

**AGREEMENT**

**BETWEEN:**

**COMPASS GROUP CANADA (HEALTH SERVICES) LTD.  
doing business as**

**MORRISON MANAGEMENT SPECIALISTS  
and/or**

**MORRISON HEALTHCARE FOOD SERVICES**

**(Hereinafter referred to as "Morrison")**

**AND:**

**United Steelworkers  
LOCAL 2009**

**(Hereinafter referred to as "Union")**

**(KinVillage Unit)**

**December 6, 2010 – December 5, 2013**

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## **ARTICLE 1: PARTNERSHIP AGREEMENT**

### **Section 1: Mission Statement**

Morrison and the Union are committed to working together to deliver high quality food, laundry and housekeeping services to the citizens of British Columbia and to the creation of employment opportunities for Union members in British Columbia.

Morrison and the Union accept and understand that the expansion and security of employment for USW members as Morrison employees is dependent upon the competitiveness and economic viability of Morrison for which the Union and Morrison accept joint responsibility.

The success of our partnership will be based upon the following criteria:

- X A well-trained, highly-motivated workforce committed to the satisfaction of Morrison clients, their patients/residents and the families of those patients/residents
- X The integration of people, technology and operating systems
- X A participative environment with shared goals and a recognition of contributions to results
- X A cooperative and mutually supportive workplace founded on trust, dignity, respect, fairness and honesty
- X Open and effective communication
- X Provision of adequate resources for our people to succeed
- X Shared decision-making in areas mutually agreed upon by the parties
- X A strong union and a strong management acknowledging and respecting each other's interests and responsibilities
- X Operations consistent with Morrison' "balanced scorecard" and its goals
- X Food handling practices, quality assurance, sanitation

Morrison and the Union are committed to work continually and creatively to enhance and expand our partnership.

The Parties recognize the necessity of providing a dining and service experience for the residents of Central Care Corporation Home that is based on meals that meet the nutritional and quality standards stipulated by the contract between Morrison and its client and that are presented and bussed in an efficient and timely manner.

### **Section 2**

Should either party have or realize a serious and substantive concern with the terms and conditions of this Agreement during its term, that party shall notify the other in writing of the concern and both parties shall meet to discuss and mutually resolve the concern(s). Such discussions and any resolution by mutual agreement resulting from such discussions shall be consistent with, and pursuant to, Mission Statement in Article 1, Section 1, above. It is agreed that if the parties are unable to come to a mutual agreement to resolve the concern or issue, then both parties have the right to refer the concern or issue to a third party to assist in resolving the concern or issue. Both parties agree that the third party will have the full authority to provide a bidding resolution.

### Section 3 – Human Rights Code

*The Employer and the Union subscribe to the principles of the Human Rights Code of British Columbia that includes no discrimination based on: age, race, sex, national or ethnic origin, colour, religion, disability, marital status, family status, or conviction of an offence for which a pardon was granted. It is further understood that an Employee or the Local Union may grieve any alleged violation of the Human Rights Code by the Employer.*

### ARTICLE 2: BARGAINING AGENCY

#### Section 1 : Recognition

Morrison recognizes the Union as the exclusive bargaining agent for all of its employees employed in the performance or provisions of food, laundry and housekeeping services operated by Morrison at the Kinsman Retirement Centre, 5410 10<sup>th</sup> Avenue, Delta B.C. pursuant to a contract between Morrison and Kinsman Retirement Centre.

#### Section 2 : Work

Work customarily performed by the employees in the bargaining unit shall not be done by persons excluded from the scope and jurisdiction of this Agreement, except for the purpose of development, audit, quality control, rest periods and meal breaks, on-the-job training, instruction of employees or in cases of emergency. **It is also understood that a Manager/Supervisor is a working Manager/Supervisor. Any grievance arising from this provision will be initiated at Sept 2 of the grievance procedure.**

### ARTICLE 3: MANAGEMENT RIGHTS

#### Section 1

Subject to the provisions of this Agreement, the Union acknowledges that Morrison has and retains the exclusive right and responsibility to manage its facilities as it sees fit, including but not limited to the following:

- (i) To plan, direct and control operations, to schedule productions and other activities, to determine the products to be produced and the methods, processes and means of productions and other activities, to determine the location of operational facilities and the extent to which a facility or any part of the facility shall be operated.
- (ii) To hire, promote, demote, and lay-off employees and to discipline, suspend and discharge employees for proper cause.
- (iii) To direct the employees, including the right to decide on the number of employees needed by Morrison, or the number of employees required for any task at any time, to change the number of employees assigned to any task, to organize the work, to assign the work, to schedule shifts, to maintain order, discipline and efficiency in the operations.
- (iv) The selection of Managers/Supervisors shall be entirely a matter for Morrison' discretion.

- (v) To make and to alter from time to time rules and regulations to be observed by all Employees. The Union and affected employees shall be notified of any new or changed rule or regulation taking effect.

## **Section 2**

It is expressly understood that all management rights not specifically altered, limited, or eliminated by this Agreement shall remain the rights of Morrison.

## **Section 3**

This Article will not be used in a discriminatory manner against any person, employee or group of employees (including trade unions or their members) and management rights under this Article shall not be exercised in any way inconsistent with or contrary to any express terms or provisions of this Agreement.

## **ARTICLE 4: UNION SECURITY**

### **Section 1: Hiring Hall**

When employees are required by Morrison, they shall be hired through the hiring hall operated by the Union. In each case, the Union shall refer up to three (3) candidates for a particular job, of which Morrison, in its sole discretion, may hire one.

In referring candidates to Morrison, the Union shall whenever possible refer candidates with a previous, satisfactory work experience with Morrison and, if unavailable, candidates who satisfy Morrison' hiring criteria for the required position. Such criteria shall be supplied by Morrison, in confidence, to the Union and, as amended by Morrison, from time to time thereafter.

In the event that, following its consideration of candidates referred by the Union hiring hall Morrison does not, in its sole discretion, hire anyone referred by the Union and opts to hire an external candidate, that candidate must first be accepted as a member of the Union and then be referred by the Union to Morrison.

The parties to this Agreement will address issues such as seniority, competence, name requests, training requirements, and other matters relevant to the hiring hall in a manner consistent with the foregoing in a Supplement to this Agreement which shall be binding on the parties.

### **Section 2: Union Shop**

All employees shall maintain membership in the Union throughout the term of this Agreement, as a condition of continued employment.

### **Section 3 : Maintenance of Membership**

Any employee who is a member in good standing, or is reinstated as a member of the Union shall, as a condition of continued employment, maintain such membership in good standing throughout the term of this Agreement.

#### **Section 4: Discharge of Non-members**

Notwithstanding anything contained in the foregoing Sections 2 and 3 of the Article, no employee shall be subject to discharge except for refusal to pay union dues. If an employee fails to pay union dues within seven days after Morrison and the employee have been notified by the Union of the employee's delinquency, such employee shall be discharged forthwith by Morrison. In such circumstances the Union agrees to hold Morrison harmless and to indemnify Morrison for and against costs arising as a consequence of such discharge. Further, a discharge in such circumstances shall not be the subject of any grievance or arbitration.

