  - i) the FTE;

- ii) the unit/ward/program (program for community nurses only); and
- iii) the shift pattern. Shift patterns are identified as days/evenings; days/nights; evenings/nights; days; nights; or evenings.

They will then bump to the position held by the junior employee with the designated FTE, shift pattern and unit/ward/program (program for community nurses only). Employees who are bumped will be served displacement notice and treated in accordance with the provisions of Article 19.01(B).

(c) Worksite Bumping

Displaced employees will review their bumping options in their own worksite first and follow the bumping procedures as listed in (a)-(b) above.

(d) DSLA Bumping

i) Should a displaced employee not be able to bump into a position that is comparable, and they do not volunteer to bump into a non-comparable position, they will be deemed to have exhausted their bumping options at the worksite and may exercise their bumping rights, as above, within the DSLA where appropriate under Article 13.03.

- ii) A comparable position will be defined as a position that is:
  - a) within a field of practice sharing a common clinical focus (e.g.: medical, surgical, extended care, intensive care, psychiatric care, etc) with the employee's pre-displacement field of practice;
  - b) +/- 0.2 FTE of the employee's pre-displacement FTE; and
  - c) does not require the employee to change their status.

iii) An employee exercising bumping rights within the DSLA may bump an employee occupying a comparable position with less than seven (7) years seniority or may choose to bump into a non-comparable position held by an employee with less than seven (7) years seniority.

iv) Should the employee exercising bumping rights within the DSLA not have any comparable bump options with less than seven (7) years seniority, they may bump into the most junior comparable position held by an employee with seven (7) years or more seniority on the dovetail seniority list at the worksite chosen by the employee.

v) Should no comparable position be available for the displaced employee within the DSLA, the employee may bump into the most junior position held by an employee at the worksite chosen by the employee.

- (4) **Lay-off**  
If a displaced employee finds there is no satisfactory position available to her, she may elect lay-off.
- (5) **Access to Casual Work**  
A laid-off employee may have access to casual work without affecting her status as a laid-off regular employee. Such an employee shall only be entitled to such benefits as are available to casual employees except as outlined in Article 19.03.
- (6) **Severance Allowance**  
A laid-off employee shall be entitled to severance allowance pursuant to Article 55.

(C) **Displacement Processes**

- (i) The Employer may elect to process all displacements, selection of vacancies and bumps as they occur, or delay the movement of individuals into positions selected until all subsequent postings/bumping placements are known.
- (ii) If an employee, who has been previously accommodated as a result of a medically documented disability, is displaced or bumped by another employee, Union representatives and representatives of the Employer will meet to find a placement which maintains a reasonable level of accommodation for the disabled employee, or identify alternative options for the senior employee.
- (iii) An employee selecting or bumping into a position under Article 19.01(B)(1), 19.01(B)(2) or 19.01(B)(3) shall be considered a qualifying employee pursuant to Article 18.04 and shall be entitled to orientation as specified in Article 18.05. If the employee is found to be unsatisfactory in the qualifying period, she shall be entitled to one additional access to the provisions of Article 19.01(B). If found to be unsatisfactory a second time, she shall be laid off.
- (iv) Any change in position under Article 19.01(B)(3) shall not result in a promotion unless agreed upon between the Union and the Employer.
- (v) A displaced employee filling a lower rated position under 19.01(B)(1), (2) or (3) shall continue to be paid at her current rate of pay until the rate of pay in the new position equals or exceeds it with the exception of displaced employees choosing to bump rather than accepting a vacancy within their own classification, which they are qualified and capable to perform. Such employees shall assume the rate of the position into which they bump.

**19.02 Advance Notice**

Regular employees who are laid-off by the Employer and who have been regularly employed by the Employer for the periods specified below, shall receive notice or pay in lieu as follows:

(A) **Regular Full-Time Employees**

- (1) less than five (5) years' service – twenty-eight (28) calendar days' notice  
or  
regular pay for twenty (20) work days;

- (2) minimum of five (5) years' but less than ten (10) years' service - forty (40) calendar days' notice  
or  
regular pay for thirty (30) work days;
- (3) more than ten (10) years' service - sixty (60) calendar days' notice  
or  
regular pay for forty (40) work days.

**(B) Regular Part-Time Employees**

Regular part-time employees require the same notice, however, pay in lieu of notice shall be calculated as follows:

$$\frac{\text{hours paid per month *(excluding overtime) x} \\ \text{**(work days) in lieu of notice}}{(156.6 \text{ hours})}$$

\* Includes leave without pay up to twenty (20) work days. (Reference Article 37 – Leave – General.)

\*\* Entitlement as in (A)(1), (2) or (3).

**(C) Application**

- (1) service with a previous Employer shall not be included as service for the purpose of this Article;
- (2) the period of notice must be for the time scheduled to be worked and must not include accrued vacation.

**19.03 Benefits Continued**

- (A) Employees with one (1) or more years of service who are laid-off shall accrue benefits for twenty (20) work days and shall have their benefits maintained for the balance of a one (1) year period of time. (Reference Article 37 - Leave - General.)
- (B) Employees with less than one (1) year of service but more than three (3) months of service who are laid-off shall not accrue benefits for twenty (20) work days but shall have their benefits maintained for one (1) year period of time.
- (C) Probationary employees who are laid-off shall not accrue benefits for twenty (20) work days but shall have their benefits maintained for three (3) months.
- (D) For the first twenty (20) work days of lay-off as expressed in (A) above, the Employer shall continue to pay premiums under the Medical Plan, Extended Health Care Plan, Dental Plan, Long-Term Disability Plan, and Group Life Insurance Plan. For the balance of a one (1) year period, or the time periods expressed in (B) and (C) above, whichever is applicable, employees who remain laid-off may continue to be insured under the above named plans upon payment of the appropriate premium to their Employer at such times as may be required pursuant to the said plan(s).

**19.04 Recall**

- (A) Should regular vacancies occur following lay-off, those employees on lay-off shall be recalled to these positions in order of seniority providing they have the capabilities and qualifications to perform the duties of the vacant position.

Laid-off employees may decline recall to one regular position without affecting their lay-off status.

- (B) The Employer shall give seven (7) calendar days notice of recall for work of an ongoing nature to the employee and such notice shall be by registered mail. The employee shall keep the Employer advised at all times of her current address.

Laid-off employees failing to report for work of a regular nature within seven (7) calendar days of the receipt of the written notice shall be considered to have abandoned their right to re-employment. Employees required to give notice to another Employer shall be deemed to be in compliance with this seven (7) calendar day provision.

- (C) Any recall shall not result in a promotion unless agreed upon between the Union and the Employer.

- (D) If no employee on lay-off possesses the required capabilities and qualifications, the vacant position will be posted in accordance with Article 17.01. No new employee nor casual employee shall be hired to fill regular positions until those laid-off have been given first option of recall.

- (E) An employee recalled to a position shall be considered a qualifying employee pursuant to Article 18.04 and shall be entitled to orientation as specified in Article 18.05. If the employee is found to be unsatisfactory in the qualifying period, she shall be returned to the recall list. Total time on the recall list shall not exceed one year.

#### **19.05 Recall Period**

Post probationary employees who are laid-off beyond a one year period of time shall be deemed to be terminated. Probationary employees who are laid-off beyond a three month period of time shall be deemed to be terminated.

#### **19.06 Leaves of Absence**

Employees on leave of absence are not subject to lay-off until completion of such leave.

## **ARTICLE 20 - TECHNOLOGICAL CHANGE, AUTOMATION**

This article is impacted by the *Health and Social Services Delivery Improvement Act*.

### **20.01 Technological Policy**

The Employer agrees to take all reasonable steps so that no employee shall lose employment because of technological change (automation or introduction of a new method of operation) which adversely affects the rights of employees or their wages or working conditions.

### **20.02 Technological Displacement**

#### **(A) Employee Notified**

Employees affected by technological change shall be notified in writing at least twenty-eight (28) calendar days in advance of the implementation of such technological change.

#### **(B) Union Notified**

(1) The Employer shall notify the Union twenty-eight (28) calendar days before the introduction of any technological change which adversely affects the rights of employees or their wages or working conditions.

(2) Any dispute arising in relation to adjustment to technological change shall be discussed between the Employer and the Union. If subsequent to this discussion a dispute still exists, then either party may refer the matter to arbitration for final and binding conclusion as prescribed in Article 10 - Arbitration.

### **20.03 Wages on Reassignment**

An employee reassigned to a lower rated position because of the introduction of technological change, automation or new methods of operations shall continue to be paid at her current wage rate until the wage rate in the new position equals or exceeds it.

### **20.04 Lay-Off Due to Technological Change**

When it is necessary to reduce staff due to technological change, the lay-offs shall be done in accordance with the provisions of Article 19 – Lay-Off and Recall.

## **ARTICLE 21 - CREATION OF NEW POSITION**

### **21.01 Employer Notice**

If the Employer creates a new position, it shall give written notice to the Union classification department of the job classification/wage level it has assigned to that position, pursuant to Article 61.

## **21.02 Implementation**

- (A) The Union will notify the Employer within forty-five (45) days of receipt of written notice whether the classification assignment is acceptable or whether to initiate the Job Classification Review Procedure in (B) below. If the Union objects to the Employer's classification assignment, it must include reasons giving rise to the objection in its written notice to the Employer. If the Union fails to object in writing as described above, the classification/wage level assignment shall be considered as established.
- (B) **Job Classification Review Procedure**
- i) Where the Union has initiated the Job Classification Review Procedure, the Employer will provide the incumbent and her non-bargaining unit supervisor the job questionnaire, answer sheets, and job profile, within three (3) months of the notification to the Employer of the objection. Within fourteen (14) days of receipt of these documents, the employee and her supervisor shall each complete the questionnaire, and shall respectively indicate which job profile best fits the job in question. Each shall then submit her answer sheet and profile match to her respective Union and Employer representatives.
  - ii) Within twenty-eight (28) days of the exchange of completed documents, referenced in Article 21.02 (B)(i), representatives of the Union and HEABC shall consider factors which include the following: which profile best describes the core function of the job in question, the results of the completed job questionnaires, and how the job fits into the industry standard for like jobs. The parties shall attempt to resolve the matter through negotiations.
  - iii) Failing resolution of the matter by negotiations, the matter may be referred by either party to classification arbitration. The classification arbitrators shall be either John Kinzie, Joan Gordon, or other mutually agreeable arbitrator. The Arbitrator shall consider the same criteria (see Article 21.02(B)(ii)) as the parties in determining the appropriate classification/wage level for the job in question.
  - iv) Classification arbitrations will be governed by the following processes: the parties will be limited to four (4) hours' presentation each, the parties will utilize staff representatives of the Union and the HEABC to present cases, and the award will be issued within thirty (30) days of the hearing. The arbitrator's decision shall be limited to determining the appropriate classification/wage level of the job.
- (C) If the Union objects to the wage structure established by the Employer and by negotiation or arbitration succeeds in revising the wage structure, the revised wage structure shall be retroactive to the employee's date of employment in the new position.

## **ARTICLE 22 - CHANGE IN CLASSIFICATION**

### **22.01 Employer Notice**

If the Employer makes a significant change in the job content of a position, it shall give written notice to the Union classification department of the job classification/wage level it has assigned to that position, pursuant to Article 61.

## **22.02 Implementation**

- (A) The Union will notify the Employer within forty-five (45) days of receipt of written notice whether the classification assignment is acceptable or whether to initiate the Job Classification Review Procedure in (B) below. If the Union objects to the Employer's classification assignment, it must include reasons giving rise to the objection in its written notice to the Employer. If the Union fails to object in writing as described above, the classification/wage level assignment shall be considered as established.
- (B) **Job Classification Review Procedure**
- i) Upon initiation of the Job Classification Review Procedure, the Employer will provide the incumbent and her non-bargaining unit supervisor the job questionnaire, answer sheets, and job profile, within three (3) months of the notification to the Employer of the objection. Within fourteen (14) days of receipt of these documents, the employee and her supervisor shall each complete the questionnaire, and shall respectively indicate which job profile best fits the job in question. Each shall then submit her answer sheet and profile match to her respective Union and Employer representative.
  - ii) Within twenty-eight (28) days of the exchange of completed documents, referenced in Article 22.02 (B)(i), representatives of the Union and HEABC shall consider factors which include the following: which profile best describes the core function of the job in question, the results of the completed job questionnaires, and how the job fits into the industry standard for like jobs. The parties shall attempt to resolve the matter through negotiations.
  - iii) Failing resolution of the matter by negotiations, the matter may be referred by either party to classification arbitration. The classification arbitrators shall be either John Kinzie, Joan Gordon, or other mutually agreeable arbitrator. The Arbitrator shall consider the same criteria (see Article 21.02(B)(ii)) as the parties in determining the appropriate classification/wage level for the job in question.
  - iv) Classification arbitrations will be governed by the following processes: the parties will be limited to four (4) hours' presentation each, the parties will utilize staff representatives of the Union and the HEABC to present cases, and the award will be issued within thirty (30) days of the hearing. The arbitrator's decision shall be limited to determining the appropriate classification/wage level of the job.
- (C) If the Union objects to the wage structure established by the Employer, and through negotiations or arbitration succeeds in revising the wage structure, the revised wage structure shall be retroactive to the date of the change in job content by the Employer.

## **22.03 Employee Grievance**

If an employee considers there has been a significant change to the job content of the position held, the employee may initiate a grievance by using Step 1 of the Grievance Procedure. If the issue is not resolved at this step, the Job Classification Review Procedure of Article 22.02(B) above shall be utilized.

## **ARTICLE 23 - JOB DESCRIPTIONS**

During the life of this Collective Agreement, the Employer shall prepare job descriptions for all classifications covered by the Certificate of Bargaining Authority. Job descriptions should contain the job title, name of the department, title of the immediate supervisor, classification and wage level of the job, a summary statement of the job, a list of the duties and the date prepared. Such job descriptions shall be presented in writing to the Union. Employees shall have access to a copy of the current job descriptions. If the Union fails to object in writing within twenty-eight (28) calendar days of receipt of the job descriptions from the Employer, the job descriptions shall be considered as established.

## **ARTICLE 24 - JOB CLASSIFICATION AND PAY EQUITY PROCESS**

The parties agree to the principles of pay equity.

## **ARTICLE 25 - WORK SCHEDULES**

### **25.01 Master Work Schedule**

Each Employer shall develop a master work schedule of off-duty and on-duty days and shifts. Each regular employee shall be assigned to a place on the master work schedule. The Employer shall make every effort not to change the place of an employee on a master work schedule.

### **25.02 Determination of Work Schedules**

Work schedules, whenever possible, shall be determined by mutual agreement between the Employer and employees at the local level.

### **25.03 Flexible Hours**

The Employer and employees at each worksite agree to cooperate in developing and implementing mutually agreed flexible hours for scheduling particular positions. HEABC and the Union will consider and, if acceptable, approve variations to the agreement to accommodate this Article. Flexible scheduling arrangements awaiting approval shall remain in place until reviewed by the parties.

### **25.04 Posting of Work Schedules**

Work schedules shall be written in ink and posted and maintained in such a way as to provide every employee an opportunity to know her shift schedule for an advanced period of six (6) weeks.

### **25.05 Requirements of Work Schedules (Acute Care Component)**

(A) Work schedules may take the form of either two shift, or single shift rotations except as requested by the employee in writing and agreed to by the Employer.

- (B) The employee may request in writing to work fixed evening or night shift.
- (C) A regular employee shall not be scheduled to work more than six (6) consecutive days, unless requested by the employee and agreed to by the Employer.
- (D) All off-duty days shall be consecutive unless requested by the employee and agreed to by the Employer.
- (E) Each regular employee shall be scheduled off-duty an average of not less than one (1) weekend in every three (3) weekends in each nine (9) week period. For the purposes of this Article a weekend means the period of time between 2300 hours Friday and 0700 hours Monday. By mutual agreement between the Employer and the Union, this provision may be waived.
- (F) Except by agreement between the Employer and the employee concerned each regular employee shall receive two (2) clear off-duty shifts when changing shifts and at least forty-eight (48) hours off-duty after completing a tour of night duty. (Reference Article 1.02 - Definitions.)

**25.06 Requirements of Work Schedules (Continuing Care Component)**

- (A) A regular employee will not be scheduled to work more than six (6) consecutive days, unless requested by the employee and agreed by the Employer.
- (B) Work schedules may take the form of either two (2) shift or single (1) shift rotations. This provision may be waived by mutual agreement between the Employer and the employee(s). This provision does not apply to shifts accepted by regular part-time employees in addition to their regularly scheduled work days.
- (C) Except by agreement between the Employer and the employee concerned, each regular employee will receive two (2) clear off-duty shifts when changing shifts, and at least forty-eight (48) hours off-duty after completing the employee's last night shift.

**25.07 Requirements of Work Schedules (Employees on Flexible Work Schedules)**

This Article applies to all nurses who are employed in a program which provides other than 24 hour per day inpatient or residential care services (without restricting the generality of the foregoing, these shall include such services as home support, home care, long-term care case management, health promotion and prevention, and community mental health.)

- (A) The Parties recognize the particular and unique needs of clients dealing with community based health care services and that the provision of such services cannot always be predicted accurately in advance. In the interest of client care, it is obligatory upon the Employer and its employees to strive for the efficient operation and maintenance of the services. In this regard, the parties agree that work schedules for employees engaged in such activities will be scheduled on a flexible basis.
- (B) The scheduled hours of work for nurses within this program shall be flexible to a maximum of 144 hours within a four (4) week period. The Employer will identify each 4-week period in advance. The establishment of work schedules shall be by mutual agreement between the Employer and the employees at the local level.

- (C) It is intended that the base schedule to which flexibility is to be applied shall be a 7.2 hour work day.
- (D) In planning the proposed schedule, the 7.2 hour work day may be altered by mutual agreement if it is in the interest of client care and/or efficiency or to complete work due to exceptional circumstances.

The planning may also include the identification of possible day(s) or partial day(s) off. These day(s) are scheduled in anticipation of the employee working sufficient flexible time in excess of the base daily full-shift hours. It is understood that such day(s) off or partial day(s) will in fact be earned. It is also understood that employees are entitled to benefits in accordance with the base daily full-shift work day, as applicable while on paid or unpaid leaves of absence.

- (E) Once posted the proposed daily schedule of hours can also be altered by mutual agreement if it is in the interest of client care and/or efficiency or to complete work due to exceptional circumstances.
- (F) The employee shall keep an accurate record of actual hours worked which will be submitted to his/her supervisor.
- (G) The Employer shall make every effort to notify an employee of any anticipated changes to the length of the work day.
- (H) In order to provide the flexibility necessary to enable the completion of the required hours of work in each four-week period, it is agreed that no premium or penalty contemplated in Article 28 (Shift Differential) or 27 (Overtime) of the Provincial Agreement shall apply where it results from an employee exercising his/her right to flexible work arrangements pursuant to this Article. (See Appendix "S")
- (I) Increases or decreases in caseload shall be a determining factor in the scheduling of hours of work within the four (4) week averaging period.

The parties agree that notwithstanding the above paragraph, the proposed daily schedule of hours of a regular part-time or casual employee who is working a flexible work schedule may be cancelled.

- (J) To ensure adequate services for the Public and still maximize the number of employees with weekends scheduled off and evenings scheduled off, it may be necessary to schedule, by mutual agreement at the local level, six consecutive days.
- (K) Flexible work schedules may be cancelled by either the employee or the Employer. Upon giving written notice of cancellation to the other party, new schedules will be implemented within ninety (90) days of the date of such notice. The new work schedules will comply with the conditions applicable to Continuing Care work schedules (i.e. Articles 25.06(A) to (D)).

#### **25.08 Insufficient Notice**

- (A) Should the Employer change the shift schedule and not give at least ten (10) calendar days' notice in advance to the affected employee of the change in the schedule, then the employee so affected shall be paid at the applicable overtime rate for all time worked on

the first day of the shift posting change. (Reference Article 39.04(D) Changes in Schedule with Insufficient Notice.)

- (B) Insufficient notice shall not apply to employees working for home support agencies, except for Field and RN Supervisors.

### **25.09 Voluntary Shift Exchange**

When operational requirements permit, employees may exchange shifts among themselves provided that:

- (A) prior approval of such exchange is given by the employee's immediate supervisor; and
- (B) an employee moving to the exchanged shift is entitled to all benefits of this Collective Agreement which would normally be afforded to an employee working that shift. The Employer shall not incur any additional costs over and above those expenses which would have resulted had the exchange not taken place.

### **25.10 Leave of Absence Refused**

Notwithstanding any provision contained elsewhere in this Agreement, the Employer may refuse a leave of absence if less than eight (8) days' notice has been given to the Employer and in the circumstances the Employer reasonably believes that by reason of the grant of leave of absence a shift change shall be required resulting in overtime payments.

(Article 33 - Leave - Compassionate, Article 34 - Leave - Court Appearance, and Article 42 - Leave - Sick, do not apply.)

### **25.11 Extended Work Day Memorandum**

Variations to this article to provide for extended work days are contained in the Extended Work Day Memorandum attached to and forming part of this agreement.

### **25.12 Three Different Shifts Worked** (Where operations are on a 24 hour continuous basis)

- (A) Regular full-time employees shall not be required to work three (3) different shifts in any seven (7) consecutive day period posted in their work schedules, unless operational circumstances require such arrangement or unless the arrangement is by request of the employee. Employees scheduled to work three (3) different shifts for other than emergent circumstances shall be paid time and a half (1.5) for each day worked in the third shift change of the three (3) different shifts noted above, unless this arrangement is requested by the employee.
- (B) On implementation of revised work schedules as outlined in 25.05(A) regular employees shall not be required to work three different shifts unless emergent circumstances require such arrangement. Employees who work three (3) different shifts as a result of emergent circumstances shall be paid the applicable overtime rate for each day worked in the third shift change of the three (3) different shifts noted above.

## **ARTICLE 26 - HOURS OF WORK, MEAL PERIODS, REST PERIODS**

### **26.01 Hours of Work**

There shall be an average of 36 work hours per week, exclusive of meal periods, or a mutually agreed equivalent.

The normal weekly full shift hours shall be an average of 36 hours per week. The normal daily full shift hours shall be 7.5 hours except for existing positions whose normal daily full shift hours are 7.2 hours. Notwithstanding the above, where the Employer intends to introduce a normal daily full shift work schedule of less than 7.5 hours, the new work schedule, whenever possible, shall be determined by mutual agreement between the Employer and employees at the local level (Reference Article 25.02).

The base day for benefit calculation purposes is 7.2 hours.

### **26.02 Consecutive Hours of Work**

The daily hours of work for each employee shall be consecutive with the following exceptions:

- (1) Client specific nurses working from home support agencies working more than one (1) scheduled shift per day shall have the right to refuse split shifts except those confined to a twelve (12) consecutive hour period.
- (2) Employees subject to a flexible work schedule arrangement may work split shifts, where the employee requests a split shift and the Employer agrees.

### **26.03 Meal Periods**

- (A) A meal period of at least thirty (30) continuous minutes, away from the work place, shall be provided by the Employer. Such a meal period shall be provided at intervals that results in no employee working longer than five (5) consecutive hours without an eating period.
- (B) When an employee is designated either expressly or implicitly to be available for work during a meal period and:
  - (1) the employee is scheduled to work a 7.2 hour shift and receives thirty (30) minutes for a meal period exclusive of the 7.2 hour shift, then the employee shall receive 7.7 hours pay at regular rates;
  - (2) the employee is scheduled to work a 7.2 hour shift and does not receive thirty (30) minutes for a meal period exclusive of the 7.2 hour shift, then the employee shall receive 7.2 hours pay at regular straight time rates plus thirty (30) minutes pay at time and one-half (1.5) the regular rate;
  - (3) in the event an employee in (1) above is recalled to duty during her meal period the provisions of (2) apply.
- (C) Should an employee who has not been designated to be available for work during her meal period be recalled to duty during her meal period, the additional time off equal to the unused portion of the meal break shall be provided later in the shift. Should the additional continuous time off not be granted, then overtime rates of pay of time and one-half (1.5) the regular rate shall prevail for the total of the meal period.

- (D) The maximum overtime rates of pay for meal periods shall be time and one-half (1.5) irrespective of the rates expressed in Article 27 Overtime.

**26.04 Rest Periods**

Employees working a full shift will receive one rest period of fifteen (15) minutes in each half of the shift. Employees working less than a full shift, but a minimum of four (4) hours will receive one fifteen (15) minute rest period.

**26.05 On-Call Time**

Hours of work shall not include on-call time.

**26.06 Standard/Daylight Savings Time Change**

Employees shall be paid for actual hours worked when scheduled to work the nights of the standard/daylight savings time changes. It is understood that this pay will be at straight time.

**ARTICLE 27 - OVERTIME**

**27.01 Definition**

- (A) Except as in (B) below, overtime means authorized services performed by an employee in excess of the normal daily full shift hours or weekly full shift hours as set out in Article 26.01 Hours of Work.
- (B) For employees working a flexible schedule pursuant to Article 25.07 - Requirements of Work Schedules, overtime means authorized work performed in excess of 144 hours in a designated four week period, which shall be compensated at the rate of time and one-half of the employee's regular rate of pay.

It is understood that every reasonable effort will be made to schedule earned time off within the proposed schedule. Notwithstanding the paragraph above, in the event that an employee is unable to do so, it will be carried over to the next four (4) week period where it shall be scheduled off at a mutually agreeable time.

**27.02 Authorization**

The Employer shall advise the employees of the names or the positions authorized to approve overtime, and shall advise each employee, upon request, of all overtime due to the employee.

**27.03 Employee's Right to Decline Overtime**

**(A) General Rights**

The Employer may request an employee to work a reasonable amount of overtime. Should the employee believe that the Employer is requesting the employee to work more than a reasonable amount of overtime, then the employee may decline to work the additional overtime, except in emergency conditions, without being subject to disciplinary action.

**(B) Double Shift and Work on a Scheduled Day Off**

A regular full-time employee may be requested by the Employer to work on only one (1) of her scheduled days off per week, or to work a double shift. The decision to work the scheduled day off or the double shift remains with the employee.

**27.04 Application**

- (A) A record shall be kept of authorized overtime worked by each employee which, at the option of the employee, shall be taken as time off or pay. Should the option be time off, such time off for overtime shall be accumulated and taken at a time mutually agreed to by the employee and the Employer.
- (B) The overtime earned between April 1 and September 30 shall, at the employee's option, be taken as time off or pay prior to March 31 of the next calendar year. Any unused portion of the accumulated overtime as of March 31 shall be paid out at the employee's current rate of pay.
- (C) Any overtime earned between October 1 and March 31 shall, at the option of the employee, be taken as time off or pay prior to September 30. Any unused portion of the accumulated overtime as of September 30 shall be paid out at the employee's current rate of pay.

**27.05 Overtime Pay Calculation**

Overtime shall not be claimed or received for less than fifteen (15) minutes. If overtime amounts to fifteen (15) minutes, or more, it shall be paid for the total period.

- (A) Overtime at the rate of time and one-half (1.5) shall be paid on the following basis:
  - (1) for the first two (2) hours in excess of the normal daily full shift hours as defined by Article 26.01 Hours of Work;
  - (2) for the first normal daily full shift hours in excess of the normal weekly full shift hours as defined by Article 26.01 Hours of Work.
- (B) Overtime at the rate of double (2) time shall be paid on the following basis:
  - (1) for all hours in excess of those worked in (A)(1) above;
  - (2) for all hours in excess of those worked in (A)(2) above;
  - (3) for all hours worked on a regular full-time employee's scheduled day off, and for regular part-time employees for all hours worked on additional shift(s) to their regular schedule resulting in the part-time employee working:
    - (a) (i) in excess of 4 consecutive extended shifts where the shift length is greater than 8 hours.
    - (ii) In excess of 6 consecutive shifts where the shift length is between 7.2 and 8 hours.
    - (iii) In excess of 5 consecutive shifts where 3 or more of the 5 are greater than 8 hours in length.
    - (iv) In excess of 6 consecutive shifts where 4 or more of the 6 are between 7.2 and 8 hours in length.

- (b) more than 216 straight time hours over the course of three consecutive bi-weekly pay periods.

Employees will not be entitled to overtime under more than one of (a) or (b), where overtime premiums have already been paid under either of these provisions.

- (C) Overtime at the rate of one and one-half (1.5) times the appropriate holiday rate shall be paid on the following basis:
  - (1) for all overtime hours worked on a calendar paid holiday;
  - (2) for all overtime hours worked on a day which had originally been scheduled as a paid holiday but was changed by the Employer with less than fourteen (14) calendar days notice.

## **ARTICLE 28 - SHIFT PREMIUM AND WEEKEND PREMIUM**

(This Provision is not applicable  
to certain Employers. See Article 25.07(H))

### **28.01 Application**

An employee shall be paid a shift premium for every evening and night shift when one-half or more than one-half of the hours worked fall within the defined evening or night shift. In such cases the shift premium shall be paid for the total number of hours worked.

The shift premium shall apply to overtime hours worked in conjunction with the evening or night shift.

### **28.02 Shift Premium**

The evening shift premium shall be 70¢ per hour. Effective April 1, 2001, the night shift premium shall be \$1.75 per hour.

### **28.03 Weekend Premiums**

Effective April 1, 2001, an employee shall be paid a weekend premium of \$1.00 per hour for each hour worked between 2300 hours Friday and 2300 hours Sunday.

### **28.04 Super Shift Premium**

Effective April 1, 2001, an employee shall be paid a super shift premium of \$1.00 per hour for each hour worked between 2330 Friday and 0730 Saturday, and between 2330 Saturday and 0730 Sunday. The premium shall be in addition to night and weekend premiums.

Notwithstanding the above, where an Employer's standard night shift is 2300 to 0700, the super shift premium will be paid for each hour worked between 2300 Friday and 0700 Saturday, and between 2300 Saturday and 0700 Sunday.

## **ARTICLE 29 – ON-CALL, CALL-BACK AND CALL-IN**

### **29.01 Definitions**

- (A) On-call means the time period specified by the Employer during which an off-duty employee is required to be available for work.
- (B) Call-back means the period during which an employee is scheduled off-duty and is either:
  - (1) on-call and reports to duty at the Employer's request, or
  - (2) is not on-call and returns to duty, at the Employer's request, after the completion of her shift.
- (C) Call-in means the period of time that a regular part-time or casual employee reports for duty, at the Employer's request, for unscheduled work.