#### **Section 5: Union Membership**

No employee shall be subject to any penalties against his/her application for membership or reinstatement, except as may be provided for in the USW Constitution.

#### **Section 6: No Discrimination for Union Activity**

**The Employer and the Union agree that there shall be no discrimination, interference, restriction, or coercion exercised or practised with respect to any employee for reason of membership or activity in the Union.**

#### **Section 7: Bulletin Boards**

Morrison shall provide space for one bulletin board for the posting of legitimate Union materials as approved for posting by the Steward or his/her alternate. The Union will provide Morrison with a copy of the material posted prior to its posting.

#### **Section 8: Check-off**

Morrison shall request all employees at the time of hiring to execute the following assignment of wages in duplicate, the forms to be supplied by the Union.

#### **Application for Membership**

This assignment shall be effective immediately. Morrison shall remit the dues deducted pursuant to such assignment (until and unless said assignment is revoked by the employee) to the Local Union named therein not less often than once each month, with a written statement of names of the employees for whom the deductions were made and the amount of each deduction.

#### **Section 9: Recognition and Rights of Stewards**

Morrison recognizes the Union's right to select one Steward and one alternate Steward per twenty-five (25) bargaining unit employees to represent the employees. The Union agrees to provide Morrison with the names of the employees designated as Stewards and alternate Stewards who will serve in the Stewards' absence. Stewards shall obtain the permission for his/her immediate supervisor before leaving his/her work to perform his/her duties as Stewards. Leave from work for this purpose shall be with pay and shall not be unreasonably withheld. On resuming his/her normal duties, Stewards shall notify his/her Supervisor. Stewards will make every effort to perform their duties as a Steward outside of working hours.

The duties of a Steward shall include:

- (i) investigation of grievances and assisting any employee whom the Steward represents in presenting a grievance in accordance with the grievance procedure;
- (ii) supervisor of ballot boxes and other related functions during votes; and
- (iii) attend meetings at the request of Morrison or joint Union/Management Committees.

Under no circumstances shall a Union Steward take an action or issue any instruction, which will interfere with the operations or affairs of Morrison, or with the management of or direction of the workforce.

### **Section 10: Access to Operation**

Official Union Representatives shall obtain reasonable access to Morrison' Employees for the purposes of this Agreement, including the ratification of this Agreement by Morrison' Employees, which access shall be granted by Morrison at the Union's request and on such reasonable written terms and conditions as may be laid down by Morrison.

### **Section 11: Volunteers**

The Union understands and agrees that volunteers play an important and integral role within facilities owned and operated by Morrison' clients and that such volunteers are an important and necessary link to the broader communities served by Morrison' clients. The Union encourages the use of such volunteers by Morrison' clients in the interests of the broader communities served by Morrison' clients.

### **Section 12: Training and Education Fund**

Morrison shall, upon the ratification of this Agreement by the bargaining unit contribute seven cents (\$0.07) per employee per regular hour worked to the USW, Local 2009 Training and Education Fund.

## **ARTICLE 5: JOINT UNION/MANAGEMENT CONSULTATION**

### **Section 1: Labour/Management Consultation Committee**

The Labour/Management Consultation Committee will meet on a regular basis to promote the Cooperative resolution of workplace issues, including workload, to respond and adapt to changes in the economy, to foster the development of work related skills and to promote workplace productivity.

## **ARTICLE 6: TECHNOLOGICAL CHANGE/ADJUSTMENT**

Section 54 of the *Code* applies to this Agreement. It states:

"54 (1) If an employer introduces or intends to introduce a measure, policy, practice or change that affects the terms, conditions or security of employment of a significant number of employees to whom a collective agreement applies,



(a) the employer must give notice to the trade union that is party to the collective agreement at least 60 days before the date on which the measure, policy, practice or change is to effected, and

(b) after notice has been given, the employer and trade union must meet, in good faith, and endeavour to develop an adjustment plan, which may include provisions respecting any of the following:

(i) consideration of alternatives to the proposed measure, policy, practice or change, including amendment of provisions in the collective agreement;

(ii) human resource planning and employee counselling and retraining;

(iii) notice of termination;

(iv) severance pay;

(v) entitlement to pension and other benefits including early retirement benefits;

(vi) a bipartite process for overseeing the implementation of the adjustment plan.

(2) If, after meeting in accordance with subsection (1), the parties have agreed to an adjustment plan, it is enforceable as if it were part of the collective agreement between the employer and the trade union.

(3) Subsections (1) and (2) do not apply to the termination of the employment of employees exempted by section 65 of the Employment Standards Act from the application of section of that Act."

## **ARTICLE 7: HOURS OF WORK**

### **Section 1: Hours of Work**

**The Employer** does not guarantee hours of work to any employee and reserves the right to schedule work, including overtime work, and will give reasonable consideration to personal reasons from individual employees for inability to work overtime.

**It is agreed that no shifts shall be scheduled less than four (4) hours in duration. The minimum pay for a day shall be four (4) hours pay. In the event that the Employer intends to make significant changes in any hours of work or work days, it shall provide the Union a minimum of twenty (20) working days' notice. The notice requirement may be reduced by mutual agreement of the parties, and the Union shall not unreasonably withhold its agreement.**

### **Section 2: Overtime**

**The Employer will offer overtime to senior employees on shift in the classification where overtime is required pursuant to Operational Unit Seniority as defined in Article 10, provided the senior employees indicate in advance their availability for such overtime. For greater certainty, absent acceptance of the overtime offer, the most junior employee in the relevant classification shall perform in the overtime. The regular hours of work for employees shall be eight (8) hours per day and forty (40) hours per week. Employees on regular hours of work will receive their rate and one-half for any hours worked over eight (8) hours per day**

and forty (40) hours per week and double straight time rates shall be paid for hours worked in excess of twelve (12) hours per day. Employees working regular scheduled shifts shall receive overtime for all hours of work required by the Employer after five (5) scheduled days in the week regardless of how many hours they have worked in the week. Employees requesting to work after five (5) scheduled days shall receive overtime only after working more than forty (40) hours in the week. However, the Employer shall ensure that an Employee has at least thirty-two (32) consecutive hours free from work each week, or pay an Employee one and one-half (1 ½) times the regular wage for time worked. Employees may not exercise their seniority rights to require the Employer to provide them with work after five (5) scheduled days being worked. There shall be no duplication or pyramiding of overtime payment nor shall overtime hours paid for under this Article be used in computing the forty (40) hours per week.

Overtime shall be so determined with the understanding that the provisions of the Employment Standards Act be followed in any event.

### **Section 3: Rest Periods and Meal Breaks**

All employees working shifts of more than five (5) to eight (8) hours are entitled to an unpaid meal break of thirty (30) minutes between the third (3<sup>rd</sup>) and fifth (5<sup>th</sup>) hour of work. Such meal breaks shall be on the employees' time.

All employees are entitled to paid rest period in accordance to the following schedule in addition to their meal break:

- (a) four (4) hours one (1) fifteen (15) minute rest period;
- (b) five (5) hours one (1) fifteen (15) minute rest period;
- (c) six (6) hours one (1) fifteen (15) minute rest period;
- (d) seven (7) hours two (2) fifteen (15) minute rest periods;
- (e) eight (8) hours two (2) fifteen (15) minute rest periods.

### **Section 4: Meal Allowance**

Subject to availability and applicability employees are allowed an amount of food and drink for personal consumption during their shift, to be paid for by the employee through an automatic payroll deduction of, one dollar and seventy-five cents (\$1.75), including GST, for each shift worked. A list of excluded food and drink items will be posted on the bulletin board. Employees, who do not wish to avail themselves of such food and drink, shall notify the Manager, in writing. There is no obligation to consume such subsidized food and drink, and no payroll deduction shall be made in such circumstances.

## **ARTICLE 8: ANNUAL VACATION**

The vacation year shall be the twelve month period coinciding with Morrison' fiscal year, commencing September 1 in each year.

Vacation pay shall be paid as a percentage of gross earnings excluding taxable benefits, according to the *Employment Standards Act* or successor legislation.

Part time, casual or relief employees will be granted vacation time and vacation pay pro-rated to their length of service in accordance with the above sections.

Should any statutory holiday occur during an employee's vacation period, the employee shall be paid statutory holiday pay for that day in the pay period in which it occurs.

**It is agreed that all employees must take their full vacation entitlement each year. In the event that the Employer, due to operational needs, is not able to allow an employee to take all of their holiday allotment and the individual agrees to waive their entitlement to their vacation the employee will be paid out all of their accrued vacation pay at the end of the Employer's year. In all events the individual vacation banks will be paid out at the end of the Employer's fiscal year.**

**It is further agreed that the Employer shall produce a vacation and sick day usage and entitlement report, no less than once per quarter per year. A complete copy shall be provided to the Union and the Union Committee. The Employer shall also make available to each individual a report showing their own Vacation and Sick Day usage and remaining entitlement upon request by the individual.**

#### **ARTICLE 9: STATUTORY HOLIDAYS**

"Statutory holiday" means New Year's Day, Good Friday, Victoria Day, Canada Day, British Columbia Day, Labour Day, Thanksgiving Day, Remembrance Day, Christmas Day and any other holiday prescribed by regulation. In allocating time off for Christmas Day and New Year's Day, and subject to the operational needs of the business, Service Seniority within a classification shall be the determining factor when voluntary requests cannot be solicited.

For the purposes of this Agreement, the named Statutory Holidays, if worked and pursuant to the *Employment Standards Act*, will be paid at time and a half.

#### **Entitlement**

Any employee who has been employed by the employer for at least 30 calendar days before the statutory holiday and has

- (a) worked or earned wages for 15 of the 30 calendar days preceding the statutory holiday, or
- (b) worked under an averaging agreement under this collective agreement at any time within that 30 calendar day period.
- (c) **All Employer paid approved leave of absence, and Employer approved leave for Union business, will be considered time worked for purposes of determining entitlement to statutory holiday pay, if the leave of absence is within thirty (30) days prior to the statutory holiday.**

## **Statutory holiday pay**

- (1) An employee who is given a day off on a statutory holiday, or is given a day off instead of the statutory holiday, must be paid an amount equal to at least an average day's pay determined by the formula

amount paid ÷ days worked

where

amount paid is the amount paid or payable to the employee for work that is done during and wages that are earned within the 30 calendar day period preceding the statutory holiday, including vacation pay that is paid or payable for any days of vacation taken within that period, less any amounts paid or payable for overtime, and

days worked is the number of days the employee worked or earned wages within that 30 calendar day period.

- (2) The average day's pay provided applies whether or not the statutory holiday falls on the employee's regularly scheduled day off.

- (i) If employee is required to work on statutory holiday

An employee who works on a statutory holiday must be paid for that day

- (a) 1 1/2 times the employee's regular wage for the time worked up to 12 hours,
- (b) double the employee's regular wage for any time worked over 12 hours, and
- (c) an average day's pay, as determined using the above mentioned formula.

## **ARTICLE 10: SENIORITY**

### **Section 1: Service Seniority Definition**

"Service Seniority" means continuous, unbroken service with Morrison from date of hire to the bargaining unit recognized in Article 2, Section 1, above.

Seniority lists shall be divided into those filling roles considered to be "regular" and those considered to be "casual/part-time" as defined in the collective agreement. In effect there shall be two (2) lists, one for regular and one for casual/part-time.

New positions on the regular seniority list will be offered to people on the casual/part-time list prior to being offered at other sites. At no time will a person moving from the casual part-time list to the regular shift move ahead of someone who is already on the regular seniority list.

The first day of pay (payroll sign-up) determines the order of service seniority as defined in the collective agreement.

The first day of pay for working on site shall determine operational unit seniority as defined in the collective agreement.

In the event that this effects more than one employee who starts on the same day, on the same site, the determining factor shall be order of hire.

### **Section 2: Operational Seniority**

Seniority which governs scheduling of work, vacations, overtime, lay off and recall etc.

Seniority does not allow one person to bump another person from a role which the other person currently holds; unless they have lost their posted position. If an employee has lost their posted position for being terminated with cause, resigns, permanently relocates to another site, or their recall period has lapsed following a lay-off, this bumping right shall not apply.

In the event of a job vacancy, shift vacancy or significant change in hours of work said vacancy shall be posted for seven (7) days. The decision to fill the vacancy shall be based on seniority and the ability of the employee to perform the job.

Any permanent relocation from one operation to another within the bargaining unit will result in loss of operational seniority at the previous site but not the loss of service seniority as defined in the collective agreement.

### **Section 3: Probationary Period**

Notwithstanding anything to the contrary contained in this Agreement, it is agreed that all employees are hired on probation, the probationary period to continue for 520 working hours. During the probationary period they are to be considered temporary workers only and during this same period no seniority rights shall be recognized. Upon completion of 520 working hours, the employee shall be entitled to seniority dating back to the first hour worked.

The Parties acknowledge that a probationary employee is employed on a trial basis and may be terminated from employment for unsatisfactory performance or unsuitability as determined by Morrison or for reasons less serious than the just and reasonable cause standard applied to employees who have successfully completed their probation.

### **Section 4: Shift Assignment and Job Posting**

Morrison will assign shifts and hours in order of seniority within the classification where the work is required to be done, provided that this does not have an adverse effect on operations and the employee is immediately able to perform all of the duties required within the normal schedule hours.

Definition of shift(s) is all work performed by an employee on behalf of Morrison.

There shall be placed in a conspicuous place, a work schedule specifying the name and classifications of each employee, days off of each employee and the starting and finishing time of each employee, and Morrison shall keep said schedule up to date.