**29.02 Application**

During the time the employee is receiving call-back pay, the on-call premium shall not apply.

**29.03 On-Call**

(A) **Premium**

Effective April 1, 2002, an employee on-call shall be paid a premium of \$3.00 per hour for the first 72 hours on-call in a calendar month. Thereafter, the employee shall receive \$4.25 per hour.

(B) **On-Call Limited**

Every effort shall be made to avoid placing an employee on-call on the evening prior to or during off-duty days.

(C) **Pagers**

Should the Employer require an employee to have a pager or beeper available during her on-call period, then all such related expenses for such devices shall be the sole responsibility of the Employer.

**29.04 Call-Back (This Provision is not applicable to certain Employers. See Article 29.04 Section 2: Community-Based Services)**

**(A) Compensation**

Employees called back to work after the completion of their shift, or called back to work on a scheduled day off while being paid the on-call premium, shall be paid a minimum of two (2) hours pay at the appropriate overtime rates provided in Article 27.05 for each separate call-back.

**(B) Call-Back on a Paid Holiday**

An employee receiving the on-call premium specified in Article 29.03 and who is called back to work on any of the paid holidays listed in Article 39 shall be paid the appropriate overtime rate for all hours worked, with a minimum of two (2) hours pay at the appropriate overtime rate.

**(C)** For the purposes of this Article, a scheduled day off shall mean any day other than a paid holiday on which an employee is not scheduled to work.

**29.05 Application of Call-Back**

**(A) Functions of Employee on Call-Back**

Employees called back to work shall be required to perform all functions which are related to the situation which gave rise to the call-back. The employee shall not be required to perform unrelated, non-emergency functions.

**(B) Employee Option: Time Off or Cash**

Hours worked under this Article shall be taken at the option of the employee as time off or pay. Should the option be time off, such time off shall be accumulated and taken at a time agreed to by the employee and the Employer.

**29.06 Call-Back Travel Allowance**

An employee called back to work shall receive call-back travel allowance as follows:

- (A)** (i) effective April 1, 2003, forty-four cents (\$0.44) per kilometer;
- (ii) effective October 1, 2004, forty-five cents (\$0.45) per kilometer;
- (iii) effective April 1, 2005, forty-six cents (\$0.46) per kilometer.

OR

**(B)** where public or private transportation facilities are not available, taxi fare from home to hospital and return.

In either (A) or (B) above, an employee shall be paid a minimum of two dollars (\$2.00) for each round trip.

**29.07 Call-In**

A regular part-time or casual employee reporting to work at the call of the Employer for unscheduled work, except those on-call or on a call-back, shall be paid for all hours worked with a minimum of two (2) hours pay at their regular rate if the employee does not commence work, and a minimum of four (4) hours pay at the regular rate if the employee commences work.

**29.08 Insufficient Off-Duty Hours (This Provision is not applicable to certain Employers. See Article 29.08 Section 2: Community-Based Services)**

If an employee works overtime immediately following her regular shift or is called back to work and does not receive a total of eight (8) consecutive hours of off-duty in the twenty-four (24) hour period beginning from the commencement of the employee's shift, then the employee will not be required to report for duty for her next shift until she has received a total of eight (8) consecutive hours off-duty. In such circumstances, no deduction will be made in the employee's daily pay and the employee's normal shift hours will not be extended to have the employee work a full shift.

The employee in the above situation will advise their supervisor in advance of the fact that they will not be reporting for duty at her scheduled time.

This provision is waived if the employee is granted a request for a particular shift arrangement that does not give the employee eight (8) consecutive hours in total off-duty in the aforementioned twenty-four (24) hour period.

**ARTICLE 30 - RESPONSIBILITY PAY**

An employee designated for a minimum of one full shift to relieve in a higher rated position within the bargaining unit, or a DC1 or PS1 level general duty nurse designated in charge of a ward, unit or worksite for three (3) hours or more shall be paid an allowance of \$1.25 per hour.

For small Employers such as adult day care agencies, mental health and home support the following shall apply:

A special allowance of \$9.38 per shift shall be paid to nurses designated in charge of a worksite for a specified shift.

A special allowance of \$1.25 per hour shall be paid to a DC1, PS1, or CH1 level nurse who is designated to relieve in a higher rated position within the bargaining unit.

An employee cannot receive both premiums referenced above on any given shift.

**ARTICLE 31 – NON-DISCRIMINATION**

- (A) The Employer and the Union subscribe to the principles of the Human Rights Code of British Columbia
- (B) The Employer and the Union agree that there shall be no discrimination, interference, restriction or coercion exercised or practiced with respect to any employee for reason of membership or activity in the Union.
- (C) The Employer and the Union agree that there shall be no discrimination, interference, restriction or coercion exercised or practised with respect to any employee on the basis of sexual orientation.

- (D) The Union and the Employer recognize the right of employees to work in an environment free from sexual harassment, and the Employer shall take such actions as are necessary with respect to any person engaging in sexual harassment at the work place.

## **ARTICLE 32 - OCCUPATIONAL HEALTH AND SAFETY PROGRAM**

The parties agree to cooperate in the promotion of safe work habits and safe working conditions and to adhere to the provisions of the Workers Compensation Act and related regulations. The Employer will ensure that the Occupational Health and Safety Regulation is readily available at each worksite for reference by all workers and will ensure that workers are aware of the onsite location where the Regulation is available for viewing. The Employer will also provide employees with information on where copies of the Regulation are available for ordering from the Workers' Compensation Board, providing the address, phone number, and website for the Workers' Compensation Board.

### **32.01 Joint Occupational Health and Safety Committee**

The Employer and the Union recognize the role of the joint Occupational Health and Safety Committee in promoting a safe and healthful workplace.

The parties agree that a Joint Occupational Health and Safety Committee shall be established for each Employer covered by this Collective Agreement. The Committee shall govern itself in accordance with the provisions of the Industrial Health and Safety Regulations made pursuant to the Workers' Compensation Act. The Committee shall be as between the Employer and the Union, with equal representation, and with each party appointing its own representatives. Representatives of the Union shall be chosen by the Union membership or appointed by the Union.

All minutes of the meetings of the Joint Occupational Health & Safety Committee will be recorded in a mutually agreeable format and will be sent to the Union.

The Union further agrees to actively pursue with the other Health Care Unions a Joint Union Committee for the purposes of this Article.

The Employer agrees to provide or cause to be provided to Employer members of the Joint Occupational Health and Safety Committee adequate training and orientation to the duties and responsibilities of committee members to allow the incumbents to fulfil those duties competently.

The Union agrees to provide or cause to be provided to Union members of the Joint Occupational Health and Safety Committee adequate training and orientation to the duties and responsibilities of committee members to allow the incumbents to fulfil those duties competently.

Such training and orientation shall take place within six (6) months of taking office.

### **32.02 Medical Examinations**

An employee may be required by the Employer, at the request of and at the expense of the Employer, to take a medical examination by a physician of the employee's choice.

Employees may be required to take skin tests, x-ray examination, vaccination, inoculation and other immunization (with the exception of a rubella vaccination when the employee is of the opinion that a pregnancy is possible), unless the employee's physician has advised in writing that such a procedure may have an adverse affect on the employee's health.

### **32.03 Safe Workplace**

- (A) The Employer and employees recognize the need for a safe and healthful workplace and agree to take appropriate measures in order that risks of accidents and/or occupational disease are reduced and/or eliminated.
- (B) When the Employer is aware that a patient/resident/client has a history of violent behaviour, the Employer shall make such information available to the employee. Upon admission or transfer the Employer will make every reasonable effort to identify the potential for aggressive behaviour. In-services and/or instruction in caring for the violent patient will be provided by the Employer.
- (C) The Employer will provide orientation and/or in-service which is necessary for the safe performance of work including universal precautions, the safe use of equipment, safe techniques for lifting and supporting patients/residents/clients and the safe handling of materials and products. The Employer will also make readily available information, manuals and procedures for these purposes. The Employer will provide appropriate safety clothing and equipment.

### **32.04 Transfer of Pregnant Employees**

Pregnant employees may request to be transferred from their current duties if, in the opinion of the employees' physician, the pregnancy may be at risk. If such a transfer is not feasible, the pregnant employee, if she so requests, will be granted an unpaid leave of absence until maternity leave commences.

### **32.05 Provision for Immunizations**

- (A) Where the Employer or Occupational Health and Safety Committee identifies high risk areas which expose nurses to infectious or communicable diseases for which there are protective immunizations available, such immunizations shall be provided at no cost to the employee.
- (B) Employees who may be exposed in the course of their employment to Hepatitis B shall be entitled to receive the Hepatitis B vaccine free of charge.

### **32.06 Workload**

An employee who believes that her workload is unsafe or consistently excessive shall discuss the problem with her immediate supervisor. If the problem is not resolved in this discussion, the employee may seek a remedy by means of the grievance procedure. If the matter is not resolved in the grievance procedure, it may be referred to troubleshooter who shall:

- (a) investigate the difference;
- (b) define the issue in the difference; and
- (c) make written recommendations to resolve the differences.

## **ARTICLE 33 - LEAVE - COMPASSIONATE**

### **33.01 Application**

Compassionate leave of absence with pay shall be granted, upon request, to regular employees in the event of a death of a spouse (including common law), child, parent, brother, sister, mother-in-law, father-in-law, grandparents, grandchild and a relative permanently residing in the employee's household or with whom the employee permanently resides.

### **33.02 Leave - With Pay**

Compassionate leave of absence with pay shall be granted for three (3) work days.

Up to two (2) additional days with pay shall be granted for travelling time when this is warranted in the judgement of the Employer.

### **33.03 Leave - Without Pay**

Additional leave without pay may be requested by an employee. The Employer shall make every effort to grant additional compassionate leave of absence without pay. (Reference Article 43 Leave - Special.)

## **ARTICLE 34 - LEAVE - COURT APPEARANCE**

- (A) A regular employee who is required by law to serve as a juror or subpoenaed as a witness in any court, not being herself a party to the proceedings, shall be granted a leave of absence with pay equal to the length of the court duty.
- (B) An employee in receipt of her regular rate of pay and benefits while at court shall remit to the Employer any witness or jury fees received for days that she is normally scheduled to work, providing these do not exceed her regular pay. Travelling and meal allowances paid by the Court and not by the Employer shall not be remitted.
- (C) Regular employees who work evening or night shifts who are required by law to serve as jurors or subpoenaed as witnesses in any court, shall, at the employee's request, be relieved of their assigned shifts and shall be compensated pursuant to subsection (A) preceding.
- (D) In cases where an employee is a party to the proceedings and is required to appear in court, the Employer shall grant the employee an unpaid leave of absence.

## **ARTICLE 35 - LEAVE - EDUCATION - STAFF DEVELOPMENT PROGRAMS**

### **35.01 Transfer of Function**

Where the Employer has agreed to a transfer of function, it will be the responsibility of the Employer to provide in-service programs/training to all nurses required to perform the function.

Employees required to attend such programs will be paid at the applicable rate of pay.

### **35.02 In-Service Programs**

The parties to this collective agreement recognize the value of in-service education both to the employee and the Employer.

- (A) The Employer reserves the right to identify specific in-service programs deemed compulsory.
- (B) Employees required to attend such programs will be paid at the applicable rate of pay.

### **35.03 General Education Programs**

#### **(A) Employer Requested Leave**

An employee shall be granted leave with pay to take courses at the request of the Employer. The Employer shall bear the full cost of the course including tuition fees and course required books, necessary travelling and subsistence expenses. Courses identified by the joint OH&S Committee to promote a safe and healthy workplace and approved by the Employer, shall be treated like Employer requested leave.

#### **(B) Duration and Expenses**

A regular employee shall be granted leave from scheduled work shifts without loss of pay, and reasonable expenses, to take courses where the Employer has approved an employee request to take such courses or where the Employer has offered such courses to the employees on an optional basis.

#### **(C) Employee Requested Leave**

The Employer shall grant one (1) day's education leave of absence with pay, subject to the above approval, for each normally scheduled work day, as posted, that an individual regular employee gives of her own time. Such educational leave of absence with pay is not to exceed nine (9) days of Employer contribution from April 1, 1992.

#### **(D) Leave on Day Off**

Should alterations of the normally scheduled work day be made by the Employer so that an employee's educational day off falls on an off-duty day, the employee shall be paid for that day and be given an additional day off.

#### **(E) Employer Approved Education Programs**

Regular employees attending Employer approved education programs where the Employer pays 156 hours or more for the employee to participate, must return to work at the same Employer or other Employer covered by the Provincial Collective Agreement for one year subsequent to the completion of the training or repay the total cost (including wages) of the education program to the Employer. This clause will apply to employees who commence an education program on or after the effective date of this agreement.

## **ARTICLE 36 - LEAVE - ELECTIONS**

Employees who are eligible to vote in a Federal or Provincial election or referendum shall be entitled to four (4) consecutive hours free from work during the hours the polls are open to cast their vote. If in order to satisfy this provision an employee must absent herself from work she shall suffer no loss of salary for the scheduled hours away from work.

## **ARTICLE 37 - LEAVE - GENERAL**

### **37.01 Application**

An employee granted any unpaid leave of absence totalling less than twenty-one (21) days in any calendar year shall continue to accumulate all benefits including applicable Superannuation or pension plans, provided the employee continues to remit her contributions during this period. Any excess over twenty (20) work days in any calendar year shall be deducted from length of service in the computation of benefits and for increment progression purposes unless otherwise mutually agreed upon by the Union and the Employer.

Article 44.01(G) and Article 44.02 (a), (b), and (c) - Leave - Union shall not be deducted from the twenty (20) work days, or balance thereof, as expressed above.

### **37.02 Notice**

An employee may request unpaid leave of absence for any purpose. Requests for such leave of absence shall be made in writing to the representative designated by the Employer with the authority to accept such requests, and may be granted at the Employer's discretion. Reasonable notice of at least eight (8) days shall be given to minimize dislocation of staff. The Employer shall indicate to the employee, in writing, the acceptance or refusal of such request at least forty-eight (48) hours prior to the commencement date of the requested leave.

### **37.03 Increments**

Leave of absence shall not affect annual increments, when granted for educational purposes and parental leave. (Reference Article 12 Anniversary Date and Increments.)

## **ARTICLE 38 - PARENTAL LEAVE**

### **38.01 Natural Mother**

#### **(A) Maternity Leave**

A regular employee shall be granted fifty-two (52) weeks maternity leave of absence without pay. Such leave may commence eleven (11) weeks prior to the week in which her predicted week of confinement occurs or any time thereafter at the request of the employee. In no case shall an employee be required to return to work sooner than six (6) weeks following the birth or the termination of her pregnancy, unless a shorter time is requested by the employee and granted by the Employer.

#### **(1) Benefits**

- (a)** For the first twenty (20) work days of such leave the employee shall be entitled to the benefits under Article 37 Leave - General.

- (b) For the balance of an seventeen (17) week period, i.e. seventeen (17) weeks less twenty (20) work days, the service of an employee who is on maternity leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

(B) **Parental Leave**

Within the fifty-two (52) week leave period granted under 38.01(A), weeks eighteen (18) through fifty-two (52) inclusive will be considered parental leave. Parental leave will normally commence immediately following maternity leave unless agreed to by the Employer for reasons such as premature birth or a hospitalized infant.

(1) **Benefits**

For weeks eighteen (18) through fifty-two (52) inclusive, the service of an employee who is on parental leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

(C) **Special Circumstances**

- (1) An employee is entitled to up to 6 additional consecutive weeks of unpaid leave if, for reasons related to the birth or the termination of the pregnancy, she is unable to return to work when her leave ends under (A) above.

A request for special circumstances leave pursuant to Article 38.01(C)(1) must, if required by the Employer, be accompanied by a medical practitioner's certificate stating the expected or actual birth date or the date the pregnancy terminated or stating the reasons for requesting additional leave under this subsection.

- (2) If the new born child will be or is at least six months of age at the time the child comes under the care of the mother, and a medical practitioner certifies that an additional period of parental care is required because the child suffers from a physical, psychological or emotional condition, the natural mother may apply for additional parental leave without pay. Five (5) weeks additional leave may be taken

- (3) An employee's combined entitlement to leave under subsections (A), (B), and (C) of Article 38.01 is limited to sixty-three (63) weeks.

(4) **Benefits**

For additional leaves arising from subsections (C)(1) or (2) above, the service of an employee shall be considered continuous for the purpose of any pension, medical, or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

(D) **Additional Leave**

Any further leave granted beyond the allowable leave periods of Article 38.01(A), (B), or (C), will be unpaid leave without any benefits.

- (E) Medical complications of pregnancy, including complications during an unpaid leave of absence for maternity reasons, preceding the period stated by the Employment Insurance Act, shall be covered by sick leave credits providing the employee is not in receipt of maternity benefits under the Employment Insurance Act or any wage loss replacement plan.
- (F) An employee shall make every effort to give fourteen (14) days notice prior to the commencement of maternity leave of absence, and at least fourteen (14) days notice of her intention to return to work prior to the termination of the leave of absence.
- (G) The Employer may require the employee to provide a doctor's certificate indicating the employee's general condition during pregnancy and the expected date of confinement.
- (H) The Employer shall not terminate an employee or change a condition of her employment because of the employee's pregnancy or her absence for maternity reasons.

### **38.02 Natural Father**

#### **(A) Parental Leave**

On four (4) weeks notice and within fifty-two (52) weeks of the birth of his child, a natural father may apply for up to thirty-seven (37) weeks parental leave without pay.

##### **(1) Benefits**

- (a) For the first twenty (20) work days of such leave the employee shall be entitled to the benefits under Article 37 Leave - General.
- (b) For weeks five (5) through thirty-seven (37) inclusive the service of an employee who is on parental leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

#### **(B) Parental Leave Beyond Thirty-Seven (37) Weeks - Special Circumstances**

If the new born child will be or is at least six months of age at the time the child comes under the care of the father and a medical practitioner certifies that an additional period of parental care is required because the child suffers from a physical, psychological or emotional condition, the natural father may apply for additional parental leave without pay. Five (5) weeks additional leave may be taken up to a maximum combined parental leave and parental leave (special circumstances) of forty-two (42) weeks.

##### **(1) Benefits**

For weeks thirty-eight (38) through forty-two (42) inclusive, the service of an employee who is on parental leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

#### **(C) Additional Leave**

Any further leave granted beyond the normal thirty-seven (37) week period, or the forty-two (42) week period for special circumstances, will be unpaid leave without any benefits.

### **38.03 Adoptive Parents**

#### **(A) Adoption Leave**

Upon request, a regular employee shall be granted thirty-seven (37) weeks adoption leave of absence without pay. The employee shall furnish proof of adoption. Where both parents are employees of the same Employer, the employees shall decide which of them will apply for adoption leave.

##### **(1) Benefits**

- (a) For the first twenty (20) work days of such leave, the employee shall be entitled to the benefits under Article 37 Leave - General.
- (b) For the balance of an thirty-seven (37) week period, i.e. thirty-seven (37) weeks less twenty (20) work days, the service of an employee who is on adoption leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.
- (c) The remaining twelve (12) weeks of adoption leave are subject to the provisions of Article 37.01 Leave - General.

#### **(B) Parental Leave**

In the event both adoptive parents are employees of the same Employer, any adopting parent who did not apply for adoption leave of absence without pay may on four (4) week's notice and within fifty-two (52) weeks from the date of taking custody, apply for up to thirty-seven (37) weeks parental leave without pay.

##### **(1) Benefits**

- (a) For the first twenty (20) work days of such leave the employee shall be entitled to the benefits under Article 37 Leave - General.
- (b) For weeks five (5) through thirty-seven (37) the service of an employee who is on parental leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

#### **(C) Parental Leave Beyond Thirty-Seven (37) Weeks - Special Circumstances**

If the adopted child will be or is at least six (6) months of age at the time the child comes into the actual care and custody of the adoptive parent and a medical practitioner or agency that placed the child certifies that an additional period of parental care is required because the child suffers from a physical, psychological or emotional condition, the adoptive parent may apply for additional parental leave without pay. Five (5) weeks additional leave may be taken up to a maximum combined parental leave and parental leave (special circumstances) forty-two (42) weeks.

##### **(1) Benefits**

- For weeks thirty-eight (38) through forty-two (42) inclusive, the service of an employee who is on parental leave shall be considered continuous for the purpose of any pension, medical or other plan beneficial to the employee, and the

Employer shall continue to make payment to the plans in the same manner as if the employee was not absent.

(D) **Additional Leave**

Any further leave granted beyond the normal thirty-seven (37) week period, or the forty-two (42) week period for special circumstances, will be unpaid leave without benefits.

**38.04 Return To Employment**

An employee resuming employment after a maternity, adoption or parental leave of absence shall be reinstated in all respects to her previous position or to a comparable position, with all increments to wages and benefits to which she would have been entitled during the period of her absence.

**38.05 Bridging of Service**

If a regular employee, who is employed for an Employer as defined in Article 1.02 of the Provincial Collective Agreement, terminates as a result of a decision to raise a dependent child or children residing with the employee, and applies for and receives a regular position with the same Employer, she shall be credited with length of service accumulated at the time of termination.

The following conditions shall apply:

- (A) The employee must have completed three (3) years of service with the Employer.
- (B) The resignation must indicate that the reason for termination is to raise a dependent child or children.
- (C) The break in service shall be for no longer than three (3) years, and during that time the employee must not have been engaged in remunerative employment for more than six (6) months cumulative.
- (D) This bridging of service will apply to an employee who is employed by an Employer party to this Provincial Agreement and applies for and receives a regular position at the same worksite.
- (E) The employee must serve a three month probationary period.
- (F) An employee returning to work under this clause shall retain her former increment level and years of service for vacation purposes.

**38.06 SEB Plan**

The parties agree to establish and administer a Supplemental Employment Benefits Plan (the "Plan") as follows:

1. The objective of the Plan is to supplement employment insurance benefits received by eligible female employees who are on approved Maternity Leave pursuant to the Provincial Collective Agreement.
2. All regular employees employed by the Employer who are in the Nurses' bargaining unit are covered by the Plan. Casual employees are not covered by the Plan.
3. The benefit level for eligible employees under the Plan is as follows:

- (a) Maternity leave allowance will provide eligible employees with two (2) weeks of the employee's normal weekly earnings as follows:
    - effective September 1/95  
- 85% of normal weekly earning
  - (b) Fifteen additional weekly payments equivalent to the difference between the employment insurance gross benefits and any other earnings received by the employee and the employee's normal weekly earnings as follows:
    - effective September 1/95  
- 85% of normal weekly earnings
  - (c) Benefits under this plan will not exceed seventeen (17) weeks inclusive of the two (2) week waiting period.
  - (d) For the purpose of this Plan, "normal weekly" earnings shall mean regularly scheduled hours multiplied by the employee's basic rate of pay.
4. Employees are not entitled to receive SEB Plan benefits and sick leave benefits concurrently. However, an employee may opt to utilize accumulated sick leave credits instead of applying for benefits under this Plan, provided she satisfies the Employer that her absence is due to a valid health-related condition, and that she is unable to attend at work to perform her duties.
- The employee shall not be prohibited from utilizing sick leave credits prior to, or subsequent to, a period of maternity leave with benefits payable in accordance with Section 3 above.
5. To be eligible for SEB Plan benefits as described in paragraph #3 above, an employee must:
- (a) not be in receipt of sick leave benefits;
  - (b) must provide satisfactory documentation to the Employer that she has applied for and is in receipt of employment insurance benefits; and
  - (c) an employee who is not eligible for or is disentitled to employment insurance benefits is entitled to the full amount of benefits under the Plan only under the following circumstances:
    - i) she does not have a sufficient number of insurable weeks of employment to qualify (at least 20 weeks); or
    - ii) she works less than the required number of hours (15 hours per week); or
    - iii) her earnings are at least equal to 20% of the maximum weekly insurable earnings.
6. The Plan will continue in effect until a new Provincial Collective Agreement is concluded between the parties.
7. The Plan will be financed by the Employer's general revenues either directly or through an insured arrangement.
8. The Employer shall keep a separate accounting record of benefits paid from the Plan.
9. On termination of the Plan, all remaining assets will revert to the Employer or be used for payments under the Plan or for administrative costs associated with the Plan.

10. The employees have no vested right to payments under the Plan except to payments during a period of unemployment specified in the Plan.
11. Payment in respect of guaranteed remuneration or in respect of deferred remuneration or severance pay benefits are not reduced or increased by payments received under this Plan.
12. HEABC will inform the Canada Employment and Immigration Commission in writing of any changes to the Plan within thirty (30) days of the effective date of the change.
13. In the event that present or future legislation renders null and void or materially alters any provision of this Article or the SEB Plan entered into between the parties, the following shall apply:
  - (a) the remaining provisions of this Article or SEB Plan shall remain in full force and effect for the term of the Collective Agreement;
  - (b) The Employer and the Union shall, as soon as possible, negotiate mutually agreeable provisions to be substituted for the provisions so rendered null and void or materially altered;
  - (c) If a mutual agreement cannot be struck as provided in (b) above, the matter shall be arbitrated pursuant to the provisions of the Provincial Collective Agreement.

## **ARTICLE 39 - LEAVE - PAID HOLIDAYS**

### **39.01 Paid Holiday Entitlement**

Each regular employee shall receive a day off, on or for the following paid holidays and any other general holiday proclaimed by the Federal or Provincial Government:

New Year's Day	Labour Day
Good Friday	Thanksgiving Day
Easter Monday	Remembrance Day
Victoria Day (Queen's Birthday)	Christmas Day
Canada Day	Boxing Day
British Columbia Day	

### **39.02 Payment for Paid Holidays**

- (A) A regular full-time employee shall receive regular pay for each day off for the aforementioned paid holidays.
- (B) A regular part-time employee shall receive the following pay for the aforementioned paid holidays:

$$\text{Days paid* per calendar year (excluding overtime)} \times \frac{\text{regular pay} \times \text{eleven (11)}}{261}$$

\* Includes leave without pay up to twenty (20) work days. (Reference Article 37 - Leave - General.)

- (C) A casual employee receives paid holiday pay as part of pay in lieu of benefits. Reference Article 11.04(H)(2).

### **39.03 Work On A Paid Holiday**

#### **(A) Regular Employee**

- (1) A regular employee required to work New Years Day, Easter Monday, Victoria Day, Canada Day, B.C. Day, Thanksgiving Day, Remembrance Day, and Boxing Day shall be paid at the rate of two (2) times for the first 7.2 hours work in the day, provided that Articles 27.05, 29.04, and 39.04 are not applicable, and shall receive another day off with pay as a paid holiday. The rate of two (2) times shall be paid for a shift when one-half (½) or more than one-half (½) of the hours worked fall within 0001 hours and 2400 hours on the named day. In such cases the rate of two (2) times shall be paid for the total hours worked.

#### **(2) Super Stats**

Employees who are required to work on Christmas Day, Labour Day or Good Friday, shall be paid at the rate of two and one-half (2.5) times for the first 7.5 hours (effective September 30, 1993, 7.2 hours) worked and shall receive another day off with pay as a paid holiday. The rate of two and one-half (2.5) times shall be paid for the full shift when one-half (½) or more than one-half (½) of the hours worked fall within 0001 and 2400 hours on the named day. In such cases, the rate of two and one-half (2.5) times shall be paid for the total hours worked.

#### **(B) Casual Employee**

A casual employee who works on a paid holiday listed in Article 39.03 (A)(1) shall be paid two (2) times her rate of pay. A casual employee who works on a paid holiday listed in Article 39.03(A)(2), shall be paid 2.5 times her rate of pay.

#### **39.04 Premium Rates of Pay**

(A) **Overtime**

Overtime at the rate of one and one-half (1.5) times the appropriate stat holiday rate shall be paid to an employee for all hours of overtime worked on the paid holiday. (Reference Article 27.05 - Overtime Pay Calculation.)

(B) **Call-Back**

Call-back pay at the rate of one and one-half times (1.5) the appropriate stat holiday rate shall be paid to an employee for all hours called back to work on the paid holiday, with a minimum of two (2) hours' pay at the appropriate rate for each separate call-back. (Reference Article 29.04: Call-Back on a Paid Holiday.)

(C) **Three Different Shifts Worked in Any Seven Consecutive Days**

If a regular full-time employee is scheduled to work three (3) different shifts in any seven (7) consecutive day period and if the employee works on one of the paid holidays listed in Article 39.01 as the third shift change, then unless this arrangement is requested by the employee, the employee shall be paid one and one-half (1.5) times the appropriate stat holiday rate for all hours worked on the paid holiday.

(D) **Changes in Schedule With Insufficient Notice**

Should the Employer change the work schedule without fourteen (14) calendar days advance notice and as a consequence the regular employee is required to work on the paid holiday, then the employee shall be paid the appropriate overtime rate for all hours worked and receive another day off with pay as a rescheduled paid holiday.

#### **39.05 Paid Holiday Coinciding With A Rest Day**

Where a paid holiday falls on the regular employee's day off, the employee shall receive an additional day off with pay.

#### **39.06 Paid Holiday Coinciding With A Vacation**

Where a paid holiday falls within a regular employee's vacation, the employee shall receive an additional day off with pay.

#### **39.07 Scheduling of Paid Holidays**

(A) **Application**

Subject to operational requirements reasonably applied, paid holidays whenever possible shall be scheduled for a time which is mutually agreeable to the Employer and the employee concerned.

(B) **Christmas Day or New Year's Day**

Where the worksite operates on Christmas Day and New Year's Day, a regular employee shall receive either Christmas Day or New Year's Day off unless the employee requests to work both days and this is agreed to by the Employer.

(C) **Sick Leave**

Where a regular employee has been on sick leave immediately prior to the employee's scheduled paid holiday and immediately following such scheduled paid holiday, then the

scheduled paid holiday shall become a day to which sick leave credits shall be applied and the day shall be rescheduled.

#### **ARTICLE 40 - LEAVE - PROFESSIONAL MEETINGS**

Leave of absence without loss of pay may be granted for professional meetings not exceeding one week, subject to the approval of the Employer. The Employer shall make every endeavour to grant such leave of absence.

#### **ARTICLE 41 - LEAVE - PUBLIC OFFICE**

Employees shall be granted an unpaid leave of absence to enable them to run for an elected public office if nominated, and if elected, to serve their term(s) of office. (Reference Article 37 - Leave - General.)

#### **ARTICLE 42 - LEAVE - SICK**

##### **42.01 Accumulation**

- (A) Regular employees are eligible to accumulate sick leave credits based on length of service.
- (B) Regular full-time employees shall receive 1.5 working days sick leave credits for each month of service.
- (C) Regular part-time employees shall receive sick leave credits for each month of service as follows:

$$\frac{\text{Hours paid per month* (excluding overtime)} \times 1.5}{156.6}$$

\* Includes leave without pay up to twenty (20) work days. (Reference Article 37 - Leave - General.)

- (D) Sick leave credits, if not used, shall accumulate to a maximum of one hundred and fifty-six (156) work days. The accumulated balance of an employee's sick leave credits shall not be reduced as a result of a reduction in the work week to 36 hours per week.

Notwithstanding the foregoing, employees with accumulated sick leave credits in excess of one hundred and fifty-six (156) work days (1170 hours), as of May 1st, 1978, or in excess of 1123.2 hours (156 working days X 7.2 hours per day), as at the first pay period prior to September 30, 1993, shall retain the accumulated balance to their credit. Where this accumulated balance exceeds 1123.2 hours, no further credits shall be earned until the accumulated balance is reduced below 1123.2 hours, in which event the accumulation of sick leave shall be reinstated, but the accumulated balance shall not again exceed 1123.2 hours.

#### **42.02 Payment**

Regular full-time employees shall receive their regular pay for each day of sick leave credit utilized.

Regular part-time employees shall receive their regular pay for scheduled work hours lost.

#### **42.03 Proof of Sickness**

Sick leave with pay is only payable because of sickness or injury and employees who are absent from duty because of sickness may be required by the Employer to prove sickness. Failure to meet this requirement can be cause for disciplinary action. Repeated failure to meet this requirement can lead to dismissal. A doctor's certificate may be requested for each leave of more than three (3) consecutive work days.

#### **42.04 Benefits Accrue**

When an employee is on paid sick leave all benefits of this Agreement shall continue to accrue.

#### **42.05 Notice Required**

Employees must notify the Employer prior to the commencement of their shift of any anticipated absence from duty because of sickness and employees must notify the Employer prior to their return to work.

#### **42.06 Expiration of Sick Leave Credits**

Employees who are absent due to sickness beyond their accumulated sick leave credits shall be placed on an unpaid leave of absence until they are in receipt of long-term disability benefits. (Reference Article 37 Leave - General and Article 46.05 and 46.11 Long-Term Disability Insurance Plan.)

#### **42.07 Leave - Workers' Compensation**

##### **(A) Entitlement to Leave**

An employee shall be granted Workers' Compensation leave with net pay in the event that the Workers' Compensation Board determines that the employee has established a claim (time loss benefits) and they are unable to perform their duties by reason of the compensable injury which occurred while employed by the Employer. For the purposes of this clause, net pay is defined as the employee's regular net take-home wages to ensure that the non-taxable status of Workers' Compensation benefits does not provide an opportunity for an injured worker to earn more while on claim than if they were working. The term claim will not include any form of WCB allowance or pension, and this section will not be operative while an employee is receiving such a different form of payment from WCB arising from this claim. (See also Appendix "W")

##### **(B) Reimbursement to Employer**

The employee shall pay to the Employer any amount received for loss of wages in settlement of any claims.

(C) **Benefit Entitlement**

When an employee is on a WCB claim all benefits of the Agreement will continue to accrue. However, an employee off work on WCB claim shall receive net wages as defined by (A) above, and benefits equalling but not to exceed their normal entitlement had they not suffered a compensable injury. For the first twenty (20) work days on claim, an employee will accrue paid holidays and vacation credits. Once the claim exceeds twenty (20) work days, paid holidays and vacation credits will not accrue. However, unused vacation credits accrued prior to the claim shall not be lost as a result of this clause.

(D) **Approval of Claim**

When an employee is granted sick leave with pay and Workers' Compensation leave is subsequently approved for the same period it shall be considered for the purpose of the record of sick leave credits that the employee was not granted sick leave with pay.

(E) **Continuation of Employment**

Employees who qualify for Workers' Compensation coverage shall be continued on the payroll and shall not have their employment terminated during the compensable period, except for just cause. Upon return to work following recovery, an employee who was on claim for less than twenty-nine (29) months shall continue in her former job; an employee who was on claim for more than twenty-nine (29) months shall return to an equivalent position, exercising her seniority rights if necessary, pursuant to Article 13 & Article 19.

(F) **Emergency Appointments**

Absence from work to attend emergency medical or dental appointments and medical appointments arising from a work related accident covered by Workers' Compensation, shall be paid for from the employee's accumulated sick leave.

**42.08 Enforceable Legal Claim**

If an employee has received sick leave with pay and has a legally enforceable claim to compensation or damages for earnings lost during the said period from any third party other than the employee's own insurer under a contract of insurance, the employee shall, at the request and expense of the Employer, take all steps reasonably necessary to enforce the said claim. If the employee receives any payment of accounts of earnings as a result of such claim, the employee shall pay to the Employer, so much of the said payment as related to the sick leave pay received by the employee for the said period and upon so doing, shall receive sick leave credit for the number of days represented by such payment.

**42.09 Appointments**

- (A) Subject to operational requirements and upon at least eight (8) days' notice, absence from work to attend other than emergency medical or dental appointments shall be paid for from accumulated sick leave when the employee is unable to arrange the appointment for her normal off-duty hours.
- (B) When an employee's doctor refers the employee to a specialist then any necessary travel time to a maximum of three (3) work days, for the employee to visit such specialist shall be paid for and deducted from sick leave credits.

(C) The employee will be required to furnish proof of need in both (A) and (B) above.

#### **42.10 Six Months Service**

If an employee does not complete six (6) months service with the Employer, any sick leave with pay used during the first six (6) months shall be returnable to the Employer. Previous experience of an employee who has changed employment under the portability provision of this Agreement shall count towards this six (6) month period. In effect the employee only has to work a total of six (6) months qualifying time. (Reference Article 51 - Portability of Benefits.)

#### **42.11 Cash-In of Sick Leave Credits**

- (A) Employees leaving the work force on or after their 55th birthday will be entitled to a cash payment equal to forty per cent (40%) of the value of their accumulated sick leave credits, based on their existing salary at the time of leaving the work force.
- (B) The cash pay out of sick leave credits eliminates all unused, banked sick leave credits. In the event the nurse rejoins the work force, she shall not be entitled to any residual sick time credit from a bank that previously was cashed out.
- (C) In the event a nurse rejoins the work force, she will not be entitled to any second pay out of sick credits on any subsequent departure from the work force.
- (D) Employees who are dismissed for just cause shall not be entitled for a payout as contemplated in this article.

#### **42.12 Sick or Injured Prior to Vacation**

In the event an employee is sick or injured prior to the commencement of her vacation, such employee shall be granted sick leave and the vacation period so displaced shall be added to the vacation period if requested by the employee and agreed to by the Employer, or the time shall be credited for use at a later date.

#### **42.13 Voluntary Treatment**

While in voluntary attendance at a full-time treatment program for substance abuse, a regular employee shall on proof of enrolment, be entitled to sick leave with pay to the extent that sick leave credits are available. Article 42.06 shall apply upon expiration of sick leave credits should additional leave be requested.

### **ARTICLE 43 - LEAVE - SPECIAL**

#### **43.01 Accumulation**

An employee shall earn special leave credits with pay up to a maximum of twenty-five (25) days at the rate of one-half (0.5) day every four (4) weeks. The accumulation of special leave credits shall commence January 1, 1980 to a maximum of the accumulated leave at the time the special leave is taken.

The accumulated balance of an employee's special leave credits shall not be reduced as a result of the September 30, 1993 reduction in the work week to 36 hours per week.

Notwithstanding the foregoing, employees with accumulated special leave credits in excess of 180 hour (25 days X 7.2 hours) as of the first pay period prior to September 30, 1993, up to and including the previous maximum of 187.5 hours (25 days X 7.5 hours), shall retain the accumulated balance to their credit. Where this accumulated credit exceeds 180 hour, no further credit shall be earned until the accumulated balance is reduced below 180 hours, in which event the accumulation of special leave credits shall be reinstated, but the accumulated balance shall not again exceed 180 hours.

#### **43.02 Application**

Special leave shall be granted as follows:

- (A) marriage leave - five (5) days;
- (B) paternity leave - one (1) day;
- (C) for serious illness of a spouse or child, residing with the employee and when no one at the employee's home other than the employee is available to care for the sick person and provided that the employee has made every effort to provide alternative care - up to two (2) days at one time;
- (D) leave of one (1) day may be added to three (3) days compassionate leave;
- (E) leave of one (1) day may be taken for travel associated with compassionate leave.

### **ARTICLE 44 – LEAVE – UNION**

#### **44.01 Applicable to Acute Care Component**

An employee on an unpaid Union leave of absence shall have her wages, benefits and seniority continued by the Employer, and the Union agrees to reimburse the Employer for the costs of such wages and benefits.

Employees requesting leave under this article will provide the Employer with as much advance notice as possible of the dates of the leave.

A leave of absence without pay shall be granted to an employee who is a member of the Union and who is:

- (A) a Union Council/Board member. Such leave shall be granted for the purpose of attending regular or special meetings of the Council/Board and shall include reasonable travel time;
- (B) either elected or appointed to represent the Union and/or a region at annual or special conventions of the Union;
- (C) a member of the Union's bargaining committee. Such leave (including travelling time) shall be granted to attend preparatory negotiating meetings, to conduct negotiations, and to participate in mediation, industrial inquiry commissioner hearings and arbitrations;
- (D) selected by the Union or its members as a delegate to attend the Provincial Bargaining Conference;
- (E) selected by the Union or its members as a delegate to attend regional Bargaining Conference;

- (F) appointed or elected to special or standing committees of the Union. A leave of absence granted to members to attend regular or special meetings of such committees shall be subject to the operational requirements of the worksite;
- (G) Union leave for members of the Bargaining Committee (C) and Council/Board members (A) shall not affect the employee's benefits, seniority or increment anniversary date, and such leave shall be exempt from the provisions of Article 37;
- (H) an employee who holds the position of full-time president with the Union shall be granted a leave of absence without pay for the period during which she holds the position.

Such leave will not affect the employee's seniority, increment anniversary date, service for the purpose of vacation leave, sick leave and special leave accumulation. The Employer will continue to pay the premiums for medical, dental, extended health, group life and LTD while the employee is on leave and the Union will reimburse the Employer for the costs of such benefits.

The employee shall be entitled to return to her former position with the Employer, and shall be provided with an adequate period of orientation upon her return to work.

The employee shall not be subject to discipline by the Employer for activities related to work on behalf of the Union.

#### **44.02 Applicable to Continuing Care Component**

- (a) Subject to the operational requirements of the Employer and on reasonable notice in writing, unpaid leave of absence will be granted to one employee who is elected or appointed by the Union for the purpose of conducting official Union business.
- (b) Unpaid leave of absence will be granted to members of the Union's bargaining committee for time spent, including travelling time, preparation for negotiations, and thereafter for meetings with representatives of the Employer during negotiation, including mediation and arbitration of the Collective Agreement.
- (c) Subject to operational requirements, unpaid leave of absence shall be granted to members of Council/Board and members of Council/Board committees in lieu of missed scheduled days off.
- (d) Employees on leave of absence pursuant to (a), (b), and (c) above, shall have their salaries and benefits maintained for scheduled work days, provided the Union reimburses the Employer in full for the costs of maintaining such salaries and benefits.
- (e) An employee who holds the position of full-time president with the Union shall be granted a leave of absence without pay for the period during which the employee holds the position.

Such leave will not affect the employee's seniority, increment anniversary date, service for the purpose of vacation leave, sick leave, and special leave accumulation. The Employer will continue to pay premiums for medical, dental, extended health, group life, and LTD for the first three (3) months of the leave and the Union will reimburse the Employer for the costs of such benefits.

It is further agreed that in the event the employee becomes disabled during this three (3) month period and is not covered by paid sick leave, the employee shall continue to be covered on the Employer's LTD Plan providing the Employer is reimbursed by the Union for the cost of this benefit.

The employee shall be entitled to return to the employee's former position with the Employer, and shall be provided with an adequate period of orientation upon return to work.

The employee shall not be subject to discipline by the Employer for activities related to work on behalf of the Union.

## **ARTICLE 45 - LEAVE - VACATION**

### **45.01 Vacation Entitlement**

- (A) Regular employees shall be entitled to vacation leave based on length of service.
- (B) July 1 shall be the cut-off date for the annual accrual of vacation entitlement (see exception under Article 45.07).
- (C) Regular full-time employees shall be entitled to vacation leave at their regular rate of pay when the qualifying year(s) of service are attained before July 1, as follows:
  - 20 work days after 1 year of continuous service
  - 20 work days after 2 years of continuous service
  - 20 work days after 3 years of continuous service
  - 20 work days after 4 years of continuous service
  - 21 work days after 5 years of continuous service
  - 22 work days after 6 years of continuous service
  - 23 work days after 7 years of continuous service
  - 24 work days after 8 years of continuous service
  - 25 work days after 9 years of continuous service
  - 26 work days after 10 years of continuous service
  - 27 work days after 11 years of continuous service
  - 28 work days after 12 years of continuous service
  - 29 work days after 13 years of continuous service
  - 30 work days after 14 years of continuous service
  - 31 work days after 15 years of continuous service
  - 32 work days after 16 years of continuous service
  - 33 work days after 17 years of continuous service
  - 34 work days after 18 years of continuous service
  - 35 work days after 19 years of continuous service
  - 36 work days after 20 years of continuous service
  - 37 work days after 21 years of continuous service
  - 38 work days after 22 years of continuous service
  - 39 work days after 23 years of continuous service
  - 40 work days after 24 years of continuous service
  - 41 work days after 25 years of continuous service

- 42 work days after 26 years of continuous service
- 43 work days after 27 years of continuous service
- 44 work days after 28 years of continuous service
- 45 work days after 29 years of continuous service

(Reference Article 51 - Portability)

- (D) Regular part-time employees are entitled to vacation leave on a pro-rata basis as follows:

$$\frac{\text{Days paid* (excluding overtime)} \\ \text{to June 30 inclusive x regular pay}}{261} \times \text{yearly vacation entitlement}$$

\* includes leave without pay up to twenty (20) days

- (E) Regular employees with less than one (1) year's service on the July 1 cut-off date shall receive vacation leave calculated as follows:

$$\frac{\text{Days paid* (excluding overtime)} \\ \text{to June 30 inclusive x regular pay}}{261} \times \text{yearly vacation entitlement}$$

\* includes leave without pay up to twenty (20) days (reference Article 37 Leave - General)

Any fraction of a day shall be given as paid time off at a time mutually agreed to by the Employer and the employee. If a mutually agreed time cannot be determined during the calendar year January 1 to December 31 for the time to be taken, then the employee shall be paid out for the time owing at December 31 in each year. Application of the foregoing shall not be governed by the provisions of Article 45.04 Scheduling of Vacation.

**45.02 Terminating Employees**

- (1) When a regular employee with more than twelve (12) months' service terminates employment, the Employer shall pay for vacation entitlement accrued to the date of termination, less vacation pay if any, paid in accordance with this Article. Such vacation entitlement shall be calculated as follows:

$$\begin{aligned} & \frac{\text{Days paid* (excluding overtime)} \\ & \text{to June 30 (in previous vacation x regular pay)}}{261} \times \text{yearly vacation} \\ & \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \text{entitlement} \\ & \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad + \text{(plus)} \\ & \frac{\text{Days paid* (excluding overtime)} \\ & \text{to July 1 in the vacation year to the date} \\ & \text{of termination (inclusive) x regular pay}}{261} \times \text{yearly vacation} \\ & \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \qquad \text{entitlement} \end{aligned}$$

\* includes leave without pay up to twenty (20) days (reference Article 37 Leave - General)

- (2) When a regular employee with less than twelve (12) months' service terminates employment, the employee shall be paid, as vacation pay, six percent (6%) of her gross wages, less vacation pay, if any, paid in accordance with this Article.

- (3) Employees who terminate part way through a calendar year and who have taken more days of vacation than earned according to the formula above will have unearned vacation taken repaid to the Employer.

#### **45.03 Supplementary Vacation**

The supplementary vacations as set out below are to be banked on the outlined supplementary vacation employment anniversary date and taken at the employee's option at any time subsequent to the current supplementary vacation employment anniversary date but prior to the next supplementary vacation employment anniversary date.

- (A) Upon reaching the employment anniversary of twenty-five (25) years of continuous service, employees shall have earned an additional five (5) work days vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (B) Upon reaching the employment anniversary of thirty (30) years of continuous service, employees shall have earned an additional ten (10) work days vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (C) Upon reaching the employment anniversary of thirty-five (35) years of continuous service, employees shall have earned an additional fifteen (15) work days vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (D) Upon reaching the employment anniversary of forty (40) years of continuous service, employees shall have earned an additional fifteen (15) work days vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (E) Upon reaching the employment anniversary of forty-five years of continuous service, employees shall have earned an additional fifteen (15) work days vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.

#### **45.04 Scheduling of Vacation**

- (A) The Employer shall permit annual vacations to be taken during the entire year.
- (B) The scheduling of vacations shall be subject to the operational requirements of the Employer.
- (C) The selection of vacation and the posting of the approved vacation schedule shall be completed by December 31st of the preceding calendar year or any other date mutually agreed at the local level. Such local agreements shall be filed with the Union and HEABC.
- (D) Once the approved vacation schedule has been posted, it shall only be changed by mutual consent.
- (E) Vacation entitlement accrued to June 30 (inclusive) shall be taken prior to January 1 in the following year unless otherwise required by operational necessity.
- (F) Employees may, prior to the scheduling of vacations, request to have their vacations scheduled in accordance with either the principle of seniority or on a rotating basis. Where a consensus of employees cannot be reached as above, vacations shall be scheduled according to seniority on the basis that the employees with the most seniority shall have the first choice of vacation times. Employees failing to exercise their rights

within the vacation selection time posted by the Employer shall forfeit their seniority rights in respect to choice of vacation time.

- (G) Vacation time may be divided and shall be scheduled at a time mutually agreeable to the employee and the Employer, however, an employee who splits her vacation shall not receive her choice of when she wishes to take the subsequent portion of her vacation until all other employees in the unit or ward have made their first choice of vacation time.

#### **45.05 Vacation Entitlement Earned During Vacation**

Vacation entitlement shall be earned during vacation periods, except for accrued entitlement paid on termination.

#### **45.06 Vacation Pay Advance**

Vacation pay to which an employee is entitled shall be made to the employee at least seven (7) calendar days before the beginning of her vacation, provided the employee gives the Employer at least fourteen (14) days' written advance notice. The amount of her vacation pay shall be based on the number of work days of planned absence due to vacation.

#### **45.07 Transfer from Other Vacation Accrual Dates**

For Employers who currently operate on a vacation accrual system based on some other timeframe than July 1 to June 30 (i.e., calendar year, April 1 to March 31 fiscal year, etc.), they shall move to the Provincial Agreement language (Article 45.01 - 45.06) effective July 1, 1997 when they will commence to accrue vacation entitlement to be taken during the 1998 calendar year.

### **ARTICLE 46 - MEDICAL, EXTENDED HEALTH AND DENTAL COVERAGE, LONG-TERM DISABILITY AND GROUP LIFE INSURANCE**

Note: Refer to Article 46 of the 1996 - 1998 PCA for the Health and Welfare Benefits that are in effect until April 1, 1999, for Group A, B, and C Employers. Effective April 1, 1999, the following Health and Welfare Benefits are in effect for all Employers:

#### **46.01 Medical Coverage**

- (A) Regular employees and their eligible dependents (including common-law spouses) shall be covered by the Medical Services Plan of B.C. or any other plan mutually acceptable to the Union and the Employer. The Employer shall pay one hundred percent (100%) of the premium.
- (B) A regular employee may cover persons other than dependents if the plan carrier agrees and if the employee pays the full premium for them through payroll deductions.
- (C) Membership in the medical plan is a condition of employment for regular employees who are not members or dependents of members of another approved medical plan.
- (D) The medical plan becomes effective on the first of the calendar month following date of hire.

#### **46.02 Extended Health Care Coverage**

- (A) The Employer shall pay one hundred percent (100%) of the monthly premiums for extended health care coverage for regular employees and their eligible dependents (including common-law spouses) under the Pacific Blue Cross Plan, or any other plan mutually acceptable to the Union and the Employer (See also Appendix "X"). The plan benefits shall be expanded to include:
- (1) expenses incurred for the purchase and maintenance of a hearing aid up to a maximum of six hundred dollars (\$600) per person in each four (4) year period; and
  - (2) Vision care coverage providing two hundred and twenty-five dollars (\$225) every twenty-four (24) months per eligible employee or eligible dependent.
  - (3) The maximum lifetime amount payable per eligible employee or eligible dependent shall be unlimited.
- (B) A regular employee may cover persons other than dependents if the plan carrier agrees and if the employee pays the full premium for them through payroll deductions.
- (C) Membership in the extended health care plan is a condition of employment for regular employees who are not members or dependents of members of another approved extended health care plan.
- (D) The extended health care plan becomes effective on the first of the calendar month following thirty (30) days from the date of hire.

#### **46.03 Dental Coverage**

- (A) (1) The Employer shall pay all of the monthly premium for a dental plan covering one hundred percent (100%) of the cost of the basic plan "A" and sixty percent (60%) of the cost of the extended plan "B" and sixty percent (60%) of the cost of the extended plan "C" (Orthodontic Plan). The dental plan shall cover regular employees and their eligible dependents (including common-law spouses) under the Pacific Blue Cross Plan, or any other plan mutually acceptable to the Union and the Employer (See also Appendix "X").
- (2) A regular employee is eligible for orthodontic services under Plan C after twelve (12) months participation in the plan. Orthodontic services are subject to a lifetime maximum payment of \$2,750 per patient with no run-offs for claims after termination of employment.
- (B) A regular employee may cover persons other than dependents if the plan carrier agrees and if the employee pays the full premium for them through payroll deductions.
- (C) Membership in the dental plan is only available to, and is a condition of employment for, regular employees who are not members of, or are covered by another dental coverage plan.
- (D) Coverage under the dental plan becomes effective on the first of the calendar month following thirty (30) days from the date of hire.

#### **46.04 Dependents**

An eligible dependent for the purposes of Articles 46.01, 46.02 and 46.03 is one who is listed on the employee's tax deduction return form (TD1) or who is acceptable to the plans, but does not include those individuals referred to in parts (B) of the above specified Articles.

#### **46.05 Long-Term Disability Insurance Plan**

The Employer shall provide a mutually acceptable long-term disability insurance plan, a copy of which shall appear in Appendix "B" – Long-Term Disability Insurance Plan.

The plan shall provide post-probationary regular employees with salary continuation as per Appendix "B" until age sixty-five (65) in the event of a disability.

The cost of the plan shall be borne by the Employer.

#### **46.06 Group Life Insurance Plan**

##### **(A) Eligibility**

Regular full-time and regular part-time employees who are on staff on January 1, 1981 or who join the staff following this date shall, upon completion of the three (3) month probationary period, become members of the Group Life Insurance Plan as a condition of employment.

##### **(B) Benefits**

(1) The plan shall provide basic life insurance in the amount of fifty thousand dollars (\$50,000) and standard twenty-four (24) hour accidental death and dismemberment insurance. Coverage shall continue until termination of employment. Upon termination of employment (including retirement), coverage shall continue without premium payment for a period of thirty-one (31) days during which time the conversion privilege may be exercised; that is, the individual covered may convert all or part of her group life insurance to any whole life, endowment or term life policy normally issued by the insurer and at the insurer's standard rates at the time, without medical evidence.

##### **(C) Premiums**

The Employer shall pay one hundred percent (100%) of the premium for the Group Life Insurance Plan.

### **ARTICLE 47 - WORKERS' COMPENSATION**

- (A) All employees shall be covered by the provisions of the Workers' Compensation Act. (Reference Article 42 - Leave - Sick.)
- (B) Opportunities for early return to work for employees on WCB are covered in the Memorandum of Understanding Early Safe Return to Work.

### **ARTICLE 48 - EMPLOYMENT INSURANCE**

**48.01 Coverage**

Eligible employees shall be covered by the *Employment Insurance Act* or succeeding Acts.

**48.02 Rebates**

Premium rebates given by the Employment Insurance Commission shall be paid directly to the employees by the Employer.

**ARTICLE 49 - PENSION PLAN**

**49.01 Municipal Pension Plan**

Regular employees shall be covered by the provisions of the Municipal Pension Plan. All regular employees shall be entitled to join the Pension Plan after three (3) months of employment and shall continue in the Plan as a condition of employment. (Reference Article 51 – Portability.)

Notwithstanding the foregoing, new regular part-time employees who are hired may, at the time of hiring, decline being covered by the Municipal Pension Plan for the period of their regular part-time employment.

Employees shall be eligible for enrollment in the Municipal Pension Plan in accordance with the provisions of the Plan and the Municipal Pension Plan Rules. As at the date of ratification of this collective agreement the Municipal Pension Plan Rules provided the following:

A temporary employee who has been employed in a continuous full-time capacity with the same Employer for a period of twelve (12) months, shall be enrolled in the Plan as a condition of employment.

Casual employees who have completed two (2) years of continuous employment with earnings from the Employer of not less than thirty-five (35) percent of the year's maximum pensionable earnings in each of two (2) consecutive calendar years shall be enrolled in the Plan as a condition of employment, unless the employee gives the Employer a written waiver not more than ninety (90) days after the date the Plan begins to apply to the employee.

**49.02 Retirement Scheme – Proprietary Employers (i.e. For-Profit Employers)**

Upon completion of three (3) months' service, eligible employees who work for Employers who operate on a for-profit basis shall be brought within the scope of the Retirement Scheme as outlined in Appendix L.

Effective January 1, 2004, upon completion of 3 months' service, eligible employees who work for Employers who operate on a for-profit basis shall be brought within the scope of the Municipal Pension Plan. The Retirement Scheme for Proprietary Employers as outlined in Appendix L will no longer be in effect as of January 1, 2004. (see Appendix "EE")

**49.03** At the request of the employee, the Employer shall provide the employee with pertinent pension plan information.

## **ARTICLE 50 - EXEMPT AND SAVE HARMLESS**

The Employer shall insure to:

- (A) exempt and save harmless employees from any liability action arising from the proper performance of her duties for the Employer, and
- (B) assume all costs, legal fees and other expenses arising from any such action.

## **ARTICLE 51 - PORTABILITY**

### **51.01 Portability**

A regular employee who terminates with an Employer as defined in Article 1.02, and is employed within ninety (90) calendar days with the same or another Employer as covered by this Provincial Collective Agreement, is entitled to the portability of benefits as specified in 51.02 below.

Periods of up to ninety (90) calendar days out of service, when porting, shall not count as a discontinuity, but such periods shall be excluded when calculating benefits.

An employee eligible for portability of benefits, who has applied for a regular position, and is unsuccessful, but is hired as a casual shall have noted in her letter of appointment that she is seeking regular employment. In such instance she shall be entitled to portability of benefits specified in 51.02 for a period of 150 calendar days from date of termination at "A".

### **51.02 Portable Benefits**

The Employer from which an employee is porting shall be called "A" and the Employer the employee is porting to shall be called "B".

(A) **Increments**

The salary increment step attained in "A" shall be portable with the provision that the employee shall serve twelve (12) months in "B" at that step. The employee's first day of employment in "B" therefore, becomes her increment anniversary date.

(B) **Leave - Sick**

Sick leave credits which are recognized by "A" shall be credited by "B".

(C) **Leave - Vacation**

Years of service for vacation entitlement earned during previous employment and recognized in "A" shall be credited by "B".

(D) **Medical, Dental and Extended Health Care Coverage**

Coverage for Medical, Dental and Extended Health Care Coverage shall be effective on the first day of the month following the initial date of regular employment.

(E) **Municipal Superannuation**

Eligible employees shall be brought within the scope of the Pension (Municipal) Act as of the first day of employment in "B" (Not applicable to Proprietary Employers i.e. For-Profit Employers).

For the purposes of this provision "eligible employee" means one who has not withdrawn her contribution from the Municipal Superannuation Plan when terminating in "A".

(F) **Qualification Differential**

Employees on staff as of January 1, 1974, who are receiving a qualification differential under Articles 53.01 and 53.04 and who transfer from one Employer to another under Article 51.01 shall port this qualification differential.

(G) **Severance Allowance**

Portability of severance allowance is covered by the provisions of Article 55 - Severance Allowance.

## **ARTICLE 52 - PREVIOUS EXPERIENCE**

### **52.01 Regular Employees**

Where a new employee who does not qualify for portability of benefits under Article 51 is employed for a regular position, salary recognition as follows shall be granted for relevant nursing experience as determined by the Employer, provided not more than two (2) years have elapsed since such experience was obtained:

One (1) annual increment for every one (1) year's experience.

Any time spent in an education program mutually acceptable to the Employer and the Union shall not be counted as experience but shall not constitute a break in service.

## **ARTICLE 53 - QUALIFICATION DIFFERENTIAL**

### **53.01 Special Clinical Preparation**

A regular employee with special clinical preparation of not less than four (4) months approved by the Employer, and who is employed in the special service for which she is qualified, shall be paid an additional fifty dollars (\$50.00) per month if she has utilized the course within four (4) years prior to employment.

Employees on staff as of January 1, 1974, who are receiving a differential under this Article shall continue to receive such differential until such time as their employment terminates. Employees moving from one Employer to another under the portability provisions of this Agreement shall port this salary differential. (Reference Article 51.02 - Portable Benefits.)

Employees with a Diploma in Advanced Psychiatric Nursing shall receive an additional fifty dollars (\$50.00) per month if she has utilized the course within four (4) years prior to employment.

### **53.02 CHA/CNA and BCIT Courses**

A regular employee who has successfully completed the CHA/CNA course Nursing Unit Administration and/or CHA Hospital Department Management Course and/or BCIT certificate program in Health Care Management, and is employed in a capacity utilizing the course(s) shall be paid an additional twenty-five dollars (\$25.00) per month.

### **53.03 Registered Psychiatric Nurse**

A regular employee who acquires and maintains registration under both the Nurses (Registered) Act and the Nurses (Registered Psychiatric) Act shall be paid an additional fifty dollars (\$50.00) per month for clinical preparation.