When a position becomes available at a site, the position must be posted within the Unit for a minimum seven (7) days. Posting will be awarded based on "operational seniority" subject to the person being capable of performing the job.

The Company and Local Union agree that all regular jobs will be posted and awarded based on "Operational Unit Seniority" and the employees' ability to do the job. If a position is required to be filled on a temporary basis and it is known that the position will be vacant of a minimum of thirty (30) day, the temporary position will be posted and awarded based on "Operational Unit Seniority" and the ability to do the job. An "Operational Unit" is defined as the bargaining unit consistent with the intent of the agreement and the Company's contract.

If the Company and the Local Union would like to discuss the possibility of modifying or amending this Section, either party must give thirty (30) days written notice. This Section may also be modified by mutual agreement if the parties agree to the amendment at a specific Operational Unit.

Section 11 may only be modified or amended by mutual agreement. If either party wishes to enter into discussion they must give thirty (30) days written notice.

#### **Section 5: Training**

In a situation where a qualified person is available to perform a job, or where the Company determines that additional qualified people are required in a "back-up" capacity for a position, the Company agrees to put up a posting for a training position and to provide a reasonable amount of training to the senior person that applies for the posting such that the successful applicant will be fully trained to perform the duties of the position.

#### **Section 6: Lay-Off**

In the event it becomes necessary to lay-off employees, Morrison will lay-off in reverse order of Service Seniority within the bargaining unit, provided that the remaining employees have the qualifications to perform the remaining job functions.

In the event that an employee is laid off, the employee may either: exercise his/her Service Seniority rights to displace the most junior employee in a job classification which is equal to, or lower in, rate to his/her job classification, for which the employee has the required qualifications or in which the employee has previously worked or accept a lay-off until his/her regular job becomes available.

#### **Section 7: Retention During Lay-Off (The Recall Period)**

- (ii) Service Seniority during lay-offs shall be retained for six (6) calendar months.
- (iii) A laid-off employees' seniority retention is reinstated upon properly reporting to work pursuant to a recall notice.

#### **Section 8: Service Seniority Lists**

It is agreed that upon request of the Union, the Service Seniority list will be supplied by Morrison setting out the names of the employees and accumulated Morrison unit hours worked for the

purposes of Service Seniority. However, such request shall not be made or granted more than twice during each calendar year. For greater certainty, probationary employees are not entitled to seniority rights under this Agreement.

It is agreed that upon request of the Union, the Operational Seniority list will be supplied by Morrison setting out the names of the employees who have completed their probationary period for the purposes of Operational Seniority. However, such request shall not be made or granted more than twice during each calendar year. For greater certainty, probationary employees are not entitled to seniority rights under this Agreement.

### **Section 9: Loss of Seniority**

An employee will lose all seniority and employment will be deemed to have terminated if the employee:

- (i) voluntarily leaves the employ of Morrison;
- (ii) is discharged by Morrison;
- (iii) is laid off and is not recalled to employment within the recall period;
- (iv) fails to return to work upon expiration of an authorized leave of absence;
- (v) fails to reply to a recall notice within four (4) calendar days of the recall notice;
- (vi) is absent without leave;
- (vii) accepts a severance package; or
- (viii) is unable to attend at Central Care Corporation for reasons beyond Morrison's control.

### **Section 10: Recall**

Employees will be recalled in order of Service Seniority provided that the employee has the qualifications to perform the required job functions. Morrison will contact the employee by telephone and give the employee a verbal Notice of Recall. If Morrison attempts but does not contact the employee by telephone then Morrison will send a written Notice of Recall to the employee with a copy to the Union by registered mail or by courier to the employee at the employee's last known address.

The employee must reply to the call to work within four (4) calendar days of proof of delivery of call to work as in (a) above and report to work on a specified day.

It is the employee's responsibility to keep Morrison informed of his/her current telephone number and address during lay-off.

It is agreed that all employees shall, upon returning to employment within the required number of days of being notified by Morrison, retain all seniority rights.

### **Section 11: Preferential Hiring**

The parties agree that Morrison employees subject to a collective agreement between Morrison and the Union shall be preferred for hiring, without the transfer of seniority or other rights accrued at their original contract location(s) at other Morrison contract locations at which the Union has a collective agreement with Morrison subject to the pre-existing seniority and other rights if Morrison employees at such other contract locations.

### **Section 12: Termination Pay**

Where an employee is terminated (other than for cause) and the group termination provisions of the *Employment Standards Act* do not apply, employees will be paid in accordance with the following:

- (i) after three (3) consecutive months of employment the equivalent of one (1) week's pay;
- (ii) after twelve (12) months' of continuous employment the equivalent to two (2) weeks' pay;
- (iii) after 2 years' of continuous employment the equivalent of three (3) weeks' pay; and
- (iv) for each additional year of continuous employment the equivalent of one additional weeks' pay to a maximum of the equivalent of eight (8) weeks' pay.

## **ARTICLE 11: LEAVES OF ABSENCE**

### **General**

All leaves required by legislation shall apply.

### **Section 1: Injury and Illness**

Morrison will grant a reasonable period of unpaid leave to employees suffering injury or illness, subject to receipt of medical certificates as required by Morrison confirming that the employee is unable to attend work due to injury or illness.

The employee shall report or cause to have reported to Morrison prior to the commencement of his/her shift the injury or illness which requires his/her absence from work.

Morrison may request that the employee attend an independent medical examination or at a medical examination by a Morrison authorized physician. Such request will be promptly complied with by the employee provided that Morrison will pay the cost of such examinations.

Morrison may require company reporting form and/or a medical certificate or a medical exam to confirm an employee's ability to return to work following a period of absence due to illness or injury.

### **Section 2: Union Business**

- (i) Morrison will grant an unpaid leave of absence to employees who are appointed or elected to a Union Office. The employee who obtains this leave of absence shall return to Morrison within thirty (30) calendar days after completion of the term of employment with the Union.



- (ii) Morrison will grant an unpaid leave of absence to employees who are elected as representatives to attend Union meetings and Union conventions or as members of any Negotiating Committee of USW Local 2009 in order that they may carry out their duties on behalf of the Union. Morrison shall not be required to grant such leave when the number of employees on leave, or to be on leave, at any one time under this Section, exceeds one (1) in number. Morrison may, in its discretion, grant leave to more than one (1) employee where, in its opinion, it will not have the effect of interfering with Morrison' operational requirement.

The Union shall provide Morrison with as much advance notice, in writing, as possible but in no event in the case of (i) less than thirty (30) calendar days and in the case of (ii) less than five (5) calendar days.

### **Section 3: Bereavement Leave**

When a death occurs to a member of a regular full-time Employee's immediate family, the employee will be granted a leave of absence for which he/she shall be compensated at his/her regular straight time hourly rate of pay for scheduled work days for work he/she is absent as follows:

- (i) on the death of a spouse, child or parent; parent-in-law, a brother or sister brother-in-law, sister-in-law, son-in-law, daughter-in-law, grandparent, grandson or granddaughter three (3) days to be taken within a reasonable time frame

An additional two (2) days of unpaid leave may be granted to an employee for personal reasons if the funeral is being held in another province of Canada or another country.