### **53.04 University Preparation**

A regular employee who has passed an accredited one (1) year university course in nursing shall receive an additional twenty-five dollars (\$25.00) per month.

For the purpose of this Article, a Diploma in Public Health shall qualify for the qualification differential only if the employee is employed in the special service for which she is qualified.

Employees on staff as of January 1, 1974, who are receiving a differential under this Article shall continue to receive such differential until such time as their employment terminates. Employees moving from one Employer to another under the portability provisions of this Agreement shall port this salary differential. (Reference Article 51.02 - Portable Benefits.)

### **53.05 Baccalaureate Degree**

#### **(A) In Nursing**

A regular employee who has received a Baccalaureate Degree in nursing shall receive an additional one hundred dollars (\$100.00) per month.

#### **(B) Other**

This allowance will also be paid to nurses who have a Baccalaureate Degree in Psychology or a Baccalaureate Degree in Health Sciences – Advanced Psychiatric Nursing where this qualification is utilized in the course of the nurse's performance of her normal job duties.

### **53.06 Master's Degree**

#### **(A) In Nursing**

A regular employee who has received a Master's Degree in nursing shall receive an additional one hundred twenty-five dollars (\$125.00) per month.

#### **(B) Other**

- i) This allowance will also be paid to nurses who have a Master's Degree in Psychology where this qualification is utilized in the course of the nurse's performance of her normal job duties.
- ii) A regular employee who has received a Master's Degree in a course of study approved by the Employer and where this qualification is utilized in the course of the performance of the employee's duties, and where such qualification does not

form part of the job requirement, the employee shall receive an additional one hundred twenty-five dollars (\$125.00) per month.

**53.07 Multiple Payments Prohibited**

An employee may not qualify for more than one (1) payment under categories in Articles 53.02, 53.04, 53.05 and 53.06.

**53.08 Approval of Qualifications**

The employee must provide proof of qualifications listed in 53.04, 53.05 and 53.06. The qualifications must be from an accredited Canadian post secondary institution or equivalent.

**ARTICLE 54 - ISOLATION ALLOWANCE**  
**(Former public service employees see Appendix “P”)**

Employees of the institutions listed below shall be paid a lump sum isolation allowance of seventy-four dollars (\$74.00) per month.

Alert Bay	-	Cormorant Island Community Health Centre, Alert Bay
Bella Bella (Waglisla)	-	R.W. Large Memorial Hospital
Bella Coola	-	Bella Coola General Hospital
Burns Lake	-	Lakes District Hospital and Health Centre, Burns Lake
Chetwynd	-	Chetwynd General Hospital
Dawson Creek	-	Dawson Creek & District Hospital
	-	Rotary Manor
Fort Nelson	-	Fort Nelson General Hospital
Fort St. James	-	Stuart Lake Hospital
Fort St. John	-	Fort St. John General Hospital and Health Centre
Hazelton	-	Wrinch Memorial Hospital
Houston	-	Houston Health Centre
Kaslo	-	Victorian Community Health Centre of Kaslo
Kitimat	-	Kitimat General Hospital
MacKenzie	-	MacKenzie and District Hospital
McBride	-	McBride and District Hospital
Nakusp	-	Arrow Lakes Hospital
	-	Halcyon Community Home
New Denver	-	Slocan Community Hospital and Health Care Centre

Port Alice	-	Port Alice Hospital
Port Hardy	-	Port Hardy Hospital
Port McNeill	-	Port McNeill Hospital
Pouce Coupe	-	Peace River Haven
	-	Pouce Coupe Care Home
Prince Rupert	-	Acropolis Manor
	-	Prince Rupert Regional Hospital
Queen Charlotte City	-	Queen Charlotte Islands General Hospital
Smithers	-	Bulkley Valley District Hospital
Stewart	-	Stewart Health Centre
Tahsis	-	Tahsis Hospital
Terrace	-	Mills Memorial Hospital
Tofino	-	Tofino General Hospital
Tumbler Ridge	-	Tumbler Ridge Health Care
Valemount	-	Valemount Health Centre
Vanderhoof	-	St. John Hospital

## **ARTICLE 55 - SEVERANCE ALLOWANCE**

### **55.01 Eligibility for Severance Allowance**

A regular employee leaving the employ of the Employer shall be entitled to receive severance allowance as calculated in Articles 55.02 and 55.03 providing that the employee falls into one of the following categories:

- (A) Employees with ten (10) years' service, who voluntarily leave the Employer's work force after their 55th birthday.
- (B) Employees with ten (10) years of service whose services are no longer required by the Employer (closure of Employer's operations, job redundancy, etc.), except employees dismissed for cause.
- (C)
  - (1) Employees enrolled under the provisions of the Pension (Municipal) Act or Pension (Public Service) Act, as applicable, who are required to retire from the Employer's work force because of a medical disability as defined under the provisions of the Pension (Municipal) Act or Pension (Public Service) Act, as applicable.
  - (2) Employees who are not enrolled under the Pension (Municipal) Act or Pension (Public Service) Act who are required to retire from the Employer's work force because of a medical disability of a like nature to those defined under the provisions of the Pension (Municipal) Act; such medical disability to be determined by a board of medical practitioners established in a like manner to that provided for under the provisions of the Pension (Municipal) Act.
- (D) Employees with ten (10) years of service who die in service.
- (E) Eligibility for severance allowance is not dependent upon participation in, or contribution to, the Municipal Superannuation Plan.

**55.02 Severance Allowance Entitlement**

An eligible employee, as defined in Article 55.01, shall be paid a severance allowance of one (1) week's pay for every two (2) years of service to a maximum of twenty (20) weeks' pay.

An eligible employee who dies in service shall have the severance allowance paid to her estate.

**55.03 Calculation of Severance Allowance**

(A) Proportionate payment shall be made to eligible employees for periods of service of less than two (2) years. The proportionate payment shall be calculated on the following basis:

$$\frac{\text{Hours paid* (excluding overtime)} \\ \text{in the two year period} \times \text{1 week's pay}}{1879.2^{**} \times 2}$$

\*\* In the calculation of severance allowance, hours worked up to the first pay period prior to September 30, 1993 will be based on 1957.5.

(B) Years of service for severance allowance purposes for part-time employees shall be calculated on the following basis:

$$\frac{\text{Total hours paid* (excluding overtime)}}{1879.2^{**}}$$

\* Includes leave without pay up to twenty (20) work days. (Reference Article 37 - Leave - General.)

(C) Periods of service cannot be used more than once for calculating severance allowance.

**55.04 Portability of Service for Severance Allowance Purposes**

A regular employee who voluntarily resigns and is later rehired by an Employer covered by this Collective Agreement within one (1) year, shall have portability of length of service for the purposes of the severance allowance provision.

**55.05 Service**

Service for the purpose of this Article means service with the Employer plus any service ported under Article 55.04.

**ARTICLE 56 - PAYMENT OF WAGES**

**56.01 Wages**

Wages shall be paid each employee in accordance with Article 61 - Wage Schedule Classifications, and Article 62 - Wage Schedules.

**56.02 Retroactive Pay and Benefits**

All rates of pay and benefits of this Agreement shall be applied retroactively to their respective dates as provided in this Agreement. Former employees of the Employer who are

entitled to pay and benefits described above shall receive them, providing they leave a forwarding address for this purpose.

Unless otherwise provided for in this Agreement, an employee on staff as of April 1, 2001 shall receive retroactive pay and benefits to April 1, 2001. Employees on staff subsequent to April 1, 2001 but prior to August 9, 2001 shall receive retroactive pay and benefits to the starting date of their employment.

Retroactive pay shall be received by employees no later than ninety (90) calendar days after the signing of this agreement.

### **56.03 Pay Days**

Employees working the following shifts shall be paid by cheque or direct deposit no later than:

- (A) day shift - on the pay day;
- (B) afternoon shift - on the day immediately prior to the pay day;
- (C) night shift - coming off the shift the morning of the pay day.

When a pay day falls on an employee's scheduled day off, the Employer agrees to issue the employee's pay check on the last shift worked prior to the pay day, provided the cheque is available.

Where an Employer has implemented, or intends to implement, a system of direct payroll deposit, the Employer shall have the right to require all employees to participate in the pay direct system. The employee shall choose the financial institution in Canada to which they wish their pay to be deposited provided that the institution selected by the employee will accept a direct deposit and unreasonable administrative costs are not incurred.

Where an employee identifies a significant error in her pay, the Employer must provide a manual check at the employee's request.

### **56.04 Statement of Wages**

An Employer shall, on every pay day, provide to each employee a statement of wages of her pay period stating:

- (A) in the case of an hourly paid employee, the hours worked by her;
- (B) the employee's wage rate and where the rate varies, the hours worked at each rate, plus an accumulated figure of hours worked;
- (C) the hours worked by the employee for which payment of wages is made at the overtime wage rate, and the overtime wage rate;
- (D) any qualification differential, premium, isolation allowance or other payment to which the employee is entitled;
- (E) the amount of each deduction from the earnings of the employee and the purpose of each deduction;
- (F) where an employee is paid other than by salary or by the hour, how the wages were calculated for the work for which payment is made;
- (G) the amount being received by the employee;

- (H) sick leave credits used within the pay period and accumulated balance;
- (I) special leave hours used within the pay period;
- (J) vacation hours taken within the pay period.

The statement shall be written except where an Employer opts to provide the statement of wages to employees through electronic means rather than through a paper copy. This information is subject to privacy legislation.

Where Employers provide such statements electronically, they will provide information to employees on how to access their information.

Employees who are away from the worksite for two (2) or more consecutive pay periods may request in writing, and will receive a paper statement of wages mailed to their home.

## **ARTICLE 57 - GENERAL CONDITIONS**

### **57.01 Escort Duty**

When an employee is required to escort a patient, the Employer shall canvass qualified employees in the department for a volunteer. In the event that no employee volunteers, the Employer may then assign an employee to perform the duty.

- (A) Escort services performed by the employee shall be considered as work performed while still in the employ of the Employer.
- (B) All terms and conditions of the agreement shall continue in force and effect while the employee is on escort duty. Notwithstanding the foregoing:
  - (1) An employee shall receive her regular pay and where applicable, overtime and other premiums while the patient is in her care.  
and
  - (2) An employee shall be paid her straight time rate of pay for all other hours provided that the employee returns to the place she normally works by the next available, suitable transport.
- (C) All accommodations, meals and related expenses shall be paid by the Employer.  
(Also see Article 57.01(C) Section 2: Community-Based Services)
- (D) Funds may be given to the employee if requested to cover such expenses prior to her leaving for escort duty.
- (E) No employee shall be required to travel in a vehicle which does not meet the Transport Canada Safety requirements.

### **57.02 Use of Personal Vehicle on Employer's Business (Also see Article 57.02(B) and 57.02(C) Section 2: Community-Based Services)**

- (A) Where the use of an employee's vehicle for Employer business is not normally required as part of their duties, the use of the employee's vehicle for Employer business is strictly voluntary.

Should use of such vehicle be required in the performance of her duties, excepting call-in or call-back, the Employer shall bear the responsibility of all extra insurance premiums which may arise from such usage.

During such usage, all the terms and conditions of this agreement shall apply including the call-back travel allowance of Article 29.06 or in the case of employees who are covered by Section 2, including mileage allowance as per Article 57.02 (C) in Section 2.

**57.03 Personal Property Damage (Also see Article 57.03 Section 2: Community-Based Services)**

Upon submission of reasonable proof the Employer shall repair or indemnify with respect to damage to the chattels of an employee while on duty caused by the actions of a patient, resident or client provided such personal property is an article of use or wear of a type suitable for use while on duty.

**57.04 Laundry**

Uniforms provided by the Employer to employees will be laundered by the Employer.

**57.05 Registration**

- (A) To practice as a nurse, an employee must be authorized to do so under the provisions of the Nurses (Registered) Act or the Nurses (Registered Psychiatric) Act. Such authorization must be in effect on or by March 1 of each calendar year.
- (B) At the Employer's request, a Nurse is required to confirm her authorization to practice by presentation of her registration card, licence, permit or other proof acceptable to the Employer.

**ARTICLE 58 - AMENDMENTS**

If either the Association or the Employer wishes to propose amendments to this Agreement, the party proposing such amendments shall notify the other party in writing of this intent within the last four (4) months prior to the expiry date of the Agreement.

**ARTICLE 59 - PROFESSIONAL RESPONSIBILITY CLAUSE**

In the interest of safe patient/client/resident care and safe nursing practice, the parties agree to the following problem solving process to address employee concerns relative to patient/resident/client care including:

- (A) nursing practice conditions
- (B) safety of patients/clients/residents and nurses
- (C) workload.

**59.01** The employee with a concern will discuss the matter with her immediate supervisor with the objective of resolving the concern. At her request the employee may be accompanied by a steward.

**59.02** If the matter is not resolved to her satisfaction, the employee may complete a Professional Responsibility Report Form within seven (7) calendar days of her discussion with her immediate supervisor. The employee retains the original and forwards copies to her immediate supervisor, the Chair of the Professional Responsibility Committee and the Head of Nursing.

**59.03** A Professional Responsibility Committee shall be established with each Employer as defined in Article 1.02.

Composition of the Committee:

- (A) Standing Members:
  - (1) one member appointed by the employees
  - (2) one member appointed by the Employer
- (B) Ad Hoc Members:
  - (1) the nurse with the concern
  - (2) a Union steward
  - (3) the immediate supervisor
  - (4) the excluded supervisor of the unit

**59.04** The standing members shall alternate the chair on a six month rotational basis.

**59.05** Meetings of the committee shall be held at the call of the Chair within fourteen (14) calendar days of receipt of the Professional Responsibility Report Form.

**59.06** Members of the committee shall have access to all Nursing Department policy and procedure manuals, including workload measurement manuals, as may be necessary to assist in satisfactory resolution of the employee's concerns.

**59.07** If the matter is not resolved to the employee's satisfaction within seven (7) calendar days of the last meeting of the Committee, the employee may submit the concern in writing to the Administrator, the Head of Nursing and the Union. The Administrator and/or Head of Nursing or a designate from nursing shall meet with the employee to discuss resolution of the concern. At her request, the employee may be accompanied by a steward.

The Administrator and/or Head of Nursing or a designate from nursing shall respond to the employee in writing within seven (7) calendar days of the meeting.

**59.08** If the concern is not resolved to the employee's satisfaction, she may make a written submission to the Board of Directors (or functional equivalent). It is agreed that all parties shall receive copies of any submission or documentation that may be provided to the Board.

**59.09** The Board of Directors (or functional equivalent) shall review the submission at their next regularly scheduled board meeting and shall respond in writing to the employee within fourteen (14) calendar days. Copies of the response shall be forwarded to the Union, the Administrator and the Professional Responsibility Committee members.

**59.10** If the employee is not satisfied with the written response from the Board of Directors (or functional equivalent), the employee with a steward or a Union representative, if she so chooses, may make a verbal presentation to a committee of the Board (or functional equivalent) for reconsideration. A further written submission may be presented in support of the verbal presentation.

**59.11** The Board of Directors (or functional equivalent) shall respond in writing to the employee within fourteen (14) calendar days following the next regularly scheduled Board meeting. Copies of the response shall be forwarded to the parties contemplated in 59.09.

**59.12** If additional staff are immediately necessary due to emergent circumstances either within a particular shift or for the next shift, and no management personnel are on the premises or otherwise immediately accessible to the employee in person or by telephone, the Registered Nurse or Registered Psychiatric Nurse who has been designated in charge shall have the authority to call in additional staff, pursuant to any policies in place respecting such call-ins for specific work units. For such call-ins, call in by seniority pursuant to Article 11.04 shall not apply.

## **ARTICLE 60 - EFFECTIVE AND TERMINATING DATES**

(A) This Agreement shall be effective from April 1, 2004 and shall remain in force and be binding upon the parties until March 31, 2006 and thereafter until a new Agreement has been consummated.

Employers newly certified during the term of this collective agreement and who are added to the Appendix of the Consolidated certification with the Union shall negotiate the application of the terms of this agreement with effective dates as agreed upon between the parties.

(B) The operation of Subsection 2 of Section 50 of the Labour Relations Code of British Columbia (or any succeeding Acts) is specifically excluded from this Agreement.

(C) All terms of this Agreement shall come into effect at 0001 hours on the dates stipulated within the Agreement.

## **ARTICLE 61 - WAGE SCHEDULE CLASSIFICATIONS**

Nursing jobs have been categorized into four job groups. These are:

- Community Health Activities (CH)
- Direct Patient/Client/Resident Care Activities (DC)
- Educational Activities (ED)
- Program and Service Activities (PS)

	CH	DC	ED	PS
<i>Level 1</i>	CH1	DC1		PS1
<i>Level 2</i>	CH2	DC2	ED2	PS2
<i>Level 3</i>	CH3	DC3	ED3	PS3
<i>Level 4</i>	CH4	DC4	ED3	

### ARTICLE 62 - WAGE SCHEDULES

<b>*Effective April 1, 2003 (Monthly rates apply to 36 hour work week)</b>									
	First Year	Second Year	Third Year	Fourth Year	Fifth Year	Sixth Year	Seventh Year	Eighth Year	Ninth Year
<b>Level 1</b>	3,992 25.49	4,145 26.47	4,299 27.45	4,452 28.43	4,607 29.42	4,759 30.39	4,914 31.38	5,060 32.31	5,240 33.46
<b>Level 2</b>	4,745 30.30	4,830 30.84	4,934 31.51	5,063 32.33	5,213 33.29	5,338 34.09	5,494 35.08	5,639 36.01	5,818 37.15
<b>Level 3</b>	5,055 32.28	5,090 32.50	5,191 33.15	5,321 33.98	5,484 35.02	5,613 35.84	5,768 36.83	5,913 37.76	6,093 38.91
<b>Level 4</b>	5,260 33.59	5,306 33.88	5,403 34.50	5,539 35.37	5,707 36.44	5,841 37.30	5,996 38.29	6,142 39.22	6,320 40.36

\*These rates are based on the COLA of 3.2%

<b>Special Wage Rate Schedule for Long Term Care Case Managers &amp; Pine Free Clinic Nurses</b>									
<b>*Effective April 1, 2003 (Monthly rates apply to 36 hour work week)</b>									
	First Year	Second Year	Third Year	Fourth Year	Fifth Year	Sixth Year	Seventh Year	Eighth Year	Ninth Year
<b>Monthly Rate</b>	4,225	4,391	4,559	4,723	4,887	5,049	5,204	5,349	5,530
<b>Hourly Rate</b>	26.98	28.04	29.11	30.16	31.21	32.24	33.23	34.16	35.31

\*These rates are based on the COLA of 3.2%

**Signed on behalf of the Health Employers Association of British Columbia**

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Louise Simard, President & Chief Executive Officer

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Joanne Arnold, Senior Vice President, Labour Relations Strategy

**Signed on behalf of British Columbia Nurses' Union**

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Debra McPherson, President

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Peggy Dyke, Coordinator, Negotiations and Servicing

**Signed on behalf of the Union of Psychiatric Nurses**

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Aaron Crowhurst, Vice President

**Signed on behalf of the Health Sciences Association**

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Audrey MacMillan, Region 7 Director

Dated this \_\_\_\_\_ of \_\_\_\_\_, 2005

## ***SECTION 2 - COMMUNITY-BASED SERVICES***

### **ARTICLE 2 - PURPOSE OF AGREEMENT**

- (A) Subject to the provisions of Section 1 of the Provincial Collective Agreement entered into between HEABC and the Union, the purpose of this Section of the Agreement (Section 2) is to set out those terms and conditions of employment applicable only to employees included in this Community-Based Services Nurses Section. This Section applies to all nurses who are employed in a program which provides other than 24 hour per day inpatient or residential care services (without restricting the generality of the foregoing, these shall include such services as home support, home care, long-term care case management, health promotion and prevention, and community mental health).
- (B) This agreement is Section 2 and forms part of the Provincial Collective Agreement. The corresponding provisions found in Section 1 of the Provincial Collective Agreement do not apply to nurses working in this capacity.
- (C) The provisions of Section 1 of the Provincial Collective Agreement, except those outlined in this Section, shall have the same force and effect as this Section, as if they were included herein.

### **ARTICLE 29 – ON-CALL, CALL-BACK AND CALL-IN (for nurses working for Home Support Agencies)**

#### **29.04 Call-Back**

Replace Article 29 of Section 1 of the Provincial Collective Agreement with the following:

Employees assigned to after hours service shifts will be compensated with current practice.

Effective April 1, 1999, employees assigned to after hours service shifts shall be compensated on the basis of one (1) hour of straight-time pay for each four (4) hours of after hours service assignment.

“After hours service” shifts are defined as those shifts during which intermittent administration, supervision, and coordination of services, after regular agency hours of operation, are being provided to ensure that the needs of clients and field staff emergencies are met.

**ARTICLE 29 – ON-CALL, CALL-BACK AND CALL-IN**  
**(for nurses working in home care assignments and prevention)**

**29.04 Call-Back**

Replace Article 29.04 of Section 1 of the Provincial Collective Agreement with the following:

An employee who is called back to work after completion of the employee's scheduled work shift shall receive the overtime rate of pay in accordance with Article 27, with a minimum of two (2) hours at the applicable overtime rate of pay.

An employee who is called out on more than one occasion between the end of a scheduled work shift and the beginning of the employee's next scheduled work shift, notwithstanding any rest days that may occur in between, shall receive the overtime rate of pay in accordance with Article 27 for all time worked.

A nurse on-call who responds to a call from a client by telephone without attending at the office or at the home of the client, will be compensated at one and one-half times (1.5x) the normal rate of pay for thirty (30) minutes for each call from a client, regardless of the duration, or for the duration of the call if the call exceeds thirty (30) minutes.

**29.08 Insufficient Off-Duty Hours**

Replace Article 29.08 of Section 1 of the Provincial Collective Agreement with the following:

An employee who is called out to work under Article 29.04 after midnight and is normally required to report for work later that same day, may elect to take time off in lieu of compensation therefor before reporting to work but in doing so the employee shall notify her immediate supervisor either personally or through the answering service.

**ARTICLE 57 - GENERAL CONDITIONS**

**57.01 Escort Duty**

**(C) Accommodation and Related Expenses Reimbursed**

Employees who are required by the Employer to travel on Employer business shall be reimbursed for reasonable expenses for accommodation, meals and related expenses, in accordance with Employer policies.

**57.02 Use of Personal Vehicle on Employer's Business**

In addition to article 57.02 in Section 1 of the Provincial Collective Agreement, the following shall apply:

- (B)** In Northern and isolated areas where employees are required to travel on the Employer's business, the Employer shall provide and maintain safety and survival equipment as agreed by the local Occupational Health and Safety Committee.

- (C) Employees who deliver community-based services and who are required to use their own vehicles in the ordinary course of performing their work duties shall receive a mileage allowance for all business related mileage as follows:
  - (i) effective April 1, 2003, forty-four cents (\$0.44) per kilometer;
  - (ii) effective October 1, 2004, forty-five cents (\$0.45) per kilometer;
  - (iii) effective April 1, 2005, forty-six cents (\$0.46) per kilometer.
- (D) Business related mileage shall not include the normal distance an employee drives between her home and her regular worksite, but shall include all other mileage included for business purposes. For clarity, if an employee proceeds directly to a business location other than her regular worksite, she may claim as business related mileage all kilometres travelled from that location. If the business location is further than her regular worksite, she will claim all kilometres travelled which exceed the distance between her home and her regular worksite.

### **57.03 Personal Property Damage**

In addition to article 57.03 of Section 1 of the Provincial Collective Agreement, the following shall apply:

Where an employee's vehicle is damaged by a person in the care or custody of the Employer, or by any other person/event where the employee is using her vehicle while working, the Employer shall reimburse the lesser of the actual vehicle damage repair costs, or the cost of any deductible portion of insurance coverage on that vehicle up to a maximum of \$500.00.

No reimbursement shall be paid in those cases where the damage was sustained as a result of the employee's actions.

## **MEMORANDUM OF AGREEMENT**

**between**

**Nurses' Bargaining Association**

**and**

**Health Employers Association of British Columbia**

**on Behalf of the Worksites with Memoranda**

**RE: Extended Work Day/Compressed Work Week**

### **Preamble**

The purpose of this Memorandum of Agreement is to revise and/or clarify certain terms and conditions of the April 1, 2004 – March 31, 2006 Provincial Collective Agreement, so as to provide for the introduction or continuance of an extended work day/compressed work week.

This Memorandum of Agreement applies to employees in worksites with Extended Hours Memoranda.

It is understood and agreed that:

- (A) With the exception of the specific revisions set forth in this Memorandum, all other terms and conditions of the April 1, 2004 – March 31, 2006 Provincial Collective Agreement will apply.
- (B) As a general principle and unless otherwise revised in this Memorandum, the Employer will not incur any additional costs which would exceed the costs required to provide and maintain the regular work day/work week as set forth in the Provincial Collective Agreement.
- (C) As a general principle and unless otherwise revised in this Memorandum, the employees will neither gain nor lose any benefit(s) presently contained within the Provincial Collective Agreement.
- (D) For the purposes of this Memorandum and where revised, "days" have been converted into working hours, so that one (1) day shall equal seven point two (7.2) paid hours. For example, three (3) days compassionate leave is converted to  $3 \times 7.2 = 21.6$  working hours.
- (E) Any change deemed necessary in this Memorandum may be made by mutual agreement between the parties at any time during the life of this Memorandum.

### **Revisions to the Provincial Collective Agreement**

#### **ARTICLE 1.02 – DEFINITIONS**

**Shift** means the normal consecutive working hours scheduled for each employee (regular full-time, regular part-time or casual) which occur in any twenty-four (24) hour period. In each twenty-four (24) hour period there will normally be two (2) shifts, namely, day shift and night shift.

Day Shift means a shift in which the major portion occurs between 0700 hours and 1900 hours.

Night Shift means a shift in which the major portion occurs between 1900 hours and 0700 hours.

## **ARTICLE 11 - DEFINITION OF EMPLOYEE STATUS AND BENEFIT ENTITLEMENT**

### **11.03 Regular Part-Time Employees and**

### **11.04 Casual Employees**

It is understood and agreed that any of the above mentioned employees who agree to work the extended work day/compressed work week shall be bound by the terms and conditions of this Memorandum.

Any regular part-time employee(s) or casual employee(s) working in an area where the extended work day/compressed work week is in effect, and who do not agree to work same, shall be bound by the terms and conditions of the Provincial Collective Agreement.

## **ARTICLE 13.03 - SENIORITY - MAINTAINED AND ACCUMULATED**

Seniority shall be maintained and accumulated under the following conditions:

- (E) absence due to lay-offs, for the first one hundred and forty-four (144) hours;
- (F) absence due to a general unpaid leave of absence, for the first one hundred and forty-four (144) hours.

For time periods in excess of those expressed above, seniority shall be maintained but not accumulated.

## **ARTICLE 17 - VACANCY POSTINGS**

### **17.02 (A) Temporary Appointments**

The Employer may make a temporary appointment, without posting, to a vacant position, provided such position is one in which the former incumbent has terminated employment with the Employer. The temporary appointment shall not exceed two hundred and sixteen (216) working hours, unless the Union and the Employer mutually agree to extend this time limit.

## **ARTICLE 19 – LAY-OFF AND RECALL**

### **19.02 Advance Notice**

Regular employees who are laid-off by the Employer and who have been regularly employed by the Employer for the periods specified below, shall receive notice or pay in lieu as

follows:

(A) **Regular Full-Time Employees**

- (1) Less than 5 years' service - 28 calendar days' notice or regular pay for 144 working hours.
- (2) Minimum of 5 years' but less than 10 years' service - 40 calendar days' notice or regular pay for 216 working hours.
- (3) More than 10 years' service - 60 calendar days' notice or regular pay for 288 working hours.

(B) **Regular Part-Time Employees**

Regular part-time employees require the same notice, however, pay in lieu of notice shall be calculated as follows:

$$\frac{\text{hours paid per month * (excluding overtime)}}{\text{x (working hours)** in lieu of notice}} = 156.6$$

\* Includes leave without pay up to 20 work days. (Reference Article 37 Leave - General.)

\*\* Entitlement as in (A) (1), (2) or (3).

**19.03 Benefits Continue**

- (A) Employees with one (1) or more years of service who are laid-off shall accrue benefits for 144 working hours, and shall have their benefits maintained for the balance of a one (1) year period of time.  
(Reference Article 37 - Leave - General.)
- (B) Employees with less than one (1) year of service but more than 3 months of service who are laid-off shall not accrue benefits for 144 working hours but shall have their benefits maintained for a one (1) year period of time.
- (C) Probationary employees who are laid-off shall not accrue benefits for 144 working hours but shall have their benefits maintained for three (3) months.
- (D) For the first 144 working hours of lay-off as expressed in (A) above, the Employer shall continue to pay all premiums under the Medical Plan, Extended Health Care Plan, Dental Plan, Long-Term Disability Plan, and Group Life Insurance Plan. For the balance of a one (1) year period, or the time periods expressed in (B) and (C) above, employees who remain laid-off may continue to be insured under the above named plans upon payment of the appropriate premium to their Employer at such times as may be required pursuant to the said plan(s).

**ARTICLE 25 - WORK SCHEDULES**

**25.05 Requirements of Work Schedule**

- (A) The Employer and the Union agree to waive that portion of Article 25.05(E) reading:

Each regular employee shall be scheduled off-duty an average of not less than one (1) weekend in every three (3) weekends in each nine (9) week period.

- (B) Nursing Staff Work Schedules may take the form of either a two shift or single shift rotation.
- (C) A regular employee shall not be scheduled to work more than four (4) consecutive shifts unless agreed to between the parties.

For the purposes of this article, (A) and (C) refer to schedules with shifts greater than eight (8) hours in length.

## **ARTICLE 26 - HOURS OF WORK, MEAL PERIOD, REST PERIODS**

It is understood and agreed that the hours of work as set out hereunder are specifically revised to conform to the requirements of the extended work day/compressed work week.

### **26.01 Hours of Work**

There shall be (as noted in the individual worksite's Memoranda of Understanding) work hours per day and an average of not more than thirty-six (36) work hours per week over the period of weeks in the rotation. The weekly hours of work will be computed as follows:

$$\frac{\text{the number of work per day (excluding overtime)} \quad \times \quad \text{the number of work days in a work schedule}}{\text{number of weeks in the work schedule}}$$

The daily full shift hours and weekly full shift hours shall be exclusive of meal periods.

### **26.03 Meal Period**

- (A) Two (2) meal periods of a continuous one-half (.5) hour each will be provided during each employee's shift of ten (10) hours or more.
- (B) When an employee is designated either expressly or implicitly to be available for work during a meal period; and
  - (1) The employee is scheduled to work 10 hours or more and receives two meal periods (of 30 minutes each, exclusive of the shift hours), then the employee shall receive regular rates of pay for the total time. (Example 11 hours + 60 minutes = 12 hours regular pay.)
  - (2) The employee is scheduled to work 10 hours or more and does not receive the two meal periods, exclusive of the shift hours, then the employee shall receive regular pay for the shift worked plus 60 minutes pay at time and one-half (1.5) the regular pay.

### **26.04 Rest Periods**

Employees working a full shift of ten (10) hours or more shall receive three (3) rest periods distributed evenly throughout the shift. Employees working less than ten (10) hours shall receive one (1) rest period for each four (4) hours of work.

## **ARTICLE 27 - OVERTIME**

### **27.01 Definition**

Overtime means authorized services performed by an employee in excess of the normal daily full shift hours or weekly full shift hours as set out in Article 26.01 of this Memorandum.

### **27.03 Employee's Right to Decline Overtime**

#### **(B) Work On A Scheduled Day Off**

A regular full-time employee may be requested by the Employer to work on only one (1) of his/her scheduled days off per week. The decision to work the scheduled day off remains with the employee.

### **27.04 Application**

(A) The accumulated balance of an employee's bank shall not be reduced as a result of the September 30, 1993 reduction in the work week to thirty-six (36) hours per week.

### **27.05 Overtime Pay Calculation**

(A) Pursuant to Article 26.01 of this Memorandum, overtime at the rate of time and one-half (1.5) will be paid on the following basis;

- (1) for the first two (2) hours in excess of the daily full shift hours;
- (2) for the first seven point two (7.2) hours in excess of the thirty-six (36) hours in one (1) week.

(B) Pursuant to Article 26.01 of this Memorandum, overtime at the rate of double time will be paid on the following basis:

- (1) for all hours in excess of those worked in A (1) above;
- (2) for all hours in excess of forty-three point two (43.2) hours per week;
- (3) for all hours worked on a regular full-time employee's scheduled day off, and for regular part-time employees for all hours worked on additional shift(s) to their regular schedule resulting in the part-time employee working:
  - (a) (i) in excess of 4 consecutive extended shifts where the shift length is greater than 8 hours.
  - (ii) in excess of 6 consecutive shifts where the shift length is between 7.2 and 8 hours.
  - (iii) in excess of 5 consecutive shifts where 3 or more of the 5 are greater than 8 hours in length.
  - (iv) in excess of 6 consecutive shifts where 4 or more of the 6 are between 7.2 and 8 hours in length.

(b) more than 216 straight time hours over the course of three consecutive bi-weekly pay periods.

Employees will not be entitled to overtime under more than one of (a) or (b), where overtime premiums have already been paid under either of these provisions.

- (C) Pursuant to Article 26.01 of this Memorandum, overtime at the rate of one and one-half (1.5) times the appropriate holiday rate will be paid:
- (1) for all overtime hours worked on a calendar statutory holiday;
  - (2) for all overtime hours worked on a day which had originally been scheduled as a statutory holiday but was changed by the Employer with less than fourteen (14) calendar days' advance notice.

### **ARTICLE 28 - SHIFT PREMIUM**

**28.01** An employee shall be paid a shift premium of \$.70 per hour for all hours worked between 1530 hours and 2330 hours, and one-dollar and seventy-five cents (\$1.75) between 2330 hours and 0730 hours.

For shifts of eight (8) hours or less, the shift premium is payable only when one-half or more than one-half of the hours of work fall within the defined evening or night shifts. In such cases the shift premium shall be paid for all hours worked.

### **ARTICLE 30 - RESPONSIBILITY PAY**

An employee designated to relieve in a higher rated position within the bargaining unit, or a DC1 or PS1 level general duty nurse designated in charge of a ward, unit or worksite shall be paid an allowance of \$1.25 per hour, for each hour she relieves.

For small Employers such as adult day care agencies, mental health and home support, the following shall apply:

For shifts in excess of eight (8) hours, a special allowance of one dollar and twenty-five cents (\$1.25) per hour will be paid to nurses designated in charge of a worksite.

An employee cannot receive both premiums referenced above on any given shift.

## **ARTICLE 33 - LEAVE - COMPASSIONATE**

### **33.02 Leave - With Pay**

Compassionate leave of absence with pay shall be granted for twenty-one point six (21.6) working hours.

Up to fourteen point four (14.4) additional working hours with pay shall be granted for travelling time when this is warranted in the judgement of the Employer.

## **ARTICLE 34 - LEAVE - COURT APPEARANCE**

- (B) An employee in receipt of her regular rate of pay and benefits while at court shall remit to the Employer any witness or jury fees received for the length of the extended work day that she is normally scheduled to work, providing these do not exceed her regular pay. Travelling and meal allowances paid by the Court and not by the Employer shall not be remitted.

## **ARTICLE 35 - LEAVE - EDUCATION**

- 35.03** (C) The Employer shall grant an educational leave of absence with pay, subject to the approval in Article 35.03(B) for normally scheduled work hours, as posted, that an individual regular employee gives of her own time. Such educational leave of absence with pay is not to exceed sixty-four point eight (64.8) hours of Employer contribution from April 1, 1992.

## **ARTICLE 37 - LEAVE - GENERAL**

### **37.01 Application**

An employee granted unpaid leave(s) of absence totalling less than one hundred and fifty-one point two (151.2) working hours in any year shall continue to accumulate all benefits. Any excess over one hundred and forty-four (144) working hours in any year shall be deducted from the length of service in the computation of benefits and for increment progression purposes, unless otherwise mutually agreed upon by the Union and the Employer.

For the purposes of this Memorandum, all reference to the twenty (20) working days of Article 37 in the Provincial Collective Agreement, shall be deemed to be one hundred and forty-four (144) working hours.

## **ARTICLE 39 - LEAVE - PAID HOLIDAYS**

### **39.01 Paid Holiday Entitlement**

Each regular employee shall receive seven point two (7.2) paid hours off on or for the paid holidays outlined in Article 39.01 of the Provincial Collective Agreement, and for any other general holiday proclaimed by the Federal or Provincial Government.

### **39.03 Work on a Paid Holiday**

#### **(A) Regular Employee**

(1) A regular employee required to work on one of the paid holidays listed in Article 39.01 shall be paid at the rate of two (2) times for all hours of work in the day, provided that Articles 27.05, 29.04 and 39.04 are not applicable and, in addition, each regular employee shall receive seven point two (7.2) paid hours off as a statutory holiday. The rate of two (2) times will be paid for all hours of work within 0001 and 2400 hours on the named day.

#### **(2) Super Stats (As Applicable)**

Employees who are required to work on Christmas Day, Labour Day or Good Friday, shall be paid at the rate of two and one-half (2.5) times for all hours worked in the day provided that Articles 27.05, 29.04 and 39.04 are not applicable, and shall receive seven point two (7.2) paid hours off as a paid holiday. The rate of two and one-half (2.5) times shall be paid for all hours of work within 0001 and 2400 hours on the named day.

#### **(B) Casual Employee**

A casual employee who works on a paid holiday listed in Article 39.03 (A)(1) shall be paid two (2) times her rate of pay for all hours of work within 0001 and 2400 hours on the named day. A casual employee who works on a paid holiday listed in Article 39.03(A)(2), shall be paid 2.5 times her rate of pay for all hours of work within 0001 and 2400 hours on the named day.

### **39.04 Premium Rates of Pay**

#### **(D) Changes in Schedule With Insufficient Notice**

Should the Employer change the work schedule without fourteen (14) calendar days' advance notice and as a consequence the regular employee is required to work on the paid holiday, then the employee shall be paid at the appropriate overtime rate for all hours worked on the day and, in addition, shall receive seven point two (7.2) paid hours off on or for the paid holiday.

### **39.07 Scheduling of Paid Holidays**

For the purposes of this Memorandum the statutory holidays outlined in Article 39.01 of the Provincial Collective Agreement are incorporated into the work schedules during off duty days. All such statutory holidays shall be identified and recorded in ink in the nursing staff work schedules on the basis of seven point two (7.2) paid hours. Every effort shall be made to spread the statutory holidays off evenly throughout the year.

## **ARTICLE 42 - LEAVE - SICK**

### **42.01 Accumulation**

Regular full-time employees shall receive ten point eight (10.8) working hours' sick leave credits for each month of service and such sick leave credits, if not utilized, will be cumulative to a maximum of 1123.2 working hours.

Regular part-time employees shall receive sick leave credit on a proportionate basis, and such sick leave credits, if not utilized, will be cumulative to a maximum of 1123.2 working hours.

The accumulated balance of an employee's sick leave credits shall not be reduced as a result of the September 30, 1993 reduction in the work week to 36 hours per week.

Notwithstanding the foregoing, employees with accumulated sick leave credits in excess of one thousand, one hundred and seventy (1,170) working hours, as of May 1, 1978, or in excess of 1123.2 hours as of the first pay period prior to September 30, 1993, will retain the accumulated balance to their credit. Where this accumulated balance exceeds 1123.2 hours, no further credits shall be earned until the accumulated balance is reduced below 1123.2 hours, in which event the accumulation of sick leave shall be reinstated, but the accumulated balance shall not again exceed 1123.2 hours.

### **42.02 Payment**

Regular full-time employees shall receive regular pay for each shift of sick leave credit utilized. Regular part-time employees shall receive regular pay for scheduled work hours lost.

### **42.09 (B) Appointments**

When an employee's doctor refers the employee to a specialist then any necessary travel time to a maximum of twenty-one point six (21.6) hours for the employee to visit such specialist shall be paid for and deducted from sick leave credits.

## **ARTICLE 43 - LEAVE - SPECIAL**

### **43.01 Accumulation**

An employee shall earn special leave credits with pay up to a maximum of one hundred and eighty (180) hours at the rate of three point six (3.6) hours every four (4) weeks. The accumulation of special leave credits shall commence on January 1, 1980. Special leave shall be granted after July 1, 1980 to a maximum of the accumulated leave at the time the special leave is taken.

The accumulated balance of an employee's special leave credits shall not be reduced as a result of the September 30, 1993 reduction in the work week to thirty-six (36) hours per week.

Notwithstanding the foregoing, employees with accumulated special leave credits in excess of one hundred and eighty (180) hours as of the first pay period prior to September 30, 1993, up to and including the previous maximum of 187.5 hours, shall retain the accumulated

balance to their credit. Where this accumulated credit exceeds one hundred and eighty (180) hours, no further credit shall be earned until the accumulated balance is reduced below one hundred and eighty (180) hours, in which event the accumulation of special leave credits shall be reinstated, but the accumulated balance shall not again exceed one hundred and eighty (180) hours.

#### **43.02 Application**

Special Leave shall be granted as follows:

- (A) Marriage Leave - 36 working hours;
- (B) Paternity Leave - 7.2 working hours;
- (C) For serious illness of a spouse or child residing with the employee, when no one at the employee's home other than the employee is available to care for the sick person, provided that the employee has made every effort to provide alternative care up to fourteen point four (14.4) working hours at one time;
- (D) Leave of seven point two (7.2) working hours may be added to twenty-one point six (21.6) working hours' compassionate leave;
- (E) Leave of seven point two (7.2) working hours may be taken for travel associated with compassionate leave.

### **ARTICLE 45 - LEAVE - VACATION**

#### **45.01 Vacation Entitlement**

- (C) Regular employees will be entitled to a vacation away from work, when the qualifying year(s) of service are attained before July 1, as follows:

- 144.0 working hours after 1 year of continuous service
- 144.0 working hours after 2 years of continuous service
- 144.0 working hours after 3 years of continuous service
- 144.0 working hours after 4 years of continuous service
- 151.2 working hours after 5 years of continuous service
- 158.4 working hours after 6 years of continuous service
- 165.6 working hours after 7 years of continuous service
- 172.8 working hours after 8 years of continuous service
- 180.0 working hours after 9 years of continuous service
- 187.2 working hours after 10 years of continuous service
- 194.4 working hours after 11 years of continuous service
- 201.6 working hours after 12 years of continuous service
- 208.8 working hours after 13 years of continuous service
- 216.0 working hours after 14 years of continuous service
- 223.2 working hours after 15 years of continuous service
- 230.4 working hours after 16 years of continuous service
- 237.6 working hours after 17 years of continuous service
- 244.8 working hours after 18 years of continuous service
- 252.0 working hours after 19 years of continuous service

259.2 working hours after 20 years of continuous service  
 266.4 working hours after 21 years of continuous service  
 273.6 working hours after 22 years of continuous service  
 280.8 working hours after 23 years of continuous service  
 288.0 working hours after 24 years of continuous service  
 295.2 working hours after 25 years of continuous service  
 302.4 working hours after 26 years of continuous service  
 309.6 working hours after 27 years of continuous service  
 316.8 working hours after 28 years of continuous service  
 324.0 working hours after 29 years of continuous service

(Reference Article 51 - Portability)

- (D) Regular part-time employees are entitled to vacation leave on a pro-rata basis as follows:

Hours paid* excluding overtime to June 30 (inclusive)	X regular pay	X yearly vacation entitlement
1879.2		

\* Includes leave without pay up to one hundred and forty-four (144) working hours.

- (E) Regular employees with less than one (1) year's service on the July 1 cut-off date will receive vacation leave calculated as follows:

Hours paid* excluding overtime to June 30 (inclusive)	X regular pay	X yearly vacation entitlement
1879.2		

\* Includes leave without pay up to one hundred and forty-four (144) working hours.

Any fraction of a day shall be given as paid time off at a time mutually agreed to by the Employer and the employee. Application of the foregoing will not be governed by the provisions of Article 45.04 - Scheduling of Vacation.

### 45.03 Supplementary Vacation

The supplementary vacations as set out below are to be banked on the outlined supplementary vacation employment anniversary date and taken at the employee's option at any time subsequent to the current supplementary vacation employment anniversary date but prior to the next supplementary vacation employment anniversary date.

- (A) Upon reaching the employment anniversary of twenty-five (25) years of continuous service, employees shall have earned an additional thirty-six (36) working hours' vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (B) Upon reaching the employment anniversary of thirty (30) years of continuous service, employees shall have earned an additional seventy-two (72) working hours' vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (C) Upon reaching the employment anniversary of thirty-five (35) years of continuous service, employees shall have earned an additional one hundred and eight (108) working

hours' vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.

- (D) Upon reaching the employment anniversary of forty (40) years of continuous service, employees shall have earned an additional one hundred and eight (108) working hours' vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.
- (E) Upon reaching the employment anniversary of forty-five (45) years of continuous service, employees shall have earned an additional one hundred and eight (108) working hours' vacation with pay. This provision applies when the qualifying date occurs before July 1 in each year.

## **ARTICLE 60 - EFFECTIVE AND TERMINATING DATES**

**60.01** This Memorandum of Agreement is effective from April 1, 1985, for those wards or units on the extended work day/compressed work week as of that date. In those wards or units for which the extended work day/compressed work week was implemented after April 1, 1985, this Memorandum of Agreement is effective from the commencement date of the extended work day/compressed work week.

This Memorandum will continue to be in effect until terminated by either party, or until a new Memorandum is prepared to coincide with a new 2006 Provincial Collective Agreement, whichever occurs sooner.

Either party may terminate this Memorandum after serving twenty-eight (28) calendar days' written notice to the other party of its intention to terminate the extended work day/compressed work week.

## **APPENDIX A**

Appendix A has been removed.

**APPENDIX B**  
**MEMORANDUM OF UNDERSTANDING**  
**LONG-TERM DISABILITY INSURANCE PLANS**

The Union and the HEABC agree that the long-term disability insurance plan shall be governed by the terms and conditions set forth below. This amended Plan is effective April 1, 1999.

\* Explanatory Note: There are two effective dates for defining “existing claimants” (April 1, 1998 and April 1, 1999). For employees previously covered by the HEABC/BCNU Master Agreement provisions underwritten by the Healthcare Benefit Trust (“HBT”), an “existing claimant” is defined as an employee with a date of disability or injury that occurred prior to April 1, 1998. For all other employees, the definition of an “existing claimant” is defined as an employee with a date of disability or injury that occurred prior to April 1, 1999. For the latter group of employees, wherever the dates “April 1, 1998” and “March 31, 1998” are found in the Memorandum, substitute them with the dates found immediately following them in parentheses: “(April 1, 1999)” and “(March 31, 1999)”, respectively.

**Section 1 - Eligibility**

(A) Regular full-time and regular part-time employees who are on staff January 1, 1981 or who join the staff following this date shall, upon completion of the three-month probationary period, become members of the Long-Term Disability Plan as a condition of employment.

(B) **Seniority and Benefits** - Seniority accumulation and benefit entitlement for employees on long-term disability shall be consistent with the following provisions (reference 13.03(G)):

Any employee granted unpaid leave of absence totalling up to twenty (20) work days in any year shall continue to accumulate seniority and all benefits and shall return to her former job and increment step.

If an unpaid leave of absence or an accumulation of unpaid leaves of absence exceeds twenty (20) work days in any year, the employee shall not accumulate benefits from the twenty-first (21<sup>st</sup>) day of the unpaid leave to the last day of the unpaid leave but shall accumulate benefits and receive credit for previously earned benefits upon expiration of the unpaid leave.

Upon return to work following recovery, an employee who was on claim for less than twenty-four (24) months shall continue in her former job; an employee who was on claim for more than twenty-four (24) months shall return to an equivalent position, exercising her seniority rights if necessary, pursuant to Article 13 and Article 19.

Employees on long-term disability who have exhausted all sick leave credits and in addition have been granted twenty (20) work days unpaid leave shall be covered by the Medical, Extended Health Care, and Dental Plans provided they pay the total premiums for such coverage in advance on a monthly basis. Employees may choose to maintain any or all of such plans. Effective April 1, 1999, premiums for Medical,

Dental, and Extended Health insurance will be cost shared by the Employer and claimant on a 50-50 basis, under the same conditions as outlined above.

Superannuation/Pension - Employees on long-term disability shall be considered employees for the purposes of superannuation/pension in accordance with the *Pension (Municipal) Act* and the *Pension (Public Service) Act*, as applicable.

Group Life Insurance - Employees on long-term disability shall have their group life insurance premiums waived and coverage under the Group Term Life Insurance Plan shall be continued.

## **Section 2 - Waiting Period and Benefits**

### **(A) “Existing Claimants” - Employees Disabled Prior to April 1, 1998 (April 1, 1999) \*** (\* See Explanatory Note in Preamble to this Memorandum)

In the event an employee, while enrolled in this Plan, becomes totally disabled prior to April 1, 1998 (April 1, 1999) as a result of an accident or a sickness, then, after the employee has been totally disabled for six (6) months the employee shall receive a benefit equal to two-thirds (2/3) of monthly earnings.

#### **(1) Supplemental Monthly LTD Benefit (“SMB”) Pre-April 1, 2005**

The Supplemental Monthly LTD Benefit for eligible claimants prior to April 1, 2005 shall be as provided in the 2001-2004 HEABC/NBA Provincial Collective Agreement.

#### **(2) 2005-2007 Supplemental Monthly LTD Benefit (“2005-2007 SMB”)**

(a) The Parties agree that the eligible employees, who have been receiving, and continue to receive, benefits under the provisions of the LTD Plan that was in effect prior to the effective date of this agreement, ought to be afforded benefit enhancements. The intent is to ensure that these eligible employees are not unduly disadvantaged or excluded from enhancements to benefits under the LTD Plan effective the date of this agreement because they were:

- (i) eligible for benefits or were receiving benefits prior to and including March 31, 1998 (March 31, 1999); and
- (ii) not actively at work due to illness or injury prior to and including March 31, 1998 (March 31, 1999).

(b) Commencing on April 1, 2005, and continuing for a further twenty-four (24) months thereafter, all eligible employees who, prior to and including March 31, 1998 (March 31, 1999) were receiving or, were entitled to receive benefits under the LTD Plan shall be eligible for the 2005-2007 Supplemental Monthly LTD Benefit.

(c) The 2005 – 2007 SMB will be funded solely by the B.C. Nurses Union and will only apply to claimants who were members of the B.C. Nurses Union at the date of disability and who currently receive, or who, due to a successful appeal, become eligible to receive LTD benefits from the Healthcare Benefit Trust (HBT). The amount of the 2005 - 2007 SMB

payable to existing claimants will be reduced if the HBT is advised by the BCNU that the 2005 - 2007 SMB is non-taxable.

- (d) The 2005 – 2007 SMB will be administered by the HBT through a Third Party (fee-for-service) Administration Agreement (“Administration Agreement”) once approved by both the B.C. Nurses Union and the HBT Board of Trustees. The Administration Agreement will include a provision for HBT to provide monthly statements showing the amounts paid out to claimants (subject to privacy obligations placed on HBT) to the BCNU. An audit of the payments will be conducted annually.
- (e) The B.C. Nurses Union agrees to indemnify and hold harmless HBT and HEABC if an employee claims that any entitlement pursuant to the 2005 – 2007 SMB is incorrect.
- (f) The formula for calculating the amount of the 2005 – 2007 SMB shall be determined by the B.C. Nurses Union and communicated to HBT and HEABC no later than January 15, 2005.

The 2005-2007 SMB shall be paid as a separate benefit in addition to the regular monthly LTD net-of-offsets benefit that the employee is eligible to receive.

**(B) “New Claimants” - Employees Disabled on or After April 1, 1998 (April 1, 1999) \***  
(\* See Explanatory Note in Preamble to this Memorandum)

- (1) In the event an employee, while enrolled in this Plan, becomes totally disabled on or after April 1, 1998 (April 1, 1999) as a result of an accident or sickness, then, after the employee has been totally disabled for five (5) months the employee shall receive a benefit equal to seventy per cent (70%) of the first \$4000 of the pre-disability monthly earnings and fifty per cent (50%) on the pre-disability monthly earnings above \$4000 or 66-2/3% of pre-disability monthly earnings, whichever is more. The \$4000 level is to be increased annually by the increase in the weighted average wage rate for employees under the collective agreement for the purpose of determining the benefit amount for eligible employees as at their date of disability.

It is understood that this adjustment will only be applied once for each eligible employee, i.e., at the date of the disability, to determine the benefit amount to be paid prospectively for the duration of entitlement to benefits under the LTD plan.

- (2) In the event that the benefit falls below the amount set out in Section 2(B)(1) above for the job that the claimant was in at the time of commencement of receipt of benefits, LTD benefits to be adjusted prospectively to seventy per cent (70%) of the first \$4000 of the current monthly earnings and fifty per cent (50%) on the current monthly earnings above \$4000 or 66-2/3% of current monthly earnings, whichever is more based on the wage rate in effect following review by HBT/underwriter every four years. (Note: the \$4000 figure will be adjusted as set out in Section 2(B)(1) above).

**(C) All Claimants**

For the purposes of the above, earnings shall mean basic monthly earnings (including isolation allowances where applicable) as at the date of disability. Basic monthly earnings for regular part-time employees shall be calculated on the basis of the employee's average monthly hours of work for the twelve-month period or such shorter period that the employee has been employed, prior to the date of disability, multiplied by her hourly pay rate as at the date of disability.

The long-term disability benefit payment shall be made so long as an employee remains totally disabled and shall cease on the date the employee reaches age sixty-five (65), recovers, dies, or is eligible for early retirement, whichever occurs first.

- (D) Employees who still have unused sick leave credits after the waiting period when the long-term disability benefit becomes payable shall have the option of:
- (1) exhausting all sick leave credits before receiving the long-term disability benefit;
  - (2) using sick leave credits to top off the long-term disability benefit; or
  - (3) banking the unused sick leave credits for future use.
- (E) Employment status during the intervening period between expiration of sick leave credits and receipt of long-term disability benefits:
- Employees who will be eligible for benefits under the Long-Term Disability Plan shall not have their employment terminated; following expiration of their sick leave credits they shall be placed on unpaid leave of absence until receipt of long-term disability benefits.
- (F) Employees are not to be terminated for non-culpable absenteeism, while in receipt of long-term disability benefits.

### **Section 3 - Total Disability Defined**

- (A) **“Existing Claimants” - Employees Disabled Prior to April 1, 1998 (April 1, 1999) \***  
(\* See Explanatory Note in Preamble to this Memorandum)

Total disability, as used in this Plan, means the complete inability because of an accident or sickness, of a covered employee to perform the duties of her own occupation for the first two (2) years of disability. Thereafter, an employee who is able by reason of education, training, or experience to perform the duties of any gainful occupation for which the rate of pay equals or exceeds eighty-five per cent (85%) of the rate of pay of her regular occupation at date of disability shall no longer be considered totally disabled and therefore, shall not continue to be eligible for benefits under this Long-Term Disability Plan.

- (B) **“New Claimants” - Employees Disabled on or After April 1, 1998 (April 1, 1999) \***  
(\* See Explanatory Note in Preamble to this Memorandum)

Total Disability, as used in this Plan, means the complete inability because of an accident or sickness, of a covered employee to perform the duties of his/her own occupation for the first two (2) years of disability. Thereafter, an employee who is able by reason of education, training, or experience to perform the duties of any gainful occupation for which the rate of pay equals or exceeds seventy per cent (70%) of the current rate of pay for his/her regular occupation at the date of disability shall no longer be considered

totally disabled under the Plan. However, the employee may be eligible for a Residual Monthly Disability Benefit.

(1) **Residual Monthly Disability Benefit**

The Residual Monthly Disability Benefit is based on 85% of her rate of pay at the date of the disability less the rate of pay (the minimum being equal to seventy per cent (70%) of the current rate of pay for his/her regular occupation) applicable to any gainful occupation that the employee is able to perform. The Residual Monthly Disability Benefit will continue until the rate of pay (the minimum being equal to seventy per cent (70%) of the current rate of pay for her regular occupation) applicable to any gainful occupation that the employee is able to perform equals or exceeds 85% of the rate of pay for her regular occupation at the date of the disability. The benefit is calculated using the employee's monthly LTD net of offsets benefit and the percentage difference between the 85% of the employee's rate of pay at the date of disability and the rate of pay (the minimum being equal to seventy per cent (70%) of the current rate of pay for her regular occupation) applicable to any gainful occupation that she is able to perform.

**Example:**

(a)	Monthly LTD net of offsets benefit	=	\$ 1000.00 per month
(b)	85% rate of pay at date of disability	=	\$ 13.60 per hour
(c)	70% of current rate of pay	=	\$ 12.12 per hour
(d)	percentage difference [(b/c) – 1]	=	12.2%
(e)	Residual Monthly Disability Benefit (a x d)	=	\$ 122.00

(C) **All Claimants**

(1) Total disabilities resulting from mental or nervous disorders are covered by the Plan in the same manner as total disabilities resulting from accidents or other sicknesses, except that an employee who is totally disabled as a result of a mental or nervous disorder and who has received twenty-four (24) months of Long-Term Disability Plan benefit payments must be confined to a hospital or mental institution or, where they are at home, under the direct care and supervision of a medical doctor, in order to continue to be eligible for benefit payments.

(2) During a period of total disability an employee must be under the regular and personal care of a legally qualified doctor of medicine.

(3) **Commitment to Rehabilitation**

In the event that an employee is medically able to participate in a rehabilitation activity or program that:

- (a) can be expected to facilitate her return to her own job or other gainful occupation; and
- (b) is recommended by HBT/underwriter and approved as a Rehabilitation Plan, then,

the entitlement to benefits under the LTD Plan will continue for the duration of the Approved Rehabilitation Plan as long as she continues to participate and

cooperate in the Rehabilitation Plan. If the Plan involves a change in own occupation, the LTD benefit period will continue at least until the end of the first two (2) years of disability. In addition, the employee may be eligible for the Rehabilitation Benefit Incentive Provision.

The Rehabilitation Plan will be jointly determined by the employee (and, if the employee chooses, her Union) and HBT/underwriter. In considering whether or not a rehabilitation plan is appropriate, such factors as the expected duration of disability, and the level of activity required to facilitate the earliest return to a gainful occupation will be considered along with all other relevant criteria. A rehabilitation plan may include training. Once the Rehabilitation Plan has been determined, the employee and the HBT/underwriter will jointly sign the Terms of the Rehabilitation Plan which will, thereby, become the Approved Rehabilitation Plan and the employee's entitlement to benefits under the LTD plan shall continue until the successful completion of the Approved Rehabilitation Plan, provided the eligible employee is willing to participate and cooperate in the Approved Rehabilitation Plan. In addition, the employee may be eligible for any, or all, of the Rehabilitation Benefit Incentive Provisions.

(4) **Rehabilitation Review Committee**

- (a) In the event that the eligible employee does not agree:
  - (i) with the recommended rehabilitation plan, or,
  - (ii) that she is medically able to participate and cooperate in the Rehabilitation Plan as defined in the Terms of the Rehabilitation Plan, then,

to ensure benefit entitlement under the LTD Plan, the employee must either:

- (iii) be able to demonstrate reasonable grounds for being unable to participate and cooperate in a rehabilitation plan; or,
  - (iv) appeal the dispute to the Rehabilitation Review Committee for a resolution.
- (b) During the appeal process, the employee's benefit entitlement under the LTD Plan shall not be suspended.

The Rehabilitation Review Committee shall be composed of three qualified individuals who, by education, training, and experience are recognized specialists in the rehabilitation of disabled employees. The Committee shall be composed of three (3) individuals chosen on a rotating basis from a list of rehabilitation specialists mutually acceptable to the parties. The purpose of the Rehabilitation Review Committee shall be to resolve the appeal of an eligible employee who:

- (i) does not agree with the recommended Rehabilitation Plan; or,
  - (ii) does not agree that she could medically participate in the Rehabilitation Plan.

During the appeal process, the eligible employee's entitlement to benefits under the LTD Plan shall continue until the Committee has made its decision. The decision of the Committee shall determine whether or not the eligible employee is required to participate and cooperate in the Rehabilitation Plan approved by the Committee. In the event that the eligible employee does not accept the Committee's decision her entitlement to benefits under the LTD Plan shall be suspended until such time as the eligible employee is willing to participate and cooperate in the Approved Rehabilitation Plan.