Compensable hours under the terms of this Section will be counted as hours worked for the purpose of qualifying for vacations or for statutory holidays, but will not be counted as hours worked for the purpose of computing overtime.

At the request of an employee and subject to Morrison' operational needs, Morrison may extend the unpaid bereavement leave or may provide an unpaid compassionate leave where the grounds for same are bona fide and verifiable.

### **Section 4: Jury or Crown and Coroner's Witness Duty**

Any regular full-time employee who is required to perform Jury Duty, Coroner's Duty or as a Crown Witness or Coroner's Witness on a day on which he/she would normally have worked will be reimbursed by Morrison for the difference between the pay received for Jury Duty, Coroner's Duty or as a Crown Witness or Coroner's Witness and his/her regular straight time hourly rate of pay for his/her regularly scheduled hours of work based on the employee's proof of pay for such duty. It is understood that such reimbursement shall not be for hours in excess of eight (8) or twelve (12) per day depending on the employee's regular schedule less the pay received for Jury Duty, Coroner's Duty or Witness Fees. The employee will be required to furnish proof of Jury Service and Jury Duty, Coroner's Duty or as a Crown Witness or Coroner's Witness pay received.

Hours paid pursuant to this section will be counted as hours worked for the purpose of qualifying for seniority, vacations and statutory holidays, but not for other purposes, including overtime computation.

### **Section 5: Return from Leave**

An employee returning from an approved leave such as; sick leave, Union leave, maternity leave, bereavement leave or leave due to a work related injury will return to the same job if it exists, or in the event that it does not, to a job similar in work content and the average number of hours per pay period they would have received had they not been on leave of absence, provided that a job exists which they are immediately capable of performing, and, that they have the necessary seniority to retain such position. The provisions of the *Employment Standards Act* shall be in force in any event. A doctor's certificate may be required to determine the type of work the employee is able to perform.

### **Section 6: Religious Observances**

Employees who are members of a non-Christian religion may request up to two (2) days leave without pay per calendar year to observe spiritual or holy days. Such leave shall not be unreasonably withheld.

A minimum of two (2) weeks' notice is required for leave under this provision unless this is impossible due to the unpredictable nature of the spiritual or holy day, in which case as much notice as possible shall be provided.

Employees granted leave under this provision may utilize or reschedule unused vacation in which case the days taken shall be considered days worked for purpose of entitlement to statutory holiday pay.

### **Section 7: Family Responsibility Leave**

An employee is entitled to a maximum of six (6) days of unpaid leave during each employment year to meet responsibilities related to:

- (a) the care, health or education of a child in the employee's care, or
- (b) the care or health of any other member of the employee's immediate family.

Where "immediate family" is defined as:

- (a) the spouse, child, parent, guardian, sibling, grandchild or grandparent of an employee, and
- (b) any person who lives with an employee as a member of the employee's family.

"Immediate family" is considered to include common-law-spouses, step-parents, and step-children, or same sex partners and their children. Any persons will be included as "immediate family" if they reside with the employee as a member of that employee's family. An exchange student residing with the employee's family would be considered "immediate family".

## **ARTICLE 12: GRIEVANCE AND ARBITRATION PROCEDURES**

### **Section 1: Grievance Procedure**

All grievances except grievances detailed in Section 3 below shall proceed as follows:

Step 1 The employee shall take the difference to his Morrison manager with or without his/her Steward within seven (7) calendar days from the date the employee knew or reasonably should have known of the incident giving rise to the grievance.

Step 2 Failing settlement at Step 1, the employee or his Representative shall within fourteen (14) calendar days of the event giving rise to the difference, put the grievance in writing, including Articles allegedly violated and remedies sought, and endeavour to settle the matter with the applicable Morrison manager or designate.

Step 3 Failing settlement at Step 2, the Union Business agent shall, within twenty-eight (28) calendar days of the event giving rise to the difference, discuss the grievance with Morrison applicable Regional Manager/Director or Morrison designate.

Step 4 Failing settlement at Step 3, the grievance shall be referred to an investigator for binding recommendations as provided in Section 2 below within forty-two (42) calendar days of the event giving rise to the difference.

In the event of a Morrison grievance, it shall proceed directly to Step 3.

### **Section 2: Investigator**

In the event a grievance is referred to an investigator pursuant to Section 1, the investigator shall be chosen from the following list:

- (i) **Gordon, J.**
- (ii) **Hall, J.**
- (iii) **Foley, B.**
- (iv) **Korbin, J.**
- (v) **Sullivan, C.**
- (vi) **Taylor, C.**

The investigator chosen shall be the first investigator contacted who is able to confirm his/her availability to conduct the investigation and report binding recommendations in a reasonable time. The order in which the listed investigators are contacted shall be as follows:

- (i) alphabetically in the first investigation under this Article
- (ii) thereafter, alphabetically commencing with the first name following the investigator who last issued binding recommendations pursuant to this Article.

After an investigator has been retained, he/she will meet and hear the position of both sides, interview all relevant witnesses, consider all relevant evidence and render recommendations within twenty-one (21) calendar days of his/her appointment.

The investigator will be restricted to interpreting and applying the provisions of this agreement and will have no authority to alter, modify, subtract from, or supplement the provisions in any way.

The Parties will bear an equal proportion of the fees and expenses of the investigator.

### **Section 3: Expedited Grievance and Arbitration Procedure**

Notwithstanding Section 2, the following procedure shall be used to resolve a grievance arising from a suspension or discharge or lay-off:

- (i) Within seven (7) calendar days of the suspension or discharge or lay-off, the Union shall notify Morrison in writing of its grievance of same.
- (ii) Within fourteen (14) calendar days of Morrison' receipt of the Union's written grievance, officers of Morrison and the Union, or their appointees, shall meet to attempt to resolve the grievance.
- (iii) A failure to resolve the grievance shall result in the immediate submission of the grievance to arbitration before one of the following mutually agreeable arbitrators:
  - (a) **Gordon, J.**
  - (b) **Hall, J.**
  - (c) **Foley, B.**
  - (d) **Korbin, J.**
  - (e) **Sullivan, C.**
  - (f) **Taylor, C.**
- (iv) The Arbitrator chosen shall be the first Arbitrator contacted who is able to render a decision within forty-five (45) days of the discharge, suspension, or lay-off. The order in which arbitrators are contacted shall be as follows:
  - (a) alphabetically in the first arbitration under this Article; and
  - (b) thereafter alphabetically commencing with the first name following the Arbitrator who last rendered a decision pursuant to this Article.
- (v) The Arbitrator shall render a decision within forty-five (45) days of the discharge, suspension, or lay-off. The arbitrator will be restricted to interpreting and applying the provisions of this Agreement and will have no authority to alter, modify, subtract from, or supplement the provisions in any way.
- (vi) The Arbitrator shall base his/her decision on evidence submitted by the Union and by Morrison' representatives, or their appointees.
- (vii) The Arbitrator's decision shall be final and binding on both parties.
- (viii) The Parties will bear an equal proportion of the fees and expenses of the arbitration.