(5) **Rehabilitation Benefit Incentive Provisions**

(a) An employee who has been unable to work due to illness or injury and who subsequently is determined to be medically able to:

- (i) return to work on a gradual or part-time basis
- (ii) engage in a physical rehabilitation activity; and/or
- (iii) engage in a vocational retraining program

shall be eligible for any, or all, of the Rehabilitation Benefit Incentive Provision.

(b) The intent of the Provision is to assist the employee with a return to a gainful occupation. In many situations, an employee who returns to work by participating and cooperating in an Approved Rehabilitation Plan will be able to increase her monthly earnings above the LTD benefit amount. The objective of the Rehabilitation Benefit Incentive Provision is to promote the successful completion of the Rehabilitation as follows:

- (i) The employee, who upon return to gainful rehabilitative employment under an Approved Rehabilitation Plan, will be entitled to receive all monthly rehabilitation earnings plus a monthly LTD benefit up to the amount set out in Section 2(A) or (B) (as the case may be) of the Addendum, provided that the total of such income does not exceed one hundred per cent (100%) of the current rate of pay for her/his regular occupation at the date of the disability;
- (ii) Upon successful completion of the Approved Rehabilitation Plan, the employee becomes an automatic candidate for all job postings with the Employer, and shall have the ability to bump under the collective agreement for positions that the employee is qualified and physically capable of performing;
- (iii) Upon successful completion of the Approved Rehabilitation Plan, the LTD benefit period may be extended for a maximum of six (6) months for the purpose of job search; and,
- (iv) The eligible employee shall be entitled to participate in the Job Exploration and Development program.

“Rehabilitative employment” shall mean any occupation or employment for wage or profit or any course or training that entitles the disabled

employee to an allowance, provided such rehabilitative employment has the approval of the employee's doctor and the underwriter of the Plan.

If earnings are received by an employee during a period of total disability and if such earnings are derived from employment which has not been approved as rehabilitative employment, then the regular monthly benefit from the Plan shall be reduced by one hundred per cent (100%) of such earnings.

(6) **Joint Rehabilitation Improvement Committee**

During the term of the agreement, one (1) person from HEABC and one (1) person from the HBT shall meet the two (2) representatives of the Nurses' Bargaining Association. The parties will work together to improve the Rehabilitation Process.

The Committee will have access to all relevant information available to the Trust to determine the cost savings experienced by the LTD Plan as a result of the Rehabilitation Provisions.

**Section 4 - Exclusions from Coverage**

The Long-Term Disability Plan does not cover total disabilities resulting from:

- (A) war, insurrection, rebellion, or service in the armed forces of any country;
- (B) voluntary participation in a riot or civil commotion, except while an employee is in the course of performing the duties of her regular occupation;
- (C) intentionally self-inflicted injuries or illness.

**Section 5 - Integration with other Disability Income**

In the event a totally disabled employee is entitled to any other income as a result of the same accident, sickness, mental or nervous disorder that caused her to be eligible to receive benefits from this Plan, the benefits from this Plan shall be reduced by one hundred per cent (100%) of such other disability income.

If other disability income is available to the employee, they must apply for this income prior to receiving LTD.

Other disability income shall include but is not limited to:

- (A) any amount payable under any *Workers' Compensation Act* or law or any other legislation of similar purpose; and
- (B) any amount the disabled employee receives from any group insurance, wage continuation, or pension plan of the Employer that provides disability income; and
- (C) any amount of disability income provided by an compulsory act or law; and
- (D) any periodic primary benefit payment from the Canada or Quebec Pension Plans or other similar social security plan of any country to which the disabled employee is entitled or to which she would be entitled had they applied for such a benefit; and
- (E) any amount of disability income provided by any group or association disability plan to which the disabled employee might belong to or subscribe.

Private or individual disability plan benefits of the disabled employee shall not reduce the benefit from this Plan.

The amount by which the disability benefit from this Plan is reduced by other disability income shall be the amount to which the disabled employee is entitled upon becoming first eligible for such other disability income. Future increases in such other disability income resulting from increases in the Canadian Consumer Price Index or similar indexing arrangements shall not further reduce the benefit from this Plan.

The 2005-2007 SMB shall not be used to offset the benefit from this Plan unless the combined disability income from all sources exceeds 66-2/3 percent of the current wage rate applicable to the disabled employee's pre-disability job classification.

### **Section 6 - Successive Disabilities**

If, following a period of total disability with respect to which benefits are paid from this Plan, an employee returns to work for a continuous period of six (6) months or more, any subsequent total disability suffered by that employee, whether related to the preceding disability or not, shall be considered a new disability and the disabled employee shall be entitled to benefit payments after the completion of another waiting period.

In the event the period during which such an employee has returned to work is less than six (6) months and the employee again suffers a total disability that is related to the preceding disability, the subsequent disability shall be deemed a continuation of the preceding disability, and the disabled employee shall be entitled to benefit payments without the necessity of completing another waiting period.

Should such an employee suffer a subsequent disability that is unrelated to the previous disability and provided the period during which the employee returned to work is longer than one (1) month, the subsequent disability shall be considered a new disability and the employee shall be entitled to benefit payments after the completion of another waiting period. If the period during which the employee returned to work is one (1) month or less, the subsequent disability shall be deemed a continuation of the preceding disability and the disabled employee shall be entitled to benefit payments without the necessity of completing another waiting period.

### **Section 7 - Leave of Absence**

Employees on leave of absence without pay may opt to retain coverage under the Plan and shall pay the full premium. Coverage shall be permitted for a period of twelve (12) months of absence without pay, except if such leave is for educational purposes, when the maximum period shall be extended to two (2) years. If an employee on leave of absence without pay becomes disabled, her allowance under this Plan shall be based upon monthly earnings immediately prior to the leave of absence.

### **Section 8 - Benefits Upon Plan Termination**

In the event this Long-Term Disability Plan is terminated, the benefit payments shall continue to be paid in accordance with the provisions of this Plan to disabled employees who became disabled while covered by this Plan prior to its termination.

### **Section 9 - Premiums**

The cost of this Plan shall be borne by the Employer. Payment of premiums shall cease on termination of employment or five (5) months prior to an employee's sixty-fifth (65<sup>th</sup>) birthday, whichever occurs first.

### **Section 10 - Waiver of Premiums**

The premiums of this Plan shall be waived with respect to disabled employees during the time such an employee is in receipt of disability benefit payments from this Plan.

### **Section 11 - Claims**

Long-term disability claims shall be adjudicated and paid by a claims-paying agent to be appointed by the Trustee. The claims-paying agent shall provide toll free telephone access to claimants. In the event a covered employee or the Healthcare Benefit Trust/underwriter disputes the decision of the claims-paying agent regarding a claim for benefits under this Plan, the employee or the Healthcare Benefit Trust/underwriter may request that the claim be re-examined by the claims-paying agent. If the employee disputes the decision, the employee may request to have the claim reviewed by a claims review committee comprised of three independent and qualified medical doctors agreed to by the Claims Adjudication Committee.

Written notice of a claim under this Plan shall be sent to the claims-paying agent no longer than forty-five (45) days after the earliest foreseeable commencement date of benefit payments from this Plan or as soon thereafter as is reasonably possible. Failure to furnish the required notice of claim within the time stated shall not invalidate nor reduce the claim if it was not reasonably possible to file the required notice within such time, provided the notice is furnished no later than six (6) months from the time notice of claim is otherwise required.

### **Claims Adjudication Committee**

During the term of the Agreement, one person from HEABC and one person from the HBT shall meet with two (2) representatives of the Nurses Bargaining Association. The parties will work together to improve the claims adjudication process.

The Committee will arrange to have an information brochure prepared to explain detailed procedures for claims submissions, re-examination and decision review by the medical panel.

### **Section 12 - Administration**

The Employer shall administer and be the sole trustee of the Plan. The Union shall have access to any reports provided by the claims-paying agent regarding experience information.

All questions arising as to the interpretation of this Plan shall be subject to the grievance and arbitration procedures in Articles 9 and 10 of the Provincial Collective Agreement.

### **Section 13 - Provincial Collective Agreement Unprejudiced**

The terms of the Plan set out above shall not prejudice the application or interpretation of the Provincial Collective Agreement.

#### **Section 14 - LTD Plan Early Retirement Incentive Provision**

The LTD Plan Early Retirement Incentive Benefit is to ensure that the eligible employee will not realize a pension benefit that is less than the pension benefit that she would have been entitled to receive at the normal retirement date, had she not applied for early retirement, regardless of when the early retirement incentive provision is activated.

- (A) An employee under this Agreement who is:
- (1) eligible for, or who is receiving LTD benefits, or in the case of claimants under Section 2(A), eligible for, or who has been in receipt of LTD for four (4) years or more;
  - (2) eligible for early retirement pension benefits; and
  - (3) not eligible for the LTD Plan Rehabilitation Provisions shall apply for early retirement.

The employee's entitlement to benefits under the LTD Plan shall, provided the employee remains eligible as per the definition of Total Disability, continue during the period of time that her application for early retirement is being processed with her pension plan administrator. In the event that the employee is not eligible for an unreduced pension benefit, she may still be eligible for the LTD Plan Early Retirement LTD Incentive Benefit.

- (B) Entitlement to and the amount of the LTD Plan Early Retirement Incentive Benefit shall be determined by considering the following factors:
- (1) the amount of the monthly pension benefit that the employee would have been entitled to receive if early retirement was not elected;
  - (2) the amount of the monthly early retirement benefit that the employee will receive;
  - (3) the amount of the gross monthly LTD benefit that the employee is entitled to receive;
  - (4) the amount of the net-of-offsets monthly LTD benefit that the employee is entitled to receive; and,
  - (5) the maximum LTD benefit duration period applicable to the employee.

If the combination of superannuation benefit, Canada Pension Plan retirement benefit and any other disability income referred to in Section 5 of the LTD Addendum results in monthly income of less than the LTD monthly income benefit, then the eligible employee shall be entitled to remain on LTD benefits.

- (C) An employee who is eligible for the LTD Plan Early Retirement Incentive Benefit shall be entitled to receive the benefit in a lump sum, or direct the Healthcare Benefit Trust to any other designate. The employee shall complete an LTD Plan Early Retirement Incentive Benefit Application. Upon approval of the employee's application, the employee and the Healthcare Benefit Trust will jointly sign the Terms of the LTD Plan Early Retirement Incentive Benefit and the employee and the members of the Joint LTD Plan Early Retirement Incentive Committee shall sign the LTD Plan Early Retirement Incentive Agreement on behalf of the Parties to the Collective Agreement.

(D) All eligible employees who are entitled to the LTD Plan Early Retirement Incentive Benefit shall be entitled to the continuation of the Life Benefit coverage in effect until age 65 years of age, or death, whichever is earlier.

(E) **Joint Early Retirement Improvement Committee**

Within six (6) months of the ratification of this agreement, one (1) person from HEABC and one (1) person from the HBT shall meet with two (2) representatives of the Nurses' Bargaining Association. The parties will work together to improve the early retirement incentive process.

The Committee will have access to all relevant information available to the Trust to determine the cost savings experienced by the LTD Plan as a result of the Early Retirement Incentive Provisions.

**APPENDIX C**  
**LIST OF EMPLOYERS**

**ACUTE CARE COMPONENT**

**British Columbia Nurses' Union (BCNU)**

Bishop of Victoria (St. Joseph's General Hospital), Comox

British Columbia Cancer Agency Branch (Fraser Valley Cancer Centre, Vancouver Cancer Centre, Cancer Centre for the Southern Interior, Vancouver Island Cancer Centre)

Canadian Blood Services/Societe Canadienne du Sang (Kelowna, Prince George, Surrey, Vancouver, Victoria) [9]

Children's and Women's Health Centre of British Columbia Branch (B.C. Women's Hospital and Health Centre, British Columbia's Children's Hospital, Sunny Hill Health Centre for Children), Vancouver

Fraser Health Authority (Burnaby Hospital), Burnaby

Fraser Health Authority (Chilliwack General Hospital, Heritage Village, Parkholm Lodge), Chilliwack

Fraser Health Authority (Delta Centennial Hospital), Delta

Fraser Health Authority (Eagle Ridge Hospital and Health Care Centre), Port Moody

Fraser Health Authority (Fellburn Care Centre and Queen's Park Care Centre), New Westminster

Fraser Health Authority (Fraser Canyon Hospital), Hope

Fraser Health Authority (Langley Memorial Hospital), Langley

Fraser Health Authority (Matsqui-Sumas-Abbotsford General Hospital), Abbotsford

Fraser Health Authority (Mission Memorial Hospital), Mission

Fraser Health Authority (Peace Arch Hospital), White Rock

Fraser Health Authority (Ridge Meadows Hospital and Health Care Centre), Maple Ridge

Fraser Health Authority (Royal Columbian Hospital), New Westminster

Fraser Health Authority (Surrey Memorial Hospital), Surrey

George Derby Care Society (George Derby Centre) [1], Burnaby

Interior Health Authority (100 Mile District Hospital), 100 Mile House

Interior Health Authority (Arrow Lakes Hospital), Nakusp

Interior Health Authority (Ashcroft and District General Hospital), Ashcroft

Interior Health Authority (Barriere and District Health Centre), Barriere

Interior Health Authority (Bastion Place) [1], Salmon Arm

Interior Health Authority (Boundary Hospital), Grand Forks

Interior Health Authority (Brookhaven Care Centre [1], Cottonwoods Extended Care [1], Kelowna General Hospital), Kelowna

Interior Health Authority (Cariboo Lodge) [1], Williams Lake

Interior Health Authority (Cariboo Memorial Hospital), Williams Lake

Interior Health Authority (Castlegar & District Community Health Centre, Talarico Place), Castlegar

Interior Health Authority (Coquihalla - Gillis House) [1], Merritt

Interior Health Authority (Creston Valley Hospital), Creston

Interior Health Authority (Dr. Helmcken Memorial Hospital), Clearwater

Interior Health Authority (East Kootenay Regional Hospital, Rocky Mountain Lodge), Cranbrook

Interior Health Authority (Elkford Health Care Centre), Elkford

Interior Health Authority (Ferne District Hospital), Fernie

Interior Health Authority (Golden and District General Hospital, Henry M. Durand Manor) [1], Golden

Interior Health Authority (Halcyon Community Home) [1], Nakusp

Interior Health Authority (Invermere and District Hospital), Invermere

Interior Health Authority (Kelly Care Centre) [1], Summerland

Interior Health Authority (Kootenay Boundary Regional Hospital), Trail

Interior Health Authority (Kootenay Lake Hospital), Nelson

Interior Health Authority (Lillooet District Hospital), Lillooet

Interior Health Authority (Logan Lake Health Care Centre), Logan Lake

Interior Health Authority (Mater Misericordiae Health Care Facility), Rossland

Interior Health Authority (Mount St. Francis Hospital), Nelson

Interior Health Authority (Nicola Valley General Hospital), Merritt

Interior Health Authority (Overlander Extended Care Hospital), Kamloops

Interior Health Authority (Parkview Place) [1], Enderby

Interior Health Authority (Penticton Regional Hospital), Penticton

Interior Health Authority (Penticton Retirement Complex) [1], Penticton

Interior Health Authority (Pleasant Valley Health Centre & Pleasant Valley Manor), Armstrong

Interior Health Authority (Princeton General Hospital), Princeton

Interior Health Authority (Queen Victoria Hospital, Mt. Cartier Court, Revelstoke Home Support), Revelstoke

Interior Health Authority (Royal Inland Hospital), Kamloops

Interior Health Authority (Shuswap Lake General Hospital), Salmon Arm

Interior Health Authority (Slocan Community Hospital and Health Care Centre), [1] New Denver

Interior Health Authority (South Okanagan General Hospital), Oliver

Interior Health Authority (Sparwood Health Centre), Sparwood

Interior Health Authority (St. Bartholomew's Hospital), Lytton

Interior Health Authority (Summerland Outpatient Health Centre) [9], Summerland

Interior Health Authority (Vernon Jubilee Hospital), Vernon

Interior Health Authority (Victorian Community Health Centre of Kaslo), Kaslo

Marie Esther Society, The (Mount Saint Mary Hospital), Victoria

Mennonite Benevolent Society (Menno Hospital), Abbotsford

Nanaimo District Senior Citizens' Housing Development Society (Kiwanis Village Lodge) [1], Nanaimo

Northern Health Authority (Bulkley Valley District Hospital), Smithers

Northern Health Authority (Chetwynd General Hospital), Chetwynd

Northern Health Authority (Dawson Creek and District Hospital), Dawson Creek

Northern Health Authority (Dunrovin Park Lodge) [1], Quesnel

Northern Health Authority (Fort Nelson General Hospital), Fort Nelson

Northern Health Authority (Fort St. John General Hospital and Health Centre), Fort St. John

Northern Health Authority (Fraser Lake Diagnostic and Treatment Centre), Fraser Lake

Northern Health Authority (G.R. Baker Memorial Hospital), Quesnel

Northern Health Authority (Granisle Community Health Centre), Granisle

Northern Health Authority (Houston Health Centre), Houston

Northern Health Authority (Hudson's Hope Health Centre), Hudson Hope

Northern Health Authority (Kitimat General Hospital), Kitimat

Northern Health Authority (Lakes District Hospital and Health Centre), Burns Lake

Northern Health Authority (Mackenzie and District Hospital), Mackenzie

Northern Health Authority (McBride and District Hospital), McBride

Northern Health Authority (Mills Memorial Hospital), Terrace

Northern Health Authority (Pouce Coupe Care Home), Pouce Coupe

Northern Health Authority (Prince George Regional Hospital), Prince George  
Northern Health Authority (Prince Rupert Regional Hospital), Prince Rupert  
Northern Health Authority (Queen Charlotte Islands General Hospital, Masset Hospital), Queen Charlotte City  
Northern Health Authority (St. John Hospital), Vanderhoof  
Northern Health Authority (Stewart Health Centre), Stewart  
Northern Health Authority (Stikine Health Centre), Dease Lake  
Northern Health Authority (Stuart Lake Hospital), Fort St. James  
Northern Health Authority (Tumbler Ridge Health Centre), Tumbler Ridge  
Northern Health Authority (Valemount Health Centre), Valemount  
Providence Health Care Society (Mount Saint Joseph Hospital, Holy Family Hospital, St. Vincent's Hospital - Langara, St. Vincent's – Brock Fahrni Pavilion, St. Paul's Hospital, Youville Residence), Vancouver  
United Church of Canada, Bella Coola General Hospital (Bella Coola General Hospital), Bella Coola  
United Church of Canada, R.W. Large Memorial Hospital (R.W. Large Memorial Hospital), Waglisia  
United Church of Canada, Wrinch Memorial Hospital (Wrinch Memorial Hospital), Hazelton  
Vancouver Coastal Health Authority (Dogwood Lodge) [1], Vancouver  
Vancouver Coastal Health Authority (Kiwanis Care Centre) [1], North Vancouver  
Vancouver Coastal Health Authority (Lions Gate Hospital), North Vancouver  
Vancouver Coastal Health Authority (Olive Devaud Residence) [1], Powell River  
Vancouver Coastal Health Authority (Pemberton Health Centre), Pemberton  
Vancouver Coastal Health Authority (Powell River General Hospital), Powell River  
Vancouver Coastal Health Authority (Squamish General Hospital/Hilltop House), Squamish  
Vancouver Coastal Health Authority (St. Mary's Hospital [Sechelt]), Sechelt  
Vancouver Coastal Health Authority (The Richmond Hospital), Richmond  
Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre – G.F Strong Rehabilitation Centre), Vancouver  
Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre - George Pearson Centre), Vancouver  
Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre, UBC Pavilions), Vancouver

Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre, 12th & Oak Pavilions), Vancouver

Vancouver Island Health Authority (Aberdeen Hospital, Glengarry Hospital, Mount Tolmie Hospital, Priory Hospital), Victoria

Vancouver Island Health Authority (Campbell River and District General Hospital), Campbell River

Vancouver Island Health Authority (Chemainus Health Care Centre) [1], Chemainus

Vancouver Island Health Authority (Cormorant Island Community Health Centre), Alert Bay

Vancouver Island Health Authority (Cowichan District Hospital), Duncan

Vancouver Island Health Authority (Cumberland Health Centre), Comox

Vancouver Island Health Authority (Gold River Health Clinic), Gold River

Vancouver Island Health Authority (Gorge Road Hospital, Royal Jubilee Hospital, Victoria General Hospital), Victoria

Vancouver Island Health Authority (Lady Minto Gulf Islands Hospital, The), Salt Spring Island

Vancouver Island Health Authority (Ladysmith and District General Hospital), Ladysmith

Vancouver Island Health Authority (Nanaimo Regional General Hospital), Nanaimo

Vancouver Island Health Authority (Port Alice Hospital), Port Alice

Vancouver Island Health Authority (Port Hardy Hospital), Port Hardy

Vancouver Island Health Authority (Port McNeill Hospital), Port McNeill

Vancouver Island Health Authority (Queen Alexandra Centre for Children's Health), Victoria

Vancouver Island Health Authority (Saanich Peninsula Hospital), Saanichton

Vancouver Island Health Authority (Tahsis Hospital), Tahsis

Vancouver Island Health Authority (Tofino General Hospital), Tofino

Vancouver Island Health Authority (Trillium Lodge) [1], Parksville

Vancouver Island Health Authority (West Coast General Hospital), Port Alberni

## **CONTINUING CARE COMPONENT**

### **British Columbia Nurses' Union (BCNU)**

4 All Seasons Retirement Lodge Ltd. (4 All Seasons Retirement Lodge) [1p], Ladysmith

4347 Investments Ltd. (Point Grey Private Hospital) [1p], Vancouver

484017 B.C. Ltd. (Kimbelee Place) [3p], Surrey

498224 B.C. Inc. (Braddan Private Hospital) [1p], Vancouver

501679 B.C. Ltd. (Francis House) [3p], Richmond

547727 B.C. Ltd. (Westminster House) [3p] Richmond

577681 B.C. Inc. (Lakeshore Care Centre) [1p], Coquitlam

A.C.M.C.J. Holdings Ltd. (Haven Hill Retirement Centre) [1p], Penticton

Acacia Ty Mawr Holdings Ltd. (Acacia Ty Mawr) [1p], Shawnigan Lake

Age Care Investments (B.C.) Ltd. (Canada Way Care Centre) [1p], Burnaby

Alberni-Clayoquot Continuing Care Society (Echo Village) [1], Port Alberni

Alberni-Clayoquot Continuing Care Society (Fir Park Village) [1], Port Alberni

Aldergrove Lions Seniors Housing Society (Jackman Manor) [1], Aldergrove

Anna-Marie Jaworsky (Hampton Court) [3p], Vancouver

Arcan Developments Ltd. (West Vancouver Care Centre) [1p], West Vancouver

Argyll Lodge Ltd. (Argyll Lodge) [3], Surrey

Arrow and Slokan Lakes Community Services (Arrow and Slokan Lakes Community Services) [6], Nakusp

Arrowsmith Rest Home Society (Arrowsmith Lodge) [1], Parksville

Arvand Investment Corporation (Britannia Lodge) [1p], Vancouver

Baptist Housing Care Homes Society, The (Central Care Home) [1], Victoria

Baptist Housing Care Homes Society, The (Mount Edwards Court Care Home) [1], Victoria

Barclay Lodge Ltd. (Barclay Lodge) [3p] Port Coquitlam

Beacon Hill Villa Partnership (Beacon Hill Villa) [1p], Victoria

Beckley Farm Lodge Society (Beckley Farm Lodge) [1], Victoria

Belvedere Care Centre Inc. (Belvedere Care Centre) [1p], Coquitlam

British Columbia Centre for Disease Control and Prevention Society Branch (B.C. Centre for Disease Control) [9], Vancouver

Broadway Pentecostal Care Association (Broadway Pentecostal Lodge) [1], Vancouver

Brookwood Court Specialized Adult Care Facility Ltd. (Brookwood Court) [3p] Langley

Burquitlam Intermediate Care Society (Burquitlam Lions Care Centre) [1], Coquitlam

C.L. Antonio Inc. (Angel Anne Home) [3p] Mission

C.L. Antonio Inc. (Katalin Home) [3p], Mission

Calling Foundation (Blenheim Lodge) [1], Vancouver

Canadian Mental Health Association, Mid Island Branch (CMHA, Mid Island Branch) [3], Nanaimo

Canadian Mental Health Association, Prince George Branch (CMHA, Prince George Branch) [3], Prince George

Canadian Mental Health Association, Vernon and District Branch (Aberdeen House) [3], Vernon  
Canadian Mental Health Association, Vernon and District Branch (CMHA, Vernon and District Branch) [3], Vernon  
Capital Mental Health Association (Capital Mental Health Association) [3] Victoria  
Capital Mental Health Association (McCauley Lodge) [3], Victoria  
Carital Continuing Care Society (Villa Carital) [1], Vancouver  
Cartier House Care Centre Ltd. (Cartier House) [1p], Coquitlam  
Cedarhurst Private Hospital Ltd. (Amherst Private Hospital) [1p], Vancouver  
Central Care Corporation (Arbutus Care Centre) [1p], Vancouver  
Central Care Corporation (Capilano Care Centre) [1p], West Vancouver  
Central Care Corporation (Holyrood Manor) [1p], Maple Ridge  
Central Care Corporation (James Bay Lodge) [1p], Victoria  
Central Care Corporation (Lakeview Care Centre) [1p], Vancouver  
Central Care Corporation (Sandringham Hospital) [1p], Victoria  
Cerwydden Care Ltd. (Cerwydden Care) [1p] Duncan  
Chantelle Management Ltd. (Castleview Care Centre) [1p], Castlegar  
Chelsey House (2003) Ltd. (Chelsey House) [3p], Langley  
Cherington Intercare Inc. (Cherington Place) [1p], Surrey  
Chown Adult Day Care Centre Society (Chown Adult Day Care Centre) [2], Vancouver  
CIPC (Ocean View) Limited Partnership (Ocean View Care Home) [1p], White Rock  
City Centre Care Society (Central City Lodge) [1], Vancouver  
Columbian Centre Society (Columbia House) [3], Nanaimo  
Community Home Support Services Association (Community Home Support Services Association) [7], Vancouver  
Correa Holdings Ltd. (Crescent Beach Lodge) [3p], Surrey  
Country Squire Retirement Villa Ltd. (Country Squire Villa) [3p] Osoyoos  
CPAC (Carlton Gardens) Inc. (Carlton Private Hospital) [1p], Burnaby  
CPAC (Carlton Gardens) Inc. (Carlton Lodge) [1p], Burnaby  
CPAC (Malaspina Gardens) Inc. (Malaspina Gardens) [1p], Nanaimo  
Craigdarroch Care Home Ltd. (Craigdarroch Care Home) [1p], Victoria  
Crestlene Lodge Ltd. (Crestlene Lodge) [3p], Delta  
Crossreach Project of Vancouver (Crossreach Seniors' Day Centre) [2], Vancouver

Dania Home Society (Dania Home) [1], Burnaby

Dawn Davies Health Care Ltd. (Camosun Heights Facility, Parkside Facility, Saanich House) [3p] Victoria

Decker Management Ltd. (Simpson Hospital) [1p], Fort Langley

Delta Lodge Ltd. (Delta Lodge) [3p], Delta

Down's Enterprises Ltd. (Down's Residence) [3p], Vernon

Dufferin Care Centre Partnership (Dufferin Care Centre) [1p], Coquitlam

Elizabeth Bagshaw Society (Elizabeth Bagshaw Women's Clinic) [6], Vancouver

Emerald Health Care Inc. (Emerald House) [3p], Vancouver

Evergreen Baptist Care Society (Evergreen Baptist Home) [1], White Rock

Evergreen Cottages Corp. (Evergreen Cottages) [1p], Surrey

Everywoman's Health Centre Society (1988) (Everywoman's Health Centre) [6], Vancouver

Extendicare (Canada) Inc. (Pine Grove Lodge) [1p], Kamloops

Fair Haven United Church Homes, The (Fairhaven United Church Homes) [1], Burnaby

Fair Haven United Church Homes, The (Fairhaven United Church Homes) [1], Vancouver

Fleetwood Place Holdings Ltd. (Fleetwood Place) [1p], Vancouver

Finnish Canadian Rest Home Association, The (Finnish Manor) [1], Burnaby

Finnish Canadian Rest Home Association, The (Finnish Home) [1], Vancouver

Fraser Health Authority (Fraser Valley Health Services Delivery Area – Public Health, Continuing Care, Mental Health and Chilliwack/Abbotsford Home Support Services) [8]

Fraser Health Authority (Second Spring Adult Day Care) [2], New Westminster

Fraser Health Authority (Simon Fraser Health Services Delivery Area – Public Health, Continuing Care, Mental Health and Maple Cottage Detox) [8]

Fraser Health Authority (South Fraser Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Fraser Valley Care Centre Management Ltd. (Eden Intermediate Care Facility) [1p], Sardis

Fraserview Intermediate Care Lodge Co. Ltd. (Fraserview Intermediate Care Lodge) [1p], Richmond

German-Canadian Benevolent Society of British Columbia (German Canadian Care Home) [1], Vancouver

Glacier View Lodge Society (Glacier View Lodge) [1], Courtenay

Golden Ears Intermediate Care Society (Golden Ears Retirement Centre) [1], Maple Ridge

Good Shepherd Lodge Inc. (Good Shepherd Lodge) [3p], White Rock

Governing Council of the Salvation Army in Canada (Buchanan Lodge) [1], New Westminster

Governing Council of the Salvation Army in Canada, Harbour Light, The (Cordova Detox, The) [4], Vancouver

Governing Council of the Salvation Army in Canada, The (Sunset Lodge) [1], Victoria

Greater Vancouver Community Services Society (Greater Vancouver Home Support) [7], Vancouver

Greenridge Place Incorporated (Greenridge Place) [3], Victoria

Gulf Islands Intermediate and Personal Care Society, The (Greenwoods) [1], Salt Spring Island

Haro Park Centre Society (Haro Park Centre) [1], Vancouver

Heritage Home Intermediate Care Inc. (Heritage Home) [1p], Delta

Hillside Lodge Ltd. (Hillside Lodge) [3p], Surrey

Hilton Villa Care Centre Ltd. (Hilton Villa) [1p], Surrey

Hurst Management Ltd. (Sidney Care Home) [1p], Sidney

I.D.S. Management Ltd. (Melissa Park Lodge) [3p], Port Coquitlam

Icelandic Care Home Hofn Society, The (Icelandic Care Home) [1], Vancouver

Ilapogu Investments Inc. (Oriole Lodge) [3p], Abbotsford

Inglewood Private Hospital Ltd. (Inglewood Private Hospital, Lodge and Manor) [1p], West Vancouver