#### **Section 4: Time Limits**

The time limits set out in sections 1 – 3 inclusive above may be extended by mutual agreement. Such agreement shall not be unreasonably withheld.

#### **Section 5: Abandonment**

If a grievance is not initiated or advanced to the next stage within the time limits stipulated, then the grievance shall be deemed to be abandoned, and all rights of recourse to the grievance procedure shall be at an end. The time limits may be extended by mutual consent of the parties.

The Parties agree that the operation of Section 87 of the BC Labour Relations Code is specifically excluded unless mutually agreed to by the Parties.

## **ARTICLE 13: WAGES AND JOB RATE RULES**

### **Section 1: Wages**

**Basic rates of pay during the term of this Agreement shall be in accordance with Appendix "A" .**

When an employee is temporarily assigned to work in a higher classification he/she shall be paid the wages for the higher classification, provided that he/she works at least three (3) hours in a higher classification.

**The Employer agrees to notify the Local Union, within twenty (20) working days and in writing, of any new classification with in the scope of this Agreement and its proposed wage that is created during the term of this collective agreement. In that event, the Local Union may request a meeting within twenty (20) working days to confirm the final rate of pay and conditions of employment for the classification. If the parties are unable to reach agreement, the matter will be referred to arbitration and it is understood that the Arbitrator shall have jurisdiction to set a new rate of pay within the twenty (20) working day period following notice, the classification and proposed rate of pay shall form part of the applicable wage schedule.**

### **Section 2: Benefits**

Benefits during the term of this Agreement shall be in accordance with Appendix "B". It is understood and agreed that Morrison is not itself obligated to provide benefits, other than paid sick days, pursuant to this Agreement but, with employees. The Benefits Plans are administered, governed, and adjudicated pursuant to the Master Contract held with the benefits provider and the Parties are bound by its terms.

**It is further understood that benefits provided under this plan will not decrease during the term of the Collective Agreement.**

### **Summary of Benefits**

Available to employees with seniority who are continuously scheduled to work 20 or more hours per week.

BC Medical Plan	100% of the premium paid by Morrison
Life and AD & D Insurance	\$25,000.00 coverage 100% Morrison paid
Dental Plan	Basic Prevention Coverage 100% Morrison paid
Extended Health Care including Hospitalization and Prescription Drugs	Semi-private coverage Natural Formulary Drugs with a \$2,000.00 per year max and overall \$100,000.00 EHC lifetime maximum.

	100% Morrison paid
Vision Care	\$200.00 per Employee and each family member for every 24 months.
Paid Sick days	Six paid sick days per 12 months

Employees who have completed the probationary period and who are scheduled to work 20 or more hours per week are eligible for benefits coverage.

An eligible employee who has declined or opted out of benefit coverage may reapply for coverage after a twelve-month waiting period. The waiting period may be waived under special circumstances where permitted by and consistent with the Master Contract.

### Benefit Summary

#### Sun Life Group Policy

##### a. BASIC LIFE AND ACCIDENTAL DEATH & DISMEMBERMENT

• <b>Benefit Formula</b>	• <b>\$25,000</b>
• <b>Termination</b>	• <b>Age 65 or earlier retirement</b>

#### Claim Secure Group Policy

##### EXTENDED HEALTH BENEFIT

##### 1. DRUG BENEFIT Yes

##### \*\*Drug Card\*\*

a) Plan Type	Prescription Drugs
b) Co-Payment	90% reimbursement for each prescription
c) Annual Deductible	Nil
d) Per Individual Maximums	\$2,500 per calendar year
e) Benefit Maximum Age	Age <b>70</b> or earlier retirement
f) Dependent Age	21
g) Student Age	26
<b>Includes:</b> Diaphragms, I.U.D.'s; \$500/individual per lifetime for anti smoking agents; \$2,400/individual per lifetime for fertility; lancets	Covered

##### 2. MAJOR MEDICAL BENEFIT Yes

a) Annual Deductible Applicable	No
c) Schedule of Benefits	
Psychologist <input type="checkbox"/> Yes	\$1,000 per calendar year
Chiropractor <input type="checkbox"/> Yes	\$200 per calendar year
Naturopath <input type="checkbox"/> Yes	\$200 per calendar year
Podiatrist or Chiropodist <input type="checkbox"/> Yes	\$200 per calendar year
Nutritionist/Dietician <input type="checkbox"/> Yes	\$200 per calendar year
Speech Therapist <input type="checkbox"/> Yes	\$200 per calendar year
Physiotherapy <input type="checkbox"/> Yes	\$200 per calendar year
Osteopaths <input type="checkbox"/> Yes	\$200 per calendar year

Massage Therapy	<input type="checkbox"/> Yes	\$200 per calendar year
Private Duty Nursing	<input type="checkbox"/> Yes	\$10,000 per calendar year
Medical Equipment	<input type="checkbox"/> Yes	Covered
Medical Prosthesis	<input type="checkbox"/> Yes	Covered
Medical Supplies	<input type="checkbox"/> Yes	Covered
Ambulance Services	<input type="checkbox"/> Yes	Covered
Hearing Aids	<input type="checkbox"/> Yes	\$500 every 5 years
Orthotics	<input type="checkbox"/> Yes <input type="checkbox"/> No	\$300 per year
Orthopaedic Shoes Custom Made	<input type="checkbox"/> Yes	Combined with Orthotics maximum
Eye Exams	<input type="checkbox"/> Yes	\$35 in provinces where eye exams are not covered
d) Survivor Benefits	<input type="checkbox"/> Yes	2 years
e) Benefit Maximum Age (termination)		Age <b>70</b> or earlier retirement
f) Dependant Age		21
g) Student Age		26
h) Overall Lifetime Health Maximum (includes Drugs, Hospital and Vision)		\$100,000

### 3. VISION BENEFIT Yes

a) Glasses Maximum	\$200/every 24 months each family member
b) Contact Lenses Coverage	Included
c) Laser Surgery Benefit	Included
d) Vision co-insurance	100%
e) Benefit Maximum Age	Age <b>70</b> or earlier retirement
f) Dependent Age	21
g) Student Age	26

### 4. HOSPITALIZATION BENEFIT Yes

a) Semi Private Accommodation	Covered
b) Hospitalization Co-insurance	100%
c) Convalescent Hospital	Semi Private Coverage
d) Benefit Maximum Age	Age <b>70</b> or earlier retirement
e) Dependent Age	21
f) Student Age	26

### 4. DENTAL BENEFIT Yes

a) Annual Dental Single Deductible	n/a
b) Annual Dental Family Deductible	n/a
c) Recall Frequency: 6 months	Yes
d) Fee Guide Year	Current
e) Fee Guide based on province of employee residence	Yes
f) <b>Level 1: Basic Restorative</b> ; co-insurance percentage	100 % revised September 3, 2004
g) <b>Level 2: Periodontics &amp; Endodontics</b> : co-	100% revised September 3, 2004

insurance percentage	
h) Annual Maximum; <b>Level 1 &amp; 2 combined</b>	Unlimited
i) Survivor Benefit	2 years
j) Benefit Period; <input type="checkbox"/> Calendar yr. <input type="checkbox"/> Policy yr.	
k) Benefit Maximum Age	Age <b>70</b> or earlier retirement
l) Dependent Age	21
m) Student Age	26
n) TMJ Lifetime Maximum	\$1,000

For clarification and certainty, the Parties agree that employees eligible for benefits pursuant to this Agreement shall be provided with a health and dental plan card, which is currently of a type known as a "swipe card".