Interior Health Authority (Boundary Home Support Service) [7], Grand Forks

Interior Health Authority (Boundary Lodge) [1], Grand Forks

Interior Health Authority (Braemore Lodge) [3], Penticton

Interior Health Authority (Castlegar and District Home Support Services) [7], Castlegar

Interior Health Authority (Columbia View Lodge) [1], Trail

Interior Health Authority (Cranbrook Home Support Services) [7], Cranbrook

Interior Health Authority (Creston Valley Home Support) [7], Creston

Interior Health Authority (David Lloyd-Jones Home) [1], Kelowna

Interior Health Authority (Dr. F.W. Green Memorial Home) [1], Cranbrook

Interior Health Authority (East Kootenay Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Interior Health Authority (Gateby Intermediate Care Facility) [1], Vernon

Interior Health Authority (Golden and District Home Support) [7], Golden

Interior Health Authority (Hardy View Lodge) [1], Grand Forks

Interior Health Authority (Kelowna Home Support) [7], Kelowna

Interior Health Authority (Kimberley Special Care Home) [1], Kimberley

Interior Health Authority (Kiro Manor) [1], Trail

Interior Health Authority (Kootenay Boundary Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Interior Health Authority (Moberly Park Manor) [1], Revelstoke

Interior Health Authority (Mountain View Lodge) [1], Lillooet

Interior Health Authority (Nelson and District Home Support Services) [7], Nelson

Interior Health Authority (Nelson Jubilee Manor) [1], Nelson

Interior Health Authority (Noric House) [1], Vernon

Interior Health Authority (Okanagan Health Service Delivery Area – Public Health, Continuing Care, Mental Health Services provided by the former Okanagan Similkameen Health Region) [8]

Interior Health Authority (Okanagan Health Services Delivery Area – Public Health, Continuing Care, Mental Health, Armstrong Home Support Services, Shuswap Home Support Services, Vernon and District Home Support Services provided by the former North Okanagan Health Region) [8]

Interior Health Authority (Penticton Home Support Services) [7], Penticton

Interior Health Authority (Pioneer Villa) [1], Creston

Interior Health Authority (Ponderosa Lodge) [1], Kamloops

Interior Health Authority (Ridgewood Lodge) [1], Princeton

Interior Health Authority (Sagebrush Lodge) [1], Osoyoos

Interior Health Authority (Salmon Arm Pioneer Lodge) [1], Salmon Arm

Interior Health Authority (South Cariboo Home Support) [7], 100 Mile House

Interior Health Authority (South Hills Centre for Psychiatric Rehabilitation) [3], Kamloops

Interior Health Authority (South Okanagan Home Support) [7], Oliver

Interior Health Authority (South Similkameen Health Centre) [9], Keremeos

Interior Health Authority (Sunnybank Centre) [1], Oliver

Interior Health Authority (Swan Valley Lodge) [1], Creston

Interior Health Authority (Thompson Cariboo Health Services Delivery Area – Public Health, Continuing Care, Mental Health Services provided by the former Thompson Health Region) [8]

Interior Health Authority (Thompson Cariboo Health Services Delivery Area – Public Health, Continuing Care, Mental Health Services provided by the Former Cariboo Community Health Services Society) [8]

Interior Health Authority (Three Links Manor) [1], Kelowna

Interior Health Authority (Tom Uphill Memorial Home) [1], Fernie

Interior Health Authority (Trail and District Home Support and Alpha House) [7], Trail

Interior Health Authority (Trail and District Hospice Palliative Care Program) [6], Trail  
 Interior Health Authority (Trinity Center) [1], Penticton  
 Interior Health Authority (West Chilcotin Nursing Station) [9], Williams Lake  
 Invicta Enterprises Incorporated (New Greenwood Lodge) [3], Surrey  
 James Bay Health and Community Services Society (James Bay Community Project) [7],  
 Victoria  
 Jewish Home for the Aged of British Columbia (Louis Brier Home and Hospital) [1], Vancouver  
 Josephine Care Home Inc. (Josephine Care Home) [3p], Surrey  
 Juan de Fuca Home Support Services Ltd. (Juan de Fuca Home Support Services) [7], Victoria  
 Kaigo Retirement Communities Ltd. (Heritage Square) [1p], Vernon  
 Kaigo Retirement Communities Ltd. (Pioneer Square) [1p], Armstrong  
 Kamloops Personal Care Home Ltd. (Garden Manor) [3p], Kamloops  
 Kamloops Society for Alcohol and Drug Services (Phoenix Centre) [4], Kamloops  
 Kinsmen Retirement Centre Association (Kinsmen Retirement Centre) [1], Delta  
 L'Chaim Adult Daycare Society (L'Chaim Centre for Adult Daycare) [2], Vancouver  
 Lake Country Lodge Ltd. (Lake Country Manor) [1p], Lake County  
 Langley Care Society (Langley Lodge) [1], Langley  
 Laurel Lodge Ltd. (Laurel Lodge) [1p], Courtenay  
 Levi Labro and Carmen Labro (Labro Manor) [3], Vancouver  
 Little Mountain Residential Care & Housing Society (Adanac Park Lodge) [1], Vancouver  
 Little Mountain Residential Care & Housing Society (Little Mountain Place) [1], Vancouver  
 Luther Court Society (Luther Court) [1], Victoria  
 M. Kopernik (Nicolaus Copernicus) Foundation (Kopernik Lodge) [1], Vancouver  
 M.S.A. Manor Society, The (M.S.A. Manor) [1], Abbotsford  
 Maplewood House Society, The (Maplewood House) [1], Abbotsford  
 Marineview Housing Society (Cloverly House) [3], North Vancouver  
 Marineview Housing Society (Malchow House) [3], West Vancouver  
 Marpole-Oakridge Area Council Society (Marpole Place) [7], Vancouver  
 Meadowview Manor Inc. (Meadowview Manor) [3p], Mission  
 Melody House Group Homes Inc. (Melody House) [3p] Vancouver  
 Mennonite Intermediate Care Home Society of Richmond (Pinegrove Place) [1] Richmond  
 Morgan Place Holdings Ltd. (Morgan Place) [1p], Surrey

MPA – Motivation, Power and Achievement Society [3], Vancouver

MPA – Motivation, Power and Achievement Society (Sophia House) [3], Vancouver

MPA – Motivation, Power and Achievement Society (Tillikum House) [3], Vancouver

Murrayville Manor Specialized Adult Care Facility Ltd. (Murrayville Manor) [3p] Langley

Neufeld Investments Ltd. (Highland Lodge) [1p], Langley

New Vista Society, The (New Vista Care Home) [1], Burnaby

North Shore Private Hospital (1985) Ltd. (Lynn Valley Care Centre) [1p], North Vancouver

Northcrest Care Centre Ltd. (Northcrest Care Centre) [1p], Delta

Northern Health Authority (Acropolis Manor) [1], Prince Rupert

Northern Health Authority (Bulkley Lodge) [1], Smithers

Northern Health Authority (North Peace Care Centre) [7], Fort St. John

Northern Health Authority (North Peace Home Support) [7], Fort St. John

Northern Health Authority (Northeast Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Northern Health Authority (Northern Interior Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Northern Health Authority (Northern Interior Health Services Delivery Area – Quesnel – Public Health, Continuing Care, Mental Health Services provided by the Former Cariboo Community Health Services Society) [8]

Northern Health Authority (Northwest Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Northern Health Authority (Omineca Lodge (41) Retirement Home) [1], Vanderhoof

Northern Health Authority (Parkside Intermediate Care Home) [1], Prince George

Northern Health Authority (Peace River Haven) [1], Pouce Coupe

Northern Health Authority (Prince George & District Home Support) [7], Prince George

Northern Health Authority (Queen Charlotte Islands Health Centre) [6], Queen Charlotte City

Northern Health Authority (Rainbow Intermediate Care Home) [1], Prince George

Northern Health Authority (Rotary Manor) [1], Dawson Creek

Northern Health Authority (South Peace Home Support) [7], Dawson Creek

Northern Health Authority (Terrace Home Support Services) [7], Terrace

Northern Health Authority (Terraceview Lodge) [1], Terrace

Norwegian Old People’s Home Association (Normanna Rest Home) [1], Burnaby

Oak Bay Kiwanis Health Care Society (Oak Bay Kiwanis Pavilion) [1], Victoria

Peninsula Community Association (Peninsula Community Association) [7], Sidney

Peninsula Community Association (Salt Spring and Outer Gulf Islands Home Support Services) [7], Salt Spring Island

Pioneer Community Living Association (Pioneer House) [3], New Westminster

Pleasant View Housing Society 1980 (Pleasant View Care Home) [1], Mission

Port Coquitlam Senior Citizens' Housing Society (Hawthorne Care Centre) [1], Port Coquitlam

Pungun Holdings Ltd. (Sunrise Special Care Facility) [3], Abbotsford

Quesnel and District Child Development Centre (Quesnel Child Development Centre) [5], Quesnel

Quesnel Contact Line and Centre (Quesnel Contact Line) [6], Quesnel

Renfrew Care Centre Partnership (Renfrew Care Centre) [1p], Vancouver

Renfrew/Collingwood Seniors Society (Renfrew/Collingwood Adult Day Centre) [2], Vancouver

Residences for Independent Living Society (False Creek Residence, Steveston Residence) [1], Vancouver

Richmond Addiction Services Society (Richmond Addiction Services) [4], Richmond

Richmond Intermediate Care Society (Rosewood Manor) [1], Richmond

Rolling Winds Enterprises Inc. (Pender House) [3p], Vancouver

Royal Arch Masonic Homes Society (Royal Arch Masonic Home) [1], Vancouver

Royal Ascot Care Centre Ltd. (Royal Ascot Care Centre) [1p], Vancouver

Sayo Development Corporation (Craigend Resthome) [3p], Burnaby

Seto Holdings Ltd. (Stephen Lodge) [3p], Vancouver

Shelmarie Rest Home (1994) Inc. (Shelmarie Rest Home) [1p], Victoria

Sherwood Crescent Manor Ltd. (Sherwood Crescent Manor) [1p], Clearbrook

Simon Fraser Lodge Inc. (Simon Fraser Lodge) [1p], Prince George

Skipton Holdings Ltd. (Mountain View Home) [3p], Abbotsford

Societe du Foyer Maillard (Foyer Maillard) [1], Maillardville

South Fraser Home Support Society (South Fraser Home Support) [7], Surrey

South Peace Child Development Society (South Peace Child Development Centre) [5], Dawson Creek

South Victoria Home Care Society (South Victoria Home Care) [7], Victoria

St. James Community Service Society (St. James Community Service) [3], Vancouver

St. Jude's Anglican Home (St. Jude's Anglican Home) [1], Vancouver

St. Michael's Centre Hospital Society (St. Michael's Centre) [1], Burnaby

Tabor Home Society (Tabor Home) [1], Abbotsford

TCM TeleCare Management Inc. (TCM TeleCare Management) [9p], Burnaby

Three Links Care Society, The (Three Links Care Centre) [1], Vancouver

Trejan Lodge Ltd. (Trejan Lodge) [3p] Maple Ridge

Valleyhaven Guest Home (Valleyhaven Guest Home) [1], Chilliwack

Vancouver Coastal Health Authority (Cedarview Lodge) [1], North Vancouver

Vancouver Coastal Health Authority (Howe Sound Home Support Service) [7], Squamish

Vancouver Coastal Health Authority (Kiwanis Village Care Home) [1], Gibsons

Vancouver Coastal Health Authority (Magnolia House) [3], North Vancouver

Vancouver Coastal Health Authority (North Shore Community Health Services – Home Support)[7]

Vancouver Coastal Health Authority (North Shore Community Mental Health) [3]

Vancouver Coastal Health Authority (North Shore Home Support - Margaret Fulton Adult Day Centre and West Vancouver Adult Day Centre) [7], North Vancouver

Vancouver Coastal Health Authority (North Shore/Coast Garibaldi Health Services Delivery Area – North Shore Community Health Services – Public Health, Continuing Care, Mental Health Services provided by the former North Shore Health Region) [8]

Vancouver Coastal Health Authority (North Shore/Coast Garibaldi Health Services Delivery Area – Public Health, Continuing Care, Mental Health services provided by the former Coast Garibaldi Community Health Services Society) [8]

Vancouver Coastal Health Authority (Powell River and District Home Support) [7], Powell River

Vancouver Coastal Health Authority (Richmond Health Services Delivery Area – Richmond Community Health Services - Public Health, Continuing Care, Mental Health)[8]

Vancouver Coastal Health Authority (Richmond Lions Manor) [1], Richmond

Vancouver Coastal Health Authority (Shorncliffe) [1], Sechelt

Vancouver Coastal Health Authority (Sunshine Coast Home Support) [7], Sechelt

Vancouver Coastal Health Authority (Vancouver Detox) [4], Vancouver

Vancouver Coastal Health Authority (Vancouver Health Services Delivery Area – Vancouver Community Health Services – Public Health, Continuing Care, Mental Health) [8]

Vancouver Coastal Health Authority (Vancouver Health Services Delivery Area – Vancouver Community Mental Health Services) [8], Vancouver

Vancouver East Lions Society (The) (Lion's Den Adult Day Centre "Encourage") [2], Vancouver

Vancouver Island Health Authority (Campbell River Home Support) [7], Campbell River

Vancouver Island Health Authority (Central Island Health Services Delivery Area – Public

Health, Continuing Care, Mental Health, Home Support) [8]

Vancouver Island Health Authority (Comox Valley Home Support) [7], Courtenay

Vancouver Island Health Authority (Comox Valley Nursing Station) [9], Courtenay

Vancouver Island Health Authority (Cowichan Lodge) [1], Duncan

Vancouver Island Health Authority (Eagle Park Health Care Facility) [1], Qualicum Beach

Vancouver Island Health Authority (Hayward Heights) [3], Victoria

Vancouver Island Health Authority (North Island Health Services Delivery Area – Public Health, Continuing Care, Mental Health) [8]

Vancouver Island Health Authority (South Island Health Services Delivery Area – Community Dialysis Services) [9]

Vancouver Island Health Authority (South Island Health Services Delivery Area – Public Health, Continuing Care, Mental Health, Victoria Detox) [8]

Vancouver Island Health Authority (Yucalta Lodge) [1], Campbell River

Vancouver Island Housing Association for the Physically Disabled (1976) (Nigel House) [1], Victoria

VCPC Holdings Limited. (Chrysalis 22 & 24) [3p], Surrey

Vel-Rey Enterprises Ltd. (Vel-Rey Lodge) [3p], Langley

Victoria Chinatown Care Society (Victoria Chinatown Care Centre) [1], Victoria

Victorian Order of Nurses (VON) British Columbia (Family Respite Centre) [2], Vancouver

Villa Cathay Care Home Society (Villa Cathay Care Home) [1], Vancouver

Waddell’s Haven Guest Home Mission Ltd., (Waddell’s Haven Guest Home) [3p], Mission

West Shore Laylum Management Ltd.(West Shore Laylum) [1p], Delta

Westbank First Nation Development Co. Ltd. (Pine Acres Home) [1p], Westbank

Westcoast Native Health Care Society, The (Tsawaayuus - Rainbow Gardens) [1], Port Alberni

Whalley & District Senior Citizens' Housing Society (Kinsmen Place Lodge) [1], Surrey

White Rock Come Share Society (White Rock Come Share Centre, Surrey Come Share Centre) [2], White Rock, Surrey

Willingdon Park Hospital Ltd. (Willingdon Park Hospital) [1p], Burnaby

Windermere Care Centre Inc. (Windermere Care Centre) [1p], Vancouver

Windsor Manor Care Centre Ltd. (Windsor Manor Care Centre) [1p], Kelowna

Yaletown House Society (Yaletown House) [1], Vancouver

Yvonne Andrews Holdings Ltd. (English Manor/Clover Lodge) [3p], Victoria

## **ACUTE CARE COMPONENT**

### **Health Sciences Association (HSA)**

Bishop of Victoria (St. Joseph's General Hospital), Comox

Fraser Health Authority (Burnaby Hospital), Burnaby

Fraser Health Authority (Chilliwack General Hospital, Heritage Village, Parkholm Lodge), Chilliwack

Fraser Health Authority (Langley Memorial Hospital), Langley

Fraser Health Authority (Matsqui-Sumas-Abbotsford General Hospital), Abbotsford

Fraser Health Authority (Mission Memorial Hospital), Mission

Fraser Health Authority (Peace Arch Hospital), White Rock

Fraser Health Authority (Ridge Meadows Hospital and Health Care Centre), Maple Ridge

Fraser Health Authority (Royal Columbian Hospital and Eagle Ridge Hospital and Health Care Centre), New Westminster/Port Moody

Fraser Health Authority (Surrey Memorial Hospital), Surrey

Interior Health Authority (Brookhaven Care Centre, Cottonwoods Extended Care, Kelowna General Hospital), Kelowna

Interior Health Authority (100 Mile District Hospital), 100 Mile House

Interior Health Authority (Castlegar and District Community Health Centre), Castlegar

Interior Health Authority (East Kootenay Regional Hospital), Cranbrook

Interior Health Authority (Kelly Care Centre), Summerland

Interior Health Authority (Kootenay Boundary Regional Hospital), Trail

Interior Health Authority (Nicola Valley General Hospital), Merritt

Interior Health Authority (Overlander Extended Care Hospital), Kamloops

Interior Health Authority (Penticton Regional Hospital), Penticton

Interior Health Authority (Queen Victoria Hospital), Revelstoke

Interior Health Authority (Royal Inland Hospital), Kamloops

Interior Health Authority (Vernon Jubilee Hospital), Vernon

Northern Health Authority (Dawson Creek and District Hospital), Dawson Creek

Northern Health Authority (Dunrovin Park Lodge) [1], Quesnel

Northern Health Authority (G.R. Baker Memorial Hospital), Quesnel

Northern Health Authority (Mills Memorial Hospital), Terrace

Northern Health Authority (Pouce Coupe Care Home), Pouce Coupe

Northern Health Authority (Prince George Regional Hospital), Prince George

Providence Health Care Society (Mount Saint Joseph Hospital, Holy Family Hospital, St. Vincent's Hospital - Langara, St. Vincent's Hospital – Brock Fahrni Pavilion, St. Paul's Hospital, Youville Residence)

Vancouver Coastal Health Authority (Lions Gate Hospital), North Vancouver

Vancouver Coastal Health Authority (Powell River General Hospital), Powell River

Vancouver Coastal Health Authority (Squamish General Hospital/Hilltop House), Squamish

Vancouver Coastal Health Authority (The Richmond Hospital), Richmond

Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre - George Pearson Centre), Vancouver

Vancouver Coastal Health Authority (Vancouver Hospital and Health Sciences Centre, UBC Pavilions), Vancouver

Vancouver Island Health Authority (Campbell River and District General Hospital), Campbell River

Vancouver Island Health Authority (Cowichan District Hospital), Duncan

Vancouver Island Health Authority (Gorge Road Hospital, Royal Jubilee Hospital, Victoria General Hospital), Victoria

Vancouver Island Health Authority (Nanaimo Regional General Hospital), Nanaimo

Vancouver Island Health Authority (West Coast General Hospital), Port Alberni

## **CONTINUING CARE COMPONENT**

### **Health Sciences Association (HSA)**

A.C.M.C.J Holdings Ltd. (Haven Hill Retirement Centre) [1p], Penticton

Azimuth Health Program Management Ltd. (Barberry Lodge) [3p], Port Coquitlam

Baptist Housing Care Homes Society of B.C., The (Central Care Home) [1], Victoria

Bisha Enterprises Inc. (Blue Spruce Cottage) [3p], New Westminster

Burquitlam Intermediate Care Society (Burquitlam Lions Care Centre) [1], Coquitlam

C.L. Antonio Inc. (Katalin Home) [3p], Mission

Canadian Mental Health Association, Prince George Branch (CMHA, Prince George Branch) [3], Prince George

Cartier House Care Centre Ltd. (Cartier House) [1p], Coquitlam

Central Care Corporation (Arbutus Care Centre) [1p], Vancouver

Central Care Corporation (Capilano Care Centre) [1p], West Vancouver

Central Care Corporation (Holyrood Manor) [1p], Maple Ridge

Central Care Corporation (James Bay Lodge) [1p], Victoria

Chester House Care Facility Ltd. (Chester House) [3p], Vancouver  
CIPC (Ocean View) Limited Partnership (Ocean View Care Home) [1p], White Rock  
Coast Foundation Society (1974) (Coast Foundation) [3], Vancouver  
Columbian Centre Society (Columbia House) [3], Nanaimo  
CPAC (Carlton Gardens) Inc. (Carlton Lodge) [1p], Burnaby  
CPAC (Carlton Gardens) Inc.(Carlton Private Hospital) [1p], Burnaby  
CPAC (Malaspina Gardens) Inc., (Malaspina Gardens) [1p], Nanaimo  
Crestlene Lodge Ltd. (Crestlene Lodge) [3p], Delta  
Dania Home Society (Dania Home) [1], Burnaby  
Daniel Gaumont (Gaumont Residence) [3p], Kamloops  
Dufferin Care Centre Partnership (Dufferin Care Centre) [1p], Coquitlam  
Finnish Canadian Rest Home Association, The (Finnish Manor) [1], Vancouver  
Fraser Health Authority (CRESST South Fraser) [3], Surrey  
Fraser Valley Care Centre Management Ltd. (Eden Intermediate Care Centre) [1p], Sardis  
Glacier View Lodge Society (Glacier View Lodge) [1], Comox  
Good Shepherd Lodge Inc. (Good Shepherd Lodge ) [3p], White Rock  
Haro Park Centre Society (Haro Park Centre) [1], Vancouver  
I.D.S. Management Ltd., (Melissa Park Lodge) [3p], Port Coquitlam  
Interior Health Authority (Braemore Lodge) [3], Kelowna  
Interior Health Authority (Columbia View Lodge) [1], Trail  
Interior Health Authority (Kiro Manor) [1], Trail  
Interior Health Authority (Moberly Park Manor) [1], Revelstoke  
Interior Health Authority (Nelson Jubilee Manor) [1], Nelson  
Interior Health Authority (Pioneer Villa, Swan Valley Lodge) [1], Creston  
Interior Health Authority (Ponderosa Lodge) [1], Kamloops  
Interior Health Authority (Salmon Arm Pioneer Lodge) [1], Salmon Arm  
Interior Health Authority (Sunnybank Centre) [1], Penticton  
Interior Health Authority (Trinity Center) [1], Penticton  
Jewish Home for the Aged of British Columbia (Louis Brier Home and Hospital) [1], Vancouver  
Kaigo Retirement Communities Ltd. (Heritage Square) [1p], Vernon  
Kaigo Retirement Communities Ltd. (Pioneer Square) [1p], Armstrong  
Kamloops Society for Alcohol and Drug Services (Phoenix Centre) [4], Kamloops

Kinsmen Retirement Centre Association (Kinsmen Retirement Centre) [1], Delta  
Langley Care Society (Langley Lodge) [1], Langley  
Little Mountain Residential Care & Housing Society (Adanac Park Lodge) [1], Vancouver  
Little Mountain Residential Care & Housing Society (Little Mountain Place) [1], Vancouver  
MPA – Motivation, Power and Achievement Society [3], Vancouver  
New Vista Society, The (New Vista Care Home) [1], Burnaby  
Northern Health Authority (Bulkley Lodge), Smithers  
Northern Health Authority (Peace River Haven) [1], Pouce Coupe  
Oak Bay Kiwanis Health Care Society (Oak Bay Kiwanis Pavilion) [1], Victoria  
Pioneer Community Living Association (Pioneer House) [3], New Westminster  
Port Coquitlam Senior Citizens' Housing Society (Hawthorne Care Centre) [1], Port Coquitlam  
Quesnel and District Child Development Centre Association (Quesnel and District Child Development Centre) [5], Quesnel  
Richmond Intermediate Care Society (Rosewood Manor) [1], Richmond  
Royal Arch Masonic Homes Society (Royal Arch Masonic Home) [1], Vancouver  
T. Jordan Inc. [3p], Richmond  
The Finnish Canadian Rest Home Association (Finnish Manor) [1], Vancouver  
Vancouver Coastal Health Authority (Cedarview Lodge) [1], North Vancouver  
Vancouver Coastal Health Authority (Kiwanis Village Care Home) [1], Gibsons  
Vancouver Coastal Health Authority (Magnolia House) [3], North Vancouver  
Vancouver Coastal Health Authority (Richmond Lions Manor) [1], Richmond  
Vancouver Coastal Health Authority (Sunshine Coast Home Support) [7], Sechelt  
Vancouver Island Health Authority (Eagle Park Health Care Facility) [1], Qualicum Beach  
Vancouver Island Health Authority (Trillium Lodge) [1], Parksville  
Victoria Rest Home Ltd.(Victoria Rest Home) [3p], Victoria  
Waddell's Haven Guest Home Mission Ltd., (Waddell's Haven Guest Home) [3p], Mission  
Westbank First Nation Development Co. Ltd. (Pine Acres Home) [1p], Kelowna

### **Union of Psychiatric Nurses (UPN)**

Fraser Health Authority (Fraser Valley Health Services Delivery Area – Abbotsford, Chilliwack and Mission Community Mental Health Services Offices) [8]  
Fraser Health Authority (Simon Fraser Health Services Delivery Area – Burnaby Mental Health Services Adult In-Patient Unit; Burnaby Mental Health Services Adult Out-Patient Unit;

Burnaby Lougheed, Burnaby North, Burnaby South, Fraser Valley, Maple Ridge, New Westminister, Tri-Cities, and West Coast Community Mental Health Services Offices; Health Services Community Living Program; Maple Cottage Detox; and Fraser Valley Mental Health Support Team) [8]

Fraser Health Authority (South Fraser Health Services Delivery Area – Delta, Langley, Surrey Central, Surrey North, South Delta and White Rock/South Surrey Community Mental Health Services Offices; Boundary Health Unit – Surrey Office; Boundary Health Unit – Langley Office)[3]

Interior Health Authority (East Kootenay Health Services Delivery Area – Cranbrook, Invermere and Sparwood Community Mental Health Services Offices) [8]

Interior Health Authority (Kootenay Boundary Health Services Delivery Area – Grand Forks and Nelson Community Mental Health Services Offices) [3]

Interior Health Authority (Okanagan Health Services Delivery Area – David Lloyd–Jones Home)[1]

Interior Health Authority (Okanagan Health Services Delivery Area – Kelowna, Osoyoos, Penticton and Oliver Community Mental Health Services Offices) [3]

Interior Health Authority (Okanagan Health Services Delivery Area – Vernon, Salmon Arm and Revelstoke Community Mental Health Services Offices) [3]

Interior Health Authority (South Hills Centre for Psychiatric Rehabilitation) [3], Kamloops

Interior Health Authority (Thompson Cariboo Health Services Delivery Area – 100 Mile, Williams Lake Community Mental Health Services Offices) [8]

Interior Health Authority (Thompson Cariboo Health Services Delivery Area – Kamloops Community Mental Health Services Office)

Northern Health Authority (Northeast Health Services Delivery Area – Dawson Creek, Fort Nelson and Fort St. John Community Mental Health Services Offices) [3]

Northern Health Authority (Northern Interior Health Services Delivery Area – Northern Interior Community Health Services Regional Office, Prince George Community Mental Health Services Office, Vanderhoof Community Health Services Regional Office) [3]

Northern Health Authority (Northern Interior Health Services Delivery Area – Quesnel Mental Health) [3]

Northern Health Authority (Northwest Health Services Delivery Area – Kitimat, Prince Rupert, Terrace and Smithers Community Mental Health Services Offices) [3]

Northern Health Authority (Northwest Health Services Delivery Area – Terraceview Lodge) [1]

Pleasant View Housing Society 1980 (Pleasant View Care Home) [1], Mission

Vancouver Coastal Health Authority (North Shore/Coast Garibaldi Health Services Delivery Area – North Shore Community Mental Health Services Offices; Assessment and Treatment Services; and Community Psychiatric Services) [8]

Vancouver Coastal Health Authority (North Shore/Coast Garibaldi Health Services Delivery Area – Powell River and Squamish Mental Health Services Offices) [8]

Vancouver Coastal Health Authority (Richmond Health Services Delivery Area - Richmond Mental Health Team and Richmond Mental Health Emergency Service) [3], Richmond

Vancouver Coastal Health Authority (Vancouver Health Services Delivery Area - Vancouver Community Health Services – Regional Addiction Services) [4], Vancouver

Vancouver Coastal Health Authority (Vancouver Health Services Delivery Area - Vancouver Community Mental Health Services), Vancouver

Vancouver Island Health Authority (Central Island Health Services Delivery Area - Duncan, Nanaimo, Parksville, Port Alberni and Ucluelet Community Mental Health Services Offices) [8]

Vancouver Island Health Authority (North Island Health Services Delivery Area – Campbell River and Courtenay Community Mental Health Services Offices) [3]

Vancouver Island Health Authority (South Island Health Services Delivery Area – Island Mental Health Support Team; Victoria Mental Health Centre; Urgent Short Term Assessment and Treatment (USTAT)/Group Psycho-therapy (Victoria); Seven Oaks Mental Health Facility; Panama House; Styles Street Residential Facility; Adanac House; Wascana House; Empress Apartments; Black Wood Residential Facility) [8]

### **United Steelworkers of America, Local 1-425**

Interior Health Authority (Central Cariboo Home Support Services) [7], Williams Lake

### **Hospital Employees' Union**

Crossroads Treatment Centre Society, The (Crossroads Treatment Centre) [4], Kelowna  
St. Bernard House Ltd. (St. Bernard House) [3p], Vancouver

Williams Lake Jubilee Care Society (Jubilee Care House) [3], Williams Lake

### **Legend**

- [p] Private Employer
- [1] Long-Term Care
- [2] Adult Day Care
- [3] Mental Health
- [4] Alcohol and Drug
- [5] Child Development Centre
- [6] Community Service Agency
- [7] Home Support Agency
- [8] Health Region or Community Health Service Society
- [9] Other



**APPENDIX D**  
**MEMORANDUM OF UNDERSTANDING**  
**EARLY SAFE RETURN TO WORK**

The Union and the HEABC agree that ill or injured employees may benefit from involvement in Early Safe Return to Work Programs which may involve a number of initiatives such as a gradual increase in hours of work up to full shift hours, modified work, work place modification, a work hardening program, or, if necessary a change in work assignment.

Participation in such a program shall be voluntary for both the employee and the Employer and contingent upon the written consent of the employee's physician. The program shall be considered as part of the treatment/rehabilitation process. All employees engaged in a rehabilitation/treatment process shall be supernumerary.

The employee, an Employer designate responsible for the Early Safe Return to Work Program, the Union steward and the employee's immediate supervisor will meet to agree on a suitable program.

A written program for the employee will include:

1. An overview of the employee's program plan, including its expected outcome and end date. (Programs shall not exceed six months).
2. The number of phases in the program, their duration and the number of hours to be worked per shift in each phase.
3. A detailed outline of Employer and employee responsibilities under the program.
4. A schedule of evaluations to determine progress toward the program outcome. As a result of an evaluation, a program may be modified or discontinued by mutual consent of the parties.

Employees engaged in an Early Safe Return to Work Program shall be provided with a copy of the written program.

The Employer designate, in conjunction with the immediate supervisor, shall be responsible for making all necessary arrangements for the employee's return to the work place. The Union steward shall be allowed time away from her usual assigned duties to meet with Union members at the work site to familiarize them with the terms and conditions of their co-worker's return to work and to ensure co-worker support and encouragement.

The Union and the Employer agree that employees participating in an Early Safe Return to Work Program for 15 hours or more per week (effective September 30, 1993, fourteen point four (14.4) hours or more per week) are entitled to all the benefits of the agreement, on a proportionate basis, except medical, extended health, dental plan coverage, group life and LTD which shall be paid in accordance with Article 46. It is further agreed that participation in the program will not delay LTD entitlement.

Employees engaged in an Early Safe Return to Work Program will fall into one of four groups although on occasion an employee may, depending on changed circumstances, move

from one group to another. Wage and benefit entitlements, when participating in the program will be consistent with the terms of the agreement and are outlined below:

- Group 1: Employees suffering an occupational illness or injury who are in receipt of WCB payments.
- Receive full wages and benefits. (Article 42.07 Leave - Workers' Compensation)
- Group 2: Employees suffering a non-occupational illness or injury or who are awaiting acceptance of a WCB claim; who have accumulated sick time and/or who choose to utilize accumulated vacation time.
- Receive pay and appropriate premiums for all hours worked at the work place and receive sick pay/vacation pay for all hours not worked. All benefits continue uninterrupted.
- Group 3: Employees suffering a non-occupational illness or injury or who are awaiting acceptance of a WCB claim, who have no accumulated sick time and/or do not choose to utilize accumulated vacation time.
- Receive pay and appropriate premiums for all hours worked at the work place and receive UIC sick benefits for the balance, subject to their entitlement. Medical, dental, extended health, LTD, group life insurance and superannuation coverage are reinstated on commencement of the program and all other benefits are reinstated when working 15 hours (effective September 30, 1993: 14.4) or more per week as outlined in Article 11.03(B).
- Group 4: Employees in receipt of LTD benefits.
- These employees are considered disabled and under treatment.
  - These employees receive pay for all hours worked. The LTD plan will pay for hours not worked at 2/3 of basic month earnings at the date of disability. Benefits will be reinstated in the same manner as for Group 3, excepting LTD. Employees shall have their group life insurance premiums waived.
  - The cap in Appendix B, Section 3(D) is waived for the duration of the employee's participation in an Early Safe Return to Work Program.

**APPENDIX E**  
**MEMORANDUM OF UNDERSTANDING**  
**SAFETY IN THE WORK PLACE**

The parties will form an industry Safety in the Work Place Committee to research, recommend and promote safety in the work place. The Committee will consist of three members from each party.

The Committee will deal with a wide range of issues including violence in the work place and employee assistance programs (EAP's). The Committee will meet within sixty (60) days of signing the collective agreement. The Committee will make its initial report of findings and recommendations to the parties within six months of formation. Further reports are due at subsequent six month intervals. The future directions of the Committee will be reassessed on a six month rolling cycle.

The parties will pay the salary costs of their respective members of the Committee and will share equally common costs such as the cost of meeting rooms.

With respect to EAPs the parties agree to conclude, before the expiry of the collective agreement, a comprehensive study of EAPs. This study shall include a review of the information gathered to date by the industry with a view of determining;

- a) Which HEABC facilities presently have EAPs;
- b) the nature and scope of programs in place in these facilities;
- c) other EAP alternatives in the community, including multi-Employer programs and programs in remote locations.

The Committee's recommendations will include criteria for acceptable EAPs specifically including ways to ensure the confidentiality of all participants.

**APPENDIX F**  
**MEMORANDUM OF UNDERSTANDING**  
**OCCUPATIONAL HEALTH & SAFETY**

HEABC will encourage facilities to expand the OH&S knowledge and skill base of all OH&S committee members. Such measures may include in-services, courses offered by external agencies, video training and printed matter. Further, HEABC and the NBA will jointly seek additional funding to further OH&S committee members' education.

HEABC will encourage senior managers of member facilities to actively participate as members on their respective OH&S committees.

The NBA will continue to encourage its members to actively participate on OH&S committees in each facility.

**APPENDIX G**  
**MEMORANDUM OF UNDERSTANDING**  
**JOINT COMMITTEE EARLY SAFE RETURN TO WORK**

The parties agree to form an Early Safe Return to Work Committee consisting of:

- one HEABC staff member
- one Union staff member (on behalf of NBA)
- two Employer representatives
- two employee representatives selected by the Union.

**Purpose**

The purpose of the Committee is to promote the philosophy and encourage the introduction of Early Safe Return to Work Programs.

**Role and Function**

The role and function of the Committee are as follows:

1. Assist in the development of processes and structures for Early Safe Return to Work programs in facilities.
2. Act as an advisor to employees and Employers on Early Safe Return to Work programs in facilities.
3. Request information and provide feedback concerning individual Employer Early Safe Return to Work Programs.
4. Develop and promote industry pilot projects on Early Safe Return to Work programs and seek funding to support those pilot projects.
5. Develop and maintain an effective communications system for employees and Employers concerning Early Safe Return to Work initiatives.
6. The parties will perform regular appraisals of the Committee's work. The Committee will report to the parties on an annual basis.

The parties shall meet within one month of the signing of the agreement and at least quarterly thereafter over the term of the agreement.

The expenses of the committee members are the responsibility of the respective parties. Other agreed upon expenses shall be shared equally.

**APPENDIX H**  
**MEMORANDUM OF UNDERSTANDING**  
**RESULTS OF REHABILITATION PROGRAMS**

The parties believe that rehabilitation assessment and early safe return to work programs will result in an improvement over historical rates of successful rehabilitation.

The Early Safe Return to Work Committee will develop a report on rehabilitation rates before April 1, 1996 and after analyzing the impact of the programs, will estimate resulting savings to the benefit plan. The report will be submitted to the parties no later than 3 months prior to the expiry of the collective agreement and will be used in discussion of LTD benefits, rehabilitation assessment and early safe return to work programs at the next round of negotiations.

The parties agree that if the rehabilitation and early safe return to work programs result in an improvement over historical rates of successful rehabilitation, the Employer will favourably consider improvements of benefits for nurses who have been on LTD for several years in recognition of the resulting savings to the benefit plan.

The parties agree that the resulting savings from the program for the term of this agreement were included in payments pursuant to the Report and Recommendations of Industrial Inquiry Commissioner Vincent L. Ready.

**APPENDIX I**  
**MEMORANDUM OF UNDERSTANDING**  
**REHABILITATION ASSESSMENT BENEFIT**

The parties recognize the benefits of rehabilitation assistance for ill or injured employees. Therefore, the parties agree to jointly develop and produce an information package for employees that outlines the merits of participating in a rehabilitation program.

The rehabilitation assessment benefit is available to all employees accepted on LTD. The benefit shall include a comprehensive assessment of the employee's suitability and readiness to embark on an individualized rehabilitation program. This assessment shall be conducted by an independent agency(ies) selected by the Committee on Early Safe Return to Work.

1. An employee accepting the benefit shall be fully informed of the intent to assess her suitability for a rehabilitation program and the intent, if judged appropriate, to design an individualized rehabilitation program. The decision to participate in a rehabilitation assessment remains with the employee.
2. A rehabilitation assessment report will be provided to the employee and the Health & Benefit Plan Administrator.

3. Refusal to accept the rehabilitation assessment benefit or subsequent refusal to participate in a rehabilitation program will not affect an employee's LTD coverage rights or any sick leave payment rights.
4. The rehabilitation assessment shall be available to the employee at no cost and if travel is required, shall include reasonable travel and living expenses which shall be paid for by the Health and Benefit Plan Administrator.

**APPENDIX J**  
**MEMORANDUM OF UNDERSTANDING**  
**ARTICLE 49 – SUPERANNUATION**

Should the Pension Corporation permit employees who fall within the scope of the Pension (Municipal) Plan, as a result of a merger or amalgamation, an option to decline being covered by the Pension (Municipal) Plan, then the parties agree that guidelines governing such an option, as set out by the Pension Corporation, would prevail.

**APPENDIX K**  
**MEMORANDUM OF UNDERSTANDING**  
**INFOHEALTH SYSTEM**

Representatives of facilities not on the InfoHealth system or who discontinue use of the InfoHealth system shall, on request, meet with a representative of the BCNU Finance Department. The goal of the meeting is to reach a mutually acceptable method of forwarding the member information and dues.

**APPENDIX L**  
**MEMORANDUM OF UNDERSTANDING**  
**RETIREMENT PLAN FOR PROPRIETARY EMPLOYERS**

This Appendix deleted as of January 1, 2004.

Effective April 1, 1997, the provisions of the following Retirement Scheme shall be implemented for all proprietary Employers who were not subject to it prior to April 1, 1997.

All regular full-time employees and regular part-time employees, upon completion of the probationary period, shall be enrolled in a Retirement Scheme, the terms and conditions of which are as follows. Casual employees who have completed two (2) consecutive years of service and

who have earned thirty-five percent (35%) of the yearly maximum pensionable earnings in each of the two (2) years shall have the option of enrolling in the plan.

**1. Type of Plan**

The Plan will be a Defined Contribution Pension Plan.

**2. Rates and Terms of Contributions**

The contribution rate will be three percent (3%) by the Employer and (3%) by the employee, subject to the following conditions:

- (a) Irrespective of the vesting formula, Employer contributions will remain in the fund when employees terminate their employment.

**3. Allocation of Contributions**

Contributions and interest earnings will be allocated to the account of each individual member. Full disclosure of individual account balances will be regularly available, and in any case each member will receive an annual statement of her accumulated balance.

**4. Investment of Contributions**

All contributions will be directed to a guaranteed current interest account, provided that the intermediary chosen to hold the funds agrees to book value payouts.

**5. Vesting**

- (a)
  - (i) Employer contributions made to the Plan prior to January 1, 1993, will be vested in the employee as to fifty percent (50%) after five (5) years of contributory employment, and this percentage will increase by ten percent (10%) each subsequent year, reaching one hundred percent (100%) after ten (10) years.
  - (ii) Employer contributions made to the Plan on or after January 1, 1993, will be vested in the employee on the date the employee has completed five (5) years of employment with the Employer.
- (b)
  - (i) On termination of employment before retirement age, a non-vested employee will receive the balance arising from her own contributions in cash. Employer contributions on behalf of both non-vested and vested employees will remain in the fund.
  - (ii) On termination of employment before retirement age, vested employees shall either leave the contributions in the Plan or transfer their locked-in funds to another Registered Plan on a locked-in basis.

**6. Re-Allocation of Employer Contributions**

Employer contributions forfeited by terminating employees will be reallocated annually on a pro-rated basis to the accounts of the remaining employees so that the percentage allocated to each employee will equal the percentage his/her account bears in relation to total funds (e.g., an employee whose individual account at the time of annual reallocation constitutes five percent (5%) of total funds will receive five percent (5%) of the reallocated employee's contribution).

**7. Employee Participation**

All employees will participate in the plan upon completion of the probationary period and will make contributions accordingly, and such contributions will be matched by the Employer.

**8. Payments to Estate**

In the event of death prior to retirement, the balance of the individual account, based on Employer and employee contributions, will be paid in cash to the estate or designated beneficiary.

**9. Early or Late Retirement**

In the event of early or late retirement (at ages from fifty-five (55) years to seventy-one (71) years), the retiring employee will be entitled to the pension purchasable at the attained age based on the balance of the individual account. In the case of an employee who elects to retain employment with the Employer beyond the age of sixty-five (65), no further contributions will be made from his/her sixty-fifth (65th) birthday, unless by mutual consent between Employer and employee.

**10. Free Pension Shopping**

On retirement, the employee will be provided with free pension shopping for the purchase of an annuity from any company licensed in Canada to provide such annuities, and will be entitled to a full range of options.

**11. No Charge to Employees**

There will be no charge to employees on contributions, death, termination, or retirement benefits.

**12. Administration Costs**

All costs of administration will be borne by the Employer.

**13. Where any of the terms of this Appendix are in conflict with Provincial or Federal Pension Legislation, or with Revenue Canada Taxation or Pension Plan Registration Regulations, the requirement of the Legislation and/or Regulations will apply.**

**APPENDIX M**

**MEMORANDUM OF UNDERSTANDING**

**OUTSTANDING MEMORANDA OF UNDERSTANDING**

The Parties agree to meet immediately following the signing of the Collective Agreement to review and resolve all outstanding memoranda of understanding and/or attachments to the Master and Standard Collective Agreements existing prior to the Provincial Collective Agreement, and employee specific memoranda of understanding attached to other Collective Agreements that are subject to the Melding process, provided that they do not provide a superior benefit which has been discussed during the melding process.

Those memoranda which the Parties are unable to resolve, shall be referred to binding arbitration no later than January 2, 2003. The Parties agree that Vince Ready will act as sole arbitrator to resolve any and all memoranda remaining in dispute.

**APPENDIX N**  
**MEMORANDUM OF UNDERSTANDING**  
**STIIP PLANS**

For employees previously covered by STIIP plans, the following provisions apply:

The Plan will remain in effect until March 30, 1998. Effective March 31, 1998, the Employer will calculate employee sick leave in accordance with the HEABC/PCA Sick Leave Plan as if the employee had always worked under the Sick Leave Plan. In no event shall the calculation result in less than 18 days in the employee's Sick Leave Bank.

**APPENDIX O**  
**MEMORANDUM OF UNDERSTANDING**  
**STIIP PLANS – PAYOUT OF SICK LEAVE**

For employees previously covered by STIIP plans, the following provisions apply:

Employees working in the public service, the municipalities, GVMHSS, and Terraceview who had their sick leave banks previously frozen due to the implementation of STIIP plans will be permitted to retain those banks on the following basis:

1. The credits accumulated in those banks as of the date the STIIP plan is discontinued will be paid out at 50%, rather than 40%, in accordance with the terms of the Provincial Agreement;
2. A new sick bank will be generated for each employee, which includes amounts calculated pursuant to this Award under point number 7, plus any future accumulations. The payout of this bank shall be at 40% in accordance with the terms of the Provincial Collective Agreement; and
3. Employees who are absent due to sickness shall be required to utilize sick leave credits from the bank outlined in point #1 above, prior to utilization of credits from the bank outlined in point #2 above.

**APPENDIX P**  
**MEMORANDUM OF UNDERSTANDING**  
**ARTICLE 54 - ISOLATION ALLOWANCE**

Employees transferring from the Provincial Government, and who at the time of transfer were in receipt of isolation pay pursuant to the Eighth Master Collective Agreement between the Provincial Government and BCNU/UPN, shall receive an isolation allowance in accordance with Article 54 of the Provincial Collective Agreement.

**APPENDIX Q**  
**MEMORANDUM OF UNDERSTANDING**  
**ARTICLE 45 – VACATION CARRY-OVER/DEFERRED VACATION**

Vacation carry-over for employees currently in receipt of vacation carry-over will cease as of April 1, 1997. Further, affected employees will be required to use up the accrued deferred vacation banks by December 31, 1999.

**APPENDIX R**  
**MEMORANDUM OF UNDERSTANDING**  
**ARTICLE 26.01 – 36 HOUR WORK WEEK**

Employees who worked thirty-five (35) hours per week, as full-time employees, prior to June 1, 1997, are subject to the following provisions:

Employers, may at the local level, maintain the 35 hour week for specific employees, provided:

1. The employees are currently working a 35 hour week; and
2. The Employer wishes to retain those employees on a 35 hour work week.

In these circumstances, employees will retain their full-time status for as long as they work a 35 hour week. It is understood that all other full-time employees, including new employees, will work a 36 hour week.

## **APPENDIX S**

### **MEMORANDUM OF UNDERSTANDING**

#### **ARTICLE 25, 27, 28 & RELATED ARTICLES - COMMUNITY-BASED SERVICES SECTION, FLEXIBLE WORK SCHEDULES, OVERTIME, SHIFT PREMIUMS**

The Parties agree that the principles contained in the *Government of the Province of British Columbia (Northern Interior Health Unit) and BC Nurses' Union* (July 19, 1996; Donald Munroe, Q.C.) Arbitration Award will govern the Parties' interpretation and application of the above-noted provisions, with respect to the matter of when overtime and shift premiums are payable to employees working a flexible work schedule.

## **APPENDIX T**

### **MEMORANDUM OF UNDERSTANDING**

#### **LEASED VEHICLES FOR EMPLOYEES TRANSFERRED FROM THE PUBLIC SERVICE, THE MUNICIPALITIES, AND THE CAPITAL HEALTH REGION**

Should employees transfer from the Public Service or a Municipality to an Employer covered by this Agreement, and should vehicles be transferred by the Public Service or Municipalities that are currently being used by these employees, then the following named employees will continue to utilize these vehicles on Employer business for as long as the vehicles are available, or until December 31, 1999, whichever occurs first.

## **APPENDIX U**

### **MEMORANDUM OF UNDERSTANDING**

#### **SPECIAL LEAVE BANKS FOR FORMER PUBLIC SERVICE AND MUNICIPAL NURSES**

The parties agree that, pursuant to the Ready Award dated May 28, 1998, full-time nurses transferred from the Public Service and Municipalities shall receive a credit of ten (10) days special leave as at June 1, 1997. Part-time employees shall be prorated. From that point forward the accrual for credits shall be based on the formula established in the Provincial Collective Agreement.

## **APPENDIX V**

### **MEMORANDUM OF UNDERSTANDING**

#### **HEALTH CARE OCCUPATIONAL HEALTH AND SAFETY AGENCY**

The parties recognize that there is an ability to involve other agencies and government, through partnerships, thereby multiplying the advantages of working together.

The Parties recognize that the ability to promote best practices and conduct necessary research is enhanced through a joint effort, thereby increasing acceptance, trust and understanding of solutions to mutually beneficial objectives.

The Parties recognize the benefit of and are committed to establishing a government funded approach to joint identification and implementation strategies where safe work environments, healthy workforces and quality patient care can be achieved through prevention, safe workloads, promotion of safe work practices, safe early return to work, pilot programs and sharing of best practices among union members, employers, and industry at large.

To that end, the Parties agree to establish a jointly run agency for the purpose of developing and evaluating program objectives with respect to prevention programs and compliance with Workers' Compensation Board requirements.

Where the Agency identifies practices, programs or models which have the potential to improve occupational health and safety or improve compliance with Workers' Compensation Board regulations and recommendations in the health sector, the Agency shall promote the adoption of the practice, program or model in accordance with Agency guidelines or with such modifications deemed by the Agency to provide an equal or greater degree of protection to workers.

## **APPENDIX W**

### **MEMORANDUM OF UNDERSTANDING**

#### **WORKERS' COMPENSATION BOARD LEAVE**

Additional shifts worked by part-time employees, shift and weekend premiums, responsibility pay, and statutory holiday premiums (in accordance with the three arbitration awards listed below) shall be taken into account when calculating "regular net take-home wages":

Surrey Memorial Hospital and BCNU; Donald Munroe; April 1, 1996: Peace Arch Hospital and BCNU; Mervin Chertkow; December 2, 1997: Vancouver Hospital and Health Sciences Centre and BCNU; Donald Munroe; January 28, 1998.

**APPENDIX X**  
**MEMORANDUM OF UNDERSTANDING**  
**EXTENDED HEALTH CARE AND DENTAL BENEFITS**

**Re: Article 46.02 (Extended Health Care Coverage) and Article 46.03 (Dental Coverage)**

Notwithstanding the reference to the Pacific Blue Cross Plan in Article 46.02 (Extended Health Care Coverage) and Article 46.03 (Dental Coverage), the Parties agree, that where an Employer in Group A, Group B, or Group C of Article 46 of the 1996 to 1998 PCA currently provides these benefits under another plan, it is understood that such plans are mutually agreed providing the overall level of benefits meets or exceeds the level of benefits under the Pacific Blue Cross Plan.

**APPENDIX Y**  
**MEMORANDUM OF UNDERSTANDING**  
**CLIENT SPECIFIC NURSES FROM HOME SUPPORT AGENCIES**

1. The assignment of nurses to clients will continue in accordance with current practices for all types of assignments. These assignments include the assignment of clients to regular employees and casual employees, and upon regular employees losing hours, the reallocation of employees to other clients, and the assignment of replacement hours.
2. An employee who works in client specific assignment(s) for a minimum of 14.4 hours per week, up to 36 hours per week, on an ongoing basis, who has worked these hours in excess of 4 months, and who is expected to continue to work these hours for an ongoing period, will be entitled to regular status.
3. It is understood that employees who choose to become regular will no longer be able to restrict their availability for hours. Employers have the right to determine the total hours of work per week to which employees are assigned.
4. Employees who meet the requirements outlined in #3 above, will have a choice to retain casual status or apply for regular status. The Employer may then reorganize the work in an effort to determine whether a regular position can be sustained for that employee.
5. Employees would retain regular status for as long as they continue to work within this range of hours, that is 14.4 to 36 hours per week.
6. The Employer will make every effort to find replacement assignments for these employees if they lose hours within this range. This means, that if qualified, these employees would be presented by the Employer to any new clients coming onto service.

7. Should they fall below this range of hours on an ongoing basis, displacement will be deemed to have occurred. Employees will have the option to revert to casual status or exercise their displacement options.
8. If employees choose displacement, the Employer will make every effort to find replacement assignments for these employees. This means, that if qualified, these employees would be presented by the Employer to any new clients coming onto service. This will be the full extent of the Employer's obligations.
9. The hours of assignments, and the assignments themselves, are subject to fluctuation, on short notice. Where it is possible to reschedule these hours, they will be. Where the Employer is reimbursed for the lost hours, the employee will be paid accordingly.
10. The following provisions of the Provincial Collective Agreement apply to regular employees pursuant to this Memorandum:
  - Articles 1 to 10
  - Articles 12 and 13
  - Articles 15 and 16
  - Article 18.05, as amended \*
  - Articles 20 to 24
  - Article 25.01
  - Article 25.02 - in addition, it is understood that work schedules are based on client needs and preferences.
  - Article 25.06
  - Article 25.07
  - Article 25.08(B)
  - Article 25.09
  - Article 25.10
  - Article 26
  - Article 27.01 to 27.04
  - Articles 28 to 62
  - Section 2 (or articles relocated to Section 1)

This Framework for Settlement will be implemented within 60 days following ratification.

This Framework for Settlement is subject to funding from the applicable Ministries of the Provincial Government.

\* 18.05 is amended to read as follows:

The Parties to the collective agreement recognize the value of orientation programs for employees and that the responsibility for providing such programs lies with the Employer. The Employer agrees to provide such orientation in a manner it deems appropriate to employees new to the Program. Orientation shall include:

- (A) organizational structure
- (B) relevant policies and procedures
- (C) duties of the position.

Employees required to attend such programs will be paid at the applicable rate of pay.

*Note:* General practice on how employees are presented to clients for selection:

*Upon new clients coming onto service, the Employer contacts qualified employees by phone to determine whether they are willing to be presented to a client for an interview. Should the Employer have some notice of the client coming onto service (i.e. two to three weeks), qualified employees, whose availability is consistent with the client's schedule of care, and who are in an appropriate geographic location, will be presented to the client, by seniority, subject to the priority "presentment" below. If the client requires service immediately, the Employer will be more focused on contacting qualified employees that it knows are readily available.*

*Priority "presentment" is offered to those employees who have been displaced, who have lost hours, who return from long-term leaves of absence, or who desire more hours or different hours of work, in that order. External candidates are given last priority. The assignment(s) may then be filled within the total discretion of the client.*

## **APPENDIX Z**

### **MEMORANDUM OF UNDERSTANDING**

#### **STANDARDIZATION TO THE PROVINCIAL COLLECTIVE AGREEMENT**

1. Except as set out below, all nurses in the Nurses bargaining unit covered by certifications in place as of January 1, 1999 will receive full and complete application of all the provisions of the Provincial Collective Agreement effective from April 1, 1999.
2. Except as specified otherwise in the Protocol Agreement for new certifications as agreed January 18, 2000 with respect to bargaining units certified after October 1, 2000, the nurses affected will receive full and complete application of all the provisions of the Provincial Collective Agreement effective from six (6) months after the date of each certification. Any bargaining units certified after October 1, 2003 will only be covered by this provision with the mutual agreement of HEABC and the NBA.
3. Nurses who are not covered by an existing reclassification process (for example, Memoranda of Understanding 17 and 18) will be paid at the level one rate at the time that they are standardized to the Provincial Collective Agreement. These nurses will then be eligible for reclassifications after April 1, 2000 under Articles 21 and 22 of the Provincial Collective Agreement. However, during the term of the 1998-2001 collective agreement, the costs of such reclassifications will be limited to \$500,000.
4. During the term of the 2001-2004 collective agreement, the costs of reclassification for new certifications will be limited to \$1,000,000.

5. There shall be no superior benefits maintained by any nurse who is standardized to the Provincial Collective Agreement on or after April 1, 1999 by virtue of the application of the foregoing provisions.

**APPENDIX AA**  
**MEMORANDUM OF UNDERSTANDING**  
**ALTERING WORK LOCATIONS**

The parties recognize that regionalization of health services provides opportunities to effect efficiencies and to enhance the delivery of health care. Part of this process is the effective use of the region's human resources, including the ability to have multi-site positions.

The parties also recognize that voluntary solutions are the preferred method of creating multi-site positions.

Therefore, the parties agree to establish a joint Union/Management Committee with six representatives designated by HEABC and six representatives designated by the Nurses' Bargaining Association for the purpose of creating a template which regions may use to guide their establishment of multi-site positions. The issues identified by the Nurses' Bargaining Association in their October 27, 1998 document will form part of the discussion.

The committee will meet no less than six times and will make recommendations on a template to both HEABC and Nurses' Bargaining Association no later than May 30, 1999.

**APPENDIX BB**  
**MEMORANDUM OF UNDERSTANDING**  
**JURISDICTIONAL AGREEMENT**

The parties agree to adhere to the Jurisdictional Agreement for the Nurses Bargaining Association as written by John Baigent on August 4, 1998.

**JURISDICTIONAL AGREEMENT**  
**FOR NURSES' BARGAINING ASSOCIATION**

The signatories to this agreement recognize that jurisdictional disputes divide workers and inhibit Union from cooperating to achieve improved working and social conditions for their members.

We have determined that the best way to reduce/eliminate the disruptive effect of these disputes, is to have clear jurisdictional guidelines which are agreed by all the Unions in the Association.

The Unions who form the Nurses' Bargaining Association agree to the following jurisdictional principles to guide themselves and any third party in the settlement of questions about which Union an employee covered by the Provincial Collective Agreement, belong to:

- 1) Nurses who change jobs/credentials at their current worksite, do not change their Union membership.
- 2) Newly hired RNs and RPNs (single registered) join the Union which represents the predominant number of nurses with their credentials at the worksite. Newly hired dual registered nurses will choose their Union at the time of hire and will remain in that Union unless they change worksite. In all cases (RN, RPN, dual registered) if there is only one association member Union representing nurses at that worksite, they join that Union.

Notwithstanding the above paragraph, in those workplaces where UPN and BCNU have in the past shared a joint certification, RNs will become BCNU members, RPNs will become UPN members, and dual registered nurses will have their choice of either BCNU or UPN as their Union. See above.

- 3) The Union who organizes a first certification, negotiates that certification into the Nurses' Provincial Collective Agreement.

As ordered by John Baigent, Umpire, August 4, 1998.

## **APPENDIX CC LETTER OF UNDERSTANDING**

Deleted.

## **APPENDIX DD LETTER OF UNDERSTANDING**

### **RE: New Graduates: Mentorship Program**

Employers and employees may, at the local level, agree to implement a Mentorship Program for newly graduated Registered Nurses and Registered Psychiatric Nurses. The purpose of the program is to guide/support new graduates' transition from "practice ready" to "job ready".

The program will include newly graduated RNs and RPNs.

*The new graduates will be hired as casual employees and will be given temporary full-time/part-time assignments for up to the fifteen (15) weeks of the Mentorship Program. Article 17.03 shall not apply to such assignments.*

Educational sessions, for both mentor and new graduate, will be held at the beginning and end of the agreed upon time period.

Each new graduate will have extra “orientation” of four full shifts with a buddy, except where a new graduate’s preceptorship has been on the same unit.

## **APPENDIX EE**

### **LETTER OF UNDERSTANDING**

#### **RE: Transition to the Municipal Pension Plan**

Considering that the parties have agreed to bring all eligible employees into the Municipal Pension Plan effective January 1, 2004, this will confirm our intentions to discuss and mutually agree upon a process for employees to transfer to the Plan from other retirement schemes. This will also confirm that in determining eligibility, service with the Employer prior to January 1, 2004 will be recognized.

It is also agreed that the parties will meet within six months of the date of ratification to discuss the development of a transition process. In the event the Parties are unable to agree upon a process after thirty days either party may refer the outstanding issues to Mr. Stephen Kelleher for final and binding resolution.

Proprietary Employers who are certified after the date of ratification of the 2001-2004 Nurses’ PCA may choose to join the Municipal Pension Plan six months after their date of certification rather than establish a Retirement Plan under Appendix L. Proprietary Employers who are certified prior to the date of ratification of the 2001-2004 Nurses’ PCA are not precluded from voluntarily enrolling in the Municipal Pension Plan prior to January 1, 2004.

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