**Benefits for employees between the ages of 65 to 70 shall be continued with the exception of Life Insurance and AD&D. In such circumstances employees at age 65 or older will be given the option of converting their Life Insurance and AD&D at their own cost.**

#### **ARTICLE 14: DEFINITIONS**

*Objective Interpretation:* Where a specific definition of a word, or a phrase, is not expressly provided in this Agreement, such word, expression, term or phrase shall be interpreted objectively, not subjectively and according to common and normal grammatical usage.

*Time Span Reference:* References to days, weeks, months or years shall be understood to mean calendar days, weeks, months or years unless otherwise expressly provided in this Agreement.

*Specific Definitions:* The following specific definitions of words, expressions, terms or phrases have been agreed to by the parties, and shall be used to establish the intent and meaning of the language of this Agreement, unless a different definition is provided within the context of a particular article.

*Probationary Employee:* An employee who was hired into probationary status and who has not successfully completed the probationary period.

*Regular Employee:* An employee who works regularly scheduled shifts as assigned by Morrison on a continuing basis of more than twenty (20) hours per week.

*Part Time Employee:* An employee who works twenty (20) hours or less per week.

*Training:* Training is defined as when an associate is shadowing another associate whilst performing their normal duties of work. The Lead Hand would be exempt from receiving a training premium.

#### **ARTICLE 15: MISCELLANEOUS**

##### **Section 1: Vaccination, Inoculation and Suitability**

An employee, as a condition of employment, must show proof of vaccinations, inoculations and official suitability for work with specific client groups. Any employee refusing, without sufficient



medical grounds, to take medical or x-ray examination at the request of Morrison, or to undergo vaccination, inoculation and other immunization when required, may be dismissed from the service of Morrison. Where an employee is required by Morrison to take a medical or x-ray examination or undergo vaccination or inoculation or other immunization, it shall be at Morrison' expense and on Morrison' time provided time spent is reasonable. Morrison shall only require such medical examinations if required by the job or if there is reasonable expectation to make such a request.

## **Section 2: Criminal Records Checks**

An employee or applicant for employment shall, at Morrison' request and cost, submit to a criminal record check. Morrison may refuse an application for employment or terminate an employee should the criminal record check reveal a conviction(s) related to the employment of the employee or the employment for which application has been made or where the conviction(s) is contrary to a bona fide occupational requirement.

## **Section 3: Uniforms**

Uniforms are to be supplied by Morrison and employees shall only wear the approved uniform. The uniforms are to be maintained in presentable fashion and will be replaced according to normal standard based upon normal usage. The Employer shall pay sixty-five cents (\$0.65) per shift worked. Each Regular Employee will be provided a minimum of two (2) complete uniforms. Casuals will be provided with one (1) complete uniform.

## **Section 4: Strikes, Lockouts, Picketing**

During the life of this Agreement, Morrison agrees it will not direct a lockout of employees, and the Union agrees that neither the Union nor any employee, shall authorize, encourage, or participate in any strike, suspension of work, or slowdown.

Employees may honour a legal picket line. The Union, however, recognizes and understands that Morrison is required to deliver, through its employees, uninterrupted services to its clients' residents or patients. In the case of a legal picket, the Union will immediately make every effort to obtain clearance from the relevant union(s).

## **Section 5: Force Majeure/Act of God**

It is understood that events which result from Act of God, breakdown of operations, strike or labour dispute or for any reason beyond the control of Morrison, the provision of proper notice, scheduling and other similarly impacted items in this Agreement will not be complied with.

## **Section 6: Saving Clause**

(a) General

In the event that present or future legislation renders null and void or materially alters any provisions of this Agreement, the following shall apply:

- (i) The remaining provisions of the Agreement shall remain in full force and effect for the term of this Agreement.
- (ii) Morrison and the Union shall, as soon as possible, negotiate mutually agreeable provisions to be substituted for the provisions so rendered null and void or materially altered.

- (iii) If a mutual agreement cannot be struck as provided in (ii) above, the matter shall be arbitrated pursuant to Article 12 of this Agreement.

(b) *Health and Social Services Delivery Improvement Act ("Act")*

In the event that the *Act* is declared by a Court of competent authority to be of no force or effect, as contrary to the Canadian Constitution, Morrison' continuing obligations to employees pursuant to this Agreement shall be limited to the provision of appropriate termination notices pursuant to the *Employment Standards Act*.

**Section 7: Workplace Anti-Harassment/Discrimination and Workplace Anti-Violence**

It is understood that the Employer has policies in place regarding the above noted matters and that the Local Union specifically reserves the right to challenge those policies in whole or part. Further, it is understood that an Employee or the Local Union may grieve any alleged violation of the Employer's policies regarding these matters.

**No Discrimination**

- a) **Human Rights Code – Morrison and the Union subscribe to the principles of the Human Rights Code.**
- b) **Union Activity – Morrison and the Union agree that there shall be no discrimination against any employee for past or present union membership or legitimate union activity.**
- c) **Sexual Harassment – Morrison and the Union recognize the right of employees to work in an environment free of sexual harassment, and Morrison shall take such actions as are necessary with respect to any person employed by Morrison engaging in sexual harassment in the workplace.**

**Sexual harassment is defined as any comment or conduct of a sexual nature that is known or ought to reasonably be known to be unwelcome and shall include, but is not limited to:**

**Sexual solicitation or advances; inappropriate touching or sexual comments; or any threat which might reasonably be perceived as placing a condition on employment by a person in authority.**

**ARTICLE 16: AGREEMENT TERM**

The term of this Agreement shall be from **December 6, 2010 to December 5, 2013**, and from year to year thereafter, subject to the right of either Party to this Agreement within four (4) months immediately preceding the date of the expiry of this Agreement by written notice, to require the other Party to this Agreement to commence collective bargaining. Should either party give written notice aforesaid this Agreement shall thereafter continue in full force and effect and neither party shall make any change in the terms of the said Agreement (or increase or decrease the rate of pay of any employee for whom collective bargaining is being conducted or alter any other term or condition of employment) until:

- (iv) the union goes on strike, or

(v) Morrison locks out its employees.

**ARTICLE 17: EXECUTION**

This Agreement may be executed by the respective Parties in counter-parts.

DATED THIS \_\_\_\_\_ DAY OF December 2011.

COMPASS GROUP CANADA (HEALTH SERVICES) LTD.

doing business as

MORRISON MANAGEMENT SPECIALISTS

and/or

MORRISON HEALTHCARE FOOD SERVICES

Per:

On Behalf of USW Local 2009

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Authorized Signatory

Authorized Signatory

Director, Labour Relations

Compass Group Canada

**APPENDIX A**

**Wage Rates and Adjustments**

**Classification**

	<b>Dec 5/10</b>	<b>Dec 5/11</b>	<b>Dec 5/12</b>
<b>Cook</b>	<b>18.51</b>	<b>18.79</b>	<b>19.07</b>
<b>Server</b>	<b>12.62</b>	<b>12.87</b>	<b>13.13</b>
<b>Housekeeping</b>	<b>12.62</b>	<b>12.87</b>	<b>13.13</b>
<b>Laundry</b>	<b>12.62</b>	<b>12.87</b>	<b>13.13</b>
<b>Lead Hand</b>	<b>14.97</b>	<b>15.12</b>	<b>15.27</b>

Training Wage            Additional        \$.50 per hour

Shift Differential        After 8pm        \$.75 per hour

**Training:** Training is defined as when an associate is shadowing another associate whilst performing their normal duties of work. The Lead Hand would be exempt from receiving a training premium.

**Appendix B**  
**Summary of Benefits**

Employees who have completed the probationary period and who are continually scheduled to work 20 or more hours per week are eligible for benefits coverage.

An eligible employee who has declined or opted out of benefit coverage may reapply for coverage after a twelve-month waiting period. The waiting period may be waived under special circumstances where permitted by and consistent with the Master Contract.

**Letter of Understanding**

**BETWEEN:**

**COMPASS GROUP CANADA (HEALTH SERVICES) LTD.  
doing business as**

**MORRISON MANAGEMENT SPECIALISTS  
and/or**

**MORRISON HEALTHCARE FOOD SERVICES  
(Hereinafter referred to as "Morrison")**

**AND:**

**United Steelworkers  
LOCAL 2009**

**(Hereinafter referred to as "Union")**

**(KinVillage Unit)**

**Re: Maximizing of Hours**

The parties agree that the Employer shall maximize shifts to eight (8) hours where possible, effective date of ratification of the renewed collective agreement.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2011.

**Signed On Behalf of the Employer**

\_\_\_\_\_

Mike McDevitt, Director, Labour Relations, Western Canada  
Compass Group Canada Ltd.

**Signed on Behalf of the Union**

\_\_\_\_\_

Brian Harder, Staff Representative  
On Behalf of USW, Local Union 2009

**LETTER OF UNDERTANDING**

**BETWEEN:**

**COMPASS GROUP CANADA (HEALTH SERVICES) LTD.  
doing business as**

**MORRISON MANAGEMENT SPECIALISTS  
and/or  
MORRISON HEALTHCARE FOOD SERVICES  
(Hereinafter referred to as "Morrison")**

**AND:**

**United Steelworkers  
On Behalf of LOCAL 2009**

**(Hereinafter referred to as "Union")**

**(KinVillage Unit)**

**Re: Cooks Helper and Cook's Lead Hand Premium**

**It is understood and agreed that notwithstanding any discussion of these matters during the course of collective bargaining, the Local Union specifically reserves any right it may have under the terms of this Agreement.**

**It is further understood and agreed that the Local Union will apply to the Labour Relations Board to have Debbie Cameron appointed Mediator-Arbitrator of the two (2) above noted matters. The Mediator-Arbitrator shall act in accordance with the principles of Section 105 of the Code and may limit the nature and extent of evidence and submissions at her discretion.**

**It is also understood and agreed that neither party to this process shall be represented by legal counsel and, finally, it is agreed that in no circumstances may the Mediator-Arbitrator make retroactive any adjustment to wage rates that may be awarded.**

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2011.

**Signed On Behalf of the Employer**

\_\_\_\_\_

Mike McDevitt, Director, Labour Relations, Western Canada  
Compass Group Canada Ltd.

**Signed on Behalf of the Union**

\_\_\_\_\_

Brian Harder, Staff Representative  
On Behalf of USW, Local Union 2009

## Procedure for Booking Vacations

### Vacations

Application for Vacation to be filled out on a Morrison vacation request form, which can be obtained through the Manager.

Vacation requests are granted on the basis of:

1. Seniority will be the deciding factor until Jan 31 of each calendar year after which vacations will be awarded on a first submissions bases.
2. Operational Requirements
3. Advanced Notification
4. Date of Receipt for Submission (according to deadlines)

Annual vacation time can be taken in its entirety or divided and taken at separate intervals throughout the year (vacation time is taken in whole days) with at least one choice being a minimum of 5 working days to ensure an adequate break from the workplace.

Split vacations are also awarded on the basis of seniority (provided other associates 1<sup>st</sup> choices have been granted).

### PROCEDURE:

Manager: Calculates and makes available the vacation days accrued at least 30 days prior to the vacation request deadline date.

Associates: Complete & return their vacation request form directly to their respective manager by **January 31<sup>st</sup>** of each year. The supervisor/manager must initial the form upon receipt, indicating that it was received on the date indicated. The vacation request form must be handed to the manager in person. Requests left under doors, on desks, or not given directly to a manager will not be considered.

Manager: Approves vacation requests or notifies associate if vacation has been denied and works with associate to select an alternate time according to the above criteria.

Manager: Returns a copy of the approved vacation request form to employees by **February 28<sup>th</sup>** of each year.

Signed: \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_, 2011

Print Name: \_\_\_\_\_





Staff must use this form to request time off  
Vacation submission due date: January 31<sup>st</sup>

MANAGER: STAMP WHEN RECEIVED

### REQUEST FOR LEAVE

NAME: \_\_\_\_\_ SITE: \_\_\_\_\_

JOB DESCRIPTION: \_\_\_\_\_ UNIT #: \_\_\_\_\_

REQUEST: Unpaid Leave of Absence

Bereavement Leave

Sick Leave

Maternity Leave

Vacation

1<sup>st</sup> choice: Booked from \_\_\_\_\_ to \_\_\_\_\_

2<sup>nd</sup> choice: Booked from \_\_\_\_\_ to \_\_\_\_\_

3<sup>rd</sup> choice: Booked from \_\_\_\_\_ to \_\_\_\_\_

Casual Employee Unavailability from \_\_\_\_\_ to \_\_\_\_\_

Other

DATE(S) of Requested Leave: from \_\_\_\_\_ to \_\_\_\_\_

TOTAL NUMBER OF DAYS REQUESTED: \_\_\_\_\_ @ 8 hours shift

Other \_\_\_\_\_ (specify)

REASON FOR ABSENCE:

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\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Date

COMMENTS:

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APPROVED / NOT APPROVED (please circle)

\_\_\_\_\_  
Site Manager

\_\_\_\_\_  
Date

*Keep a signed copy in Personal File*